

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 15G436	X2) MULTIPLE CONSTRUCTION A. BUILDING 00 B. WING _____	X3) DATE SURVEY COMPLETED 10/22/2012
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NAME OF PROVIDER OR SUPPLIER TRANSITIONAL SERVICES SUB LLC	STREET ADDRESS, CITY, STATE, ZIP CODE 11 WASHINGTON ST BROWNSBURG, IN 46112
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W0000	<p>This visit was for the post certification revisit (PCR) to the investigation of complaint #IN00116001 completed on 9/17/12.</p> <p>Complaint #IN00116001: Not corrected.</p> <p>Date of Survey: 10/22/12</p> <p>Facility Number: 000950 Provider Number: 15G436 AIMS Number: 100244690</p> <p>Surveyor: Keith Briner, Medical Surveyor III</p> <p>This deficiency also reflects state findings in accordance with 460 IAC 9. Quality Review completed 10/26/12 by Ruth Shackelford, Medical Surveyor III.</p>	W0000		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (see instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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W0120	<p>483.410(d)(3) SERVICES PROVIDED WITH OUTSIDE SOURCES</p> <p>The facility must assure that outside services meet the needs of each client. Based on observation and interview for 1 of 4 sampled clients (D), the facility failed to ensure the day services met the needs of the client in regard to staffing.</p> <p>Findings include:</p> <p>Observations were conducted at the day services provider on 10/22/12 from 12:11 PM through 1:12 PM. At 12:11 PM client D was seated in the day services West classroom on a bench with his head down and eyes closed. At 12:11 PM client D's classroom had 15 total clients with DCS (Direct Care Staff) #1 working in the classroom. At 12:20 PM client D's classmate, who utilized a wheelchair for ambulation, needed to use the restroom. DCS #1 indicated the classmate needed assistance to use the restroom. DCS #1 called TL #1 (Team Leader) from the East classroom to monitor the West classroom while DCS #1 assisted the classmate in the restroom. At 12:20 PM client D entered the East classroom to return a bowl from lunch to a sink, then returned to the bench where he had been seated and put his head down and closed his eyes while humming a song. TL #1 was the only staff in the East classroom which had</p>	W0120	<p>Program Director held a meeting on 10/30/12 with the Director of Noble to discuss the concerns regarding staffing and meeting client needs. Day Program implemented a new plan for increased supervision for all clients attending the Day Program. Program Director with the conjunction of IDT will determine the need for consumers to attend a new Day Program site with increase supervision to better meet the consumers needs. A total of 5 clients were removed from attending Noble Day Programming and began attending a new Day Program facility with increase supervision to better meet the needs of the clients. Program Director and/or Home Manager will complete observations once weekly at the newly attended Day Services for the next 30 days to ensure that there is adequate staffing and all the consumer needs are met. Responsible Party: Program Director and Home Manager</p>	11/21/2012	

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	<p>15 clients. At 12:20 PM DCS #1 entered the restroom with client D's classmate while TL #1 monitored both the East and the West classrooms (30 clients) from the hallway/walkway between the two classrooms. At 12:25 PM DCS #1 returned to the West classroom and TL #1 returned to the East classroom. DCS #1 was the only staff in the West classroom with client D and 14 classmates. At 12:35 PM DCS #1 indicated to TL #1 she needed to return to the restroom to finish/check on the classmate that was using the restroom. TL #1 came to the hallway/walkway between the East and the West classrooms to monitor the 30 clients while DCS #1 assisted another client in the restroom. At 12:38 PM DCS #1 returned to the West classroom and TL #1 returned to the East classroom each individually with 15 clients. At 12:40 PM DCS #2 returned from lunch and entered the West classroom. DCS #1 then switched to the East classroom to relieve TL #1. TL #1 then began floating between the classrooms.</p> <p>Interview with DCS #1 on 10/22/12 at 12:21 PM indicated she was the only staff working in the classroom while the other staff, DCS #2, was on lunch. DCS #1 indicated there were 15 clients in the West classroom. DCS #1 indicated the day services had recently had some staff</p>						

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	<p>turnover and there should be two staff in the classrooms including during breaks. DCS #1 indicated the day services had new staff in training and had been operating in this manner for two weeks. DCS #1 indicated during breaks and lunches both East and West classrooms, each with 15 clients, would have one staff while the other staff was on lunch. DCS #1 indicated when she needed to assist clients with toileting the one staff/TL #1 would step out into the hallway and monitor both classrooms/30 clients.</p> <p>TL #1 was interviewed on 10/22/12 at 12:30 PM. TL #1 indicated during breaks and lunches the classroom staffing would be 1 staff for 15 clients. TL #1 indicated when DCS #1 assisted client D's classmate use the restroom the staffing would be 1 staff for 30 clients.</p> <p>QMRP #1 (Qualified Mental Retardation Professional) was interviewed on 10/22/12 at 2:45 PM. QMRP #1 indicated the day services should have additional staff in client D's classroom to supervise the clients during periods of time when other direct care staff are unavailable for breaks or meals.</p> <p>AS (Administrative Staff) #1 was interviewed on 10/22/12 at 2:50 PM. When asked if day services staffing ratio</p>			

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W9999	<p>of 1 staff to 30 clients was adequate staffing, AS #1 stated, "Well, I didn't actually observe that but if I did observe 1 staff to 30 clients, you know, without knowing all the clients in the classroom it's really hard to say but I would have to question if it was enough staff. It doesn't seem like it would be." AS #1 indicated the day services should have 2 staff in client D's classroom.</p> <p>This deficiency was cited on 9/17/12. The facility failed to implement a systemic plan of correction to prevent reoccurrence.</p> <p>9-3-1(a)</p>	W9999	...No citation was listed under this tag number for correction??	11/21/2012			