

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 15G711	X2) MULTIPLE CONSTRUCTION A. BUILDING 00 B. WING _____	X3) DATE SURVEY COMPLETED 09/04/2013
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NAME OF PROVIDER OR SUPPLIER AWS	STREET ADDRESS, CITY, STATE, ZIP CODE 568 HILDEBRAND ST SOUTH BEND, IN 46614
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W000000	<p>This visit was for a fundamental recertification and state licensure survey.</p> <p>Dates of survey: August 22, 23, 26, and September 4, 2013.</p> <p>Facility number: 003861 Provider number: 15G711 AIM number: 200460460</p> <p>Surveyor: Amber Bloss, QIDP</p> <p>The following federal deficiencies also reflect state findings in accordance with 460 IAC 9. Quality Review completed 9/23/13 by Ruth Shackelford, QIDP.</p>	W000000		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (see instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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W000331	<p>483.460(c) NURSING SERVICES The facility must provide clients with nursing services in accordance with their needs.</p> <p>Based on observation, interview, and record review, the facility nursing staff failed to ensure supplemental G-tube (gastrostomy tube) feedings were administered per the physician's orders for 1 of 2 sampled clients (Client #2).</p> <p>Findings include:</p> <p>On 8/22/13 between 3:55 PM and 6:10 PM, group home observations were conducted. At 4:00 PM, Client #2 was offered thickened grape juice which she refused by turning her head away. DSP (Direct Support Professional) #2 assisted Client #2 with dinner between 5:32 PM and 6:10 PM. Client #2 was offered pureed stir fry, bread, thickened water and milk, and pudding for dinner. Client #2 refused to eat her dinner or drink her fluids. As Client #2 refused her vanilla pudding, DSP #2 offered Client #2 an alternative of chocolate pudding. Client #2 had two bites of her chocolate pudding and refused to eat or drink anything further for dinner.</p> <p>On 8/23/13 between 6:07 AM and 7:30 AM, group home observations were conducted. At 7:10 AM, DSP #3 assisted Client #2 with breakfast which consisted of warm pureed cereal and thickened 2% milk. Client #2 refused to eat her breakfast or to drink her milk. DSP #3 offered Client #2 chocolate pudding. Client #2 only ate a portion of her chocolate pudding for breakfast and refused all fluids.</p> <p>On 8/23/13 between 9:52 AM and 10:30 AM, Client #2 was observed at day program. During an interview at 10:17 AM, DSP #3 indicated</p>	W000331	An order clarification for Client #2 was obtained to specify time frames for supplemental g-tube bolus feedings if less than 50% of oral feeding is consumed. All staff have been re-trained on client #2's physician ordered diet and individualized dining plan. This training included proper meal substitutions, evaluating percentage of meal consumed, and documentation of administration of supplemental bolus feeding via g-tube. The Nurse, Residential Manager, or QDDP will monitor documentation on MAR weekly to ensure the physician ordered diet is being followed and documented properly. This monitoring will be documented on the Medication Administration Tracking form and turned into the director so compliance can be monitored.	10/05/2013			

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	<p>Client #2's food intake is documented in the MAR (medication administration record). DSP #3 stated Client #2 will "some days eat everything and other days, nothing."</p> <p>On 8/26/13 at 1:06 PM, record review indicated Client #2's diagnoses included, but were not limited to, profound intellectual disabilities, seizure disorder, osteoporosis, chronic constipation, osteomalacia (a disease causing the softening of the bones), history of anemia, dysphagia, osteopenia (low bone mineral density), and GERD (gastroesophageal reflux disease). Client #2's ISP (Individual Support Plan) dated 8/15/12 indicated Client #2 was "edentulous (lacking teeth) and does not chew her food." The ISP indicated Client #2 "has an exaggerated tongue thrust and swallows food slowly." The ISP indicated Client #2 consumes a combination of "tube feeding/pureed diet, liquids thickened to pudding consistency."</p> <p>Client #2's "Mealtime Guidelines" dated 8/2012 indicated "[Client #2] has a significant history of decreased appetite and difficulty maintaining weight. She has a g-tube for supplement nutrition and hydration. She should be encouraged to eat food by mouth but she can receive a supplemental feeding through her g-tube if she does not want to eat." Client #2's mealtime guidelines indicated "a refusal is to be considered when she begins pulling away roughly, throwing her head back, or starting to rub roughly at her face. At this point, a supplemental feeding should be given. See MAR for current orders."</p> <p>Client #2's "Nursing Care Plan" dated 8/15/12 indicated Client #2 required the following dietary interventions, "Provide nutritious diet. Monitor food preparation and ensure proper consistency. Monitor intake. Refer to dietitian and physician as</p>			

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	<p>needed for tube feeding requirements. Monitor feeding tube and insertion site often while infusing. Offer oral diet as ordered."</p> <p>Record review indicated Client #2's annual nutritional assessment dated 8/31/12 indicated a weight of 126 lbs. The annual assessment indicated "[Client #2] presents with moderate risk for nutrition problems d/t (due to) dependence on G-tube for calorie supplementation and adequate fluid d/t advanced dysphagia." Client #2's quarterly nutritional assessment dated 12/5/12 indicated Client #2 weighed 125 lbs. Client #2's quarterly nutritional assessment dated 4/22/13 indicated Client #2 weighed 119 lbs. The quarterly assessment indicated "staff report appetite is fair, and she receives 1 can Novosource Renal if consumes less than 50% of meals, per G-tube." Client #2's quarterly nutritional assessment dated 8/8/13 indicated Client #2 weighed 116 lbs. The assessment indicated "present weight is up 2.6% in 30 days and down 4.9% in 180 days. No significant weight changes, and BMI (body mass index)=21.3. Weight is good for frame." The assessment indicated "routine bolus Novasource Renal added this quarter, at 9 PM, and offers 480 calories daily."</p> <p>Record review indicated a physician order clarification dated 9/26/12 which indicated "if [Client #2] consumes 50% or more of B-L-D (breakfast, lunch, dinner) - no feeding, if less than 50% eaten, give 237 ml (milliliters) Novasource Renal per g-tube." A physician order dated 5/10/13 indicated "add Novasource Renal one can at 9 PM by g-tube for nutritional supplement."</p> <p>Client #2's physician orders dated 8/2013 indicated an order dated 9/26/12 for 237 ml can of Novasource Renal per g-tube if Client #2 consumes less than 50% of breakfast, lunch, and</p>			

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	<p>dinner. A physician order dated 6/24/13 indicated to administer 8 oz (ounces) of Novasource Renal for nutritional supplement daily at 9 PM.</p> <p>Review of Client #2's "Residential Monthly Report" dated May 2013 indicated "weight continues to steadily decrease which is related to decreased meal consumption. Enteral supplement given when less than 50% of meal is consumed. [Client #2] does have periods of increased calorie expenditure especially when she is communicating her dislike for a situation." Client #2's Residential Monthly Report dated June 2013 indicated a weight of 113 lbs. The report indicated "weight and appetite remain decreased but weight continues to be within her range." Client #2's report dated July 2013 indicated a weight increase of 2 lbs for a weight of 115 lbs.</p> <p>Review of Client #2's MAR (medication administration record) from 5/1/2013 to 8/25/13 indicated staff documented Client #2's food intake as less than 50% without documentation Client #2 received her supplemental G-tube feeding on the following:</p> <p>5/4/13 0% Dinner 5/7/13 0% Dinner 5/12/13 0% Lunch 5/13/13 0% Breakfast 5/16/13 0% Breakfast 5/18/13 0% Dinner</p> <p>6/20/13 0% Breakfast 6/21/13 0% Dinner 6/29/13 0% Dinner</p> <p>7/5/13 0% Breakfast 7/11/13 0% Breakfast 7/17/13 0% Breakfast 7/31/13 0% Lunch</p>				

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	<p>8/2/13 0% Breakfast 8/2/13 0% Lunch 8/3/13 0% Lunch 8/10/13 0% Lunch 8/11/13 0% Lunch 8/17/13 0% Lunch 8/22/13 0% Dinner 8/23/13 0% Lunch 8/23/13 0% Dinner</p> <p>On 8/26/13 at 2:15 PM during an interview with the QIDP (Qualified Intellectual Disabilities Professional) and the LPN, the LPN indicated the protocol for Client #2 is for staff to administer a supplemental G-tube feeding if she consumes less than 50% of a meal. The LPN indicated staff are to document Client #2's food intake in the MAR (medication administration record). The LPN indicated staff are to document when supplemental G-tube feedings are administered in the MAR. The LPN indicated the MARs are then reviewed at the end of each month. The QIDP indicated no further documentation could be located to indicate supplemental G-tube feedings were administered on the dates in question.</p> <p>During an interview on 9/4/13 at 2:41 PM, the Administrator/RN indicated she believed the missing documentation was probably documentation errors but indicated there was no documentation to indicate the supplemental G-tube feedings were given during those mealtimes on the dates in question.</p> <p>9-3-6(a)</p>						

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W000368	<p>483.460(k)(1) DRUG ADMINISTRATION</p> <p>The system for drug administration must assure that all drugs are administered in compliance with the physician's orders. Based on observation, record review, and interview, the facility failed for 1 of 2 sampled clients (Client #2) to ensure supplemental G-tube (gastrostomy tube) feedings were administered per the physician's orders.</p> <p>Findings include:</p> <p>On 8/22/13 between 3:55 PM and 6:10 PM, group home observations were conducted. At 4:00 PM, Client #2 was offered thickened grape juice which she refused by turning her head away. DSP (Direct Support Professional) #2 assisted Client #2 with dinner between 5:32 PM and 6:10 PM. Client #2 was offered pureed stir fry, bread, thickened water and milk, and pudding for dinner. Client #2 refused to eat her dinner or drink her fluids. As Client #2 refused her vanilla pudding, DSP #2 offered Client #2 an alternative of chocolate pudding. Client #2 had two bites of her chocolate pudding and refused to eat or drink anything further for dinner. No administration of supplemental g-tube feeding was observed.</p> <p>On 8/23/13 between 6:07 AM and 7:30</p>	W000368	<p>An order clarification for Client #2 was obtained to specify time frames for supplemental g-tube bolus feedings if less than 50% of oral feeding is consumed. All staff have been re-trained on client #2's physician ordered diet and individualized dining plan. This training included proper meal substitutions, evaluating percentage of meal consumed, and documentation of administration of supplemental bolus feeding via g-tube. The management staff and the nurse will ensure that physician ordered diet and dining plan are being followed by completing three meal observations on each shift then monthly spot checks will be completed. These observations will be documented on a dining checklist form and turned into the director so compliance can be monitored.</p>	10/05/2013	

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	<p>AM, group home observations were conducted. At 7:10 AM, DSP #3 assisted Client #2 with breakfast which consisted of warm pureed cereal and thickened 2% milk. Client #2 refused to eat her breakfast or to drink her milk. DSP #3 offered Client #2 chocolate pudding. Client #2 only ate a portion of her chocolate pudding for breakfast and refused all fluids. No administration of supplemental g-tube (gastrostomy tube) feeding was observed.</p> <p>On 8/23/13 between 9:52 AM and 10:30 AM, Client #2 was observed at day program. During an interview at 10:17 AM, DSP #3 indicated Client #2's food intake is documented in the MAR (medication administration record). DSP #3 stated Client #2 will "some days eat everything and other days, nothing."</p> <p>On 8/26/13 at 1:06 PM, record review indicated Client #2's diagnoses, included but were not limited to, profound intellectual disabilities, seizure disorder, osteoporosis, chronic constipation, osteomalacia (a disease causing softening of the bones), history of anemia, dysphagia, osteopenia (low bone mineral density), and GERD (gastroesophageal reflux disease). Client #2's ISP (Individual Support Plan) dated 8/15/12 indicated Client #2 was "edentulous</p>						

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	<p>(lacking teeth) and does not chew her food." The ISP indicated Client #2 "has an exaggerated tongue thrust and swallows food slowly." The ISP indicated Client #2 consumes a combination of "tube feeding/pureed diet, liquids thickened to pudding consistency."</p> <p>Client #2's "Mealtime Guidelines" dated 8/2012 indicated "[Client #2] has a significant history of decreased appetite and difficulty maintaining weight. She has a g-tube for supplement nutrition and hydration. She should be encouraged to eat food by mouth but she can receive a supplemental feeding through her g-tube if she does not want to eat." Client #2's mealtime guidelines indicated "a refusal is to be considered when she begins pulling away roughly, throwing her head back, or starting to rub roughly at her face. At this point, a supplemental feeding should be given. See MAR for current orders."</p> <p>Client #2's "Nursing Care Plan" dated 8/15/12 indicated Client #2 required the following dietary interventions, "Provide nutritious diet. Monitor food preparation and ensure proper consistency. Monitor intake. Refer to dietitian and physician as needed for tube feeding requirements. Monitor feeding tube and insertion site often while infusing. Offer oral diet as</p>						

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	<p>ordered."</p> <p>Record review indicated Client #2's annual nutritional assessment dated 8/31/12 indicated a weight of 126 lbs. The annual assessment indicated "[Client #2] presents with moderate risk for nutrition problems d/t (due to) dependence on G-tube for calorie supplementation and adequate fluid d/t advanced dysphagia." Client #2's quarterly nutritional assessment dated 12/5/12 indicated Client #2 weighed 125 lbs. Client #2's quarterly nutritional assessment dated 4/22/13 indicated Client #2 weighed 119 lbs. The quarterly assessment indicated "staff report appetite is fair, and she receives 1 can Novasource Renal if consumes less than 50% of meals, per G-tube." Client #2's quarterly nutritional assessment dated 8/8/13 indicated Client #2 weighed 116 lbs. The assessment indicated "present weight is up 2.6% in 30 days and down 4.9% in 180 days. No significant weight changes, and BMI (body mass index)=21.3. Weight is good for frame." The assessment indicated "routine bolus Novasource Renal added this quarter, at 9 PM, and offers 480 calories daily."</p> <p>Record review indicated a physician order clarification dated 9/26/12 which indicated "if [Client #2] consumes 50% or</p>				

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	<p>more of B-L-D (breakfast, lunch, dinner) - no feeding, if less than 50% eaten, give 237 ml (milliliters) Novasource Renal per g-tube." A physician order dated 5/10/13 indicated "add Novasource Renal one can at 9 PM by g-tube for nutritional supplement."</p> <p>Client #2's physician orders dated 8/2013 indicated an order dated 9/26/12 for 237 ml can of Novasource Renal per g-tube if Client #2 consumes less than 50% of breakfast, lunch, and dinner. A physician order dated 6/24/13 indicated to administer 8 oz (ounces) of Novasource Renal for nutritional supplement daily at 9 PM.</p> <p>Review of Client #2's "Residential Monthly Report" dated May 2013 indicated "weight continues to steadily decrease which is related to decreased meal consumption. Enteral supplement given when less than 50% of meal is consumed. [Client #2] does have periods of increased calorie expenditure especially when she is communicating her dislike for a situation." Client #2's Residential Monthly Report dated June 2013 indicated a weight of 113 lbs. The report indicated "weight and appetite remain decreased but weight continues to be within her range." Client #2's report dated July 2013 indicated a weight</p>			

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	<p>increase of 2 lbs for a weight of 115 lbs.</p> <p>Review of Client #2's MAR (medication administration record) from 5/1/2013 to 8/25/13 indicated staff documented Client #2's food intake as less than 50% without documentation Client #2 received her supplemental G-tube feeding on the following:</p> <p>5/4/13 0% Dinner 5/7/13 0% Dinner 5/12/13 0% Lunch 5/13/13 0% Breakfast 5/16/13 0% Breakfast 5/18/13 0% Dinner</p> <p>6/20/13 0% Breakfast 6/21/13 0% Dinner 6/29/13 0% Dinner</p> <p>7/5/13 0% Breakfast 7/11/13 0% Breakfast 7/17/13 0% Breakfast 7/31/13 0% Lunch</p> <p>8/2/13 0% Breakfast 8/2/13 0% Lunch 8/3/13 0% Lunch 8/10/13 0% Lunch 8/11/13 0% Lunch 8/17/13 0% Lunch 8/22/13 0% Dinner 8/23/13 0% Lunch</p>						

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	<p>8/23/13 0% Dinner</p> <p>On 8/26/13 at 2:15 PM during an interview with the QIDP (Qualified Intellectual Disabilities Professional) and the LPN, the LPN indicated the protocol for Client #2 is for staff to administer a supplemental G-tube feeding if she consumes less than 50% of a meal. The LPN indicated staff are to document Client #2's food intake in the MAR (medication administration record). The LPN indicated staff are to document when supplemental G-tube feedings are administered in the MAR. The LPN indicated the MARs are then reviewed at the end of each month. The QIDP indicated no further documentation could be located to indicate supplemental G-tube feedings were administered on the dates in question.</p> <p>During an interview on 9/4/13 at 2:41 PM, the Administrator/RN indicated she believed the missing documentation was probably documentation errors but indicated there was no documentation to indicate the supplemental G-tube feedings were given during those mealtimes on the dates in question.</p> <p>9-3-6(a)</p>						

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