

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  15G636	X2) MULTIPLE CONSTRUCTION A. BUILDING 00 B. WING _____	X3) DATE SURVEY COMPLETED  04/25/2014
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NAME OF PROVIDER OR SUPPLIER  CORVILLA INC	STREET ADDRESS, CITY, STATE, ZIP CODE 3202 S FELLOWS SOUTH BEND, IN 46614
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W000000	<p>This visit was for the investigation of complaint #IN00147456.</p> <p>Complaint #IN00147456: Substantiated. Federal and state deficiencies related to the allegation are cited at W192 and W460.</p> <p>Dates of Survey: April 21, 22, 23, 24, and 25, 2014.</p> <p>Facility Number: 001212 Provider Number: 15G636 AIMS Number: 100240190</p> <p>Surveyor: Tim Shebel, LSW.</p> <p>The following federal deficiencies also reflect state findings in accordance with 460 IAC 9.</p> <p>Quality review completed May 2, 2014 by Dotty Walton, QIDP.</p>	W000000	All tagged complaints were immediately reviewed with The Executive Director, the Management team (QIDP, Nurse and House Manager's) went to work to immediately update Risk Plans, train staff, and contact the Dietician for a Mandatory All-Staff In-service to be held on 6-3-14	
W000192	<p>483.430(e)(2) STAFF TRAINING PROGRAM For employees who work with clients, training must focus on skills and competencies directed toward clients' health needs.</p> <p>Based on record review, observation, and interview, the facility failed to train direct</p>	W000192	To ensure that DSP's are trained on the dietary needs of Client F,	06/03/2014

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (see instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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	<p>care staff on the dietary needs of 1 of 4 additional clients (client F).</p> <p>Findings include:</p> <p>The facility's records were reviewed on 4/21/14 at 9:34 A.M. The review indicated the following incident involving client F:</p> <p>"Date: 04/08/2014, Name: [client F], Narrative: During lunch, staff cut up [client F's] ham sandwich and soft snack cake into 1" (inch) bite size pieces. He (client F) also had a pineapple fruit cup on his plate. After taking 3-4 bites staff notices that [client F] had stopped eating and his air way (sic) appeared to be blocked since his face and lips were discolored {bluish}. Staff immediately instructed him (client F) to cough. [Client F] was unable to cough or respond so staff performed 6-7 abdominal thrust (sic) while the other staff paged for a Program Coordinator and nurse. When the Program Coordinator entered the room [client F's] face and lips were still discolored so 1 more abdominal thrust was performed. The nurse came in shortly behind the Program Coordinator and [client F's] normal color gradually returned. [Client F] was monitored by the nurse and PC (Program Coordinator) for several</p>		<p>the Dietician will conduct an in-service for all staff on methods of preparing foods so that they become puree by identifying and demonstrating the proper tools and techniques of food preparation</p> <p>The Nurse has developed an updated Risk Management Dining Plan for Client F, and will in-service Managers and staff of this home on how to follow and implement this plan</p> <p>To ensure that a deficiency of this nature does not occur again, the Managers of all Corvilla homes will monitor each meal (random sample) to ensure that Client meals are properly prepared The Nurse and QIDP will monitor each home weekly to review documentation and make general observations</p>	

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	<p>minutes after the incident. There was no visual evidence that [client F] coughed up any food that may have been lodged or blocked his airway. He (client F) did bring up a slight amount of saliva. The nurse offered small sips of his beverage to ensure he could swallow without difficulty, which he was able to do. Vital signs taken: Temp (temperature) - 98.1, Respiration - 22, Pulse - 88 and Blood Pressure - 128/88. No significant abnormalities noted. Nurse checked on him (client F) frequently throughout the afternoon and he seemed to be comfortable and functioning in his normal manner. [Client F] was not offered the reminder (sic) of his lunch after the incident. Plan to Resolve: Staff responded quickly to this incident. [Client F] has not had an issue with eating here at day program in the past. He may have put too much food into his mouth or taken another bite before completely swallowing food already in his mouth. Staff continued to visually monitor him until he left at the end of the day. No further signs of potential aspiration was seen. Staff and nurse will continue to document information on the Potential Aspiration Management form for 3-5 days and report any concerns to his group home QMRP (Qualified Mental Retardation Professional). Staff will also continue to monitor him (client F) while</p>			

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	<p>eating ensuring his food is cut up into 1" bite size pieces."</p> <p>Client F's records were reviewed on 4/22/14 at 2:15 P.M. The review indicated the client had a swallow study completed on 4/17/14. The recommendations of the swallow study were for client F to receive a pureed diet.</p> <p>Client F was observed eating breakfast at the group home during the 4/23/14 observation period from 6:33 A.M. until 7:35 A.M. Direct care staff #3 presented client F with his morning meal which consisted of cream of wheat cereal, link sausage, and a toaster pastry. The wheat cereal was of a pureed consistency and the link sausage and toaster pastry were cut into 1/2 inch pieces. Client F began to eat his meal. After two bites, he began to cough. Direct care staff #3 patted the client on the back and asked if he was alright. Client F shook his head "yes" and direct care staff #3 immediately removed client F's meal and began to smash the 1/2 inch pieces of sausage and toaster pastry with a fork until they were in a pureed consistency. Direct care staff #3 gave the meal back to client F. Client F ate the remainder of his meal without incident.</p> <p>Direct care staff #3 was interviewed on</p>				

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	<p>4/23/14 at 7:30 A.M. When asked what type of diet client F was to have, direct care staff #3 stated, "Pureed." When asked what a pureed diet consisted of, direct care staff #3 stated, "Food that is broken up into small pieces."</p> <p>Direct care staff #2 was interviewed on 4/23/14 at 7:32 A.M. When asked what type of diet client F was to receive, direct care staff #2 stated, "He (client F) is on a pureed diet. A pureed diet is food that is a liquid type of consistency."</p> <p>The facility's training records/client's record were reviewed on 4/23/14 at 8:17 A.M. A review of the Risk Management Plan dated 4/22/14 for Dining, for client F, indicated the client was ordered to receive a pureed diet. Further review failed to indicate direct care staff #2 and #3 were trained on client F's diet order for pureed foods.</p> <p>QIDP (Qualified Intellectual Disabilities Professional) #1 was interviewed on 4/23/14 at 9:07 A.M. QIDP #1 stated, "They [direct care staff #2 and #3] have not been trained on [client F's] new diet order for pureed foods.</p> <p>This federal tag relates to complaint #IN00147456.</p>				

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W000460	<p>9-3-3(a)</p> <p>483.480(a)(1) FOOD AND NUTRITION SERVICES Each client must receive a nourishing, well-balanced diet including modified and specially-prescribed diets. Based on record review, observation, and interview, the facility failed to assure 1 of 4 additional client's (client F) diet order was followed for the morning meal.</p> <p>Findings include:</p> <p>The facility's records were reviewed on 4/21/14 at 9:34 A.M. The review indicated the following incident involving client F:</p> <p>"Date: 04/08/2014, Name: [client F], Narrative: During lunch, staff cut up [client F's] ham sandwich and soft snack cake into 1" (inch) bite size pieces. He (client F) also had a pineapple fruit cup</p>	W000460	<p>Client F will receive a nourishing well-balanced diet modified to meet individual needs as prescribed by the attending physician His new diet order is for a pureed diet with thin liquids An order for the pureed diet with thin liquids was obtained on 4-22-14 A new Risk management Plan for dining was implemented on 4-22-14 All home staff were trained by the agency nurse and home managers on 4-24-14 (puree diet) The dietician will in-service all Corvilla staff on 6-3-14 Demonstration of proper modified diets to meet Client need will take place</p>	06/03/2014			

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	<p>on his plate. After taking 3-4 bites staff notices that [client F] had stopped eating and his air way (sic) appeared to be blocked since his face and lips were discolored {bluish}. Staff immediately instructed him (client F) to cough. [Client F] was unable to cough or respond so staff performed 6-7 abdominal thrust (sic) while the other staff paged for a Program Coordinator and nurse. When the Program Coordinator entered the room [client F's] face and lips were still discolored so 1 more abdominal thrust was performed. The nurse came in shortly behind the Program Coordinator and [client F's] normal color gradually returned. [Client F] was monitored by the nurse and PC (Program Coordinator) for several minutes after the incident. There was no visual evidence that [client F] coughed up any food that may have been lodged or blocked his airway. He (client F) did bring up a slight amount of saliva. The nurse offered small sips of his beverage to ensure he could swallow without difficulty, which he was able to do. Vital signs taken: Temp (temperature) - 98.1, Respiration - 22, Pulse - 88 and Blood Pressure - 128/88. No significant abnormalities noted. Nurse checked on him (client F) frequently throughout the afternoon and he seemed to be comfortable and functioning in his</p>		<p>Proper modified well-balanced diets will be monitored daily by Home Managers and Lead DSP staff The agency Nurse will conduct random weekly reviews as well</p>				

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	<p>consisted of cream of wheat cereal, link sausage, and a toaster pastry. The wheat cereal was of a pureed consistency and the link sausage and toaster pastry were cut into 1/2 inch pieces. Client F began to eat his meal. After two bites, he began to cough. Direct care staff #3 patted the client on the back and asked if he was alright. Client F shook his head "yes" and direct care staff #3 immediately removed client F's meal and began to mash the 1/2 inch pieces of sausage and toaster pastry with a fork until they were a pureed consistency. Direct care staff #3 gave the meal back to client F. Client F ate the remainder of his meal without incident.</p> <p>Direct care staff #3 was interviewed on 4/23/14 at 7:30 A.M. When asked what type of diet client F was to have, direct care staff #3 stated, "Pureed." When asked what a pureed diet consisted of, direct care staff #3 stated, "Food that is broken up into small pieces."</p> <p>Direct care staff #2 was interviewed on 4/23/14 at 7:32 A.M. When asked what type of diet client F was to receive, direct care staff #2 stated, "He (client F) is on a pureed diet. A pureed diet is food that is a liquid type of consistency."</p> <p>The facility's training records/client's</p>						

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