

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 15G559	X2) MULTIPLE CONSTRUCTION A. BUILDING 00 B. WING _____	X3) DATE SURVEY COMPLETED 08/07/2012
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NAME OF PROVIDER OR SUPPLIER ARC OF NORTHWEST INDIANA INC, THE	STREET ADDRESS, CITY, STATE, ZIP CODE 2901 BEVERLY DR GARY, IN 46408
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W0000	<p>This visit was for the investigation of Complaint #IN00112254.</p> <p>COMPLAINT #IN00112254: SUBSTANTIATED, Federal and state deficiency related to the allegation is cited at W436.</p> <p>This survey was in conjunction with a post certification revisit to the investigation of complaint #IN00108288.</p> <p>Dates of survey: August 6 and 7, 2012</p> <p>Facility number: 001073 Provider number: 15G559 AIM number: 100239890</p> <p>Surveyor: Tim Shebel, Medical Surveyor III</p> <p>The following deficiency also reflects state findings in accordance with 460 IAC 9. Quality Review completed 8/10/12 by Ruth Shackelford, Medical Surveyor III.</p>	W0000		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (see instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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W0436	<p>483.470(g)(2) SPACE AND EQUIPMENT</p> <p>The facility must furnish, maintain in good repair, and teach clients to use and to make informed choices about the use of dentures, eyeglasses, hearing and other communications aids, braces, and other devices identified by the interdisciplinary team as needed by the client.</p> <p>Based on observation, record review, and interview, the facility failed to provide 1 of 1 client requiring a wheel chair (client B) with a wheel chair which met her needs.</p> <p>Findings include:</p> <p>Client B was observed during the group home observation on 8/6/12 from 6:34 A.M. until 8:00 A.M.. At 6:40 A.M., direct care staff #2 pushed client B seated in a wheelchair into the living room. Client B was sitting in a straight back wheel chair with a seat/chest belt on which was to keep the client in the chair. As direct care staff #2 left the area, client B immediately slid down into the wheel chair which placed the seat/chest belt onto the client's lower neck upper chest area. Direct care staff #2 repositioned client B twenty-seven times during the 8/6/12 observation period.</p> <p>Direct care staff #2 was interviewed on 8/6/12 at 8:03 A.M.. Direct care staff #2</p>	W0436	Dennis Ponczek from Home Health Depot will be here on Thursday to assess client #1 for a new wheelchair. The order will be processed immediately and should be delivered in 2 to 3 weeks. To ensure future compliance; wheelchairs will be assessed and repaired as needed.	08/23/2012

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	<p>stated, "This is not [client B's] wheel chair. This (wheel chair) is a loaner from another group home. She slides down a lot and we're (direct care staff) constantly repositioning her. We put foot rests on the wheel chair every morning but there aren't any straps on them to put on [client B's] legs so it's kind of useless to even put them on."</p> <p>Client B's record was reviewed on 8/6/12 at 9:22 A.M.. The review of case notes indicated client B had been referred for a new wheel chair in September, 2011.</p> <p>Service Coordinator #1 was interviewed on 8/6/12 at 10:34 A.M.. When asked about the wheel chair client B was using, Service Coordinator #1 stated, "We were working with a local company to get her (client B) a new wheel chair but they (local company) went out of business. We are now working with another company but they have lost the doctor's order two times now. I am going to call them and get another doctor's order to send them. We've been working on getting her (client B) a new wheel chair since last September (September, 2011). The chair she is using is a loaner from another group home. I'm going to see if I can find a loaner that leans back so it meets her needs better. I've tried to get one before (loaner wheel chair that leans</p>			

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	back) but they didn't have any." This federal tag relates to complaint #IN00112254. 9-3-7(a)				