

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  15G720		X2) MULTIPLE CONSTRUCTION A. BUILDING 00 B. WING _____		X3) DATE SURVEY COMPLETED  03/09/2012	
NAME OF PROVIDER OR SUPPLIER  REM-INDIANA INC				STREET ADDRESS, CITY, STATE, ZIP CODE 82 BENNY LN NORTH VERNON, IN 47265			
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W0000	<p>This visit was for the investigation of complaint #IN00103655.</p> <p>Complaint #IN00103655: Substantiated, no deficiencies related to the allegations are cited.</p> <p>Unrelated deficiency cited at W331</p> <p>Survey dates: March 7, 8, and 9, 2012</p> <p>Facility Number: 004396 Provider Number: 15G720 AIM Number: 200511360</p> <p>Survey Team: Brenda Nunan, RN, CDDN, PHNS III</p> <p>This deficiency reflects state findings cited in accordance with 460 IAC 9 .</p> <p>Quality Review completed on 3/16/12 by Tim Shebel, Medical Surveyor III.</p>	W0000					

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (see instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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W0331	<p>483.460(c) NURSING SERVICES The facility must provide clients with nursing services in accordance with their needs.</p> <p>Based on record review and interview, the facility failed to ensure nursing services followed up on clients' health conditions or clarified physician orders for 2 of 2 sampled clients (clients A and B).</p> <p>Findings include:</p> <p>1. Client A's record was reviewed on 03/08/2012 at 12:38 p.m.</p> <p>A Gastrostomy Feeding Protocol Physician's Orders, dated 02/07/2012 indicated, "...feed/ G (feed per gastrostomy tube) tube 4 times a day at 52 ml/hr to run until 310 ml has been infused...."</p> <p>A Nursing Progress Note, dated 2/8/2012 at 9:30 a.m., indicated, "...Call from HM (House Manager), she states feeding rate is to be 52 ml/hr (milliliters/hour) infusing 311 mls in a little over 1 hr. Informed HM that the math is off somewhere. She is going to call dietitian back to see what it should be...."</p> <p>A Dietitian Note, dated 01/12/2012, indicated client A received Isosource (formula delivered through gastrostomy</p>	W0331	<p>Facility Nurse will ensure that all dietician orders/changes are directed through the nurse and not management or direct care staff. Nurse will relay orders/changes as needed to direct care staff and managers and nurse will make all necessary changes to MAR's, dining plans and any other necessary documentation. Program Director will review all dietician orders/changes to ensure they went through the facility nurse in order to be in compliance. Nurse in conjunction with physician will adjust Client A's dilantin times so they do not interfere with client's scheduled feeding times. Nurse will retrain all staff on changes. Program Director will follow up with Nurse to ensure that dilantin times have been changed as to not interfere with feeding times and that staff have been trained on changes. Nurse will follow up on all lab orders/concerns to ensure clients health needs are being met. Program Director will review all lab work to ensure that Nurse has followed up in a timely manner on all orders/results or concerns with lab work that was ordered. Facility Nurse will train all staff on giving monthly breast exams to client B. Nurse will review monthly exams for any concerns or changes</p>	04/05/2012			

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	<p>tube {tube inserted through surgically created opening into stomach}) at a rate of 300 cc (cubic centimeters) per hour via feeding pump. The record did not include documentation to indicate the dietitian's response to a request from the House Manager for clarification of feeding rates.</p> <p>A Nursing Progress Note, dated 02/24/2012 at 7:30 a.m., indicated, "...Discussed changes in feedings with staff. They report that [client A] continues to have a small amount of vomiting in the morning when he is gotten up. It is happening less often the (sic) prior to feeding change but is still occurring Discussed options for timing feedings and meds (medications). Will change March's MARs (Medication Administration Records) so that he receives meds and feedings earlier at 5 am to allow more time to lay in bed before getting up...."</p> <p>The Physician's Orders, dated 03/01/2012-03/31/2012, indicated, "...ISOSOURCE 1.5 AT 300 CC (cubic centimeters)/HR (hour) for dose of 310 ML (milliliters) 4 X (times) daily...."</p> <p>The MAR (Medication Administration Record), dated 3/01/2012-03/31/2012, indicated,..."PHENYTOIN (antiseizure medication) 125 MG (milligrams)/5</p>		<p>noted by staff and follow up with physician as needed.Nurse will discuss option of an annual ultrasound mammogram with client B's physician to determine if physician feels it is medically necessary at this time or if monthly breast exams are sufficient.Program Director will review monthly breast exams to ensure all questions/concerns by staff are answered by Nurse. Program Director will follow up with Nurse on result of conversation with physician regarding ultrasound mammogram for client B.Nurse will ensure that Baclofen as a medication be added to client B's MARs and that staff are trained on the change in the MAR and to track this as a medication.Program Director will follow up with Nurse to ensure that Baclofen has been added to MAR's and that staff have been notified of change and track this as a medication for Client B. Responsible Party:Facility Nurse, Program Director</p>		

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	<p>ML(milliliters) SUS (suspension)...TAKE 5 ML (125 MG) 2 TIMES A DAY...a.m., 8 p.m....ISOSOURCE 1.5 ...4 X daily...5 a, 12 p., 5 p., 8 p...."</p> <p>A Nursing Progress Note dated 03/05/2012 at 7:45 a.m., indicated, "...At home with [client A], he reports nausea throughout weekend continuing through today. He states that it lasts all day. Reviewed documentation from weekend, no reference to vomiting but he reported that his stomach hurt and asked for feeding to be turned off early...."</p> <p>A Prescription Order, dated 12/27/2011, indicated, (Symbol for increase) Dilantin (antiseizure medication) to 100 mg (milligrams) po (by mouth) BID (two times a day). Repeat trough Dilantin level (lowest level that medicine is present in body-usually a half an hour before the next dose is given) &amp; tegretol (antiseizure medication) level in 2 weeks. The record did not include documentation of results of the labs.</p> <p>A medical appointment form, dated 01/09/2012, indicated, "...tegretol &amp; dilantin level...." The record did not include documentation of results of the labs.</p> <p>A medical appointment form, dated</p>			

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	<p>01/25/2012, indicated, "...trough dilantin check...." The record did not include documentation of results of the labs.</p> <p>A medical appointment form, dated 02/06/2012, indicated, "...Labs/Procedures: Thyroid - TSH, CMP - Comp Met Panel (Comprehensive Metabolic Panel that measures sugar level, fluid balance, kidney function, and liver function), Lipid Panel (measures cholesterol)...." The record did not include documentation of results of the labs.</p> <p>During an interview on 03/08/3012 at 3:15 p.m., RN #1 stated, "I referred [House Manager] to the Dietitian," when asked about the discrepancies of feeding rates/ times on the Gastrostomy Feeding Protocol Physician's Orders, dated 02/07/2012 and on the 03/01/2012-03/31/2012 Physician's Orders. RN #1 indicated there was not a formal method for tracking the frequency of vomiting by client A. She indicated DSPs (Direct Support Professionals documented vomiting in the Daily Support Records and notified her when client A vomited. RN #1 indicated the House Manager discussed client A's vomiting after G tube feedings with the Nurse Practitioner during the medical appointment on 02/07/2012 where the</p>						

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	<p>Gastrostomy Feeding Protocol Physician's Orders were obtained. RN #1 indicated she chose the times of the day that the feedings that were given. She stated, "The order was for four times a day." RN #1 indicated she did not obtain physician approval for administering the G tube feeding at the same time as Dilantin. She indicated she was unaware that liquid nutrition should be separated by 1 hour from administration of Dilantin to ensure adequate absorption of the Dilantin. RN #1 indicated she did not have a system for obtaining results of laboratory tests timely. She stated, "It is always a problem getting the physician to call me back."</p> <p>2. Client B's record was reviewed on 03/0-8/2012 at 10:39 a.m.</p> <p>A physical date 08/11/2011, indicated, " " ...MAMMOGRAM: ...Unable due to wheelchair status .... "</p> <p>The Treatment Orders, dated 03/01/2012-03/31/2012, indicated, "...breast exam 1st Saturday of month...."</p> <p>A laboratory report, dated 06/18/2011, indicated, "...PHENYTOIN 20.1 (normal 10-20)...." The record did not include</p>						

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	<p>documentation to indicate the physician was consulted regarding the abnormal lab value.</p> <p>A laboratory report, dated 02/11/2012 at 8:25 a.m., indicated, "...PHENYTOIN 21.8 (normal 10-20)...." The record did not include documentation to indicate the physician was consulted regarding the abnormal lab value.</p> <p>An undated Kardex indicated, "...Baclofen pump to control spasms filled by [physician] every 3 months.</p> <p>The MAR, dated 03/01/2012-03/31/2012, did not indicate Baclofen as a medication to be reviewed during medical appointments to ensure no adverse drug-drug interactions.</p> <p>During an interview on 03/08/2012 at 3:15 p.m., RN #1 indicated client B's breast exam was completed monthly by the DSPs (Direct Support Professionals). She stated, "All the staff told me they knew how to do a breast exam." RN #1 indicated she did not train any staff to complete a breast examination. RN #1</p>						

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	<p>indicated she had not discussed alternative diagnostic tests with the Nurse Practitioner to ensure client B did not have abnormal breast conditions. RN #1 stated "[neurologist] was notified of the abnormal lab values but he did not call me back or respond to my faxes." She stated, " I should do better with my nurse's notes and follow up." RN #1 indicated she was not sure of the amount of Baclofen (muscle relaxer) client B received. She indicated the pain management clinic provided a print out. She stated, "I can't read them." RN #1 indicated the MAR did not list the intrathecal Baclofen (muscle relaxer delivered by a pump into the spinal fluid of the back).</p> <p>9-3-6(a)</p>				