

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  15G137	X2) MULTIPLE CONSTRUCTION A. BUILDING 00 B. WING _____	X3) DATE SURVEY COMPLETED  01/09/2015
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NAME OF PROVIDER OR SUPPLIER  NORMAL LIFE OF INDIANA	STREET ADDRESS, CITY, STATE, ZIP CODE 8616 NORTHFIELD DR EVANSVILLE, IN 47713
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W000000	<p>This visit was for a fundamental recertification and state licensure survey.</p> <p>Dates of Survey: January 5, 6, 7, 8 and 9, 2015.</p> <p>Provider Number: 15G137 AIM Number: 100234390 Facility number: 000674</p> <p>Surveyor: Glenn David, RN</p> <p>These deficiencies also reflect state findings in accordance with 460 IAC 9. Quality Review completed 1/16/15 by Ruth Shackelford, QIDP.</p>	W000000		
W000312	<p>483.450(e)(2) DRUG USAGE Drugs used for control of inappropriate behavior must be used only as an integral part of the client's individual program plan that is directed specifically towards the reduction of and eventual elimination of the behaviors for which the drugs are employed. Based upon record review and interview for 1 of 4 sampled clients (client #3), the facility failed to include a psychotropic medication (Fluoxetine) into his Behavioral Support Plan (BSP). The facility also failed to include a plan of reduction for the medication in the BSP.</p>	W000312	<p><b>W312</b>  Drugs used for control of inappropriate behavior must be used only as an integral part of the client's individual program</p>	02/08/2015

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (see instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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	<p>Findings include:</p> <p>During the medication pass observed on 1/6/15 at 5:35 AM, client #3 was administered Fluoxetine 20 milligrams (mg). Client #3's record review was completed on 1/7/15 at 8:45 AM. The physician's orders dated 1/1 - 1/30, 2015 indicated client #3 was to receive Fluoxetine (Prozac) 20 mg daily. Review of client #3's BSP dated 6/24/14 did not indicate client #3 was taking Fluoxetine.</p> <p>During interview with the clinical supervisor on 1/8/15 at 10:00 AM, she stated client #3 was taking Fluoxetine and "it should be indicated in his BSP along with a plan of reduction" for that medication.</p> <p>9-3-5(a)</p>		<p>plan that is directed specifically towards the reduction of and eventual elimination of the behaviors for which the drugs are employed.</p> <p>- An IDT will be completed with Client #3 to discuss any updates to their Individuals Support Plan, Behavioral Support Plan in regards to Anxiety and the use of behavioral medications.</p> <p>- An IDT will be completed with all individuals living in the home to ensure that appropriate reduction plans are in place for all behavioral medications.</p> <p>- The Human Rights Committee will review any restrictions to Client #3's plan</p> <p>- The QIDP will be retrained on Behavior Support Plans including all psychotropic medication and a reduction plan for each medication</p>				

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W000436	483.470(g)(2) SPACE AND EQUIPMENT		<p>-The Clinical Supervisor willbe retrained on Behavior Support Plans including all psychotropic medicationand a reduction plan for each medication</p> <p>-Residential Manager willoversee through daily visits in the home to assure programs and objectives areimplemented appropriately</p> <p>-Clinical Supervisor willoversee through weekly visits in the home to assure programs and objectives areimplemented appropriately</p> <p>Persons Responsible: QIDP, Clinical Supervisor, Executive Director</p>		

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	<p>The facility must furnish, maintain in good repair, and teach clients to use and to make informed choices about the use of dentures, eyeglasses, hearing and other communications aids, braces, and other devices identified by the interdisciplinary team as needed by the client.</p> <p>Based on observation, interview and record review for 1 of 3 sampled clients (client #3), the facility failed to reinforce/teach the client to use his prescribed eyeglasses.</p> <p>Findings included:</p> <p>During morning observation at the group home on 1/6/15 between 5:15 AM and 7:05 AM, client #3 was not observed wearing his eyeglasses.</p> <p>During evening observation at the group home on 1/6/15 between 4:15 PM and 6:15 PM, client #3 was not observed wearing his eyeglasses. At no time during either observation did staff prompt the client to put on his eyeglasses.</p> <p>During client #3's record review completed on 1/7/2015 at 8:45 AM, the Individual Support Plan (ISP) dated 6/24/14 indicated eyeglasses as adaptive equipment to be utilized by the client. Client #3's Optometry office note dated 1/30/13 indicated "recommend Rx</p>	W000436	<p>W436</p> <ul style="list-style-type: none"> <li>- The facility must furnish, maintain in good repair, and teach clients to use and to make informed choices about the use of dentures, eyeglasses, hearing and other communications aids, braces, and other devices identified by the interdisciplinary team as needed by client.</li> <li>- All staff will be trained to prompt clients to use their adaptive equipment according to doctor's orders. As well as providing clients the opportunity to maintain their own adaptive equipment including, but not limited to; dentures, eyeglasses, hearing aids, braces and other communication aids.</li> <li>- All staff will be retrained on client #3 goal for glasses maintained and use.</li> <li>- Residential Manager will be trained on providing clients the opportunity to maintain their own adaptive equipment including, but not limited to; dentures, eyeglasses, hearing aids, braces and other communication aids as</li> </ul>	02/08/2015

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	<p>[prescription] eyeglasses for full-time use."</p> <p>During interview with the clinical supervisor at the group home on 1/8/15 at 10:00 AM, she stated client #3 "should be wearing his glasses at all times and, if he isn't, staff should be prompting him to wear them." The clinical supervisor stated "It is one of his (client #3) goals in his ISP."</p> <p>9-3-7(a)</p>		<p>well as training their staff to prompt clients to use their adaptive equipment according to doctors' orders.</p> <p>- Residential Manger will be retrained on client #3 goal for glasses maintained and use.</p> <p>- Residential Manager will monitor through daily observations to ensure that all clients have the opportunity to maintain their own adaptive equipment including, but not limited to; dentures, eyeglasses, hearing aids, braces and other communication aids as well as ensuring staff are prompting clients to use their adaptive equipment according to doctors' orders.</p> <p>- Clinical Supervisor will monitor through weekly observations to ensure that all clients have the opportunity to maintain their own adaptive equipment including, but not limited to; dentures, eyeglasses, hearing aids, braces, as well as ensuring Residential Manager and staff are prompting clients to use their adaptive equipment according to doctors' orders.</p> <p>- QIDP will monitor through weekly observations to ensure that all clients have the opportunity to maintain their own adaptive equipment including, but not limited to; dentures,</p>	

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W000460	483.480(a)(1) FOOD AND NUTRITION SERVICES Each client must receive a nourishing, well-balanced diet including modified and specially-prescribed diets. Based on record review and interview for 1 of 3 sampled clients (client #3), the facility failed to provide 2 sandwiches for	W000460	eyeglasses, hearing aids, braces, aswell as ensuring Residential Manager and staff are prompting clients to use their adaptive equipment according to doctors' orders.  - An IDT meeting will be completed with client # 3 to the use of adaptive equipment according to doctors' orders. If the IDT deems that a goal is needed for use of adaptive equipment according to doctors' orders, a goal will be put into place and all staff and Residential Manager will be trained on the new goals for each client.  - The facility has a policy regarding client rights which remains appropriate, as well as, a policy regarding grievance procedures which remains appropriate; these policies will be reviewed with all clients in the home.  Persons Responsible: Staff, Residential Manager, QIDP, Clinical Supervisor & Executive Director.	02/08/2015	
			W460-Each client must receive a nourishing, well-balanced diet including modified and		

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	<p>the client to take to the Day Program for the lunch meal as specifically prescribed by client #3's 1/1/15 - 1/31/15 physician's order.</p> <p>Findings include:</p> <p>Interview with the Day Program instructor on 1/6/15 at 12:15 PM, stated client #3 "used to come with 2 sandwiches, but now only comes with 1." She also stated "It is part of his dietary plan."</p> <p>During observation at the group home on 1/6/15 at 4:30 PM, the clinical supervisor provided a copy of dietary instructions entitled "Northfield Diets Oct/2014." It indicated client #3 is on a "regular diet, 2nd sandwich at lunch."</p> <p>During client #3's record review on 1/7/15 at 8:45 AM, client #3's 1/15 physician's order indicated "2 sandwiches at lunch." Additionally, client #3's Dietary Consult notes dated 11/4/14 indicated "2nd sandwich at lunch."</p> <p>The clinical supervisor was interviewed during the evening observation on 1/6/15 at 6:12 PM regarding any special dietary instructions relative to the lunch meal for client #3. She stated client #3 "is supposed to be getting 2 sandwiches at</p>		<p>specially-prescribed diets.</p> <p>In order to correct the deficiency with W460:</p> <p>-Staff will be retrained regarding all individual programplans and each individuals training program specific to modified and specially-prescribed diets. Emphasis will be placed on ensuring that each individual receives the appropriate supports to comply with their diet.</p> <p>-Specifically, for client #3, staff will be retrained regarding the specific diet plan with emphasis on assuring the client receives a second sandwich at lunch according to doctors' orders.</p> <p>- Residential Manger will ensure compliance through daily observations in the home to ensure appropriate involvement and supports are provided to each individual and any supplements are offered appropriately with diets followed as outlined.</p> <p>-QIDP will ensure compliance through weekly observations in the home to ensure appropriate involvement and supports are provided to each individual and any supplements are offered appropriately with diets being followed as outlined.</p> <p>- Clinical Supervisor will ensure</p>				

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	lunch."  9-3-8(a)		compliance through monthly observations in the home to ensure appropriate involvement and supports are provided to each individual and any supplements are offered appropriately with diets being followed as outlined.  Persons Responsible: Group Home Staff, Residential Manager, QIDP, Clinical Supervisor, and Executive Director.		