

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 155165	X2) MULTIPLE CONSTRUCTION A. BUILDING <u>00</u> B. WING _____	X3) DATE SURVEY COMPLETED 08/18/2016
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NAME OF PROVIDER OR SUPPLIER RIVERVIEW VILLAGE	STREET ADDRESS, CITY, STATE, ZIP CODE 586 EASTERN BLVD CLARKSVILLE, IN 47129
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F 0000 Bldg. 00	<p>This visit was for the Investigation of Complaints IN00205157 and IN00206689.</p> <p>Complaint IN00206689 - Unsubstantiated due to lack of evidence.</p> <p>Complaint IN00205157 - Substantiated. Federal/State deficiencies related to the allegations are cited at F469.</p> <p>Survey date: August 18, 2016</p> <p>Facility number: 000082 Provider number: 155165 AIM number: 100289640</p> <p>Census bed type: SNF/NF: 103 Total: 103</p> <p>Census payor type: Medicare: 20 Medicaid: 68 Other: 15 Total: 103</p> <p>These deficiencies reflect State findings cited in accordance with 410 IAC 16.2-3.1.</p> <p>Quality review completed by 34233 on</p>	F 0000		
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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (see instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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F 0469 SS=D Bldg. 00	<p>August 22, 2016.</p> <p>483.70(h)(4) MAINTAINS EFFECTIVE PEST CONTROL PROGRAM</p> <p>The facility must maintain an effective pest control program so that the facility is free of pests and rodents.</p> <p>Based on observation, interview, and record review, the facility failed to provide a pest free environment for 2 of 7 bathrooms and 1 of 4 bedrooms observed. (Rooms 104, 106, and 112).</p> <p>Findings include:</p> <p>During an observation of the adjoining bathroom of rooms 104 and 106, on 8/18/16 at 4:00 p.m., there were at total of 38 gnats on the ceiling, shower stall, ceiling pipes, and sink. In room 106 there were two gnats observed crawling on the window sill beside the resident's bed.</p> <p>During an observation in room 112, on 8/18/2016 at 4:15 p.m. the bathroom had 14 gnats on the wall and ceiling, and hree gnats in the sink.</p> <p>During an interview, on 8/18/2016 at 4:00 p.m., the ED (Executive Director) indicated the bathroom in 112 and the</p>	F 0469	<p>F469– Maintains Effective Pest control program</p> <p>What corrective action(s) will be accomplished for those residents found to have been affected by the deficient practice?</p> <p>·The sink has been replaced in the bathroom between 104 and 106 and the toilet and wall replaced in bathroom in room 112. August 19th a new foam was applied to the areas as well as aspray by the pest control company.</p> <p>How other residents having the potential to be affected by the same deficient practice will be identified and what corrective action(s) will be taken?</p> <p>·All residents have potential to be affected by the alleged deficient practice</p> <p>·The policy and procedure for pest control was reviewed and no changes were indicated</p>	09/01/2016

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	<p>bathroom between rooms 104 and 106 had all been deep cleaned one week ago. The ED indicated the Maintenance Director was not overseeing the pest control book like he should. The ED indicated rooms 104, 106, and 112 were sprayed for pests one time in July and 2 times in August by the pest control company. The ED stated " We even set off our own pest fogger to get rid of the gnats".</p> <p>During an interview, on 8/18/16 at 4:30 p.m., the Maintenance Director indicated on August 16th, 2016 an employee sent him a text message indicating there were gnats in room 106's bathroom. The Maintenance Director further indicated "...[he] did not do anything about the gnats on the 16th because [he] was out of spray and was going to get some today." he further indicated "[he] does not monitor the rooms for gnats until someone tells [him] they have seen a problem with gnats". The Maintenance Director indicated "Even after I am made aware of the gnats, I don't monitor them unless someone complains." and "the only log book I look at is the Pest Control Book filled out by the pest control company when they come in to spray, and I don't have a log book to document what treatments I do on my own".</p>		<p>What measures will be put into place or what systemic changes will be made to ensure that the deficient practice does not recur?</p> <ul style="list-style-type: none"> ·Maintenance supervisor inserviced on pest control policy by 8/29/16 ·All residents rooms will be inspected to ensure area are pest free, if non compliant areas are found, areas will be treated immediately ·Consult with local pest control for additional support to eradicate and prevent pests <p>How the corrective action(s) will be maintained to ensure the deficient practice will not recur, i.e., what quality assurance program will be put into place?</p> <ul style="list-style-type: none"> ·Executive director/Designee will complete environmental pest control CQI tool weekly times 4 and then monthly times six. The results of these audits will be reviewed by the CQI committee overseen by the ED. If threshold of 95% is not achieved, an action plan will be developed. <p>By what date will the systemic changes be completed?</p> <ul style="list-style-type: none"> ·8/31/16 	

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	<p>During an interview on 8/18/16 at 5:00 p.m., the Maintenance Director stated "There was no Policy and Procedure for pest control".</p> <p>During an interview on 8/18/2016 at 6:50 p.m., Resident D indicated the gnats are near the door in the bathroom.</p> <p>During an interview on 8/18/2016 at 6:52 p.m., Resident E indicated the gnats are around the sink.</p> <p>During an interview on 8/18/2016 at 7:00 p.m., the Unit Manager for 100-A hall indicated "I sent the maintenance director a text message on 8/16/2016 at 9:27 a.m. The text message indicated there were gnats in the bathrooms on the 100-A hall. I don't know if he went and looked at the bathrooms or not".</p> <p>During a record review on 8/18/2016 at 4:30 p.m., the Pest Prevention Service Report from a local pest company, dated 7/7/16 at 10:46 a.m. and 8/2/2016 at 4:07 p.m., indicated the resident rooms were inspected for pest activity. The record also indicated the small flying insect activity was heavy. The service type performed included Ecosensitive Pest Prevention, Insect Light Trap (ILT) Maintenance Program, and Clean Blitz</p>			

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	<p>Yearly Program.</p> <p>During a record review on 8/18/16 at 4:30 p.m., the Quality Control Deep Cleaning Calander indicated room 104 was deep cleaned on 8/4/16, room 106 was deep cleaned on 8/8/16 and room 112 was deep cleaned on 8/16/16.</p> <p>3.1-19(f)(4)</p>				