

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 15G114	X2) MULTIPLE CONSTRUCTION A. BUILDING <u>00</u> B. WING _____	X3) DATE SURVEY COMPLETED 06/12/2015
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NAME OF PROVIDER OR SUPPLIER RESIDENTIAL CRF INC	STREET ADDRESS, CITY, STATE, ZIP CODE 324 W 3RD ST CONNERSVILLE, IN 47331
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W 0000 Bldg. 00	<p>This visit was for an annual fundamental recertification and state licensure survey.</p> <p>Dates of Survey: June 8, 9, 10, 11 and 12, 2015.</p> <p>Facility Number: 000651 Provider Number: 15G114 AIMS Number: 100234250</p> <p>This deficiency also reflects state findings in accordance with 460 IAC 9.</p>	W 0000		
W 0331 Bldg. 00	<p>483.460(c) NURSING SERVICES</p> <p>The facility must provide clients with nursing services in accordance with their needs. Based on observation, record review and interview for 1 of 4 sampled clients (#3), the facility nursing services failed to ensure:</p> <p>__ Client #3's health/risk plan included parameters of low and high blood glucose levels, what and when the staff were to notify nursing services of in regard to client #3's diabetes and blood glucose levels and to ensure the staff documented notification of nursing services and the interventions used when client #3's blood glucose tests were low and/or high.</p> <p>__ Client #3's physician's orders from the</p>	W 0331	Residential CRF will ensure that nursing services is providing clients the care and services they need according to their individual needs Residential CRF nursing services will review all clients nursing plans to ensure that client specific needs are being met In regards to Client #3 a more specific guideline in regards to her health/risk plan will be implemented outlining the parameters of low and high blood glucose levels. Physicians orders will be clarified with complete and valid names of medications and the dosage. All physicians orders and treatments will be clarified.	07/12/2015

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (see instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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	<p>Endocrinologist were complete and valid with the name of the medication to be given, the dosage to be given, the route the medication was to be given and the time the medication was to be given.</p> <p>__All of client #3's medications and/or treatments were included when client #3's PCP (Primary Care Physician) reordered client #3's medications and/or treatments quarterly and/or clarified with the PCP the medications and/or treatments omitted were not to be given to the client.</p> <p>Findings include:</p> <p>Observations were conducted at the group home on 6/8/15 between 3:30 PM and 5:30 PM. At 5:07 PM staff #1 indicated client #3's blood glucose test result was 117. Client #3 was observed to receive an injection of Humalog insulin 2 units.</p> <p>Observations were conducted at the group home on 6/11/15 between 6:15 AM and 8:15 AM. At 7:10 AM staff #1 indicated client #3's blood glucose test result was 160 and client #1 would receive one additional unit of Humalog insulin. Client #3 was observed to receive an injection of Humalog insulin 8 units.</p> <p>Review of client #3's MAR (Medication Administration Record) for June 2015 on</p>		<p>Residential CRF nursing services will review the clients charts at least monthly to ensure that all nursing services, orders and treatments are clear and in accordance with providing our clients with services that meet their individual needs.</p> <p>Staff Responsible: Res CRF RN, QIDP</p>	

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	<p>6/11/15 at 11 AM indicated: Humalog 100 units/ml (milliliter) "inject 7 - 18 units at breakfast and 2 - 8 units at lunch and dinner for blood sugar." Levemir (a long acting insulin to control blood sugar) 3 units SQ (subcutaneous injection) daily at 8 PM for blood sugar. Test blood sugar four times a day and repeat in 15 minutes if less than 80.</p> <p>Client #3's record was reviewed on 6/11/15 at 11 AM. The client's record indicated a diagnosis of, but not limited to, Type II Diabetes.</p> <p>Client #3's physician's orders from the Endocrinologist indicated the following orders:</p> <p>10/8/14 "Treatment of glucose less than 70 should include rapid acting source of carbohydrates such as 4 ounces of juice or regular pop, 12 ounces of milk, 4 glucose tabs or hard candy. This can be followed by a snack that contains protein such as peanut butter crackers. Glucose should be repeated 15 minutes after treatment to ensure it has risen to over 70. If it remains below 70 repeat the procedure." The orders indicated the facility was to "Call immediately if blood</p>			

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	<p>glucose is below 70 or persistently above normal goal."</p> <p>11/18/14 an order for a "mealtime sliding scale" of insulin to be given depending on the blood sugar test results. The order indicated client #3 was to be given the following additional units of insulin for the following blood sugar results:</p> <p>80 to 150 - client #3 was to receive no additional insulin.</p> <p>151 to 200 - client #3 was to receive one additional unit of insulin.</p> <p>201 to 250 - client #3 was to receive two additional units of insulin.</p> <p>251 to 300 - client #3 was to receive three additional units of insulin.</p> <p>301 to 350 - client #3 was to receive four additional units of insulin.</p> <p>351 to 400 - client #3 was to receive five additional units of insulin.</p> <p>more than 400 - client #3 was to receive six additional units of insulin.</p> <p>"Levemir 8 at bedtime, Actos 45 mg daily and Janumet XR 50/1000 two tabs at dinner (diabetic medications that help to control blood sugar levels). Notes, reviewed rule of 15 to treat hypoglycemia (low blood sugar) with [name of facility's LPN]."</p> <p>__The physician failed to indicate the type of insulin that was to be given to client #3 as a sliding scale.</p>			

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	<p>1/20/15 "Humalog KwikPen 100 units/ml subcutaneous. Inject 6 - 12 units at breakfast and 2 - 8 units at lunch and dinner by subcutaneous route."</p> <p>3/4/15 "increase [client #3's] breakfast dose to 3." The order failed to indicate the name of the medication that was to be changed.</p> <p>3/17/15 "increase [client #3's] breakfast to 6." The order failed to indicate the name of the medication that was to be changed.</p> <p>4/22/15 "increase [client #3's] Humalog at breakfast to 7 u (units) - 18 u."</p> <p>4/28/15 "Humalog KwikPen 100 units/ml subcutaneous. Inject 7 - 18 units at breakfast and 2 - 8 units at lunch and dinner by subcutaneous route.</p> <p>4/29/15 mealtime insulin sliding scale of Humalog insulin. The order indicated client #3 was to be given the following additional units of insulin for the following blood sugar results: 80 to 150 - client #3 was to receive no additional Humalog insulin. 151 to 200 - client #3 was to receive one additional unit of Humalog insulin. 201 to 250 - client #3 was to receive two</p>			

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	<p>additional units of Humalog insulin.</p> <p>251 to 300 - client #3 was to receive three additional units of Humalog insulin.</p> <p>301 to 350 - client #3 was to receive four additional units of Humalog insulin.</p> <p>351 to 400 - client #3 was to receive five additional units of Humalog insulin.</p> <p>more than 400 - client #3 was to receive six additional units of Humalog insulin.</p> <p>Client #3's 5/22/15 quarterly updated physician's orders signed by client #3's PCP (Primary Care Physician) indicated client #3 was to receive Janumet XR 50-1000 mg (milligrams) two tablets daily prior to breakfast and Actos 45 mg every AM for "blood sugar" control. ___The orders failed to include daily insulin orders of Levemir and Humalog, orders for the use of a sliding scale of Humalog insulin depending on the results of client #3's blood sugar tests, orders for client #3 to test her blood sugar four times a day, orders for treatment of low blood sugar and an order for a PRN (as needed) blood sugar test.</p> <p>Client #3's record indicated nursing services failed:</p>			

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	<p>__To ensure valid physician's orders from the Endocrinologist that included the name of the medication to be given and/or to have orders clarified.</p> <p>__To ensure all of client #3's medications and/or treatments were updated by client #3's PCP when the physician signed client #3's quarterly medication/treatment update of 5/22/15.</p> <p>Client #3's 2014/2015 Blood Glucose Tests (BGT) records indicated client #3 was to have a BGT daily before breakfast, before lunch, before dinner and at bedtime.</p> <p>Client #3's BGT records indicated client #3's blood sugar levels were between 400 and 480 on the following dates: November 8, 15, 17, 22 and 26, 2014.</p> <p>Client #3's BGT records indicated client #3's blood sugar levels were between 300 and 399 on the following dates: November 2, 3, 6, 7, 10, 11, 12, 13, 15, 16, 18, 19, 20, 21 and 27, 2014. December 19 and 25, 2014. April 9, 10 and 18, 2015. March 5, 2015.</p> <p>Client #3's BGT records indicated client #3's blood sugar levels were between 200 and 299 on the following dates: November 1, 2, 3, 4, 5, 6, 7, 8, 9, 10, 11,</p>			

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	<p>12, 13, 14, 15, 16, 17, 18, 19, 20, 21, 22, 23, 24, 25, 26, 27, 28, 29, 30, 2014.</p> <p>December 2, 7, 9, 11, 13, 14, 17, 18, 19, 20, 21, 22, 23, 24, 27, 28 and 29, 2014.</p> <p>January 4, 17, 18, 23, 25, 26, 28 and 29, 2015</p> <p>February 1, 4, 5, 6, 9, 11, 13, 15, 17, 18, 19, 22, 23, 24, 25, 27, 2015.</p> <p>March 1, 2, 3, 4, 6, 7, 8, 9, 11, 13, 15, 16, 17, 21, 23 and 30, 2015.</p> <p>April 1, 7, 8, 10, 12, 19, 21, 25, 26 and 29, 2015.</p> <p>May 4, 6, 10, 16, 2015.</p> <p>June 1, 3, 6, and 8, 2015.</p> <p>Client #3's BGT records indicated client #3's blood sugar levels were less than 70 on the following dates:</p> <p>11/04/14 "65/recheck/172" 11/22/14 "64/recheck/78/143" 11/23/14 "73/recheck/126" 11/24/14 "63/recheck/114" 11/25/14 "66/recheck/117" 11/26/14 "60/92" (60/recheck92) 12/02/14 "63/recheck/73/119" 12/03/14 "59/recheck/72/131" 12/04/14 "72/recheck/126" 12/05/14 "54/recheck/98" 12/07/14 "69/recheck/96" 12/09/14 "58/102" 12/18/14 "67/recheck/123" 12/19/14 "65/recheck/160"</p>			

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	<p>12/21/14 "73/recheck/116"</p> <p>12/22/14 "58/recheck/144"</p> <p>12/24/14 "77/recheck/86"</p> <p>12/30/14 "69/recheck/120"</p> <p>12/31/14 "59/recheck/114"</p> <p>01/01/15 "55/recheck/114"</p> <p>01/02/15 "56/recheck/97"</p> <p>01/03/15 "52/recheck/126"</p> <p>01/04/15 "68/recheck/125"</p> <p>01/05/15 "58/recheck/93"</p> <p>01/13/15 "70/recheck/135"</p> <p>02/21/15 "73/recheck/104"</p> <p>02/22/15 "62/recheck/103"</p> <p>03/13/15 "67/recheck/84"</p> <p>03/22/15 "59/recheck/85"</p> <p>04/02/15 "75/recheck/94"</p> <p>05/07/15 "77/recheck/120"</p> <p>05/12/15 "52/recheck/88"</p> <p>05/26/15 "71/recheck/103"</p> <p>06/01/15 "67/recheck/81"</p> <p>06/04/15 "50/52/rechecked/105"</p> <p>06/05/15 "30/repeat/85"</p> <p>06/09/15 "74/recheck/97"</p> <p>Client #3's 2/11/15 High Risk Plan (HRP) for diabetes indicated: ___ A definition of diabetes and the medications used for diabetes. ___ Client #3's feet were "checked weekly for reddened areas, calluses, blisters, open areas, etc." ___ Client #3 was to see her Podiatrist every three months. ___ "Symptoms of diabetes; fatigue, thirst,</p>			

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	<p>weight loss, blurred vision and frequent urination." ___ "Staff will report any changes or additions in symptoms to Residential CRF Direct Care staff, Nurse, or QMRP (Qualified Mental Retardation Professional)."</p> <p>The HRP failed to include: ___ How the staff were to monitor client #3 in regards to her diabetes. ___ When blood sugars were to be done. ___ The parameters of high and low blood sugar tests for client #3. ___ What the staff were to do when client #3's blood sugar was low/high. ___ What and when the staff were to notify nursing services in regard to client #3's blood sugar tests and diabetic symptoms. ___ Who and when the physician would be notified of client #3's blood sugar tests.</p> <p>Client #3's record indicated: ___ Nursing services were not notified when client #3's blood sugars were below 70 and/or higher than 200. ___ Nursing services were not notified of the treatment provided to client #3 when the client's blood sugars were below 70. ___ Nursing services did not notify client #3's endocrinologist each time client #3's blood sugar test was below 70.</p> <p>During interview with staff #1 on 6/12/15</p>			

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	<p>at 1 PM, staff #1: ___ Indicated the staff did not notify nursing when client #3's blood sugars were less than 80 or higher than 200. ___ Indicated if client #3's blood sugar tests were less than 70 the staff would give client #3 juice, pop, milk or hard candy. ___ Indicated the staff would retest client #3's blood sugar in 15 minutes after giving client #3 carbohydrates/sugar. ___ Indicated the staff did not document the treatment and/or interventions provided to client #3 for blood sugars less than 70.</p> <p>During interview with the facility's LPN on 6/12/15 at 1:15 PM, the LPN: ___ Indicated the orders written by client #3's Endocrinologist were not verified with the physician and stated, "I guess I didn't because I understood what he wanted." ___ When asked what "rule of 15 to treat hypoglycemia" was the LPN stated, "I don't know. I don't remember that being explained to me." The LPN indicated she had not called the physician's office to get an explanation of the "rule of 15 to treat hypoglycemia." ___ Stated facility practice was for each client's PCP to update and sign all of the clients' current orders, "I think every two months. [Name of facility nurse] takes</p>			

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	<p>care of that."</p> <p>__ Stated, "Some time ago we decided to put her (client #3's) insulin and blood sugars on the treatment sheet and I guess when we did, it got dropped off at the pharmacy from the front sheets the physician actually signs."</p> <p>__ Indicated client #3's Humalog insulin orders, blood sugar tests and treatment for low blood sugars should be on client #3's updated physician's orders from client #3's PCP.</p> <p>__ Indicated a normal blood sugar test ranged from 80 to 120.</p> <p>__ Indicated the staff did not notify nursing daily when client #3's blood sugars were less than 80 or higher than 200.</p> <p>__ Indicated she was not aware of the interventions and/or treatments provided to client #3 each time her blood sugar test was below 70.</p> <p>__ Indicated client #3's blood sugar test results were being faxed to the Endocrinologist weekly but had been changed to bi-weekly.</p> <p>__ Indicated client #3's HRP for diabetes did not include parameters of low and high blood sugars, how the staff were to monitor client #3 in regards to her diabetes, when blood sugars were to be done, what the staff were to do when client #3's blood sugar was low/high, what and when the staff were to notify</p>			

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	nursing services in regard to client #3's blood sugar tests and diabetic symptoms and who and when the physician/Endocrinologist would be notified of client #3's blood sugar tests. 9-3-6(a)				