

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  15G741	X2) MULTIPLE CONSTRUCTION A. BUILDING 00 B. WING _____	X3) DATE SURVEY COMPLETED  09/30/2014
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NAME OF PROVIDER OR SUPPLIER  BENCHMARK HUMAN SERVICES	STREET ADDRESS, CITY, STATE, ZIP CODE 9824 TRENTMAN RD FORT WAYNE, IN 46816
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE
W000000	<p>This visit was for a fundamental annual recertification and state licensure survey.</p> <p>Dates of survey: September 26, 29 and 30, 2014.</p> <p>Facility number: 011504 Provider number: 15G741 AIM number: 200889050</p> <p>Surveyor: Kathy Wanner, QIDP.</p> <p>The following federal deficiency also reflects a state finding in accordance with 460 IAC 9. Quality Review completed 10/9/14 by Ruth Shackelford, QIDP.</p>	W000000		
W000104	<p>483.410(a)(1) GOVERNING BODY The governing body must exercise general policy, budget, and operating direction over the facility. Based on observation and interview, the governing body failed to exercise operating directions over the group home to ensure the living room furniture was</p>	W000104	The one green seat cushion that wastorn at the back and had fabric loose and coming off is beingreupholstered by Butler WoodCrafters.	10/30/2014

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (see instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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	<p>maintained in good repair and condition for 2 of 2 sampled clients (clients #1 and #2) and for 2 of 2 additional clients (clients #3 and #4).</p> <p>Findings include:</p> <p>Environmental observations of the group home including the furniture in the living room, where clients #1, #2, #3 and #4 lived was conducted on 9/29/14 at 4:08 P.M. The green sofa had one of the three seat cushions torn at the back and the fabric covering the foam cushion was loose and coming off. The leaf patterned chair had a back cushion which had a circular hole with shredded edges in the fabric 10" by 5" (ten by five inches) in diameter. The matching ottoman had a similar circular hole on the top 3" by 3" (three inches by three inches) in diameter. The trim around the edge of the ottoman showed signs of wear (thread bare and threads hanging). The entertainment center had three missing door pulls.</p> <p>The group home manager (HM) was interviewed about the condition of the furniture on 9/29/14 at 4:43 P.M. and stated, "I called [name of furniture store] to see about the sofa cushion. The chair and ottoman need replaced. They have been torn about a couple of months. It seems like a lot of it happened after we</p>		<p>A new chair was ordered from HabeggerFurniture to replace the leaf patterned chair and matching ottoman.</p> <p>A work order was submitted to ByallHomes to replace the 3 missing door handles on the EntertainmentCenter.</p> <p>Management will complete CQA'sEnvironmental Assessments /walk through monthly and turn into theDirector for ongoing monitoring and report any major concernsimmediately.</p>	

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	<p>had to have the home heat treated (pest control method). I think the hot temperature 150 degrees Fahrenheit must have weakened the fabric."</p> <p>An interview was conducted with the Residential Director (RD) on 9/30/14 at 4:18 P.M. The RD stated, "We have a very good program to monitor the environmental conditions of the homes and furniture. We even take pictures with the program. The furniture must have slipped through. We will replace the furniture. We feel it is very important our homes are well maintained."</p> <p>9-3-1(a)</p>			