STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 15G461	X2) MULTIPLE CONSTRUCTION A. BUILDING 00 B. WING	X3) DATE SURVEY COMPLETED 06/20/2014

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
DEVELOPMENTAL SERVICES INC	631 N ELM ST SEYMOUR, IN 47274

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W000000	This visit was for the post certification revisit (PCR) to the investigation of complaint #IN00147601 completed on 4/24/14. Complaint #IN00147601: Not corrected. This survey was done in conjunction with the annual recertification and state licensure survey and the investigation of complaint #IN00148671. Dates of Survey: June 9, 10, 11, 12, 13 and 20, 2014. Facility Number: 000975 Provider Number: 15G461 AIMS Number: 100244820 Surveyor: Dotty Walton, QIDP. The following federal deficiency reflects state findings in accordance with 460 IAC 9. Quality Review completed 7/10/14 by Ruth Shackelford, QIDP.	W000000		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE TITLE (X6) DATE

Any defiencystatement ending with an asterisk (*) denotes a deficency which the institution may be excused from correcting providing it is determined that other safegaurds provide sufficient protection to the patients. (see instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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W000210	483.440(c)(3) INDIVIDUAL PROGRAM PLAN Within 30 days after admission, the interdisciplinary team must perform accurate assessments or reassessments as needed to supplement the preliminary evaluation conducted prior to admission. Based on observation, record review and interview for 4 of 4 sampled clients, (A, B, C and D), the facility failed to ensure clients were reassessed when a change in status occurred for their needs in regards to repositioning methods or adaptive equipment needs (elevation of beds/adaptive devices) to ensure therapeutic position to treat/prevent skin breakdown. Findings include: Observations were conducted at the facility on 6/09/14 from 1:15 PM until 6:30 PM. Client A required assistance from 2 staff to transfer from his bed to a wheelchair and exhibited no weight bearing. Client A was observed to sleep on his stomach and had no adaptive equipment to ensure therapeutic positioning in bed. He received no oxygen via nasal cannula. The mattress/head of the bed was not elevated and client A was in flat position. During observations at the facility on 6/9/14 from 4:00 PM until 6:30 PM the	W000210	W210 In-home assessments by Home Health Depot have been done. Recommendations for adaptive devices/equipment were made. We continue to pursue OT assessments in the area for these clients. Client A and Client C have appointments on Monday. Previous appointments had been cancelled by the OT department. Staff continue to follow positioning schedule as outlined by agency nurse. Improvement is being seen for Client A and no new incidents of skin breakdown for any client have occurred. Once OT assessments are obtained, all recommendations will be implemented and plans will be revised as needed. All staff will be trained on revised plans and recommendations in order to continue to prevent skin breakdown. QIDP or designee, and/or Agency nurse will continue to observe daily to ensure the health and safety of each resident until all OT assessments have been completed and new recommendations are in place. QIDP or designee will then continue	07/24/2014

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	evening meal and its preparation were observed. Client B accessed the facility by means of a roller walker and assistance of one staff member holding a gait belt attached to his waist. As client B ate his meal of pureed food with thickened beverages he continued to talk. Staff #3 prompted client B to eat without speaking as it was putting him at risk for choking. Client B asked the surveyor if he could "stay here?" He was asked if he liked it "here?" Client B stated "Yes, I do." Client B required gentle reminders to continue to eat and drink his fluids. Client C was in his bedroom sitting a wheelchair beside his hospital bed alone in his bedroom. He was listening to his radio. Nearby him on his beside table was a glass of thickened beverage. Client D was observed to ambulate in the facility by means of a rolling walker. Client D sat on a porch watching television during the observation period. Her chair had an alarm system so staff would be prompted to assist her if she got up from her chair. Client D was a fall risk and required standby assist from staff. Client A was observed at a wound care treatment facility on 6/12/14 at 12:30 PM. Client A received debridement of a stage II pressure ulcer located on his coccyx. According to review of client A's 6/14		to observe, at minimum, 2 -3 times monthly to ensure compliance. QIDP/Agency Nurse	

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	MARS/TARS (Medication Administration Records/Treatment Administration Records) on 6/11/14 at 1:45 PM, client A was to be checked for incontinency/toileted every 2 hours. Client A's MARs contained wound center treatment directions dated 4/17/14 which indicated "mepilex (dressing) with border to wound...change dressing every other day after shower." The 4/17/14 wound center directions also indicated: "...keep pressure off coccyx/buttocks area as much as possible, change position every 2 hours." The record review indicated a positioning schedule for client A. Client A's record indicated an IPP/Individual Program Plan dated 11/3/13 which indicated his diagnoses included, but were not limited to, Down's Syndrome, a pacemaker, seizure disorder and Progressive Dementia. There was no re-assessment of client A's positioning needs as his condition changed (progressive dementia). Review of client B's record on 6/11/14 at 10:45 AM, indicated he was 90 years of age and his diagnoses included, but were not limited to, severe reflux, Esophagitis, mild Parkinson's (disease), dementia, EPS (medication side effects), cataracts, skin cancers, anxiety, schizophrenia, and an enlarged prostate. Review on 6/11/14 at 10:45 AM of client			

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	B's record indicated a Dining Plan/DP dated 1/31/14. The DP indicated client B was a moderate aspiration risk. The dining plan indicated client B consumed a pureed diet with honey thickened liquids, GERD (Gastro Esophageal Reflux Disease) diet. GERD diet: avoid spicy, acidic, tomato based or fatty foods, cola was to be limited and client B was to sit up 1 to 1/1/2 hours after meals. The client was to concentrate on each swallow, take small bites/swallows, pause between bites/sips, and refrain from talking while chewing/swallowing. Client B was to be prompted to double swallow and tuck his chin while eating. His medications were to be crushed, when possible, and administered in pudding/applesauce. Client B's record indicated his 4/14 MARs which indicated he had been treated for wounds on his right and left forearms (4/8-16/14). He was currently wearing cloth sleeves under his clothing as a barrier to prevent skin tears on his arms. There was no assessment in the client's record for adaptive equipment, how to position him to prevent skin tears, or evaluation of his bed with rails system. Review on 6/11/14 at 2:45 PM of client C's record indicated his diagnoses included, but were not limited to, GERD (gastro esophageal reflux disease),			

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	anemia, obesity, NIDDM (non-insulin dependent diabetes mellitus), Parkinson's (disease), hypertension, dementia, schizophrenia, Osteoarthritis of right knee, and a seizure disorder. The record review also indicated client C was 79 years old and he had a DP dated 12/02/13. The DP indicated client C was at moderate risk for choking secondary to delayed initiation of swallowing, decreased chewing and backflow. He was a silent aspirator. His diet was mechanical soft with nectar thickened liquids and his meat and bread should be moistened. The client was to sit up 2 hours after eating and the head of his bed was to be elevated 4 to 6 inches. Client C was edentulous and did not wear dentures. "Staff should supervise him closely at mealtime to ensure that he does not show signs of choking (per the 12/02/13 DP)." Client C's record review of his 6/14 MARs/TARs indicated a history of skin breakdown on his buttocks (bilaterally) and a rash in his groin area. The 6/14 MARs/TARs indicated the primary care physician had ordered client C should be assisted to "turn every 2 hrs (hours) when in bed...use pillows to prop over." There was no assessment by a health care professional to ensure client C was positioned in a therapeutic manner while in bed or throughout his waking hours.			

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	According to review of client D's record on 6/11/14 at 3:30 PM, she had a 6/13/13 IPP which documented, in part, the following training/medical needs: "[Client D] needs assistance to bathe. [Client D] requires a walk-in shower and bath chair to complete her shower. Staff must supervise [client D] in the shower and provide hand-over-hand assistance.... Due to left-sided weakness and carpal tunnel, it is very difficult for [client D] to wash, dry, brush and style her hair; thus, she requires total assistance in this area. [Client D] toilets with minimal assistance...but requires supervision on and off the toilet to insure her safety. She does have access to a pull alarm in the bathroom to indicate when she needs assistance. [Client D] has an order for absorbent undergarments due to bladder incontinence. [Client D] needs assistance to dress. Also, once a top is place over her head, she can place her arms in the top. [Client D] can pull up her pants once placed on her legs with assistance to insure safety. [Client D] is unable to button, zip, tie, or snap due to problems (with) gripping. [Client D] is aware of appliances, how they operate, and, with supervision and assistance, could prepare simple cold foods at the dining room table. She			

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	always needs assistance in the kitchen for safety due to unsteady gait. [Client D] has a formal dining plan. She is at mild risk for aspiration before swallow due to delayed swallow irritation/premature spillage and after the swallow due to backflow through the pharynx. However, it has been recommended that her current diet be continued as the risk will not be decreased significantly by changing diet consistency. [Client D's] food is regular consistency. She is on a diet with high fiber, no added salt, no ham, no sausage, no bacon, no salty snacks and no caffeine. [Client D] should sit up at least 30 minutes after a meal. [Client D] is encouraged to drink at minimum 64 ounces of fluid daily." The record review indicated client D's diagnoses included but were not limited to, severe level of intellectual disability, "encephalopathy, hypertension, left sided weakness, seizure disorder, nocturnal incontinence of urine, 3 cm (centimeter) mass left frontal lobe, history of labyrinthitis (inflammation of the inner ear), adjustment disorder with depressed mood, constipation, mild thyromegaly (enlarged thyroid gland), gastritis/colitis, external hemorrhoids, anemia, DJD (degenerate joint disease) left knee, gastric ulcer, carpal tunnel, kyphosis, bursitis left hip, cataracts, hiatal hernia,			

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	and GERD (reflux). [Client D] uses a rolling walker with a lap tray. [Client D] has the following Health Risk Plans: Anemia, Congestive Heart Failure, Dehydration, Falls, GERD, Hypertension, Osteoarthritis, Seizures, and Skin Care. [Client D] also has a skin care plan. [Client D] will report when she is ill or injured, but is dependent upon others to maintain her overall health, medical, and nutritional needs." Further record review of client D's medical record on 6/20/14 at 1:34 PM indicated she had been referred by the primary care doctor to a wound care clinic on 5/21/14. There was a history of skin breakdown which had been treated successfully as indicated by an entry by the wound care provider on 6/4/14: "...abrased (sic) area gluteal cleft-closed-...requires no further wound care, no follow-up...." There was no assessment by a health care professional to ensure client D was positioned in a therapeutic manner while in bed or throughout her waking hours to prevent recurrence of skin breakdown. Interview with RN #1 on 6/9/14 at 3:00 PM indicated client A should not be lying in bed without his oxygen or the head of his bed slightly raised for proper positioning. Interview with the Qualified Intellectual Disabilities Professional/QIDP #1 on 6/9/14 at 3:30			

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	PM indicated clients A, B, C and D had ongoing issues related to their ages and health conditions. The interview indicated reassessments of adaptive equipment or supports for therapeutic positioning with written recommendations had not been completed related to their skin integrity conditions at the time of the follow up survey. This federal tag relates to complaint #IN00147601. This federal tag was cited on 4/24/14. The facility failed to implement a systemic plan of correction to prevent recurrence. 9-3-4(a)			