

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  15G213	X2) MULTIPLE CONSTRUCTION A. BUILDING 00 B. WING _____	X3) DATE SURVEY COMPLETED  01/12/2016
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NAME OF PROVIDER OR SUPPLIER  VOCA CORPORATION OF INDIANA	STREET ADDRESS, CITY, STATE, ZIP CODE 414 W BROADWAY ETNA GREEN, IN 46524
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W 0000  Bldg. 00	<p>This visit was for the investigation of complaint #IN00185262.</p> <p>Complaint #IN00185262: Substantiated, Federal and state deficiencies related to the allegation(s) are cited at W104 and W454.</p> <p>Survey dates: 1/6, 1/7, 1/11 and 1/12/16.</p> <p>Facility Number: 000739 Provider Number: 15G213 AIM Number: 100243250</p> <p>These deficiencies also reflect state findings in accordance with 460 IAC 9. Quality Review of this report completed by #15068 on 1/14/16.</p>	W 0000		
W 0104  Bldg. 00	<p>483.410(a)(1) GOVERNING BODY</p> <p>The governing body must exercise general policy, budget, and operating direction over the facility.</p> <p>Based on observation, interview and record review for 4 of 4 sampled clients (A, B, C and D) and for 4 additional clients (E, F, G and H), the governing body failed to exercise general policy, budget and operating direction over the</p>	W 0104	W104: The governing body must exercise general policy, budget, and operating direction over the facility. The basement will be cleaned and cleared out by the Maintenance person. The walls will	02/11/2016

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (see instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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	<p>facility to develop a system/procedure in regard to monitoring the group home's basement/environment for water and/or mold as the group home had a history of mold and/or water issues.</p> <p>Findings include:</p> <p>During the 1/6/16 observation period between 4:30 PM and 6:00 PM, at the group home, the group home's basement had 5 rooms which were being used for storage of paint supplies, broken furniture, food supplies (refrigerator and freezer), furnace and the group home's emergency food supply. The basement had a sump pump in the room located by the stairs and a dehumidifier located in the room by the stairs. The dehumidifier sat in the corner of the basement near the steps. The dehumidifier was on and working. The group home's basement had the following environmental concerns:</p> <p>-The white concrete walls of the basement rooms had a black substance (mold) on some of the white concrete blocks. The black substance ran around the bottom of the concrete blocks, along the seams of corners on the walls, and/or down the walls of the concrete blocks on 4 different walls located in the basement.</p>		<p>be bleached to remove the mold and mineral deposits and the walls will be painted with mold resistant paint. The ceiling tiles will be replaced. QIDP will check the basement on a weekly basis to assure that there is no mold or water in the basement. These checks will be documented on the weekly habilitation observation form. If there are any concerns with the basement the QIDP will contact the maintenance person immediately and also initiate a work order. Program Manager will check the basement 1 time per month to assure that there is no mold or water.</p>	

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	<p>-The basement had previous standing water in a room where shelving of paint supplies was located. The room had a water pattern from a mud slide on the basement floor which appeared damp. There was dirt built up by the back concrete wall located at the back of the room where water pipes where located.</p> <p>-There were mineral deposits built up on the basement walls by the stairs in several areas.</p> <p>-In the furnace room, there were ceiling tiles which had dark brown stains/substance on the tiles above the furnace and pipes. The basement floors were unswept with dirt built up in each room.</p> <p>An Indiana State Department of Health Specialist on mold and water intrusion issues identified the black substance on the white concrete blocks as mold on 1/7/16 at 3:02 PM.</p> <p>The facility's maintenance Job Work Orders were reviewed on 1/7/16 at 10:25 AM. The facility's Job Work Orders from 7/3/14 to 1/16 did not indicate any work orders in regard to the environmental concerns found in the basement of the group home. The facility's Job Work Orders did not</p>			

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	<p>indicate the facility monitored the basement.</p> <p>Interview with staff #3 on 1/6/16 at 5:43 PM indicated she did not know if the group home had problems with mold. When asked what the black substance was on the walls in the basement, staff #3 stated "Built up from dust and water splashing." Staff #3 indicated water did not get in the basement of the group home.</p> <p>Interview with staff #4 on on 1/6/16 at 5:47 PM indicated she was not aware of any mold being in the group home.</p> <p>Interview with staff #5 on 1/6/16 at 5:50 PM indicated clients do not go down in the basement. Staff #5 indicated she was aware the group home had mold at one time. Staff #5 stated "I have not been down there in ages." Staff #5 indicated she thought maintenance had done something to the walls and purchased a dehumidifier for the basement. Staff stated "Not that long ago."</p> <p>Interview with the Qualified Intellectual Disabilities Professional (QIDP) on 1/6/16 at 5:58 PM indicated the group home had mold in the past but not recently. The QIDP stated mold was found in the basement "several years ago"</p>			

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	<p>but had since been treated by the facility's maintenance department. When asked if the group home had problems with standing water, the QIDP stated "It hasn't in quite a while." The QIDP indicated a dehumidifier and sump pump had been placed in the basement to rid the group home of standing water and/or water issues. When asked how often the basement was checked for mold and/or water, the QIDP stated "I usually go in the basement once a month to check." When asked what the black substance was on the walls, the QIDP indicated she had not noticed any black substance on the walls.</p> <p>Interview with the QIDP and staff #1 on 1/7/16 at 1:28 PM indicated the group home did have mold in the past. The QIDP and staff #1 went into the group home basement at the time of the interview. Upon their return upstairs, the QIDP stated "I see what you are saying." The QIDP indicated she was not sure it was mold, but did understand the environmental concerns. The QIDP and staff #1 indicated some facility staff did not like to go down into the basement. The QIDP indicated it was a previous staff person who found/saw the mold in the basement several years ago. The QIDP indicated clients A, B, C, D, E, F, G and H did not go down to the</p>			

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	<p>basement. The QIDP stated the group home did not have standing water for the "last couple of months." The QIDP stated, there is no standing water but "We will get water in the basement." The QIDP indicated the basement had been treated for mold in the past but did not know how the facility treated the mold.</p> <p>Interview with maintenance staff #1 on 1/11/16 at 7:20 AM, by phone, indicated the group home did have mold in the past. Maintenance staff #1 stated it was "3 to 4 years ago. I got rid of the mold in the basement and painted the walls." Maintenance staff #1 indicated he cleaned the mold and applied a mold paint on the wall. Maintenance staff #1 indicated he had installed a sump pump and placed a dehumidifier in the basement to help with the water and moisture issues of the group home. Maintenance staff #1 stated "Etna Green has trouble with water coming in the basement 5 months ago. I'm not sure what is going on." Maintenance staff #1 stated the group home was "old," and the city had changed some water drain lines which he was hoping would help the group home's water issues. Maintenance staff #1 indicated he had not been checking the basement for water leaks/issues and/or mold. Maintenance staff #1 stated he would treat the</p>			

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W 0454 Bldg. 00	<p>basement "this week." Maintenance staff #1 stated "We should be checking basement. We will stay on top of the problem now." Maintenance staff #1 indicated there was no system in place to check for water and/or reoccurring mold at the group home.</p> <p>This federal tag relates to complaint #IN00185262.</p> <p>9-3-1(a)</p> <p>483.470(l)(1) INFECTION CONTROL</p> <p>The facility must provide a sanitary environment to avoid sources and transmission of infections.</p> <p>Based on observation, interview and record review for 3 of 4 sampled clients (A, B and D) and for 4 additional clients (E, F, G and H), the facility failed to ensure the basement was kept in sanitary condition/manner to prevent potential illness of clients who had susceptible health/conditions.</p> <p>Findings include:</p> <p>During the 1/6/16 observation period between 4:30 PM and 6:00 PM, at the group home, the group home's basement had 5 rooms which were being used for storage of paint supplies, broken</p>	W 0454	<p>W454: The facility must provide a sanitary environment to avoid sources and transmission of infections.</p> <p>The basement will be cleaned and cleared out by the Maintenance person. The walls will be bleached to remove the mold and mineral deposits and the walls will be painted with mold resistant paint. The ceiling tiles will be replaced. QIDP will check the basement on a weekly basis to assure that there is no mold or water in the basement. These checks will be documented</p>	02/11/2016

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	<p>furniture, food supplies (refrigerator and freezer), furnace and the group home's emergency food supply. The basement had a sump pump in the room located by the stairs and a dehumidifier located in the room by the stairs. The dehumidifier sat in the corner of the basement near the steps. The dehumidifier was on and working. The group home's basement had the following environmental concerns:</p> <p>-The white concrete walls of the basement rooms had a black substance (mold) on some of the white concrete blocks. The black substance ran around the bottom of the concrete blocks, along the seams of corners on the walls, and/or down the walls of the concrete blocks on 4 different walls located in the basement.</p> <p>-The basement had previous standing water in a room where shelving of paint supplies was located. The room had a water pattern from a mud slide on the basement floor which appeared damp. There was dirt built up by the back concrete wall located at the back of the room where water pipes were located.</p> <p>-There were mineral deposits built up on the basement walls by the stairs in several areas.</p>		<p>on the weekly habilitation observation form. If there are any concerns with the basement the QIDP will contact the maintenance person immediately and also initiate a work order. Program Manager will check the basement 1 time per month to assure that there is no mold or water.</p>				

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	<p>-In the furnace room, there were ceiling tiles which had dark brown stains/substance on the tiles above the furnace and pipes. The basement floors were unswept with dirt built up in each room.</p> <p>An Indiana State Department of Health Specialist on mold and water intrusion issues identified the black substance on the white concrete blocks as mold on 1/7/16 at 3:02 PM.</p> <p>Client B's record was reviewed on 1/7/16 at 10:23 AM. Client B's 12/15/15 physician's orders indicated the client received a PRN (as needed) medication Loratadine for "allergy symptoms."</p> <p>Client A's record was reviewed on 1/7/16 at 11:00 AM. Client A's 5/7/15 and/or 6/5/15 Nurse's Notes indicated the client had been treated for allergy symptoms (runny nose, sneezing and watery eyes).</p> <p>Client A's 12/16/15 Medical Consult Record indicated client A had a "persistent cough" and was diagnosed with "Acute Bronchitis" and an upper respiratory infection.</p> <p>Client D's record was reviewed on 1/7/16 at 11:23 AM. Client D's 10/23/15 Medical Consult Record indicated client</p>			

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	<p>D was diagnosed with Bronchospasms and Sinusitis on 10/23/15. Client D's 10/23/15 record indicated the client was placed on Zyrtec and Accolate two times a day for allergies.</p> <p>Client E's record was reviewed on 1/7/16 at 12:08 PM. Client E's 10/16/15 physician's order indicated the client received a PRN (as needed) medication Flonase for nasal allergies/sinus.</p> <p>Client H's record was reviewed on 1/7/16 at 12:29 PM. Client H's 12/15/15 physician's orders indicated client H received Loratadine PRN for "seasonal allergies."</p> <p>Client F's record was reviewed on 1/7/16 at 12:43 PM. Client F's 10/16/15 physician's orders indicated client F's diagnoses included, but were not limited to, Eczema and "Seasonal Allergies." Client F's 10/16/15 physician's orders indicated client F received Zyrtec daily for her allergies.</p> <p>Interview with client F on 1/6/16 at 5:31 PM stated she would at times have trouble with "watery eyes."</p> <p>Interview with staff #3 on 1/6/16 at 5:43 PM indicated she did not know if the group home had problems with mold.</p>			

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	<p>When asked what the black substance was on the walls in the basement, staff #3 stated "Built up from dust and water splashing." Staff #3 indicated water did not get in the basement of the group home.</p> <p>Interview with staff #4 on on 1/6/16 at 5:47 PM indicated she was not aware of any mold being in the group home. When asked if any clients had been sick, staff #4 stated only one client had a head cold and "[client E's] nose is always running."</p> <p>Interview with staff #5 on 1/6/16 at 5:50 PM indicated clients do not go down in the basement. Staff #5 indicated she was aware the group home had mold at one time. Staff #5 stated "I have not been down there in ages." Staff #5 indicated she thought maintenance had done something to the walls and purchased a dehumidifier for the basement. Staff stated "Not that long ago." Staff #5 indicated she was not aware of any clients being sick in the group home.</p> <p>Interview with the Qualified Intellectual Disabilities Professional (QIDP) on 1/6/16 at 5:58 PM indicated the group home had mold in the past but not recently. The QIDP stated mold was found in the basement "several years ago"</p>			

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	<p>but had since been treated by the facility's maintenance department. When asked if the group home had problems with standing water, the QIDP stated "It hasn't in quite a while." The QIDP indicated a dehumidifier and sump pump had been placed in the basement to rid the group home of standing water and/or water issues. The QIDP stated she was not aware of any clients being sick except for the "common cold."</p> <p>Interview with the QIDP and staff #1 on 1/7/16 at 1:28 PM indicated the group home did have mold in the past. The QIDP and staff #1 went into the group home basement at the time of the interview. Upon their return upstairs, the QIDP stated "I see what you are saying." The QIDP indicated she was not sure it was mold, but did understand the environmental concerns. The QIDP and staff #1 indicated some facility staff did not like to go down into the basement. The QIDP indicated it was a previous staff person who found/saw the mold in the basement several years ago. The QIDP indicated clients A, B, C, D, E, F, G and H did not go down to the basement. Staff #1 stated client E took Flonase as the client would say she had a "stuffy nose." Staff #1 stated client E had not asked for the PRN Flonase in "quite awhile." Staff #1 indicated there were</p>			

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	<p>clients (A, B, D, E, F, G and H) in the group home who received PRN and/or routine medications for allergies/allergy symptoms.</p> <p>Interview with maintenance staff #1 on 1/11/16 at 7:20 AM, by phone, indicated the group home did have mold in the past. Maintenance staff #1 stated it was "3 to 4 years ago. I got rid of the mold in the basement and painted the walls." Maintenance staff #1 indicated he cleaned the mold and applied a mold paint on the wall. Maintenance staff #1 indicated he had installed a sump pump and placed a dehumidifier in the basement to help with the water and moisture issues of the group home. Maintenance staff #1 stated "Etna Green has trouble with water coming in the basement 5 months ago. I'm not sure what is going on." Maintenance staff #1 stated the group home was "old," and the city had changed some water drain lines which he was hoping would help the group home's water issues. Maintenance staff #1 indicated he had not been checking the basement for water leaks/issues and/or mold. Maintenance staff #1 stated he would treat the basement "this week." Maintenance staff #1 stated "We should be checking basement. We will stay on top of the problem now." Maintenance staff #1</p>			

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	<p>indicated there was no system in place to check for water and/or reoccurring mold at the group home to prevent potential illness of clients with susceptible health conditions.</p> <p>This federal tag relates to complaint #IN00185262.</p> <p>9-3-7(a)</p>				