

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 15G306	X2) MULTIPLE CONSTRUCTION A. BUILDING 00 B. WING _____		X3) DATE SURVEY COMPLETED 01/17/2013
NAME OF PROVIDER OR SUPPLIER RESIDENTIAL CRF INC			STREET ADDRESS, CITY, STATE, ZIP CODE 1004 RANCH RD CONNERSVILLE, IN 47331		
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W0000	<p>This visit was for a fundamental recertification and state licensure survey.</p> <p>Dates of Survey: January 9, 10, 11 and 17, 2013</p> <p>Facility Number: 000825 Provider Number: 15G306 AIMS Number: 100243840</p> <p>Surveyor: Vickie Kolb, RN, BSN, Public Health Nurse Surveyor III</p> <p>These deficiencies also reflect state findings in accordance with 460 IAC 9. Quality Review completed 1/25/13 by Ruth Shackelford, Medical Surveyor III.</p>	W0000			

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (see instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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W0104	<p>483.410(a)(1) GOVERNING BODY</p> <p>The governing body must exercise general policy, budget, and operating direction over the facility.</p> <p>Based on observation, interview and record review for 1 of 3 sampled clients (#3), the governing body failed to exercise general operating direction over the facility to ensure client #3 was able to access all areas of the client's home safely while using a walker.</p> <p>Findings include:</p> <p>Observations were conducted at the group home on 1/9/13 between 4 PM and 6:45 PM. During this observation, the following was observed:</p> <p>__The home had a recessed formal sitting room with 3 sets of steps, one set of steps from the landing near the front door of the home, a second set of steps to the game room and laundry area and a third set of steps from the living room and kitchen area, all leading down into the sitting room. In order to access the game room and/or the laundry room, client #3 had to step down 2 steps into the sitting room and step up 2 steps into the game room and/or the laundry area. During this observation period, client #3 ambulated with a slow unsteady shuffle using a standard non-wheeled walker to steady himself while walking.</p>	W0104	<p>Governing Body: The governing body has re-evaluated the facility at 1004 Ranch Road. Residential CRF, Inc. will provide an environment which will allow client #3 to access all areas of the home with his walker. Home modifications are being made to allow for this. The governing body will perform periodic reviews to assure client needs are being met. Responsible party: Governing body, Maintenance, QMRP Completion date: February 16, 2013</p>	02/16/2013	

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	<p>__At 6:25 PM, client #3 slowly walked to the edge of the kitchen/living room area where client #3 left his walker in the corner and grabbed onto a hand rail to maneuver down 2 steps into the sitting room. Client #3 stumbled over his feet while stepping down but was able to stabilize himself using the hand rail. Once in the sitting room, client #3 got down on his hands and knees and crawled up 2 steps to get into the game room, crawled around the table and then pulled himself up onto a wooden straight chair. Client #3's walker remained in the corner off of the kitchen/living room area beside the hand rail. During this observation, staff #1 and #2 were not observed to assist or supervise client #3 while ambulating.</p> <p>Observations were conducted at the group home on 1/11/13 between 6:45 AM and 10:15 AM. During this observation period, client #3 ambulated with a slow unsteady shuffle using a standard non-wheeled walker to steady himself while walking.</p> <p>__At 10 AM client #3 slowly walked to the edge of the kitchen/living room and set his walker in the corner beside the handrail near the steps leading down into the sitting room. Client #3 held onto the hand rail to maneuver down 2 steps into the sitting room. Once down the steps, client #3 started to go down on his hands</p>						

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	<p>and knees when staff #1 stated, "Come on now, you know we don't do that" and physically prompted client #3 to an upright position and while holding onto client #3, staff #1 assisted client #3 to step up the 2 steps. Once client #3 stepped up the 2 steps, client #3 again went to the floor to get on his hands and knees. Staff #1 again prompted client #3 to stand up. Staff #2 walked in front of client #3 with staff #1 behind client #3 and assisted client #3 to walk around the table to the wooden straight chair and to assist client #3 to sit down. Interview with client #3 on 1/11/13 at 10:10 AM indicated client #3 crawled from the sitting room to get to the game room and/or the laundry area. Client #3 stated he had to leave his walker in "the other room" whenever he wanted to do his laundry or wanted to use the game room because he could not maneuver his walker up and down the steps of the sitting room.</p> <p>Client #3's record was reviewed 1/10/13 at 2 PM. The client's record indicated a diagnosis of, but not limited to, Scoliosis (an abnormal curvature of the spine). __ Client #3's Interdisciplinary Diagnostic and Evaluation of 4/14/10 indicated client #3 "needs a residential environment that provides appropriate supervision and assistance to meet his health, safety, and ADL (adult daily living) needs. He needs</p>						

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	<p>an environment that he can fully access using his walker." __ Client #3's ISP (Individualized Support Plan) of 8/23/12 indicated client #3 used a walker for mobility at home.</p> <p>Interview with staff #1 on 1/9/13 at 4:30 PM indicated client #3 was unsteady on his feet and was at risk for falling. Staff #1 indicated client #3 had to step up and down the steps in the sitting room to get to the game room and/or the laundry room. Staff #1 indicated client #3 was not able to go up and down the steps using the walker. Staff #1 stated client #3 would leave his walker at the top of the steps and would "usually use the rail" to go up and down the steps and then once in the game room he would reach for the closest straight chair to support himself and feel his way around the table.</p> <p>Interview with QMRP #1 (Qualified Mental Retardation Professional) on 1/17/13 at 2:45 PM indicated client #3 was unsteady on his feet and required the use of a walker to ambulate. QMRP #1 indicated client #3's group home had been designated for the elderly retired population of clients and the IDT (Interdisciplinary Team) had not considered the recessed sitting room with the steps in regards to clients using adaptive devices.</p>				

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W0210	<p>483.440(c)(3) INDIVIDUAL PROGRAM PLAN Within 30 days after admission, the interdisciplinary team must perform accurate assessments or reassessments as needed to supplement the preliminary evaluation conducted prior to admission.</p> <p>Based on observation, interview and record review for 1 of 3 sampled clients (#3), the client's IDT (Interdisciplinary Team) failed to assess and/or re-assess the client's ambulatory needs in regards to client #3's safety and use of stairs within the group home.</p> <p>Findings include:</p> <p>Observations were conducted at the group home on 1/9/13 between 4 PM and 6:45 PM. During this observation, the following was observed: __The home had a recessed formal sitting room with 3 sets of steps, one set of steps from the landing near the front door of the home, a second set of steps to the game room and laundry area and a third set of steps from the living room and kitchen area, all leading down into the sitting room. In order to access the game room and/or the laundry room, client #3 had to step down 2 steps into the sitting room and step up 2 steps into the game room and/or the laundry area. During this observation period, client #3 ambulated with a slow unsteady shuffle using a</p>	W0210	<p>W210: Individual Program Plan Client #3 has been referred by primary care physician on 2/5/2013 for an update on his physical therapy. This is for Acute Gait Changes and Loss of Grip Strength. The physical therapy will begin 2/11/2013 for 5 weeks for strengthening, gait assessment and training and joint mobilization. The primary care physician will be kept abreast of Client #3's progress to assure that his needs for mobility are properly addressed. Responsible person: Nursing, house staff, QMRP Completion date: 2/5/2013 and ongoing through PT therapy</p>	02/05/2013			

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	<p>standard non-wheeled walker to steady himself while walking.</p> <p>__At 6:25 PM, client #3 slowly walked to the edge of the kitchen/living room area where client #3 left his walker in the corner and grabbed onto a hand rail to maneuver down 2 steps into the sitting room. Client #3 stumbled over his feet while stepping down but was able to stabilize himself using the hand rail. Once in the sitting room, client #3 got down on his hands and knees and crawled up 2 steps to get into the game room, crawled around the table and then pulled himself up onto a wooden straight chair. Client #3's walker remained in the corner off of the kitchen/living room area beside the hand rail. During this observation, staff #1 and #2 were not observed to assist or supervise client #3 while ambulating.</p> <p>Observations were conducted at the group home on 1/11/13 between 6:45 AM and 10:15 AM. During this observation period, client #3 ambulated with a slow unsteady shuffle using a standard non-wheeled walker to steady himself while walking.</p> <p>__At 10 AM client #3 slowly walked to the edge of the kitchen/living room and set his walker in the corner beside the handrail near the steps leading down into the sitting room. Client #3 held onto the hand rail to maneuver down 2 steps into</p>			

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	<p>the sitting room. Once down the steps, client #3 started to go down on his hands and knees when staff #1 stated, "Come on now, you know we don't do that" and physically prompted client #3 to an upright position and while holding onto client #3, staff #1 assisted client #3 to step up the 2 steps. Once client #3 stepped up the 2 steps, client #3 again went to the floor to get on his hands and knees. Staff #1 again prompted client #3 to stand up. Staff #2 walked in front of client #3 with staff #1 behind client #3 and assisted client #3 to walk around the table to the wooden straight chair and to assist client #3 to sit down. Interview with client #3 on 1/11/13 at 10:10 AM indicated client #3 crawled from the sitting room to get to the game room and/or the laundry area. Client #3 stated he had to leave his walker in "the other room" whenever he wanted to do his laundry or wanted to use the game room because he could not maneuver his walker up and down the steps of the sitting room.</p> <p>Client #3's record was reviewed 1/10/13 at 2 PM. The client's record indicated a diagnosis of, but not limited to, Scoliosis (an abnormal curvature of the spine). __ Client #3's Interdisciplinary Diagnostic and Evaluation of 4/14/10 indicated client #3 "needs a residential environment that provides appropriate supervision and</p>			

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	<p>assistance to meet his health, safety, and ADL (adult daily living) needs. He needs an environment that he can fully access using his walker."</p> <p>___ Client #3's Progress and General Comments of 8/23/12 indicated client #3 walks with a walker and "His placement in the geriatric setting is working well for his slowed mobility."</p> <p>__ Client #3's Annual Nursing/Nutrition Report of 8/11 to 7/12 indicated client #3 wears a Ritchie Brace (a customized ankle/foot brace) to assist with stability and balance. The report indicated client #3 was to use a rolling walker when ambulating and client #3 required reminders on proper use of his walker.</p> <p>__ Client #3's ISP (Individualized Support Plan) of 8/23/12 indicated client #3 used a walker for mobility at home and in the community. The ISP indicated "A wheelchair may be used when out in the community. Ritchie Braces bilateral to be worn daily, he may leave the braces off after receiving his shower."</p> <p>__ Client #3's record indicated client #3 was transferred into this group home on 5/27/10. Client #3's Physical Therapy assessment of 6/10/10 indicated client #3 "does not demonstrate any need for physical therapy at this point of time." The assessment did not indicate the use of a walker, the bilateral leg braces and/or the supervision client #3 required to</p>			

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	<p>ambulate in and outside of the group home. The assessment did not indicate how the client was to go up and down the steps within his home.</p> <p>__ Client #3's record did not indicate the IDT had assessed and/or reassessed client #3's ambulatory needs inside and outside of the group home.</p> <p>Interview with staff #1 on 1/9/13 at 4:30 PM indicated client #3 was unsteady on his feet and was at risk for falling. Staff #1 indicated client #3 had to go up and down the steps in the sitting room to get to the game room and/or the laundry room.</p> <p>Interview with QMRP #2 (Qualified Mental Retardation Professional) on 1/11/13 at 2 PM indicated client #3 was unsteady on his feet and required the use of a walker to ambulate. QMRP #2 stated the IDT had not "thought about" the layout of the home in regards to client #3 using a walker and having to use the steps in the home to access the game room and/or the laundry room. The QMRP indicated the IDT would need to reassess client #3's ambulatory needs within the home.</p> <p>9-3-4(a)</p>			

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W0240	<p>483.440(c)(6)(i) INDIVIDUAL PROGRAM PLAN The individual program plan must describe relevant interventions to support the individual toward independence.</p> <p>Based on observation, record review and interview for 1 of 3 sampled clients (#3), the client's ISP (Individualized Support Plan) failed to address how the staff were to ensure client #3's safety while in the home in regards to the level of supervision needed while ambulating, when client #3 was to use his walker and how the staff were to assist client #3 with his ambulatory needs throughout the home.</p> <p>Findings include:</p> <p>Observations were conducted at the group home on 1/9/13 between 4 PM and 6:45 PM. During this observation, the following was observed: __The home had a recessed formal sitting room with 3 sets of steps, one set of steps from the landing near the front door of the home, a second set of steps to the game room and laundry area and a third set of steps from the living room and kitchen area, all leading down into the sitting room. In order to access the game room and/or the laundry room, client #3 had to step down 2 steps into the sitting room and step up 2 steps into the game room and/or the laundry area. During this</p>	W0240	<p>W240: Individual Program Plan The individual program plan will be revised for Client #3 to reflect use of walker, staff assistance of Client #3 for his mobility. Revisions will also be added per recommendations following completion of physical therapy. The IDT will review Client#3 progress and recommend changes as necessary. Periodic reviews will be held and mobility will be reviewed as necessary. Responsible person: QMRP Completion date: 2/16/2013</p>	02/16/2013	

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	<p>observation period, client #3 ambulated with a slow unsteady shuffle using a standard non-wheeled walker to steady himself while walking.</p> <p>__At 6:25 PM, client #3 slowly walked to the edge of the kitchen/living room area where client #3 left his walker in the corner and grabbed onto a hand rail to maneuver down 2 steps into the sitting room. Client #3 stumbled over his feet while stepping down but was able to stabilize himself using the hand rail. Once in the sitting room, client #3 got down on his hands and knees and crawled up 2 steps to get into the game room, crawled around the table and then pulled himself up onto a wooden straight chair. Client #3's walker remained in the corner off of the kitchen/living room area beside the hand rail. During this observation, staff #1 and #2 were not observed to assist or supervise client #3 while ambulating.</p> <p>Observations were conducted at the group home on 1/11/13 between 6:45 AM and 10:15 AM. During this observation period, client #3 ambulated with a slow unsteady shuffle using a standard non-wheeled walker to steady himself while walking.</p> <p>__At 10 AM client #3 slowly walked to the edge of the kitchen/living room and set his walker in the corner beside the handrail near the steps leading down into</p>						

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	<p>the sitting room. Client #3 held onto the hand rail to maneuver down 2 steps into the sitting room. Once down the steps, client #3 started to go down on his hands and knees when staff #1 stated, "Come on now, you know we don't do that" and physically prompted client #3 to an upright position and while holding onto client #3, staff #1 assisted client #3 to step up the 2 steps. Once client #3 stepped up the 2 steps, client #3 again went to the floor to get on his hands and knees. Staff #1 again prompted client #3 to stand up. Staff #2 walked in front of client #3 with staff #1 behind client #3 and assisted client #3 to walk around the table to the wooden straight chair and to assist client #3 to sit down.</p> <p>Interview with client #3 on 1/11/13 at 10:10 AM indicated client #3 had to crawl from the sitting room to get to the game room and/or the laundry area. Client #3 stated he had to leave his walker in "the other room" whenever he wanted to do his laundry or wanted to use the game room because he could not maneuver his walker up and down the steps of the sitting room.</p> <p>Interview with staff #1 on 1/9/13 at 4:30 PM indicated client #3 ambulated independently and did not need staff assistance. Staff #1 indicated client #3</p>						

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	<p>was unsteady on his feet and was at risk for falling.</p> <p>During interview with staff #1 and #2 on 1/11/13 at 10:15 AM, staff #1 stated client #3 "usually didn't do that" in regards to client #3 getting on his hands and knees to go to the game room. Staff #2 stated client #3 "usually grabs the chair for support" and then would feel his way around the table to get to the chair he liked to sit in. Staff #2 stated, "I don't know why there wasn't a chair there this morning."</p> <p>Client #3's record was reviewed 1/10/13 at 2 PM. The client's record indicated a diagnosis of, but not limited to, Scoliosis (an abnormal curvature of the spine). Client #3's record indicated client #3 was transferred into this group home on 5/27/10.</p> <p>__ Client #3's Interdisciplinary Diagnostic and Evaluation of 4/14/10 indicated client #3 "needs a residential environment that provides appropriate supervision and assistance to meet his health, safety, and ADL (adult daily living) needs. He needs an environment that he can fully access using his walker."</p> <p>__ Client #3's Annual Nursing/Nutrition Report of 8/11 to 7/12 indicated client #3 wears a Ritchie Brace (a customized ankle/foot brace) to assist with stability</p>			

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NAME OF PROVIDER OR SUPPLIER RESIDENTIAL CRF INC			STREET ADDRESS, CITY, STATE, ZIP CODE 1004 RANCH RD CONNERSVILLE, IN 47331		
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	<p>and balance. The report indicated client #3 was to use a rolling walker when ambulating and client #3 required reminders on proper use of his walker.</p> <p>__ Client #3's Progress and General Comments of 8/23/12 indicated client #3 walks with a walker and "His placement in the geriatric setting is working well for his slowed mobility."</p> <p>__ Client #3's ISP of 8/23/12 indicated client #3 used a walker for mobility at home and in the community. The ISP indicated "A wheelchair may be used when out in the community. Ritchie Braces bilateral to be worn daily, he may leave the braces off after receiving his shower."</p> <p>Client #3's ISP did not indicate how the staff were to assist and supervise client #3 while ambulating inside and outside of the home to ensure client #3's safety when ambulating. Client #3's ISP did not indicate how client #3 was to use his walker in regards to the steps throughout the group home and how the staff were to assist and supervise client #3 when going up and down steps.</p> <p>Interview with QMRP #2 (Qualified Mental Retardation Professional) on 1/11/13 at 2 PM indicated client #3 was unsteady on his feet and required the use of a walker to ambulate. QMRP #2</p>				

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	<p>indicated client #3's ISP did not include how the staff were to supervise and assist client #3 when ambulating in and outside of the group home. QMRP #2 indicated client #3's ISP did not indicate how the staff were to assist and supervise client #3 when going up and down steps.</p> <p>9-3-4(a)</p>			

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W0242	<p>483.440(c)(6)(iii) INDIVIDUAL PROGRAM PLAN</p> <p>The individual program plan must include, for those clients who lack them, training in personal skills essential for privacy and independence (including, but not limited to, toilet training, personal hygiene, dental hygiene, self-feeding, bathing, dressing, grooming, and communication of basic needs), until it has been demonstrated that the client is developmentally incapable of acquiring them.</p> <p>Based on interview and record review for 1 of 3 sample clients (#3), the ISP (Individual Support Plan) failed to address client #3's identified training need in regards to toilet training.</p> <p>Findings include:</p> <p>Interview with staff #1 on 1/9/13 at 4:30 PM indicated client #3 ambulated slowly with a walker and would sometimes wait to go to the bathroom until it was too late and would be incontinent of urine. Staff #1 indicated the staff would try to remind client #3 off and on throughout the day to go to the bathroom.</p> <p>Interview with LPN #1 on 1/11/13 at 1:40 PM indicated client #3 took Detrol for urinary incontinence. LPN #1 indicated client #3 would get busy or would forget to go the bathroom until it was too late and then he couldn't get to the bathroom fast enough. LPN #1 indicated she was</p>	W0242	<p>W 242: Individual Program Plan A goal for Enuresis Medication usage was added to the ISP for Client #3 on 1/21/2013. In addition, a "Pot by Clock" record was added to indicate a schedule for staff to remind Client #3 on restroom usage to avoid accidents. Data gathered will be evaluated monthly to determine if a new training approach will be needed. Responsible person: House staff, nursing, QMRP Completion date : 2/16/2013</p>	02/16/2013			

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	<p>not aware of client #3 having a toileting plan in place in regards to his urinary incontinence.</p> <p>Interview with QMRP #2 (Qualified Mental Retardation Professional) on 1/11/13 at 2 PM indicated client #3's ISP did not include any training objectives or a toileting plan in regards to client #3's incontinence.</p> <p>Client #3's record was reviewed 1/10/13 at 2 PM. Client #3's physician's orders of 11/28/12 indicated client #3 was taking Detrol 4 milligrams a day for urinary incontinence. Client #3's ISP of 8/23/12 did not include a specific training objective in place for toilet training.</p> <p>9-3-4(a)</p>			