

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 15G481	X2) MULTIPLE CONSTRUCTION A. BUILDING 00 B. WING _____		X3) DATE SURVEY COMPLETED 03/18/2013
NAME OF PROVIDER OR SUPPLIER LIFE DESIGNS INC			STREET ADDRESS, CITY, STATE, ZIP CODE 532 RIDGEVIEW COLUMBUS, IN 47203		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE	
W000000	<p>This visit was for the investigation of complaint #IN00124809.</p> <p>Complaint #IN00124809: Substantiated. Federal/state deficiency related to the allegation is cited at W186.</p> <p>Survey Dates: March 14 and 18, 2013.</p> <p>Facility Number: 000995 Provider Number: 15G481 AIM Number: 100235470</p> <p>Surveyor: Steven Schwing, Medical Surveyor III</p> <p>This deficiency also reflects state findings in accordance with 460 IAC 9.</p> <p>Quality review completed March 20, 2013 by Dotty Walton, Medical Surveyor III.</p>	W000000			

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (see instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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W000186	<p>483.430(d)(1-2) DIRECT CARE STAFF</p> <p>The facility must provide sufficient direct care staff to manage and supervise clients in accordance with their individual program plans.</p> <p>Direct care staff are defined as the present on-duty staff calculated over all shifts in a 24-hour period for each defined residential living unit.</p> <p>Based on record review and interview for 2 of 2 clients living at the group home (A and B), the facility failed to provide sufficient staff to manage and supervise the clients in accordance with the clients' program plans.</p> <p>Findings include:</p> <p>A review of the group home's Direct Care Schedule from 2/10/13 to 3/16/13 was conducted on 3/18/13 at 11:20 AM. The following dates and times had one staff working at the group home: 2/10/13 from 8:00 AM to 9:00 PM, 2/11/13 from 3:00 PM to 9:00 PM, 2/12/13 from 3:00 PM to 9:00 PM, 2/14/13 from 3:00 PM to 8:00 PM, 2/15/13 from 3:00 PM to 9:00 PM, 2/16/13 from 11:00 AM to 8:00 PM, 2/23/13 from 8:00 AM to 8:00 PM, 2/24/13 from 2:00 PM to 9:00 PM, 2/26/13 from 2:00 PM to 9:00 PM, 3/2/13 from 8:00 AM to 8:00 PM, 3/3/13 from 9:00 AM to 9:00 PM, 3/5/13 from 2:00 PM to 9:00 PM, 3/9/13 from 8:00 AM to</p>	W000186	<p>Director of Residential Services will give Counseling Memorandums to the ND-R and QDDP for the Ridgeview group home regarding appropriate staff scheduling to manage and supervise the clients in accordance with the clients program plans. ND-R will give a Counseling Memorandum to the TM of the Ridgeview group home regarding appropriate staff scheduling to manage and supervise the clients in accordance with the clients program plans. Copies of these memorandums will be on file at the LifeDesigns office.</p>	04/12/2013	

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	<p>8:00 PM, 3/10/13 from 9:00 AM to 9:00 PM, 3/11/13 from 2:00 PM to 9:00 PM, 3/12/13 from 2:00 PM to 9:00 PM and 3/16/13 from 9:00 AM to 8:00 PM.</p> <p>An email from the Quality Assurance Director (QAD) was reviewed on 3/14/13 at 3:10 PM. The email indicated client A went to facility #2 on the following dates: 9/13/12-9/15/12, 10/5/12-10/7/12, and 10/26/12-10/28/12. The email indicated client A went to facility #3 on 9/21/12-9/23/12, 9/28/12-9/30/12, 10/7/12-10/14/12, 11/2/12-11/4/12, 11/16/12-11/18/12, and 12/30/12-1/1/13.</p> <p>The email from the QAD indicated client B went to facility #3 on the following dates: 9/14/12-9/15/12, 9/22/12-9/23/12, 9/28/12-9/29/12, 10/11/12-10/14/12, 10/21/12-10/22/12, 10/26/12-10/28/12, 11/10/12-11/11/12, 11/16/12-11/18/12, 11/30/12-12/2/12 and 12/31/12-1/1/13.</p> <p>A review of client A's Replacement Skills Plan (RSP), dated August 2012, was conducted on 3/14/13 at 4:43 PM. The RSP indicated he had targeted behaviors requiring a CPI (Crisis Prevention Intervention) approved two man transport for self-injurious behavior, tantrum and aggression.</p> <p>Self-injurious behavior (SIB) was defined</p>						

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	<p>as banging head or backside against furniture or floors, or forcefully elbowing self in sides of stomach. The proactive measures section indicated, in part, "5. If he is endangering others, staff will intervene using CPI methods to safely remove [client A] from the area where he is hurting himself to a safer place, such as his bedroom. Staff should remain with [client A] until he is calm. 6. Two staff should approach [client A] from each side at a 45 degree angle. Initially, they should take his arms and stabilize him so he can no longer hurt himself. When [client A] is ready to move to a safer area, staff will escort him using a two person escort, gently holding his arms on each side and allowing him to walk unescorted whenever he stops struggling with staff."</p> <p>Tantrum was defined as screaming, crying, jumping up and down, yelling "no", and throwing objects. The reactive measure section of the RSP for tantrum indicated, in part, "5. NOTE: At times this behavior leads to aggression or property destruction. If he is endangering others, staff will intervene using CPI methods to safely move [client A] to a less stimulating area. 6. If possible, ask [client A's] peers to move to another area of the house. 7. If he is endangering others, staff will use CPI approved 2-man transport to assist [client A] to his room.</p>						

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	<p>8. Two staff should approach [client A] from each side at a 45 degree angle. Initially, they should take his arms and stabilize him so he cannot hurt himself or others."</p> <p>Aggression was defined as kicking, slapping, pinching, and hitting with objects. The Reactive Measures section indicated, in part, "5. If he is endangering others, staff will use CPI approved 2-man transport to assist [client A] to his room.</p> <p>6. Two staff should approach [client A] from each side at a 45 degree angle. Initially, they should take his arms and stabilize him so he cannot hurt himself or others."</p> <p>A review of client B's RSP, dated May 2012, was conducted on 3/14/13 at 4:58 PM. Client B's RSP indicated he had a "CPI 2-Person Trained Escort only in an emergency situation" for physical aggression. Physical aggression was defined as pulling at shirts, pulling hair, biting, scratching, and grabbing at others. The Reactive Measures section indicated, in part, "1. If aggression occurs ask [client B] to 'STOP' and redirect him to his bedroom as needed. You may have to use a CPI 2-person escort to ensure safety back to his room. 2. If aggression continues staff may need further staff assistance by either helping physically or</p>				

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	<p>calling for help. Offer [client B] a 'break' in his safe area, his bedroom, in order to calm down and reassure that he is safe."</p> <p>An interview with client B's guardian was conducted on 3/14/13 at 12:32 PM. Client B's guardian indicated client B staying at other group homes was a temporary thing. The guardian indicated the group home was having trouble with maintaining staff and trying to save costs so client B was sent to a different group home.</p> <p>An interview with Direct Care Staff (DCS) #7 was conducted on 3/14/13 at 3:11 PM. DCS #7 indicated she had worked at the home by herself with client A on two occasions at the facility. DCS #7 indicated client A's RSP required two staff to implement the plan.</p> <p>An interview with DCS #5 was conducted on 3/14/13 at 3:17 PM. DCS #5 indicated he worked at the group home one to two times per week with client A at the group home. DCS #5 indicated client A's RSP could not be implemented with one staff.</p> <p>An interview with the Home Manager (HM) was conducted on 3/14/13 at 2:22 PM. The HM stated, "When both boys home, have 2 staff due to [client A] having a 2 man hold." The HM stated,</p>			

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	<p>"For the most part, there are 2 staff. Not a regular thing with only 1 staff." The HM indicated there was one staff working during the overnight shifts. The HM indicated Administrative Staff (AS) #1 told her one staff when client A was at home by himself.</p> <p>An interview with the Qualified Mental Retardation Professional (QMRP) was conducted on 3/14/13 at 2:45 PM. The QMRP indicated the group home has not had staffing issues.</p> <p>An interview with the Network Director (ND) was conducted on 3/14/13 at 3:40 PM. The ND indicated the group home had no issues with staffing. The ND stated staff "occasionally" work at the group home by themselves. The ND indicated it was not possible to implement client A's plan when there was one staff working at the home. The ND indicated the Director of Residential Services (DRS) made the decision to have one staff work with client A. The ND indicated the DRS was aware client A had a two person hold in his plan. The ND indicated client A's plan required two staff to implement the plan.</p> <p>An interview with the Director of Residential Services (DRS) was conducted on 3/18/13 at 11:34 AM. The</p>						

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	<p>DRS initially indicated one staff working with 2 clients was not an issue. When the surveyor read the clients' plan to the DRS regarding the use of 2 person transport, the DRS indicated there should be two staff working at the home since both clients A and B had a two person transport in their RSPs. The DRS indicated the HM did the initial scheduling at the home and the ND approved the schedule. The DRS indicated either the HM or the ND should have noted the issue of having one staff scheduled at the home since the clients' plan included two person techniques for their behaviors. The DRS indicated the clients' plans could not be implemented with one staff.</p> <p>None of the staff interviewed indicated client B had a plan requiring the use of a two person transport in his RSP.</p> <p>This federal tag relates to complaint #IN00124809.</p> <p>9-3-3(a)</p>						

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

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FORM APPROVED

OMB NO. 0938-0391

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