

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 15G277	X2) MULTIPLE CONSTRUCTION A. BUILDING 00 B. WING _____	X3) DATE SURVEY COMPLETED 11/05/2015
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NAME OF PROVIDER OR SUPPLIER RESIDENTIAL CRF INC	STREET ADDRESS, CITY, STATE, ZIP CODE 1887 S SR 1 CONNERSVILLE, IN 47331
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W 0000 Bldg. 00	<p>This visit was for the investigation of Complaint #IN00178792.</p> <p>Complaint #IN00178792: Substantiated, Federal and State deficiencies related to the allegation are cited at W149, W157 and W240.</p> <p>Dates of Survey: October 28, 29 and November 5, 2015.</p> <p>Facility Number: 000797 Provider Number: 15G277 AIM Number: 100243560</p> <p>These federal deficiencies also reflect state findings in accordance with 460 IAC 9. Quality Review of this report completed by #15068 on 11/16/15.</p>	W 0000		
W 0149 Bldg. 00	<p>483.420(d)(1) STAFF TREATMENT OF CLIENTS The facility must develop and implement written policies and procedures that prohibit mistreatment, neglect or abuse of the client. Based on record review and interview for 2 of 3 sampled clients, (B and C) and 4 additional clients (D, E, F and G), the</p>	W 0149	<p>The facility's reportable and investigative records will include corrective action(s) The behavior support plan will</p>	12/05/2015

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (see instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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	<p>facility failed to implement its policy and procedures to prevent the abuse of clients B and E and to ensure all clients' safety while riding in the facility van for clients B, C, D, E, F and G.</p> <p>Findings include:</p> <p>The facility's reportable and investigative records were reviewed on 10/28/15 at 2 PM.</p> <p>The 11/23/14 Bureau of Developmental Disabilities Services (BDDS) report indicated on 11/22/14 while the clients were having breakfast client A began having a behavior and bit client G.</p> <p>The 7/4/15 BDDS report indicated on 7/3/15 client A had a behavioral outburst while on the facility van with clients B, D, E, F and G. The report indicated client E was seated next to client A and client B was seated directly in front of client A. Client A became upset and bit client E on the arm (did not indicate which arm) and hit client B on top of the head with books. When client B swung his arm up to protect himself, client A bit client B on the right forearm, breaking the skin and drawing blood. Clients B and E were taken to a nearby hospital ER (Emergency Room) for evaluation. Client B was given a Tetanus shot and his</p>		<p>outline how to supervise client A while on the van Client A will continue to take psychotropic medication for the purpose of stopping him from acting out aggressively Review of the status of Client A will continue with IDT participation and input as to his progress/status Responsible: QIDP, Behavior Clinician, Home staff</p>	

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	<p>wounds were treated. Client E required no treatment as the bite did not break the skin and both clients were released to return to their home.</p> <p>The 7/10/15 Investigative findings for the incident of 7/3/15 indicated "After interviewing everyone present at this event, all interviews suggest the following: [Client A] became angry due to an unknown trigger and began punching and biting two other residents in the van, [client E and client B]. Clients were all separated immediately and staff took both injured clients to the hospital to be treated for bite wounds. Staff intervened appropriately and deployed proper safety and first aid procedures to protect all clients. QMRP (Qualified Mental Retardation Professional), BC (Behavioral Clinician) and Administrator have all been involved in the investigative process." The investigative record indicated no corrective actions.</p> <p>The 7/22/15 Follow Up BDDS reports indicated "The bite to one consumer (client B) did break the skin and caused an injury requiring medical attention. Both individuals (clients B and E) were seen at the ER (Emergency Room). [Client A] had no injuries from the incident. The team reviewed the incident. [Client A] was set up for an appointment</p>			

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	<p>with his psychiatrist to review his medications. He is diagnosed with Intermittent Explosive Behavior and it is extremely hard to identify when he will have an explosive outburst. Staff followed the BSP (Behavior Support Plan) when this incident occurred. At this time, medication adjustment was recommended to the psychiatrist. [Client A] had a change to his psychiatric medication and will follow up. The outcome of the review of the incident indicated that [client A] became angry due to an unknown trigger and began punching and biting. The individual seated next to him and in front of him in the van were targeted. He targeted the people closest to him. Staff will continue to review his behaviors and medications and the team will continue to adjust as needed his plan or medications to assist with behavior management. [Client A] was sorry for his actions and apologized to both consumers following the incident."</p> <p>Client A's record was reviewed on 10/29/15 at 11 AM.</p> <p>Client A's BSP dated 6/11/15 indicated targeted behaviors of aggression, opposition, threatening behaviors and picking. The BSP indicated client A "will get violent at times" and the staff were to</p>			

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	<p>observe client A's body language "for possible antecedents of closing his eyes, setting his jaw, huffing and puffing, tensing his body and/or drawing his fist back." The BSP indicated as a reactive intervention the staff were to "clear the area of any potential victims." The BSP indicated "When a consumer exhibits violent behavior which might include physical harm to oneself, physical harm to others or extreme destruction of property and cannot be stopped by lesser restrictive methods, he/she must be physically assisted to stop the behavior. This may be achieved by holding the consumer's arms, hugging the consumer from behind so as to contain his/her arms, and sit in a comfortable position. While physically assisting the consumer, remain uninvolved. Be as objective as possible to not use mechanical devices to physically assist the consumer."</p> <p>Client A's Interdisciplinary Team (IDT) meeting note dated 7/6/15 indicated the team discussed the incident of 7/3/15. The note indicated "This happened July 3 (2015) when going to the grocery. [Client A] was sitting in the back and [client E] beside him (client A). [Client A] hit [client B] with his books. [Client B] turned to push the books away and he (client A) bit [client B's] arm.... [Name of the QIDP] mentioned the books - [name</p>			

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	<p>of day program] making scrap books and giving to [client A]. To have staff keep books and lunch pails in front of van. [Name of Behavior Consultant (BC)] mentioned that he would assist in getting hold of [name of doctor] to increase medications... outbursts fast and severe. Will find out more on incident. [Name of staff] had given staff update on what to watch for and to try to protect guys (clients B, C, D, E and F) by seeing when he (client A) starts getting upset. [Name of BC] will look at plan - don't think any changes will help at this point. Will discuss with staff what they can do to help out. Clients OK - [client B] sore, but OK."</p> <p>Client A's BSP failed to include how the staff were to supervise client A while on the facility van to ensure the safety of everyone on the van.</p> <p>During interview with staff #1 on 10/28/15 at 5 PM, staff #1: ___ Stated, "Sometimes you can tell when he (client A) is about to go off. He gets a look about him and he gets in a zone." ___ Indicated the clients in the home were not afraid of client A. ___ Stated once client A exploded, "It was over and he would apologize to everybody." ___ Indicated client A's outbursts were</p>			

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	<p>infrequent and happened only once or twice a year but the outburst were severe when they did occur.</p> <p>__ Indicated no specific changes to client A's BSP after the incident of 7/3/15.</p> <p>__ Indicated no specific seating arrangement on the facility van during transport.</p> <p>During interview with client B on 10/28/15 at 5:30 PM, client B indicated no fear of client A and stated "He gets upset and then it's over." Client B indicated he gets along well with client A.</p> <p>During telephone interview with staff #3 on 11/2/15 at 6 PM, staff #3: __ Indicated two staff and clients A, B, D, E, F and G were on the van the evening of 7/3/15. __ Indicated she was driving, staff #4 was sitting in the passenger seat in the front with her and client A sat on the rear bench seat with client E. __ Indicated the clients and staff had gone shopping and out to eat prior to the incident without issue. __ Stated, "Everything just happened so quick. I pulled the van over and [staff #4] got out to try to get everyone out of the van." __ Indicated after client E was bitten by client A the staff had to physically</p>			

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	<p>prompt client E to exit the van and stated, "He (client E) didn't seem upset at all." ___ Indicated once everyone had calmed down the clients reloaded the van and staff #3 sat on the back bench seat with client A the remainder of the ride home. ___ Indicated no specific seating arrangements on the van. ___ Stated staff "usually" did not sit next to client A during transport. ___ Stated prior to 7/3/15, "Occasionally when we (the staff) thought he (client A) might have a problem while on the van one of us would sit in the back with him and just talk calmly to him until we got to where we were going." ___ Stated client A's outbursts were "rare but severe." ___ Stated, "I think the last time something like this happened was in March of last year."</p> <p>During interview with the QIDP on 10/29/15 at 2 PM, the QIDP: ___ Indicated as of October 2015, client G was transferred to one of the other Residential CRF group homes and client C was admitted to the facility. ___ Indicated clients B, C, D, E, F and G rode the facility van daily with client A. ___ Indicated client A had a history of unpredictable explosive behaviors. ___ Indicated the previous outburst was in November of 2014 resulting in client A</p>			

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	<p>biting client G and stated, "That didn't happen on the van. That happened at the home and [client G] wouldn't get out of [client A's] way."</p> <p>__ Stated the incident of 7/3/15 was "the only time" client A had a behavior outburst on the van.</p> <p>__ When asked what corrective/preventative measures had been implemented to prevent recurrence of abuse during transport while the clients were riding in the facility van, the QIDP indicated the Interdisciplinary Team (IDT) had discussed the incident of 7/3/15 and decided the staff should make sure all books and lunch boxes were in the front of the van and out of client A's reach.</p> <p>__ Indicated the IDT had not discussed specifications of where the clients and/or staff were to sit during transportation on the van and/or how the staff were to supervise client A during transport.</p> <p>__ Indicated client A saw his physician in July 2015 and was started on Abilify for behavior control and stated, "It seems to be making a difference."</p> <p>__ Indicated no changes in client A's BSP after the incident of 7/3/15.</p> <p>__ Indicated client A's BSP did not include how the staff were to supervise client A while on the facility van to prevent further events of abuse.</p>			

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	<p>The facility's policies and procedures were reviewed on 10/28/15 at 2 PM. The undated "Consumer Abuse Policy and Incident Reporting" indicated "Abuse, neglect, exploitation and mistreatment of a consumer are unacceptable and will not be tolerated at Residential CRF, Inc..... Residential CRF, Inc. will ensure that all allegations of mistreatment, neglect or abuse, as well as injuries of unknown source... reported immediately to the supervisor and to other officials in accordance with State Law. Residential CRF, Inc. will have evidence that all alleged violations are thoroughly investigated..." The policy indicated physical abuse included "willful infliction of injury, unnecessary physical or chemical restraints or isolation and punishment with resulting physical harm or pain. Includes, but is not limited to, any case in which the consumer exhibits evidence of skin bruising, bleeding, malnutrition, failure to thrive, burns, fracture of any bone, subdural hematoma, soft tissue swelling or death."</p> <p>This federal tag relates to Complaint #IN00178792.</p> <p>9-3-2(a)</p>				

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W 0157 Bldg. 00	<p>483.420(d)(4) STAFF TREATMENT OF CLIENTS If the alleged violation is verified, appropriate corrective action must be taken. Based on interview and record review for 2 of 2 allegations of abuse, the facility failed to ensure its investigation included corrective/preventative measures to prevent recurrence of client to client abuse while riding the facility van for clients B, C, D, E and F.</p> <p>Findings include: The facility's reportable and investigative records were reviewed on 10/28/15 at 2 PM. The 7/4/15 BDDS report indicated on 7/3/15 client A had a behavioral outburst while on the facility van. The report indicated client E was seated next to client A and client B was seated directly in front of client A. Client A became upset and bit client E on the arm (did not indicate which arm) and hit client B on top of the head with books. When client B swung his arm up to protect himself, client A bit client B on the right forearm, breaking the skin and drawing blood. Clients B and E were taken to a nearby hospital ER (Emergency Room) for evaluation. Client B was given a Tetanus shot and his wounds were treated. Client</p>	W 0157	<p>The facility's reportable and investigative records will include corrective action(s) to prevent Client to Client abuse in the facility van The Behavior support plan will outline how to supervise Client A while on the van Client A will continue to take medication for the purpose of stopping him from acting out aggressively The IDT will continue to monitor Client A weekly so as to provide appropriate interventions/corrective measures as needed for aggressive behaviors Responsible: QIDP, House Staff, Behavioral Clinician</p>	12/05/2015	

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	<p>E required no treatment as the bite did not break the skin and both clients were released to return to their home.</p> <p>The 7/10/15 Investigative findings for the incident of 7/3/15 indicated "After interviewing everyone present at this event, all interviews suggest the following: [Client A] became angry due to an unknown trigger and began punching and biting two other residents in the van, [client E and client B]. Clients were all separated immediately and staff took both injured clients to the hospital to be treated for bite wounds. Staff intervened appropriately and deployed proper safety and first aid procedures to protect all clients. QMRP (Qualified Mental Retardation Professional), BC (Behavioral Clinician) and Administrator have all been involved in the investigative process."</p> <p>The investigative record indicated no corrective actions to ensure no reoccurrence of the client to client abuse.</p> <p>The 7/22/15 Follow Up BDDS reports indicated "The bite to one consumer (client B) did break the skin and caused an injury requiring medical attention. Both individuals (clients B and E) were seen at the ER (Emergency Room). [Client A] had no injuries from the</p>			

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	<p>incident. The team reviewed the incident. [Client A] was set up for an appointment with his psychiatrist to review his medications. He is diagnosed with Intermittent Explosive Behavior and it is extremely hard to identify when he will have an explosive outburst. Staff followed the BSP (Behavior Support Plan) when this incident occurred. At this time, medication adjustment was recommended to the psychiatrist. [Client A] had a change to his psychiatric medication and will follow up. The outcome of the review of the incident indicated that [client A] became angry due to an unknown trigger and began punching and biting. The individual seated next to him and in front of him in the van were targeted. He targeted the people closest to him. Staff will continue to review his behaviors and medications and the team will continue to adjust as needed his plan or medications to assist with behavior management. [Client A] was sorry for his actions and apologized to both consumers following the incident."</p> <p>During interview with staff #1 on 10/28/15 at 5 PM, staff #1: __ Stated, "Sometimes you can tell when he (client A) is about to go off. He gets a look about him and he gets in a zone." __ Indicated the clients in the home were</p>			

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	<p>not afraid of client A.</p> <p>__ Stated once client A exploded, "It was over and he would apologize to everybody."</p> <p>__ Indicated client A's outbursts were infrequent and happened only once or twice a year but the outburst were severe when they did occur.</p> <p>__ Indicated no specific changes to client A's BSP after the incident of 7/3/15.</p> <p>__ Indicated no specific seating arrangement on the facility van during transport.</p> <p>During telephone interview with staff #3 on 11/2/15 at 6 PM, staff #3:</p> <p>__ Indicated two staff and clients A, B, D, E, F and G were on the van the evening of 7/3/15.</p> <p>__ Indicated she was driving, staff #4 was sitting in the passenger seat in the front with her and client A sat on the rear bench seat with client E.</p> <p>__ Indicated the clients and staff had gone shopping and out to eat prior to the incident without issue.</p> <p>__ Stated, "Everything just happened so quick. I pulled the van over and [staff #4] got out to try to get everyone out of the van."</p> <p>__ Indicated after client E was bitten by client A the staff had to physically prompt client E to exit the van and stated, "He (client E) didn't seem upset at all."</p>			

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	<p>__ Indicated once everyone had calmed down the clients reloaded the van and staff #3 sat on the back bench seat with client A the remainder of the ride home.</p> <p>__ Indicated no specific seating arrangements on the van.</p> <p>__ Stated staff "usually" did not sit next to client A during transport.</p> <p>__ Stated prior to 7/3/15, "Occasionally when we (the staff) thought he (client A) might have a problem while on the van one of us would sit in the back with him and just talk calmly to him until we got to where we were going."</p> <p>__ Stated client A's outbursts were "rare but severe."</p> <p>During interview with the QIDP on 10/29/15 at 2 PM, the QIDP:</p> <p>__ Indicated client G was transferred to one of the other Residential CRF group homes and client C was admitted to the facility in October 2015.</p> <p>__ Indicated clients B, C, D, E, F and G rode the facility van daily with client A.</p> <p>__ Indicated client A had a history of unpredictable explosive behaviors.</p> <p>__ Indicated the previous outburst was in November of 2014 resulting in client A biting client G and stated, "That didn't happen on the van. That happened at the home and [client G] wouldn't get out of [client A's] way."</p> <p>__ Stated the incident of 7/3/15 was "the</p>			

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	<p>only time" client A had a behavior outburst on the van.</p> <p>__ When asked what corrective/preventative measures had been implemented to prevent recurrence of abuse during transport while the clients were riding in the facility van, the QIDP indicated the Interdisciplinary Team (IDT) had discussed the incident of 7/3/15 and decided the staff should make sure all books and lunch boxes were in the front of the van and out of client A's reach.</p> <p>__ Indicated the IDT had not discussed specifications of where the clients and/or staff were to sit during transportation on the van and/or how the staff were to supervise client A during transport.</p> <p>__ Indicated client A saw his physician in July 2015 and was started on Abilify for behavior control and stated, "It seems to be making a difference."</p> <p>__ Indicated no changes in client A's BSP after the incident of 7/3/15.</p> <p>__ Indicated client A's BSP did not include how the staff were to supervise client A while on the facility van to prevent further events of abuse.</p> <p>This federal tag relates to Complaint #IN00178792.</p> <p>9-3-2(a)</p>			

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W 0240 Bldg. 00	<p>483.440(c)(6)(i) INDIVIDUAL PROGRAM PLAN The individual program plan must describe relevant interventions to support the individual toward independence.</p> <p>Based on record review and interview for 1 of 3 sampled clients (A), the client's Behavior Support Plan failed to include how the staff were to supervise client A while on the facility van to prevent client to client abuse.</p> <p>Findings include:</p> <p>The facility's reportable and investigative records were reviewed on 10/28/15 at 2 PM.</p> <p>The 7/4/15 Bureau of Developmental Disabilities Services (BDDS) report indicated on 7/3/15 client A had a behavioral outburst while on the facility van. The report indicated client E was seated next to client A and client B was seated directly in front of client A. Client A became upset and bit client E on the arm (did not indicate which arm) and hit client B on top of the head with books. When client B swung his arm up to protect himself, client A bit client B on</p>	W 0240	<p>The facility's reportable and investigative records will include corrective action(s) in dealing with Client A aggression while on the van.</p> <p>The behavior support plan will outline how to supervise Client A while on the van.</p> <p>Client A will continue to take medication for the purpose of stopping him from acting out aggressively.</p> <p>The IDT will review Client A's behavior status weekly to assure that the behavior support plan is up to date as far as dealing with his aggression. Plan modifications will be made as necessary to address Client A behaviors.</p> <p>Responsible: QIDP, Behavior Clinician, house staff, IDT</p>	12/05/2015

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	<p>the right forearm, breaking the skin and drawing blood. Clients B and E were taken to a nearby hospital ER (Emergency Room) for evaluation. Client B was given a Tetanus shot and his wounds were treated. Client E required no treatment as the bite did not break the skin and both clients were released to return to their home.</p> <p>The 7/10/15 Investigative findings for the incident of 7/3/15 indicated "After interviewing everyone present at this event, all interviews suggest the following: [Client A] became angry due to an unknown trigger and began punching and biting two other residents in the van, [client E and client B]. Clients were all separated immediately and staff took both injured clients to the hospital to be treated for bite wounds. Staff intervened appropriately and deployed proper safety and first aid procedures to protect all clients. QMRP (Qualified Mental Retardation Professional), BC (Behavioral Clinician) and Administrator have all been involved in the investigative process." The investigative record indicated no corrective actions.</p> <p>The 7/22/15 Follow Up BDDS reports indicated "The bite to one consumer (client B) did break the skin and caused an injury requiring medical attention.</p>			

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	<p>Both individuals (clients B and E) were seen at the ER (Emergency Room). [Client A] had no injuries from the incident. The team reviewed the incident. [Client A] was set up for an appointment with his psychiatrist to review his medications. He is diagnosed with Intermittent Explosive Behavior and it is extremely hard to identify when he will have an explosive outburst. Staff followed the BSP (Behavior Support Plan) when this incident occurred. At this time, medication adjustment was recommended to the psychiatrist. [Client A] had a change to his psychiatric medication and will follow up. The outcome of the review of the incident indicated that [client A] became angry due to an unknown trigger and began punching and biting. The individual seated next to him and in front of him in the van were targeted. He targeted the people closest to him. Staff will continue to review his behaviors and medications and the team will continue to adjust as needed his plan or medications to assist with behavior management. [Client A] was sorry for his actions and apologized to both consumers following the incident."</p> <p>Client A's record was reviewed on 10/29/15 at 11 AM.</p>			

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	<p>Client A's BSP dated 6/11/15 indicated targeted behaviors of aggression, opposition, threatening behaviors and picking. The BSP indicated client A "will get violent at times" and the staff were to observe client A's body language for "possible antecedents of closing his eyes, setting his jaw, huffing and puffing, tensing his body and/or drawing his fist back." The BSP indicated as a reactive intervention the staff were to "clear the area of any potential victims." The BSP indicated "When a consumer exhibits violent behavior which might include physical harm to oneself, physical harm to others or extreme destruction of property and cannot be stopped by lesser restrictive methods, he/she must be physically assisted to stop the behavior. This may be achieved by holding the consumer's arms, hugging the consumer from behind so as to contain his/her arms, and sit in a comfortable position. While physically assisting the consumer, remain uninvolved. Be as objective as possible to not use mechanical devices to physically assist the consumer."</p> <p>Client A's Interdisciplinary Team (IDT) meeting note dated 7/6/15 indicated the team discussed the incident of 7/3/15. The note indicated "This happened July 3 (2015) when going to the grocery. [Client A] was sitting in the back and [client E]</p>			

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	<p>beside him (client A). [Client A] hit [client B] with his books. [Client B] turned to push the books away and he (client A) bit [client B's] arm.... [Name of the QIDP] mentioned the books - [name of day program] making scrap books and giving to [client A]. To have staff keep books and lunch pails in front of van. [Name of Behavior Consultant (BC)] mentioned that he would assist in getting hold of [name of doctor] to increase medications... outbursts fast and severe. Will find out more on incident. [Name of staff] had given staff update on what to watch for and to try to protect guys (clients B, C, D, E and F) by seeing when he (client A) starts getting upset. [Name of BC] will look at plan - don't think any changes will help at this point. Will discuss with staff what they can do to help out. Clients OK - [client B] sore, but OK."</p> <p>Client A's BSP failed to include how the staff were to supervise client A while on the facility van to ensure the safety of everyone on the van and prevent further client to client abuse.</p> <p>During interview with staff #1 on 10/28/15 at 5 PM, staff #1: __ Stated, "Sometimes you can tell when he (client A) is about to go off. He gets a look about him and he gets in a zone."</p>			

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	<p>__ Indicated the clients in the home were not afraid of client A.</p> <p>__ Stated once client A exploded, "It was over and he would apologize to everybody."</p> <p>__ Indicated client A's outbursts were infrequent and happened only once or twice a year but the outburst were severe when they did occur.</p> <p>__ Indicated no specific changes to client A's BSP after the incident of 7/3/15.</p> <p>__ Indicated no specific seating arrangement on the facility van during transport.</p> <p>During telephone interview with staff #3 on 11/2/15 at 6 PM, staff #3:</p> <p>__ Indicated two staff and clients A, B, D, E, F and G were on the van the evening of 7/3/15.</p> <p>__ Indicated she was driving, staff #4 was sitting in the passenger seat in the front with her and client A sat on the rear bench seat with client E.</p> <p>__ Indicated the clients and staff had gone shopping and out to eat prior to the incident without issue.</p> <p>__ Stated, "Everything just happened so quick. I pulled the van over and [staff #4] got out to try to get everyone out of the van."</p> <p>__ Indicated after client E was bitten by client A the staff had to physically prompt client E to exit the van and stated,</p>			

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	<p>"He (client E) didn't seem upset at all." ___ Indicated once everyone had calmed down the clients reloaded the van and staff #3 sat on the back bench seat with client A the remainder of the ride home. ___ Indicated no specific seating arrangements on the van. ___ Stated staff "usually" did not sit next to client A during transport. ___ Stated prior to 7/3/15, "Occasionally when we (the staff) thought he (client A) might have a problem while on the van one of us would sit in the back with him and just talk calmly to him until we got to where we were going." ___ Stated client A's outbursts were "rare but severe." ___ Stated, "I think the last time something like this happened was in March of last year."</p> <p>During interview with the QIDP on 10/29/15 at 2 PM, the QIDP: ___ Indicated client A had a history of unpredictable explosive behaviors. ___ Indicated the previous outburst was in November of 2014 resulting in client A biting client G. ___ Stated the incident of 7/3/15 was "the only time" client A had a behavior outburst on the van. ___ Indicated the IDT discussed the incident of 7/3/15 and decided the staff should make sure all books and lunch</p>			

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	<p>boxes were in the front of the van and out of client A's reach.</p> <p>__ Indicated client A saw his physician in July 2015 and was started on Abilify for behavior control and stated, "It seems to be making a difference in him."</p> <p>__ Indicated no specifications of where the clients and/or staff were to sit during transportation on the van.</p> <p>__ Indicated no changes in client A's BSP after the incident of 7/3/15.</p> <p>__ Indicated client A's BSP did not include how the staff were to supervise client A while on the facility van to prevent further events of abuse.</p> <p>This federal tag relates to Complaint #IN00178792.</p> <p>9-3-4(a)</p>			