

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 15G251	X2) MULTIPLE CONSTRUCTION A. BUILDING 00 B. WING _____	X3) DATE SURVEY COMPLETED 12/16/2014
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NAME OF PROVIDER OR SUPPLIER REM OCCAZIO LLC	STREET ADDRESS, CITY, STATE, ZIP CODE 511 COUNTRY CLUB LN ANDERSON, IN 46015
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W000000	<p>This visit was for a post certification revisit (PCR) to the investigation of complaint #IN00157044 investigated on 11/05/14.</p> <p>Complaint #IN00157044 not corrected.</p> <p>Dates of Survey: December 15 and 16, 2014.</p> <p>Facility number: 000771 Provider number: 15G251 AIM number: 100243430</p> <p>Surveyor: Vickie Kolb, RN</p> <p>These federal deficiencies also reflect state findings in accordance with 460 IAC 9.</p> <p>Quality review completed December 29, 2014 by Dotty Walton, QIDP.</p>	W000000		
W000104	<p>483.410(a)(1) GOVERNING BODY The governing body must exercise general policy, budget, and operating direction over the facility.</p> <p>Based on record review and interview for 4 of 4 sampled clients (A, B, C and D) and 3 additional clients (E, F and G), the governing body failed to exercise general</p>	W000104	<p>W 104 Governing Body The governing body must exercise general policy, budget, and operating direction over the facility.</p>	01/15/2015

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (see instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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	<p>policy and operating direction over the facility to ensure a full and complete accounting of the clients' funds and expenditures.</p> <p>Findings include:</p> <p>The governing body failed to exercise general policy and operating direction over the facility to ensure a full and complete accounting was maintained of the clients' funds and expenditures for clients A, B, C, D, E, F and G. Please see W140.</p> <p>This federal tag relates to complaint #IN00157044.</p> <p>This deficiency was cited on 11/05/14. The facility failed to implement a systemic plan of correction to prevent reoccurrence.</p> <p>9-3-1(a)</p>		<p>1. What corrective action will be accomplished?</p> <ul style="list-style-type: none"> · Client E' IPOP assessment has been revised to clarify her handling limit. · An IDT was completed for Client E to address her handling limit. · The Home Manager is expected to have the resident finances up to date every 3 days. · The Home Manager will audit the cash on hand every three days to ensure that the money is accounted for. They will turn in their audit sheets to the Program Director after the completion of the audit. · The Program Director will audit the finances weekly. · The Program Director will review all receipts and financial records weekly when they are in the home. · The Home Manager and Program Director were trained on the process for entering resident finances into Therap on 1-9-15. · Zipper pouches were purchased to maintain the resident money in the in house cash box. · The Area Director will audit the resident finances on a monthly basis. · There is a new Program Director assigned to the site. <p>2. How will we identify other residents having the potential to be affected by the same deficient practice and what corrective</p>		

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			<p>action will be taken?</p> <ul style="list-style-type: none"> · All residents have the potential to be affected by the same deficient practice. · The resident's IPOP assessments will be revised as needed to ensure that their handling limit is appropriate based on their needs and abilities. · An IDT will be completed in the event there is a recommended change in the resident's handling limit. · The Home Manager is expected to have the resident finances up to date every 3 days. · The Home Manager will audit the cash on hand every three days to ensure that the money is accounted for. They will turn in their audit sheets to the Program Director after the completion of the audit. · The Program Director will audit the finances weekly. · The Program Director will review all receipts and financial records weekly when they are in the home. · The Home Manager and Program Director were trained on the process for entering resident finances into Therap on 1-9-15. · Zipper pouches were purchased to maintain the resident money in the in house cash box. · The Area Director will audit the resident finances on a monthly basis. · There is a new Program Director assigned to the site. 	

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			<p>3. What measures will be put into place or what systemic changes will be made to ensure that the deficient practice does not recur:</p> <ul style="list-style-type: none"> · The resident's IPOP assessments will be revised as needed to ensure that their handling limit is appropriate based on their needs and abilities. · An IDT will be completed in the event there is a recommended change in the resident's handling limit. · The Home Manager is expected to have the resident finances up to date every 3 days. · The Home Manager will audit the cash on hand every three days to ensure that the money is accounted for. They will turn in their audit sheets to the Program Director after the completion of the audit. · The Program Director will audit the finances weekly. · The Program Director will review all receipts and financial records weekly when they are in the home. · The Home Manager and Program Director were trained on the process for entering resident finances into Therap on 1-9-15. · Zipper pouches were purchased to maintain the resident money in the in house cash box. · The Area Director will audit the resident finances on a monthly basis. · There is a new Program Director assigned to the site. 		

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			<p>4. How will the corrective action be monitored to ensure the deficient practice will not recur?</p> <ul style="list-style-type: none"> · The Home Manager will monitor on a daily basis when they are in the home. · The Home Manager will count the resident in house money on a daily basis when they are in the home. · The Home Manager will do a security check of the finances daily to ensure they are locked. · The Home Manager will do a weekly shift observation to monitor the interactions of the staff with the clients. This observation will also include a count of the resident money. The Program Director will review the observations and address the concerns appropriately. · The Program Director will do a bi-monthly shift observation to monitor the interactions of the staff with the clients. This observation will also include a count of the resident money. The Area Director will review the observations and address the concerns appropriately. · The Program Director will monitor as they complete their audits. · The Area Director will audit the finances on a monthly basis. · The Program Director will audit the finances when they are in the home and on a weekly basis. · The Home Manager will audit the finances every 3 working days. 	

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W000140	<p>483.420(b)(1)(i) CLIENT FINANCES</p> <p>The facility must establish and maintain a system that assures a full and complete accounting of clients' personal funds entrusted to the facility on behalf of clients. Based on record review and interview for 4 of 4 sampled clients (A, B, C and D) and 3 additional clients (E, F and G), the facility failed to ensure a full and complete accounting of the clients' funds and expenditures.</p> <p>Findings include:</p> <p>Client A's, B's, C's, D's, E's, F's and G's PFTRs (Personal Finance Transaction Reports) for December 2014 were reviewed with the PD (Program Director) and the HM (Home Manager) on 12/16/14 between 1 PM and 2:30 PM.</p> <p>__At 1 PM the PD provided a notebook with zippered pouches containing money for clients A, B, C, D, E, F and G, the PFTRs and a small black lock box with white envelopes containing money. There was a small amount of loose change in the bottom of the lock box.</p> <p>__The PD indicated she did not know who the loose change belonged to.</p>	W000140	<p>5. What is the date by which the systemic changes will be completed? January 15th, 2015</p> <p>W 140 Client Finances</p> <p>The facility must establish and maintain a system that assures a full and complete accounting of client's personal funds entrusted to the facility on behalf of the clients.</p> <p>1. What corrective action will be accomplished?</p> <ul style="list-style-type: none"> · Client E' IPOP assessment has been revised to clarify her handling limit. · An IDT was completed for Client E to address her handling limit. · The Home Manager is expected to have the resident finances up to date every 3 days. · The Home Manager will audit the cash on hand every three days to ensure that the money is accounted for. They will turn in their audit sheets to the Program Director after the completion of the audit. · The Program Director will audit the finances weekly. · The Program Director will review all receipts and financial records weekly when they are in the home. 	01/15/2015

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	<p>__The PD indicated client E had a total of \$6.87 COH (cash on hand) in the home. Client E's PFTR indicated client E had a balance of \$7.87, a difference of \$1.00.</p> <p>__The PD indicated client F had a total of \$16.54 COH in the home. Client F's PFTR indicated client F had a balance of \$12.50, a difference of \$4.04.</p> <p>__The PD indicated client A had a total of \$19.53 COH in the home. Client A's PFTR indicated client A was to have \$19.95 in the home, a difference of 42 cents.</p> <p>__The PD stated she would have to call the HM (Home Manager) to explain the differences in the COH and the PFTRs.</p> <p>__At 1:30 PM the HM recounted client A's money and indicated client A had \$19.53. The HM saw the loose change in the bottom of the lock box and stated, "Here, this must be his (client A's)." The HM removed the loose change from the lock box and added it with client A's money. The HM recounted client A's money. After adding the loose change, the HM indicated client A had a total of \$19.69 in the COH, a difference of twenty six cents.</p> <p>__The HM indicated client D had \$11.00 in his COH and one receipt for \$.96 for a pop. Review of client D's PFTR indicated client D was to have \$20.06, a difference of \$8.10. Client D's PFTR indicated</p>		<ul style="list-style-type: none"> · The Home Manager and Program Director were trained on the process for entering resident finances into Therap on 1-9-15. · Zipper pouches were purchased to maintain the resident money in the in house cash box. · The Area Director will audit the resident finances on a monthly basis. · There is a new Program Director assigned to the site. <p>2. How will we identify other residents having the potential to be affected by the same deficient practice and what corrective action will be taken?</p> <ul style="list-style-type: none"> · All residents have the potential to be affected by the same deficient practice. · The resident's IPOP assessments will be revised as needed to ensure that their handling limit is appropriate based on their needs and abilities. · An IDT will be completed in the event there is a recommended change in the resident's handling limit. · The Home Manager is expected to have the resident finances up to date every 3 days. · The Home Manager will audit the cash on hand every three days to ensure that the money is accounted for. They will turn in their audit sheets to the Program Director after the completion of the audit. · The Program Director will 		

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	<p>client D was given \$12.00 on 12/9/14 by the HM. The HM indicated no receipts for the \$12.00.</p> <p>Review of client A's receipts for December indicated: ___ 12/5/14 a store receipt for \$.96 for a pop. ___ 12/5/14 a hand written receipt from the HM for \$1.00 for a pop. ___ 12/7/14 a store receipt for \$.96 for a pop. ___ 12/12/14 a hand written receipt from the HM for \$2.00 for a pop.</p> <p>Client A's December PFTR indicated: ___ 12/1/14 a deposit of seventeen cents into client A's COH. ___ 12/3/14 a deposit of \$20.00 into client A's COH. ___ 12/5/14 pocket money and weekend shopping trip for \$20.00 ___ 12/10/14 "CORRECTION" and a deposit of \$17.26 into client A's COH. Client A's receipts and PFTR did not match.</p> <p>Review of client B's receipts for December indicated: ___ 12/5/14 for a pop for \$.96. This purchases was not included on client F's PFTR. ___ 12/9/14 a hand written receipt from the HM for \$42.00 for clothing. Client B's</p>		<p>audit the finances weekly.</p> <ul style="list-style-type: none"> · The Program Director will review all receipts and financial records weekly when they are in the home. · The Home Manager and Program Director were trained on the process for entering resident finances into Therap on 1-9-15. · Zipper pouches were purchased to maintain the resident money in the in house cash box. · The Area Director will audit the resident finances on a monthly basis. · There is a new Program Director assigned to the site. <p>3. What measures will be put into place or what systemic changes will be made to ensure that the deficient practice does not recur:</p> <ul style="list-style-type: none"> · The resident's IPOP assessments will be revised as needed to ensure that their handling limit is appropriate based on their needs and abilities. · An IDT will be completed in the event there is a recommended change in the resident's handling limit. · The Home Manager is expected to have the resident finances up to date every 3 days. · The Home Manager will audit the cash on hand every three days to ensure that the money is accounted for. They will turn in their audit sheets to the Program Director after the completion of the audit. 				

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	<p>financial records indicated no store receipt for the \$42.00 for the purchase of clothing. ___ 12/12/14 a hand written receipt from the HM for \$21.00 for a bank deposit and a soda. ___ 12/12/14 a store receipt for \$21.39 for kids shoes.</p> <p>Client B's December PFTR indicated: ___ 12/12/14 a \$21.61 deposited into client B's COH and \$20.00 removed from the COH and returned to client B's savings. ___ Client B's PFTR did not indicate a purchase of shoes for \$21.39 on 12/12/14. Client B's receipts and PFTR did not match.</p> <p>Review of client C's receipts for December indicated: ___ A 12/3/14 store receipt for \$.89. ___ A 12/4/14 store receipt for \$4.28. ___ A 12/5/14 hand written receipt from the HM for \$85.00. ___ A 12/5/14 store receipt for \$.96. ___ A 12/6/14 store receipt for \$16.04. ___ A 12/6/14 restaurant receipt for \$6.31. ___ A 12/9/14 hand written receipt from the HM for \$20.00. ___ A 12/10/14 hand written receipt from the HM for \$20.00 for a [city] outing. ___ A 12/12/14 hand written receipt from the HM for \$8.00 for "weekend smokes."</p>		<ul style="list-style-type: none"> · The Program Director will audit the finances weekly. · The Program Director will review all receipts and financial records weekly when they are in the home. · The Home Manager and Program Director were trained on the process for entering resident finances into Therap on 1-9-15. · Zipper pouches were purchased to maintain the resident money in the in house cash box. · The Area Director will audit the resident finances on a monthly basis. · There is a new Program Director assigned to the site. <p>4. How will the corrective action be monitored to ensure the deficient practice will not recur?</p> <ul style="list-style-type: none"> · The Home Manager will monitor on a daily basis when they are in the home. · The Home Manager will count the resident in house money on a daily basis when they are in the home. · The Home Manager will do a security check of the finances daily to ensure they are locked. · The Home Manager will do a weekly shift observation to monitor the interactions of the staff with the clients. This observation will also include a count of the resident money. The Program Director will review the observations and address the concerns appropriately. · The Program Director will do 		

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	<p>__A 12/12/14 receipt for \$.96 for a pop. __An undated restaurant receipt for pizza delivery for \$12.08 __A store receipt for \$53.74 (date was not on copied receipt).</p> <p>Client C's December PFTR indicated: 12/3/14 \$150.00 deposited into COH. 12/3/14 \$25.00 for pocket money. 12/5/14 \$85.00 for a weekend shopping trip. 12/8/14 \$20.00 for pocket money. 12/9/14 \$20.00 for personal necessity. 12/11/14 \$8.91 deposited back into the COH. 12/12/14 \$8.00 for weekend. Client C's receipts and PFTR did not match.</p> <p>Client A's, B's, C's, D's, E's, F's and G's PFTRs for December 2014 did not balance with the receipts provided for review. The clients' PFTRs did not indicate all of the pocket money given to clients A, B, C, D, E, F and G.</p> <p>Interview with the PD on 12/16/14 at 1 PM indicated the clients' COH ledgers were to be maintained and kept up to date by the HM. The PD indicated the balances in the clients' COH should match the amount on the ledgers without discrepancy.</p>		<p>a bi-monthly shift observation to monitor the interactions of the staff with the clients. This observation will also include a count of the resident money. The Area Director will review the observations and address the concerns appropriately.</p> <ul style="list-style-type: none"> · The Program Director will monitor as they complete their audits. · The Area Director will audit the finances on a monthly basis. · The Program Director will audit the finances when they are in the home and on a weekly basis. · The Home Manager will audit the finances every 3 working days. <p>5. What is the date by which the systemic changes will be completed? January 15th, 2015</p>				

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	<p>The HM was interviewed on 12/16/14 at 2 PM. The HM:</p> <p>__ Indicated she was new to the home and December was her first month of maintaining the finances on her own and stated, "I'm still learning."</p> <p>__ Indicated she could not explain the 12/10/14 "CORRECTION" on client A's PFTR.</p> <p>__ Indicated she had been doing a daily check of the finances and did not understand the discrepancy of the money and the balances.</p> <p>__ Indicated she had not logged the purchases to indicate the clients' pocket money that was given to them.</p> <p>__ Indicated client E was found to be carrying too much money on her person at one time because of not documenting pocket money correctly.</p> <p>9-3-2(a)</p>			