

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  155696	X2) MULTIPLE CONSTRUCTION A. BUILDING <u>00</u> B. WING _____	X3) DATE SURVEY COMPLETED  03/24/2015
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NAME OF PROVIDER OR SUPPLIER  BRIDGEPOINTE HEALTH CAMPUS	STREET ADDRESS, CITY, STATE, ZIP CODE 1900 COLLEGE AVE VINCENNES, IN 47591
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F 000  Bldg. 00	<p>This visit was for the Investigation of Complaint IN00169268.</p> <p>Complaint IN00169268 - Substantiated, Federal/State deficiencies related to the allegations are cited at F157 and F309.</p> <p>Survey dates: March 23 and 24, 2015</p> <p>Facility number: 003237 Provider number: 155696 AIM number: 200374360</p> <p>Survey team: Anne Marie Crays, RN-TC</p> <p>Census bed type: SNF: 22 SNF/NF: 43 Residential: 23 Total: 88</p> <p>Census payor type: Medicare: 24 Medicaid: 41 Total: 65</p> <p>Sample: 3</p> <p>These deficiencies reflect state findings</p>	F 000		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (see instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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F 157 SS=D Bldg. 00	<p>cited in accordance with 410 IAC 16.2-3.1.</p> <p>Quality review completed on March 27, 2015 by Jodi Meyer, RN</p> <p>483.10(b)(11) NOTIFY OF CHANGES (INJURY/DECLINE/ROOM, ETC) A facility must immediately inform the resident; consult with the resident's physician; and if known, notify the resident's legal representative or an interested family</p>			

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	<p>member when there is an accident involving the resident which results in injury and has the potential for requiring physician intervention; a significant change in the resident's physical, mental, or psychosocial status (i.e., a deterioration in health, mental, or psychosocial status in either life threatening conditions or clinical complications); a need to alter treatment significantly (i.e., a need to discontinue an existing form of treatment due to adverse consequences, or to commence a new form of treatment); or a decision to transfer or discharge the resident from the facility as specified in §483.12(a).</p> <p>The facility must also promptly notify the resident and, if known, the resident's legal representative or interested family member when there is a change in room or roommate assignment as specified in §483.15(e)(2); or a change in resident rights under Federal or State law or regulations as specified in paragraph (b)(1) of this section.</p> <p>The facility must record and periodically update the address and phone number of the resident's legal representative or interested family member.</p> <p>Based on observation, interview, and record review, the facility failed to promptly notify the physician of a resident's complaints of pain and altered skin integrity regarding compression leg wraps, for 1 of 3 residents reviewed for notification, in a sample of 3. Resident A</p> <p>Findings include:</p> <p>On 3/23/15 at 9:55 A.M., the Executive</p>	F 157	Facility would like to respectfully request a desk review of this deficiency. Resident A has pain and skin assessments completed with physician updated on current condition and careplan reflective of current needs. There were no other residents affected by the alleged deficient practice and through corrective actions will ensure residents with compression wraps are assessed for pain and or skin abnormalities	04/14/2015

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	<p>Director [ED] provided a list of residents, indicating those who were interviewable. Resident A was indicated as being interviewable.</p> <p>On 3/23/15 at 10:05 A.M., during an interview with a family member of Resident A, he/she indicated Resident A's legs "were not assessed correctly. I realize my mother has cellulitis; she has a long-standing history of that. We never had a problem with this before." The family member indicated when he/she visited the resident on March 9, 2015 at approximately 11:00 A.M., the resident's legs were "extremely swollen" and the resident complained of pain due to the tight leg wraps. The family member provided pictures of the resident's legs. The right foot was swollen, with some redness and blisters. The resident's right upper calf, above where the wrapping stopped, was reddened and blistered. The skin on the resident's bilateral calves appeared reddened/purplish.</p> <p>On 3/23/15 at 10:55 A.M., Resident A was observed sitting in her reclining chair with her legs elevated. Compression wraps were observed on both of her lower legs. Both of her feet appeared slightly swollen. The skin above the wraps was pink and intact.</p>		<p>will have immediate M.D notification. Licensed nurses will be inserviced on physician notification &amp; extremity assessment during compression therapy and Res A's careplan interventions. DHS/Designee will audit documentation of residents with compression wraps daily x30 days, weekly x6 months and monthly thereafter to ensure that timely M.D notification is achieved with changes.</p> <p><b>Results of audits will be forwarded to QA committee for review of compliance and suggestions monthly x6 and quarterly thereafter.</b></p>	

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	<p>During an interview with Resident A at that time, she indicated she went to a cardiologist on Friday, March 6, 2015, and the nurse in the office rewrapped her legs with the compression bandages. She indicated she returned to the facility early on March 6, and by that evening, her legs started hurting. She indicated, "It looked like the bandages were too tight. They were cutting into me." She indicated the skin started to look red and blistered above the wraps. Resident A indicated she "kept telling them" the wraps were too tight. She indicated on Monday, March 9, 2015, her daughter came in to visit "and wondered why I was crying." She indicated she informed her daughter that she thought her leg wraps were too tight, and her daughter, who was a nurse, then looked at her legs. Resident A indicated her daughter "was so upset. She immediately went and got some staff, and then [Physical Therapist [PT] # 1] came in." She indicated PT # 1 immediately removed the wraps. Resident A indicated her skin looked "purplish." Resident A indicated she was worried, since she was diabetic, and "didn't want to lose my legs."</p> <p>On 3/23/15 at 11:10 A.M., during an interview with PT # 1, he indicated he wrapped Resident A's bilateral legs 3 times a week, on Mondays, Wednesdays,</p>			

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	<p>and Fridays. He indicated he wrapped her legs on Friday, March 6, 2015, and the legs "looked pretty good." He indicated on Monday, March 9, the resident complained about the wraps being "too tight." He indicated he removed the wraps and checked the skin. He indicated the wraps "may have been wrapped a little tighter than usual." PT # 1 indicated the resident had red, blistered areas above the wraps, and underneath the wraps the skin was "purplish." He indicated he rewrapped the legs.</p> <p>On 3/23/15 at 11:30 A.M., the clinical record of Resident A was reviewed. Diagnoses included, but were not limited to, debility, diabetes mellitus, and coronary artery disease.</p> <p>A quarterly Minimum Data Set (MDS) assessment, dated 12/30/14, indicated the resident scored a 14 out of 15 for cognition, with 15 indicating no memory impairment.</p> <p>A resident care plan, dated 1/4/15, indicated: "Pain Management, I have general, leg, or back pain related to...spinal stenosis, swelling due to venous stasis of BLE's [bilateral lower extremities] &amp; DJD [degenerative joint disease]. I take routine pain med but I also may need something additional for</p>			

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	<p>breakthrough pain. I don't like to complain so I may not always tell you I am in pain but if you ask, I will tell you. Listen to me when I tell you I am in pain. Observe my facial expressions and body language for indications of pain as well...Report any unrelieved pain to my doctor...."</p> <p>A resident care plan, dated 1/4/15, indicated: "Vitals, I have chronic BLE edema [swelling] related to venous stasis...Please monitor me for symptoms of swelling or fluid overload including breathing difficulties, increased swelling...Report any significant changes to my physician...PT is using compression wraps to BLE's &amp; monitoring the effectiveness...."</p> <p>A cardiologist's history and physical, dated 3/6/15, indicated: "...history of left lower extremity stasis disease for at least over a year...She stated that her legs start to swell when they are on [sic] dependent positions...She stated that the compression bandages that the nursing home therapist do help with minimizing the swelling...she is quite pleasant. She is awake and alert without any distress...There is chronic venostasis with brawny pigmentation in the calves. There is no evidence of ulceration. She has good palpable...pulses bilaterally. There</p>			

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	<p>is some serous drainage from the right posterior calf...."</p> <p>A physician's order, dated 3/6/15, indicated, "Apply Aquacel AG [ointment] on [right] calf and con't [continue] compression bandages as before." That order was also written on the Treatment Administration Record [TAR], with a notation "Dc'd [discontinued] 3/16/15."</p> <p>There was no documentation in the clinical record regarding nursing assessment of the resident's skin, compression bandages, or complaints of pain on 3/6/15, 3/8/15, 3/9/15, or 3/10/15.</p> <p>A Nurse's Note, dated after 3/9/15, indicated: "3-7-15, 1300 [1:00 P.M.] (late entry) Res [resident] in recliner all shift. Refuses to elevate BLE [bilateral lower extremities]. Res stated 'It's better for my back to leave feet down.'"</p> <p>A PT note, dated 3/9/15, indicated, "Pt seen today for re-application of 4 layer compression on bilateral legs. Removed compression wraps. Cleansed with clean water and dried it with clean bandage. Applied Eucerin moisturizing lotion prior to application of 4 layer wraps bilaterally. (+) Blisters on the R [right] dorsal foot</p>			

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	<p>and toes." The note did not mention the blisters on the upper right calf.</p> <p>Documentation of the application of Aquagel AG to the resident's right calf was not found. The physician was not notified of the non-use of the Aquagel AG.</p> <p>A Nurse's Note, dated 3/12/15 at 3:30 P.M. and written by the Assistant Director of Nursing (ADON), indicated, "This nurse spoke with [name of cardiologist] nurse. Spoke with Nurse about compression wrappings in their [sic] office on 3/6/15. This nurse explained Resident/Family concern on wrapings [sic] and tx [treatment]...Spoke about blisters, edema...I explained to [name of physician] nurse about any wound and [none] present, besides anticipated cellulitis [and] blisters. Will continue to monitor."</p> <p>Documentation indicating the physician was notified prior to 3/12/15 of the resident's complaints of pain regarding the dressings was not found.</p> <p>On 3/24/15 at 10:10 A.M., during an interview with LPN # 1, she indicated she took care of Resident A on 3/7/15. She indicated she did not "have to do anything" with Resident A's legs. She indicated she "just encouraged her to</p>			

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	<p>keep her legs up." She indicated she did not recall Resident A complaining about leg pain, "just her back."</p> <p>On 3/24/15 at 10:15 A.M., during an interview with LPN # 2, she indicated she was working on 3/6/15 when the resident returned from the cardiologist. She indicated she did not know if the resident complained about her wraps being too tight.</p> <p>On 3/24/15 at 11:00 A.M., during an interview with the Director of Nursing [DON], she indicated that after the resident's daughter complained, "we talked to our nurses, and they said the resident did not complain about her legs." She indicated, "We removed the dressings on that Monday as soon as she complained." The DON indicated that the ADON had spoken to the cardiologist's office several times, but that it was not documented.</p> <p>This Federal tag relates to Complaint IN00169268.</p> <p>3.1-5(a)(2)</p>			

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F 309 SS=D Bldg. 00	<p>483.25 PROVIDE CARE/SERVICES FOR HIGHEST WELL BEING Each resident must receive and the facility must provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychosocial well-being, in accordance with the comprehensive assessment and plan of care.</p> <p>Based on observation, interview, and record review, the facility failed to assess a resident with compression wraps on both legs for redness, pain, or swelling; and failed to apply an ointment as ordered, for 1 of 3 residents reviewed with leg devices, in a sample of 3. Resident A</p> <p>Findings include:</p> <p>On 3/23/15 at 9:55 A.M., the Executive Director [ED] provided a list of residents, indicating those who were interviewable. Resident A was indicated as being interviewable.</p>	F 309	<p>Facility would like to respectfully request a desk review of this deficiency. Resident A has pain and skin assessments completed with physician updated on current condition and careplan reflective of current needs. Order to discontinue Auqacel was clarified with MD office as being discontinued on 3/6/15 since there never was an open area. There were no other residents affected by the alleged deficient practice and through corrective actions will ensure residents with compression wraps are assessed for pain, redness or swelling, and or skin abnormalities will have treatment documented. Licensed nurses will be inserviced on extremity assessment during compression therapy and Res A's careplan interventions. DHS/Designee</p>	04/14/2015

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	<p>On 3/23/15 at 10:05 A.M., during an interview with a family member of Resident A, he/she indicated Resident A's legs "were not assessed correctly. I realize my mother has cellulitis; she has a long-standing history of that. We never had a problem with this before." The family member indicated when he/she visited the resident on March 9, 2015 at approximately 11:00 A.M., the resident's legs were "extremely swollen" and the resident complained of pain due to the tight leg wraps. The family member provided pictures of the resident's legs. The right foot was swollen, with some redness and blisters. The resident's right upper calf, above where the wrapping stopped, was reddened and blistered.</p> <p>On 3/23/15 at 10:55 A.M., Resident A was observed sitting in her reclining chair with her legs elevated. Compression wraps were observed on both of her lower legs. Both of her feet appeared slightly swollen. The skin above the wraps was pink and intact.</p> <p>During an interview with Resident A at that time, she indicated she went to a cardiologist on Friday, March 6, 2015, and the nurse in the office rewrapped her legs with the compression bandages. She indicated she returned to the facility early on March 6, and by that evening, her legs</p>		<p>will audit documentation of residents with compression wraps daily x30 days, weekly x6 months and monthly thereafter to ensure that current skin condition is captured and treatment applied when necessary. <b>Results of audits will be forwarded to QA committee for review of compliance and suggestions monthly x6 and quarterly thereafter.</b></p>				

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	<p>started hurting. She indicated, "It looked like the bandages were too tight. They were cutting into me." She indicated the skin started to look red and blistered above the wraps. Resident A indicated she "kept telling them" the wraps were too tight. She indicated on Monday, March 9, 2015, her daughter came in to visit "and wondered why I was crying." She indicated she informed her daughter that she thought her leg wraps were too tight, and her daughter, who was a nurse, then looked at her legs. Resident A indicated her daughter "was so upset. She immediately went and got some staff, and then [Physical Therapist [PT] # 1] came in." She indicated PT # 1 immediately removed the wraps. Resident A indicated her skin looked "purplish." Resident A indicated she was worried, since she was diabetic, and "didn't want to lose my legs."</p> <p>On 3/23/15 at 11:10 A.M., during an interview with PT # 1, he indicated he wrapped Resident A's bilateral legs 3 times a week, on Mondays, Wednesdays, and Fridays. He indicated he wrapped her legs on Friday, March 6, 2015, and the legs "looked pretty good." He indicated on Monday, March 9, the resident complained about the wraps being "too tight." He indicated he removed the wraps and checked the skin. He indicated</p>			

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	<p>the wraps "may have been wrapped a little tighter than usual." PT # 1 indicated the resident had red, blistered areas above the wraps, and underneath the wraps the skin was "purplish." He indicated he rewrapped the legs.</p> <p>On 3/23/15 at 11:30 A.M., the clinical record of Resident A was reviewed. Diagnoses included, but were not limited to, debility, diabetes mellitus, and coronary artery disease.</p> <p>A quarterly Minimum Data Set (MDS) assessment, dated 12/30/14, indicated the resident scored a 14 out of 15 for cognition, with 15 indicating no memory impairment. The resident required extensive assistance of two + staff for bed mobility, transfer, and personal hygiene, and did not ambulate. The MDS assessment indicated the resident did not have pressure or other ulcers, wounds, or skin problems.</p> <p>A resident care plan, dated 1/4/15, indicated: "Pain Management, I have general, leg, or back pain related to...spinal stenosis, swelling due to venous stasis of BLE's [bilateral lower extremities] &amp; DJD [degenerative joint disease]. I take routine pain med but I also may need something additional for breakthrough pain. I don't like to</p>			

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	<p>complain so I may not always tell you I am in pain but if you ask, I will tell you. Listen to me when I tell you I am in pain. Observe my facial expressions and body language for indications of pain as well...Report any unrelieved pain to my doctor...."</p> <p>A resident care plan, dated 1/4/15, indicated: "Skin, I have potential for alterations in my skin integrity related to decreased mobility, pain, anemia, venous stasis, &amp; diabetes...Observe my skin during routine care for acute changes...Provide me with a weekly skin assessment via a licensed nurse...."</p> <p>A resident care plan, dated 1/4/15, indicated: "Vitals, I have chronic BLE edema [swelling] related to venous stasis...Please monitor me for symptoms of swelling or fluid overload including breathing difficulties, increased swelling...Report any significant changes to my physician...PT is using compression wraps to BLE's &amp; monitoring the effectiveness...."</p> <p>A Physical Therapy note, dated 3/6/15, indicated, "Pt [patient] seen today for re-application of 4 layer compression on bilateral legs...Pt reported sleeping better and feels no cramping pain at nights since start of care."</p>			

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	<p>A cardiologist's history and physical, dated 3/6/15, indicated: "...history of left lower extremity stasis disease for at least over a year...She stated that her legs start to swell when they are on [sic] dependent positions...She stated that the compression bandages that the nursing home therapist do help with minimizing the swelling...she is quite pleasant. She is awake and alert without any distress...There is chronic venostasis with brawny pigmentation in the calves. There is no evidence of ulceration. She has good palpable...pulses bilaterally. There is some serous drainage from the right posterior calf..."</p> <p>A physician's order, dated 3/6/15, indicated, "Apply Aquacel AG [ointment] on [right] calf and con't [continue] compression bandages as before." That order was also written on the Treatment Administration Record [TAR], with a notation "Dc'd [discontinued] 3/16/15."</p> <p>There was no documentation in the clinical record regarding nursing assessment of the resident's skin, compression bandages, or complaints of pain on 3/6/15, 3/8/15, 3/9/15, or 3/10/15.</p>			

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	<p>A Nurse's Note, dated after 3/9/15, indicated: "3-7-15, 1300 [1:00 P.M.] (late entry) Res [resident] in recliner all shift. Refuses to elevate BLE [bilateral lower extremities]. Res stated 'It's better for my back to leave feet down.'"</p> <p>A PT note, dated 3/9/15, indicated, "Pt seen today for re-application of 4 layer compression on bilateral legs. Removed compression wraps. Cleansed with clean water and dried it with clean bandage. Applied Eucerin moisturizing lotion prior to application of 4 layer wraps bilaterally. (+) Blisters on the R [right] dorsal foot and toes." The note did not mention the blisters on the upper right calf. Documentation of the application of Aquagel AG to the resident's right calf was not found.</p> <p>An additional resident care plan, dated 3/9/15, indicated: "Skin, I have cellulitis of my bilateral lower extremities...Monitor me for swelling, redness, pain, and red streaking on my skin. Monitor me for symptoms of infections. Please provide the treatment and medications that my doctor has ordered...Update my doctor with any changes...."</p> <p>A Nurse's Note, dated 3/12/15 at 3:30 P.M. and written by the Assistant</p>			

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	<p>Director of Nursing (ADON), indicated, "This nurse spoke with [name of cardiologist] nurse. Spoke with Nurse about compression wrappings in their [sic] office on 3/6/15. This nurse explained Resident/Family concern on wrapings [sic] and tx [treatment]...Spoke about blisters, edema...I explained to [name of physician] nurse about any wound and [none] present, besides anticipated cellulitis [and] blisters. Will continue to monitor."</p> <p>A Physician's order, dated 3/16/15, indicated, "D/C [discontinue] Aquacel AG."</p> <p>On 3/23/15 at 2:10 P.M., during an interview with the ADON, she indicated there was not any skin sheet for Resident A. The TAR [Treatment Administration Record] was reviewed with her at that time. She indicated she called the physician and clarified the Aquacel order, written on 3/6/15, and he discontinued it because she informed him there was not an open area. She indicated the date 3/16/15, written as the discontinued date, may have been a mistake, and probably should have been written as "3/6/15."</p> <p>On 3/24/15 at 9:45 A.M., during an interview with PT # 1, he indicated he had never used Aquacel on Resident A.</p>			

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	<p>He indicated he was unsure what Aquacel was.</p> <p>On 3/24/15 at 10:10 A.M., during an interview with LPN # 1, she indicated she took care of Resident A on 3/7/15. She indicated she did not "have to do anything" with Resident A's legs. She indicated she "just encouraged her to keep her legs up." She indicated she did not recall Resident A complaining about leg pain, "just her back."</p> <p>On 3/24/15 at 10:15 A.M., during an interview with LPN # 2, she indicated she transcribed the physician's order for the Aquacel and compression wraps on 3/6/15, and also wrote the order on the TAR. She indicated, "Therapy did the wraps." She indicated she "probably should have written 'per PT' on the order." LPN # 2 indicated she did not know if the resident complained about her wraps being too tight.</p> <p>On 3/24/15 at 11:00 A.M., during an interview with the Director of Nursing [DON], she indicated that after the resident's daughter complained, "we talked to our nurses, and they said the resident did not complain about her legs." She indicated the resident was alert and oriented, and could have told the nurses she was in pain. She indicated, "We</p>			

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	<p>removed the dressings on that Monday as soon as she complained." The DON indicated that the ADON had spoken to the cardiologist's office several times, but that it was not documented. The DON indicated that the nursing staff would apply the Aquacel, but that there was not an open area on the legs to apply it to, and so the order was clarified, but she was unsure of the date. The DON indicated that PT # 1 "was not a lymphedema expert." The DON indicated that she would not expect her nurses to document on a treatment sheet that the compression dressings were intact, or that the skin was without impairment. She indicated the staff would observe the skin "during skin checks." She indicated CNA staff inspect the skin every shift for any alteration. The DON indicated there would not be a specific skin sheet for Resident A, because the resident had cellulitis, and no open areas.</p> <p>This Federal tag relates to Complaint IN00169268.</p> <p>3.1-37(a)</p>			

DEPARTMENT OF HEALTH AND HUMAN SERVICES  
CENTERS FOR MEDICARE & MEDICAID SERVICES

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