

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 15G760	X2) MULTIPLE CONSTRUCTION A. BUILDING 00 B. WING _____	X3) DATE SURVEY COMPLETED 10/21/2011
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NAME OF PROVIDER OR SUPPLIER SPECTRUM COMMUNITY SERVICES OF INDIANA LLC	STREET ADDRESS, CITY, STATE, ZIP CODE 5138 GREENVIEW CT BATTLE GROUND, IN47920
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W0000	<p>This visit was for a fundamental annual recertification and state licensure survey.</p> <p>Dates of survey: October 17, 18, 19, 20, and 21, 2011.</p> <p>Facility Number: 0012034 Provider Number: 15G760 AIMS Number: 200970250</p> <p>Surveyor: Tracy Brumbaugh, Medical Surveyor III/QMRP</p> <p>The following federal deficiencies also reflect state findings in accordance with 460 IAC 9. Quality Review completed 11/16/11 by Chris Greeney, Medical Surveyor Supervisor and Ruth Shackelford, Medical Surveyor III.</p>	W0000		
W0125	<p>The facility must ensure the rights of all clients. Therefore, the facility must allow and encourage individual clients to exercise their rights as clients of the facility, and as citizens of the United States, including the right to file complaints, and the right to due process.</p> <p>Based on observation, record review, and interview the facility failed for 4 of 4 clients (clients #1, #2, #3, and #4) to</p>	W0125	Correction: All customers in the home have goals in place to gain access to the locked items. Staff have been retrained on 10/21/11	10/21/2011

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (see instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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	<p>allow unimpeded access to their thermostat, laundry detergent, silverware, and koolaid packets.</p> <p>Findings include:</p> <p>On 10-17-11 from 3:30 p.m. until 7:00 p.m. an observation was conducted at the home of clients #1, #2, #3, and #4. At 4:30 p.m. the kitchen of clients #1, #2, #3, and #4 was observed to have only spoons in the silverware drawer. Client #2 indicated the forks and butter knives were kept in the office/medication room. At 4:55 p.m. client #4 was observed to ask direct care staff (DCS) #4 for some laundry detergent. DCS #4 went to the medication room and filled him a medication cup filled with laundry detergent. DCS #3 indicated the clients were using too much detergent so they kept it in the office. DCS #3 indicated clients #1, #2, #3, and #4 had to ask before going into the office/medication room to have access to their forks, butter knives and detergent. At 5:05 p.m. client #1 and DCS #5 were observed to go into the office/medication room. DCS #5 was observed to get client #1 a flavor packet for his water from the cabinet in the office/medication room. At 6:30 p.m. client #3 was observed to go into the office/medication room with DCS #4 and get some forks.</p>		that kool aid packets can not be locked up, the thermostat box has no cover on it and is accessible to the customers. Responsible Party: Program Coordinator		

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	<p>On 10-18-11 from 7:15 a.m. until 10:10 p.m. an observation at the home of clients #1, #2, #3, and #4 was conducted. At 7:15 a.m. the thermostat in the office/medication room was observed to have a clear lock box around it. Client #3 was observed to enter the office/medication room and get forks and a butter knife with staff #1.</p> <p>On 10-19-11 at 9:00 a.m. a record review for client #1 was conducted. The Comprehensive Functional Assessment (CFA) dated 8-11 did not indicate client #1 had a need for his silverware, laundry detergent, koolaid packets, or his thermostat to be kept in an area he was not allowed to enter without DCS.</p> <p>On 10-19-11 at 11:15 a.m. a record review for client #2 was conducted. The CFA dated 2-27-09 did not indicate client #2 had a need for his silverware, laundry detergent, koolaid packets, or his thermostat to be kept in an area he was not allowed to have access to.</p> <p>On 10-19-11 at 11:45 a.m. a review of client #3's CFA dated 3/20/11 did not indicate he could not have access to his silverware, laundry detergent, koolaid packets, or his thermostat.</p>			

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W0149	<p>On 10-19-11 at 12:30 p.m. a review of client #4's Developmental Disabilities Profile dated 10-28-08 did not indicate he could not have access to his silverware, laundry detergent, koolaid packets, or his thermostat.</p> <p>On 10-18-11 at 10:15 a.m. an interview with the house manager indicated the knives and forks were kept in the office/medication room because of client #2, the koolaid packets were kept in the office/medication room because client #2 would use them all too quickly, the laundry detergent was kept in the office/medication room because clients #1, #2, #3, and #4 were going through too much, and the thermostat was kept locked.</p> <p>9-3-2(a)</p> <p>The facility must develop and implement written policies and procedures that prohibit mistreatment, neglect or abuse of the client. Based on record review and interview, the facility failed for 4 of 4 clients (clients #1, #2, #3, and #4) who lived in the home, to ensure the Abuse/Neglect policy was implemented in regards to client to client aggression.</p> <p>Findings include:</p>	W0149	<p>Correction: Program Coordinator was trained on 11/1/11 on how to investigate customer to customer contact. All customer to customer contact will be investigated by program coordinator and a investigation report completed. Party Responsible: Program Coordinator</p>	11/01/2011	

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	<p>On 10-17-11 at 1:30 p.m. a review of the facility's BDDS (Bureau of Developmental Disability Services) reports was conducted. The review indicated the following (no injuries resulted unless noted below):</p> <ul style="list-style-type: none"> -A BDDS report for client #2 dated 1-2-11 indicated he was hit in his back by his housemate. -A BDDS report for client #2 dated 1-22-11 indicated he was hit in the arm by client #1. -A BDDS report for client #2 dated 1-31-11 indicated he was hit by client #1. -A BDDS report for client #2 dated 1-31-11 indicated he was hit in his back by client #1. -A BDDS report for client #2 dated 2-4-11 indicated he was hit by client #1. -A BDDS report for client #2 dated 2-21-11 indicated he was kicked in the lower leg by client #1. -A BDDS report for client #2 dated 5-21-11 indicated he was hit by his housemate. -A BDDS report for client #2 dated 10-14-10 indicated he was hit in the arm by his housemate. -A BDDS report for client #1 dated 11-23-10 indicated he hit his housemate. -A BDDS report for client #1 dated 			

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	<p>11-14-10 indicated he hit his housemate on the back of the arm.</p> <p>-A BDDS report for client #1 dated 11-7-10 indicated he hit his housemate.</p> <p>-A BDDS report for client #1 dated 11-6-10 indicated he kicked his housemate.</p> <p>-A BDDS report for client #1 dated 10-23-10 indicated he hit his housemate.</p> <p>-A BDDS report for client #1 dated 12-19-10 indicated he hit client #4 2 times on the arm.</p> <p>-A BDDS report for client #1 dated 12-12-10 indicated he hit his housemate.</p> <p>-A BDDS report for client #1 dated 12-5-10 indicated he hit client #3.</p> <p>-A BDDS report for client #1 dated 12-3-10 indicated he hit client #3.</p> <p>-A BDDS report for client #1 dated 1-2-11 indicated he hit his housemate on the back</p> <p>-A BDDS report for client #1 dated 1-22-11 indicated he hit client #2 on the arm.</p> <p>-A BDDS report for client #1 dated 1-25-11 indicated he hit his housemate.</p> <p>-A BDDS report for client #1 dated 1-28-11 indicated he hit client #3.</p> <p>-A BDDS report for client #1 dated 1-31-11 indicated he hit client #2.</p> <p>-A BDDS report for client #1 dated 1-31-11 indicated he hit client #2.</p> <p>-A BDDS report for client #1 dated 2-4-11 indicated he hit client #2 on the</p>				

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	<p>arm.</p> <p>-A BDDS report for client #1 dated 2-21-11 indicated he kicked client #2.</p> <p>-A BDDS report for client #1 dated 2-21-11 indicated he kicked client #4.</p> <p>-A BDDS report for client #1 dated 3-13-11 indicated he kicked his housemate.</p> <p>-A BDDS report for client #1 dated 3-7-11 indicated he pushed client #3.</p> <p>-A BDDS report for client #1 dated 4-30-11 indicated he hit his housemate.</p> <p>-A BDDS report for client #1 dated 5-8-11 indicated he hit client #4.</p> <p>-A BDDS report for client #1 dated 5-21-11 indicated he hit client #4 on the leg.</p> <p>-A BDDS report for client #1 dated 6-11-11 indicated he hit his housemate 2 times.</p> <p>-A BDDS report for client #3 dated 12-3-10 indicated he was hit by client #1.</p> <p>-A BDDS report for client #3 dated 12-5-11 indicated he was hit by client #1.</p> <p>-A BDDS report for client #3 dated 1-28-11 indicated he was hit by client #1.</p> <p>-A BDDS report for client #3 dated 3-7-11 indicated he was pushed by client #1.</p> <p>-A BDDS report for client #3 dated 3-13-11 indicated he was pushed by his housemate.</p>				

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	<p>-A BDDS report for client #4 dated 12-19-10 indicated he was hit in the arm 2 times by client #1.</p> <p>-A BDDS report for client #4 dated 12-16-11 indicated he was hit by his housemate.</p> <p>-A BDDS report for client #4 dated 2-21-11 indicated he was kicked by client #1.</p> <p>-A BDDS report for client #4 dated 5-8-11 indicated he was hit by client #1.</p> <p>-A BDDS report for client #4 dated 5-21-11 indicated he was hit on the leg by client #1.</p> <p>On 10-17-11 at 3:10 p.m. a review of the facility's Abuse/Neglect policy (no date available) was conducted. The policy indicated any person receiving services and supports would be assured protection from abuse, neglect, and exploitation.</p> <p>On 10-18-11 at 10:15 a.m. an interview with the House Manager indicated clients #1, #2, #3, and #4, should be free of abuse/neglect and the policy should be implemented. She also indicated client #1 had been the aggressor and they had made revisions to his behavior plan, made medication changes, and the behavior specialist was in the house 2-3 times a week to work with client #1.</p> <p>9-3-2(a)</p>				

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W0154	<p>The facility must have evidence that all alleged violations are thoroughly investigated. Based on record review and interview, the facility failed for 4 of 4 clients (clients #1, #2, #3, and #4) who lived in the home, to ensure a thorough investigation was completed for incidents of client to client aggression.</p> <p>Findings include:</p> <p>On 10-17-11 at 1:30 p.m. a review of the facility's BDDS (Bureau of Developmental Disability Services) reports was conducted. The review indicated the following:</p> <ul style="list-style-type: none"> -A BDDS report for client #2 dated 1-2-11 indicated he was hit in his back by his housemate. -A BDDS report for client #2 dated 1-22-11 indicated he was hit in the arm by client #1. -A BDDS report for client #2 dated 1-31-11 indicated he was hit by client #1. -A BDDS report for client #2 dated 1-31-11 indicated he was hit in his back by client #1. -A BDDS report for client #2 dated 	W0154	<p>Correction: Program Coordinator was trained on 11/1/11 on how to investigate customer to customer contact. All customer to customer contact will be investigated by program coordinator and a investigation report completed. Party Responsible: Program Coordinator</p>	11/01/2011	

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	<p>2-4-11 indicated he was hit by client #1. -A BDDS report for client #2 dated 2-21-11 indicated he was kicked in the lower leg by client #1. -A BDDS report for client #2 dated 5-21-11 indicated he was hit by his housemate. -A BDDS report for client #2 dated 10-14-10 indicated he was hit in the arm by his housemate.</p> <p>-A BDDS report for client #1 dated 11-23-10 indicated he hit his housemate. -A BDDS report for client #1 dated 11-14-10 indicated he hit his housemate on the back of the arm. -A BDDS report for client #1 dated 11-7-10 indicated he hit his housemate. -A BDDS report for client #1 dated 11-6-10 indicated he kicked his housemate. -A BDDS report for client #1 dated 10-23-10 indicated he hit his housemate. -A BDDS report for client #1 dated 12-19-10 indicated he hit client #4 2 times on the arm. -A BDDS report for client #1 dated 12-12-10 indicated he hit his housemate. -A BDDS report for client #1 dated 12-5-10 indicated he hit client #3. -A BDDS report for client #1 dated 12-3-10 indicated he hit client #3. -A BDDS report for client #1 dated</p>			

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	<p>1-2-11 indicated he hit his housemate on the back</p> <p>-A BDDS report for client #1 dated 1-22-11 indicated he hit client #2 on the arm.</p> <p>-A BDDS report for client #1 dated 1-25-11 indicated he hit his housemate.</p> <p>-A BDDS report for client #1 dated 1-28-11 indicated he hit client #3.</p> <p>-A BDDS report for client #1 dated 1-31-11 indicated he hit client #2.</p> <p>-A BDDS report for client #1 dated 1-31-11 indicated he hit client #2.</p> <p>-A BDDS report for client #1 dated 2-4-11 indicated he hit client #2 on the arm.</p> <p>-A BDDS report for client #1 dated 2-21-11 indicated he kicked client #2.</p> <p>-A BDDS report for client #1 dated 2-21-11 indicated he kicked client #4.</p> <p>-A BDDS report for client #1 dated 3-13-11 indicated he kicked his housemate.</p> <p>-A BDDS report for client #1 dated 3-7-11 indicated he pushed client #3.</p> <p>-A BDDS report for client #1 dated 4-30-11 indicated he hit his housemate.</p> <p>-A BDDS report for client #1 dated 5-8-11 indicated he hit client #4.</p> <p>-A BDDS report for client #1 dated 5-21-11 indicated he hit client #4 on the leg.</p> <p>-A BDDS report for client #1 dated 6-11-11 indicated he hit his housemate 2</p>			

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	<p>times.</p> <p>-A BDDS report for client #3 dated 12-3-10 indicated he was hit by client #1.</p> <p>-A BDDS report for client #3 dated 12-5-11 indicated he was hit by client #1.</p> <p>-A BDDS report for client #3 dated 1-28-11 indicated he was hit by client #1.</p> <p>-A BDDS report for client #3 dated 3-7-11 indicated he was pushed by client #1.</p> <p>-A BDDS report for client #3 dated 3-13-11 indicated he was pushed by his housemate.</p> <p>-A BDDS report for client #4 dated 12-19-10 indicated he was hit in the arm 2 times by client #1.</p> <p>-A BDDS report for client #4 dated 12-16-11 indicated he was hit by his housemate.</p> <p>-A BDDS report for client #4 dated 2-21-11 indicated he was kicked by client #1.</p> <p>-A BDDS report for client #4 dated 5-8-11 indicated he was hit by client #1.</p> <p>-A BDDS report for client #4 dated 5-21-11 indicated he was hit on the leg by client #1.</p> <p>On 10-18-11 at 10:15 a.m. an interview with the House Manager indicated they had follow up BDDS reports but there were no internal investigations available</p>				

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W0157	<p>for review to determine if abuse or neglect had occurred.</p> <p>9-3-2(a)</p> <p>If the alleged violation is verified, appropriate corrective action must be taken.</p> <p>Based on record review and interview, the facility failed for 4 of 4 clients (clients #1, #2, #3, and #4) who lived in the home, to ensure sufficient corrective action was taken timely to decrease client to client aggression.</p> <p>Findings include:</p> <p>On 10-17-11 at 1:30 p.m. a review of the facility's BDDS (Bureau of Developmental Disability Services) reports was conducted. The review indicated the following:</p> <p>-A BDDS report for client #2 dated 1-2-11 indicated he was hit in his back by his housemate.</p> <p>-A BDDS report for client #2 dated 1-22-11 indicated he was hit in the arm by client #1.</p> <p>-A BDDS report for client #2 dated 1-31-11 indicated he was hit by client #1.</p> <p>-A BDDS report for client #2 dated 1-31-11 indicated he was hit in his back by client #1.</p>	W0157	<p>Correction: Program Coordinator was trained on 11/1/11 on how to investigate customer to customer contact. All customer to customer contact will be investigated by program coordinator and a investigation report completed. Party Responsible: Program Coordinator</p>	11/01/2011

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	<p>-A BDDS report for client #2 dated 2-4-11 indicated he was hit by client #1.</p> <p>-A BDDS report for client #2 dated 2-21-11 indicated he was kicked in the lower leg by client #1.</p> <p>-A BDDS report for client #2 dated 5-21-11 indicated he was hit by his housemate.</p> <p>-A BDDS report for client #2 dated 10-14-10 indicated he was hit in the arm by his housemate.</p> <p>-A BDDS report for client #1 dated 11-23-10 indicated he hit his housemate.</p> <p>-A BDDS report for client #1 dated 11-14-10 indicated he hit his housemate on the back of the arm.</p> <p>-A BDDS report for client #1 dated 11-7-10 indicated he hit his housemate.</p> <p>-A BDDS report for client #1 dated 11-6-10 indicated he kicked his housemate.</p> <p>-A BDDS report for client #1 dated 10-23-10 indicated he hit his housemate.</p> <p>-A BDDS report for client #1 dated 12-19-10 indicated he hit client #4 2 times on the arm.</p> <p>-A BDDS report for client #1 dated 12-12-10 indicated he hit his housemate.</p> <p>-A BDDS report for client #1 dated 12-5-10 indicated he hit client #3.</p> <p>-A BDDS report for client #1 dated 12-3-10 indicated he hit client #3.</p> <p>-A BDDS report for client #1 dated</p>				

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	<p>1-2-11 indicated he hit his housemate on the back</p> <p>-A BDDS report for client #1 dated 1-22-11 indicated he hit client #2 on the arm.</p> <p>-A BDDS report for client #1 dated 1-25-11 indicated he hit his housemate.</p> <p>-A BDDS report for client #1 dated 1-28-11 indicated he hit client #3.</p> <p>-A BDDS report for client #1 dated 1-31-11 indicated he hit client #2.</p> <p>-A BDDS report for client #1 dated 1-31-11 indicated he hit client #2.</p> <p>-A BDDS report for client #1 dated 2-4-11 indicated he hit client #2 on the arm.</p> <p>-A BDDS report for client #1 dated 2-21-11 indicated he kicked client #2.</p> <p>-A BDDS report for client #1 dated 2-21-11 indicated he kicked client #4.</p> <p>-A BDDS report for client #1 dated 3-13-11 indicated he kicked his housemate.</p> <p>-A BDDS report for client #1 dated 3-7-11 indicated he pushed client #3.</p> <p>-A BDDS report for client #1 dated 4-30-11 indicated he hit his housemate.</p> <p>-A BDDS report for client #1 dated 5-8-11 indicated he hit client #4.</p> <p>-A BDDS report for client #1 dated 5-21-11 indicated he hit client #4 on the leg.</p> <p>-A BDDS report for client #1 dated 6-11-11 indicated he hit his housemate 2</p>				

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	<p>times.</p> <p>-A BDDS report for client #3 dated 12-3-10 indicated he was hit by client #1.</p> <p>-A BDDS report for client #3 dated 12-5-11 indicated he was hit by client #1.</p> <p>-A BDDS report for client #3 dated 1-28-11 indicated he was hit by client #1.</p> <p>-A BDDS report for client #3 dated 3-7-11 indicated he was pushed by client #1.</p> <p>-A BDDS report for client #3 dated 3-13-11 indicated he was pushed by his housemate.</p> <p>-A BDDS report for client #4 dated 12-19-10 indicated he was hit in the arm 2 times by client #1.</p> <p>-A BDDS report for client #4 dated 12-16-11 indicated he was hit by his housemate.</p> <p>-A BDDS report for client #4 dated 2-21-11 indicated he was kicked by client #1.</p> <p>-A BDDS report for client #4 dated 5-8-11 indicated he was hit by client #1.</p> <p>-A BDDS report for client #4 dated 5-21-11 indicated he was hit on the leg by client #1.</p> <p>On 10-18-11 at 10:15 a.m. an interview with the House Manager indicated client #1 had been physically aggressive with his housemates for several months but</p>				

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W0240	<p>changes were made to his behavior plan and he now had one to one staff.</p> <p>9-3-2(a)</p> <p>The individual program plan must describe relevant interventions to support the individual toward independence. Based on observation, record review, and interview, the facility failed for 1 of 2 sampled clients (client #1) to ensure the use of a picture communication system was incorporated in his Individual Support Plan (ISP) as recommended by a speech assessment.</p> <p>Findings include:</p> <p>On 10-17-11 from 3:30 p.m. until 7:00 p.m. an observation at the home of client #1 was conducted. During this observation client #1 was observed to watch television, wipe off the table, get a drink, and to eat. Client #1 was not observed during the observation to use pictures to assist him with communicating his wants and needs.</p> <p>On 10-19-11 at 9:00 a.m. a record review for client #1 was conducted. A speech assessment dated 1-13-11 recommended client #1 use a picture communication system. His ISP dated 8-5-11 did not</p>	W0240	Correction: ISP was updated to ensure picture communication system is in place based on recommendation from speech assessment. Party Responsible: Program Coordinator	11/01/2011	

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W0247	<p>include guidelines to assist him with using his picture communication system.</p> <p>On 10-19-11 at 10:50 a.m. an interview with the House Manager indicated she did make client #1 a communication picture book but there were no guidelines in the client's ISP for staff and client #1 to follow for the picture communication system.</p> <p>9-3-4(a)</p> <p>The individual program plan must include opportunities for client choice and self-management.</p> <p>Based on observation, record review, and interview, the facility failed for 4 of 4 sampled clients (clients #1, #2, #3, and #4) to promote choice, respect, and independence in their home.</p> <p>Findings include:</p> <p>On 10-17-11 from 3:30 p.m. until 7:00 p.m. an observation at the home of clients #1, #2, #3, and #4 was conducted. At 4:45 p.m. client #2 indicated to direct care staff (DCS) #3 and #4 that he wanted to take a bath. DCS #4 indicated to client #2 he wasn't allowed to be on that side of the house. DCS #3 indicated as long as he took a bath by 9 p.m. it would be okay.</p>	W0247	<p>Correction: All greenview staff were retrained on 10/21/2011 at Group Home meeting on choice, respect and independence. Disciplinary action was taken on the staff involved. Party Responsible: Director of Operations</p>	10/21/2011	

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	<p>At 5:05 p.m. client #3 asked DCS #3 if he could help with supper or set the table, DCS #3 indicated client #2 was fixing supper. Client #3 was observed to pace through the house waiting for supper. At 5:15 p.m. client #3 went to answer his telephone and DCS #4 told him she would get it. At 5:30 p.m. clients #2 and #3 indicated DCS told them they had to stay in their rooms until 7 a.m. they are not allowed in the dining room or living room area. Client #2 indicated he didn't know why they had to stay in their rooms and client #3 indicated it was so the DCS could get their work done. At 6:30 p.m. client #3 asked DCS #4 if he could have a large cup of water. DCS #4 indicated he should wait until dinner. Client #3 used a small cup to get himself some water. At 6:45 p.m. DCS #4 and #5 were observed to have a soda at the supper table. Client #4 asked if he could have a soda too. DCS #5 indicated he would have to have the money to get a soda. At 7:00 p.m. client #1 pushed his plate to the mashed potatoes bowl. DCS #5 told him he had to eat the other food items on his plate before he could have more. DCS #5 was observed to take the rest of the mashed potatoes and put them in a container for client #3 to take in his lunch to work.</p> <p>On 10-18-11 from 7:15 a.m. until 10:10 an observation at the home of clients #1,</p>				

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	<p>#2, #3, and #4 was conducted. At 7:30 a.m. DCS #2 indicated to clients #2, #3, and #4 that they each could have 1 cup of juice because they needed to save some for client #1 who was still in bed. Client #3 asked the House Manager if he had to go to work today because they were on training and not paid work. The House Manager told him "yes". At 8:15 a.m. the House Manager indicated to client #2 if he didn't take a shower he wouldn't be allowed to go on his outing. At 8:20 a.m. clients #2 and #4 indicated they were not allowed to watch television until their their meaningful day schedule was done. Client #2 sat on the couch playing with a lighter and client #4 sat in the chair. At 8:30 a.m. client #2 was observed to sit on the couch when the phone rang. Client #2 asked the House Manager if he could answer the phone. The House Manager answered the phone for him. At 10:00 a.m. the house phone rang again. Clients #1, #2, and #4 were all in the home. The House Manager answered the phone.</p> <p>On 10-19-11 at 9:00 a.m. a record review for client #1 was conducted. The Individualized Support Plan (ISP) dated 8-5-11 did not indicate client #1 was restricted from extra portions.</p> <p>On 10-19-11 at 11:15 a.m. a record review for client #2 was conducted. The</p>						

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	<p>ISP dated 8-5-11 did not indicate client #2 was not allowed more juice and that he had a need for a restriction to stay in his bedroom. The ISP did not indicate he was restricted to use the 2nd bathroom in the house which had the bathtub in it.</p> <p>On 10-19-11 at 11:45 a.m. a record review for client #3 was conducted. The Comprehensive Functional Assessment (CFA) dated 3-20-11 did not indicate client #3 had a restriction to use a large cup for water, or that he had a need for a restriction to stay in his bedroom before 7 a.m.</p> <p>On 10-19-11 at 12:30 p.m. a record review for client #4 was conducted. The Developmental Profile dated 10-28-08 did not indicate client #4 was restricted from having pop with his supper meal.</p> <p>On 10-18-11 at 10:15 a.m. an interview with the House Manager indicated clients #1, #2, #3, and #4, should have the choice of when they are allowed to come out of their bedrooms, to get a drink, to have more food or drink, to go to work, to use the bath tub, and to answer their phone.</p> <p>9-3-4(a)</p>				

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W0249	<p>As soon as the interdisciplinary team has formulated a client's individual program plan, each client must receive a continuous active treatment program consisting of needed interventions and services in sufficient number and frequency to support the achievement of the objectives identified in the individual program plan.</p> <p>Based on observation, record review, and interview, the facility failed for 2 of 2 sampled clients (clients #1 and #2) to ensure client #1 assisted with preparing a side dish per his Individualized Support Plan (ISP) and for client #2 to ensure his lighter was kept with staff per his Behavior Support Plan (BSP) .</p> <p>Findings include:</p> <p>1. On 10-17-11 from 3:30 p.m. until 7:00 p.m. an observation at the home of client #1 was conducted. At 6:30 p.m. client #1 was observed to walk out of his living room and into the kitchen where direct care staff (DCS) #3 and client #2 were preparing supper. DCS #5 prompted client #1 to stay out of the kitchen and come back into the living room. Client #1 went back into his living room and watched television.</p> <p>On 10-19-11 at 9:00 a.m. a record review for client #1 was conducted. The ISP dated 10-19-11 indicated client #1 had a</p>	W0249	<p>Correction: All Greenview staff were retrained on 10/21/2011 at Group Home in regards to following the ISP and the goals that are put in place. Disciplinary action was taken on the staff not following the ISP. Party Responsible: Director of Operations</p>	10/21/2011

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W0302	<p>goal/objective to prepare a side dish at meal times.</p> <p>2. On 10-17-11 from 3:30 p.m. until 7:00 p.m. an observation at the home of client #2 was conducted. At 3:45 p.m. client #2 was observed to have his cigarette lighter. At 4:30 p.m. client #2 was observed to go outside and smoke. Client #2 was observed to have his cigarette lighter. At 5:25 p.m. client #2 was observed to go outside and smoke. Client #2 had his cigarette lighter. At 6:00 p.m. client #2 was observed clicking his lighter in his pocket, client #2 indicated the lighter was not hot when clicking it in his pocket. At 6:45 p.m. client #2 went outside to smoke. Client #2 had his cigarette lighter.</p> <p>On 10-19-11 at 11:15 a.m. a record review for client #2 was conducted. The BSP dated 7-26-11 indicated due to safety reasons client #2 was to have his staff "keep the cigarette lighter."</p> <p>On 10-19-11 at 11:00 a.m. an interview with the House Manager indicated goals in client #1's ISP and client #2's BSP should be implemented by staff.</p> <p>9-3-4(a)</p> <p>A client placed in restraint must be released from the restraint as quickly as possible.</p>				

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	<p>Based on observation, record review, and interview, the facility failed for 1 of 2 sampled clients (client #1) to ensure he was released from restraints as quickly as possible.</p> <p>Findings include:</p> <p>On 10-17-11 from 3:30 p.m. until 7:00 p.m. an observation at the home of client #1 was conducted. At 4:30 p.m. client #1 was observed to wear velcro mittens on both of his hands. At 5:05 p.m. client #1 was observed to have velcro mittens on both of his hands. Direct care staff (DCS) #5 was observed to take one mittens off while client #1 got a drink. After client #1 finished his drink DCS #5 put the mittens back on him. At 5:15 p.m. client #1 was observed to have mittens on both of his hands. At 5:25 p.m. client #1 was observed to have the mittens on while he watched a movie. At 5:45 p.m. client #1 was observed to watch television with his mittens on. At 6:00 p.m. client #1 was observed to watch television with his mittens on, DCS #5 took the mittens off while client #1 wiped off the table then DCS put the mittens back on client #1. At 6:30 p.m. client #1 was observed to walk around his living room and watch television with his mittens on.</p> <p>On 10-18-11 from 7:15 a.m. until 10:10</p>	W0302	Correction: All Greenview staff were retrained on 10/21/2011 at Group Home in regards to following the BSP. Disciplinary action was taken on the staff that did not follow the customers BSP..Party Responsible: Director of Operations	10/21/2011	

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W0460	<p>a.m. an observation at the home of client #1 was conducted. Client #1 was not observed during this observation to wear his mittens.</p> <p>On 10-19-11 at 9:00 a.m. a record review for client #1 was conducted. The Behavior Support Plan dated 10-13-11 indicated he was to wear the mittens on his hands for skin/nose picking. Before wearing the mittens, DCS were to ask him to stop, gel his hands, and engage him in an activity. If client #1 continued to pick DCS were to ask him if he would like to wear his mittens.</p> <p>On 10-18-11 at 10:15 a.m. an interview with the House Manager indicated client #1 should not be wearing the mittens all the time only when he can't be redirected from picking.</p> <p>9-3-5(a)</p> <p>Each client must receive a nourishing, well-balanced diet including modified and specially-prescribed diets. Based on observation, record review, and interview, the facility failed for 4 of 4 clients (clients #1, #2, #3, and #4) who lived in the home, to ensure fruit and milk were offered per the menu.</p>	W0460	Correction: All Greenview staff were retrained on 10/21/2011 at Group Home in regards to not following the menu. The entire menu will be followed for the meal. Disciplinary action was	10/21/2011	

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W0484	<p>Findings include:</p> <p>On 10-17-11 from 3:30 p.m. until 7:00 p.m. an observation at the home of clients #1, #2, #3, and #4 was conducted. At 6:45 p.m. clients #1, #2, #3, and #4 were observed to eat supper which consisted of turkey, mashed potatoes, and buttered carrots.</p> <p>On 10-17-11 at 6:10 p.m. a review of the menu (no date available) indicated clients #1, #2, #3, and #4 were to have turkey, mashed potatoes/gravy, buttered carrots, fruit salad, milk, coffee, or tea.</p> <p>On 10-18-11 at 10:15 a.m. an interview with the House Manager indicated the posted menu should be followed and milk and fruit salad should have been offered with the supper meal.</p> <p>9-3-8(a)</p> <p>The facility must equip areas with tables, chairs, eating utensils, and dishes designed to meet the developmental needs of each client. Based on observation, record review, and interview, the facility failed for 4 of 4 clients (clients #1, #2, #3, and #4) who lived in the home, to ensure a full set of silverware was offered at meal times.</p>	W0484	<p>taken on the staff not following the menu. Party Responsible: Director of Operations</p> <p>Correction: All Greenview staff were retrained on 10/21/2011 at Group Home in regards to not having a fullset of silverware during mealtime. A full set of silverware will be present during mealtime. Party Responsible: Director of Operations</p>	10/21/2011	

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 15G760	X2) MULTIPLE CONSTRUCTION A. BUILDING 00 B. WING _____		X3) DATE SURVEY COMPLETED 10/21/2011
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE	
	<p>Findings include:</p> <p>On 10-17-11 from 3:30 p.m. until 7:00 p.m. an observation at the home of clients #1, #2, #3, and #4, was conducted. At 6:10 p.m. the menu (no date available) indicated clients #1, #2, #3, and #4 were to have turkey, mashed potatoes/gravy, buttered carrots, milk, coffee or tea. At 6:30 p.m. client #3 was observed to set the table with forks placed at the settings for clients #1, #2, #3, and #4. At 6:45 p.m. direct care staff (DCS) #5 was observed to cut up client #1's meat for him with a fork. Client #3 also was observed to cut his meat with his fork.</p> <p>On 10-19-11 at 9:00 a.m. a record review for client #1 was conducted. The Individualized Support Plan (ISP) dated 8-5-11 did not indicate client #1 could not use a full set of silverware at meal times.</p> <p>On 10-19-11 at 11:15 a.m. a record review for client #2 was conducted. The ISP dated 8-5-11 did not indicate client #2 was not allowed to use a full set of silverware at meal times.</p> <p>On 10-19-11 at 11:45 a.m. a record review for client #3 was conducted. The Comprehensive Functional Assessment (CFA) dated 3-20-11 did not indicate client #3 was not allowed to use a full set</p>				

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W0488	<p>of silverware at meal times.</p> <p>On 10-19-11 at 12:30 p.m. a record review for client #4 was conducted. The Developmental Profile dated 10-28-08 did not indicate client #4 could not use a full set of silverware at meal times.</p> <p>On 10-19-11 at 11:00 a.m. an interview with the House Manager indicated clients #1, #2, #3, and #4 should all be offered a full set of silverware at meal time.</p> <p>9-3-8(a)</p> <p>The facility must assure that each client eats in a manner consistent with his or her developmental level. Based on observation, record review, and interview, the facility failed for 1 of 2 sampled clients (client #1) to ensure he served himself consistent with his developmental level.</p> <p>Findings include:</p> <p>On 10-17-11 from 3:30 p.m. until 7:00 a.m. an observation at the home of client #1 was conducted. At 6:45 p.m. client #1 was observed to sit at the supper table. Direct care staff (DCS) #5 was observed to ask for client #1's plate, she then served the turkey, potatoes, and carrots on his plate for him. DCS #5 also cut up client</p>	W0488	Correction: All Greenview staff were retrained on 10/21/2011 at Group Home in to let customers make their own plate. Party Responsible: Director of Operations	10/21/2011	

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	<p>#1's meat for him. Client #1 fed himself independently.</p> <p>On 10-19-11 at 9:00 a.m. a record review for client #1 was conducted. The Comprehensive Functional Assessment (CFA) dated 8-11 indicated client #1 was able to serve himself with assistance. The CFA indicated client #1 could use utensils with verbal prompts.</p> <p>On 10-18-11 at 10:15 a.m. an interview with the House Manager indicated client #1 could make his own plate and cut up his food. The House Manager indicated DCS #5 should have assisted client #1 with cutting up his food and making his plate.</p> <p>9-3-8(a)</p>				