

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 15G333		X2) MULTIPLE CONSTRUCTION A. BUILDING 00 B. WING _____		X3) DATE SURVEY COMPLETED 01/29/2013	
NAME OF PROVIDER OR SUPPLIER VOCA CORPORATION OF INDIANA				STREET ADDRESS, CITY, STATE, ZIP CODE 4208 W GARVER ST MUNCIE, IN 47305			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE			
W0000	<p>This visit was for a fundamental annual recertification and state licensure survey.</p> <p>Dates of Survey: January 22, 23, 24, 25, 28, and 29, 2013.</p> <p>Surveyor: Susan Eakright, Medical Surveyor III/QMRP</p> <p>Facility Number: 000851 Provider Number: 15G333 AIMS Number: 100243880</p> <p>This federal deficiency also reflects a state finding in accordance with 460 IAC 9.</p> <p>Quality review completed February 4, 2013 by Dotty Walton, Medical Surveyor III.</p>	W0000					

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (see instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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W0455	<p>483.470(l)(1) INFECTION CONTROL</p> <p>There must be an active program for the prevention, control, and investigation of infection and communicable diseases. Based on observation, record review, and interview, for 4 of 4 sampled clients (clients #1, #2, #3, and #4), and 4 additional clients (clients #5, #6, #7, and #8), the facility staff failed to teach and encourage clients to use sanitary methods when opportunities existed.</p> <p>Finding include:</p> <p>1. On 1/22/13 at 4:19pm, client #8 washed his hands with Direct Care Staff (DCS) #1 in the medication room. At 4:19pm, client #8 finished washing his hands, obtained a paper towel, and dried his hands. Client #8 finished drying his hands and sneezed into the paper towel wiping his nose and face of mucus. DCS #1 asked client #8, "Did you just blow your nose?" Client #8 responded "Yes" and DCS #1 administered client #8's medications and did not redirect client #8 to rewash his hands.</p> <p>On 1/24/13 at 9:45am, an interview with the agency Licensed Practical Nurse (LPN) was conducted. The LPN indicated client #8 should have been redirected to rewash his hands after blowing his nose and before his</p>	W0455	The facility will ensure there is an active program for the prevention, control and investigation of infection and communicable diseases. The facility staff will continue to teach and encourage clients to use sanitary methods when opportunities exist. On 2/15/13, all staff will be retrained on infection control and preventative measures specifically in hand washing, covering open areas of the skin, no drinking of beverages while standing over food that's being prepared, not handling utensils by the food contact end and proper ways to carry a stack of plates to the table. The House Manager and QMRP will completed weekly active habilitation observations.	02/15/2013			

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	<p>medication administration was completed.</p> <p>2. On 1/22/13 at 3:50pm, client #1 was observed to have two one inch (1") cuts on her ring finger (one on each side of the finger) and a one inch (1") cut on her pinky finger of her right hand. From 5:05pm until 6:15pm, client #1 independently washed her hands and did not wear Band-Aids or coverings on the cuts. During the observation period client #1 measured out macaroni using her fingers while DCS #2 supervised meal preparation. Client #1 used the spoon to stir a pot of chili on the stove without wearing coverings over her cuts on her fingers. At 5:15pm, client #1 (with DCS #2) used her uncovered right hand to cut, dice, and place onions into the pot of chili. At 5:30pm, client #1 stirred the pot of chili with her uncovered right hand, and drank from a bottle of water while she was stirring with no staff redirection. At 5:50pm, client #1 with DCS #2, went to the medication administration room and client #1 requested Band-Aids for "my cut fingers." At 5:50pm, DCS #2 applied two Band-Aids, one on each finger to cover each of the cuts on client #1's right hand ring and pinky fingers. At 5:50pm, client #1 stated her fingers were "healing" on her right hand, the fingers " (sic) hurt when stirs hot items, and were still weepy" with fluid. At 5:58pm,</p>			
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	<p>clients #1, #2, #3, #4, #5, #6, #7, and #8 ate chili at the dining room table.</p> <p>On 1/24/13 at 9:45am, an interview with the agency's Licensed Practical Nurse (LPN) was conducted. The LPN indicated client #1 had cuts on her fingers which resulted from a behavior the client had last week. The LPN indicated client #1's cuts should have been covered with Band-Aids and client #1 should not be drinking over the stove while cooking. The LPN indicated client #1 should have been prompted to wash her hands.</p> <p>3. On 1/22/13 at 5:15pm, client #4 was prompted to set the table by DCS #2. At 5:15pm, client #4 walked to the kitchen from the back of the dining room, client #4 carried a stack of plates to the table, holding the plates against his tee shirt. Client #4 carried glasses to the table, handled the tops of the glasses, and set two glasses at each place setting on the dining room table. At 5:15pm, client #4 was prompted to set silverware on the table by DCS #2. Client #4 handled the forks and spoons for each place setting by the food contact ends as client #4 set each item on the table. DCS #2 did not redirect client #4 or instruct him in handwashing or table setting techniques. At 5:58pm, clients #1, #2, #3, #4, #5, #6, #7, and #8 consumed their chili supper</p>						

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	<p>and drinks at the dining room table using the plates, glasses, forks, and spoons.</p> <p>On 1/24/13 at 9:45am, an interview with the agency's Licensed Practical Nurse (LPN) was conducted. The LPN indicated client #4 should have been prompted to wash his hands before setting the table. The LPN indicated client #4 should not have carried the plates against his shirt, should not have handled the glasses by the tops, and should not have handled the forks and spoons by the food contact ends.</p> <p>9-3-7(a)</p>			