

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 15G175	X2) MULTIPLE CONSTRUCTION A. BUILDING 00 B. WING _____		X3) DATE SURVEY COMPLETED 09/10/2012
NAME OF PROVIDER OR SUPPLIER RES CARE COMMUNITY ALTERNATIVES SE IN			STREET ADDRESS, CITY, STATE, ZIP CODE 3607 MIDDLE RD JEFFERSONVILLE, IN 47130		
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W0000	<p>This visit was for a post certification revisit (PCR) to the extended recertification and state licensure survey completed on 8/10/12.</p> <p>Date of Survey: September 10, 2012.</p> <p>Surveyor: Dotty Walton, Medical Surveyor III</p> <p>Facility Number: 000709 AIM Number: 100243190 Provider Number: 15G175</p> <p>The following deficiencies reflect state findings in accordance with 460 IAC 9. Quality Review completed 9/19/12 by Ruth Shackelford, Medical Surveyor III.</p>	W0000			

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (see instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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W0240	<p>483.440(c)(6)(i) INDIVIDUAL PROGRAM PLAN The individual program plan must describe relevant interventions to support the individual toward independence.</p> <p>Based on observation, record review and interview for 1 of 4 sampled clients (#1), the facility failed to ensure client #1's program plan contained methodology to support him in medication administration.</p> <p>Findings include:</p> <p>During observations at the facility on 9/10/12 from 6:00 until 11:00 AM clients went about the morning routine of hygiene, dressing, medications, and mealtime. Client #1 was observed to walk about the facility vocalizing and moving his hands/arms. Staff #5 was doing the medication administration with clients. Staff #5 readied client #1's medications and staff #1 directed client #1 to the medication area. Staff #1 gave client #1 the medications in the presence of staff #5 at 6:40 AM on 9/10/12.</p> <p>Afternoon observations were conducted on 9/10/12 from 4:05 PM until 5:30 PM. On 9/10/12 at 4:15 PM clients returned home from day services, client #1 had ridden along with staff #11 to pick up his housemates. Client #1 was directed to mix milk with chocolate syrup by staff #11 at 4:55 PM. Staff #5 added 17 grams</p>	W0240	<p>Corrective Action:(Specific) Based on the client's assessments, the program coordinator will develop client specific goals to support client #1 in medication administration. The program coordinator will ensure that all staff are trained on the clients program plans including client specific goal for medication administration. How others will be identified: (Systemic) The program coordinator will ensure that all staff are trained on the clients program goals and are providing active treatment for the clients. Measures to be put in place: The program coordinator will train all staff on client #1's program plans including goal for medication administration. All staff will provide active treatments for clients. Monitoring of Corrective Action: The program coordinator will review clients program plans and observe active treatment at periodic intervals in the home to ensure that all client's program plans are being implemented. .</p>	10/10/2012			

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	<p>of Miralax powder (for constipation) to the chocolate milk and attempted to get client #1 to take the medication, but was unsuccessful. Staff #11 was asked to assist, and both staff #5 and #11 verbally prompted client #1 to drink the chocolate milk containing his Miralax powder. Client #1 would take one or two sips of the milk, then hand the milk to staff. Staff would hand it back and he would sip and hand the milk to staff. Client #1 continued in this manner and tried to pour out the chocolate milk, but staff #11 was successful in saving the milk. The milk was poured into a small glass; filling it to its brim, and the client finally drank the medication.</p> <p>Review of client #1's record on 9/10/12 at 8:30 AM indicated client #1 had Individual Support Plan objectives dated 9/05/12. The client had the following medication training objective: Client #1 will participate in taking his medications. The methodology was listed as: Staff will inform client #1 it is time to take his medication. Staff will have client #1 wash hands. Staff will have client #1 take his medication. There was no information regarding client #1's issues with taking Miralax (for constipation) which required being mixed</p>			

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	<p>in a liquid. There was no information regarding prompt levels required and the need for 2 staff at times. There was no information regarding how to deal with client #1's short attention span in regards to dispensing his pill form medications.</p> <p>Interview with staff #1 and #5 on 9/10/12 at 6:45 AM indicated client #1 required the support of two staff during some medication administrations. The interview indicated client #1's medications needed to be dispensed prior to his coming to the medication room because of his short attention span. The interview indicated client #1's powdered medication (Miralax) had to be premixed in chocolate milk so client #1 would drink it.</p> <p>Interview with staff #9 and #10 on 9/10/12 at 1:45 PM indicated the staff who dispensed the medications should be the staff who administered the medications. The interview indicated client #1's plan did not include methodology regarding the need for 2 staff at times with his medication administration.</p> <p>This deficiency was cited on 8/10/12. The facility failed to implement a systemic plan of correction to prevent recurrence.</p>						

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	9-3-4(a)			

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W0242	<p>483.440(c)(6)(iii) INDIVIDUAL PROGRAM PLAN</p> <p>The individual program plan must include, for those clients who lack them, training in personal skills essential for privacy and independence (including, but not limited to, toilet training, personal hygiene, dental hygiene, self-feeding, bathing, dressing, grooming, and communication of basic needs), until it has been demonstrated that the client is developmentally incapable of acquiring them.</p> <p>Based on observation, record review and interview for 1 of 4 sampled clients (#1), the facility failed to ensure the client's program plan included basic skills training (handwashing, toileting, dressing, toothbrushing and mealtime skills).</p> <p>Findings include:</p> <p>During observations at the facility on 9/10/12 from 6:00 until 11:00 AM clients went about the morning routine of hygiene, dressing, medications, and mealtime. Client #1 was observed to walk about the facility vocalizing and moving his hands/arms. Client #1 was in the kitchen area and stated: "chips" to staff #1. Staff #1 got the cereal container out of the cabinet and offered cereal to client #1. Client #1 went to the wall cabinet over the stove and retrieved a bag of potato chips. Staff #1 prepared milk with chocolate syrup and a bowl of potato chips and set them on the table. Client #1</p>	W0242	<p>Corrective Action:(Specific) Based on the client's assessments, the program coordinator will develop client specific goals to support client #1 in basic skills training The program coordinator will ensure that all staff are trained on the clients program plans including client specific goal for basic skills training How others will be identified: (Systemic) The program coordinator will ensure that all staff are trained on the clients program goals and are providing active treatment for the clients. Measures to be put in place: The program coordinator will train all staff on client #1's program plans including goal for basic skills training. All staff will provide active treatments for clients. Monitoring of Corrective Action: The program coordinator will review clients program plans and observe active treatment at periodic intervals in the home to ensure that all client's program plans are being implemented.</p>	10/10/2012			

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	<p>sat and ate some chips and drank some of the chocolate milk. Staff #1 stated: "This is where I don't know what to do." Staff #5 was doing the medication administration with clients. Staff #5 readied client #1's medications and staff #1 directed client #1 to the medication area. Client #1 was directed to wash his hands but did not do a thorough job of rubbing his hands and applying soap/water or drying hands. Staff #1 gave client #1 the medications in the presence of staff #5 at 6:40 AM on 9/10/12. Client #1 resumed walking about the facility, vocalizing and moving his hands/arms. Client #1 was noted to have an odor at 7:30 AM on 9/10/12. At 7:45 AM, client #1 watched his peers get on the facility's van in preparation to go to day program. Client #1 stated "bath" and "help" repeatedly. Client #1 did not go to the bathroom for bathing or toileting despite multiple verbal prompts by staff #1. At 8:45 AM, client #1 had a bowel movement in his right hand and staff #1 was prompting him to throw it in the trash. Client #1 ran to the bathroom and threw the feces into the toilet. The client refused to wash his hands or use the toilet. Staff #1 verbally prompted client #1 to go to the bathroom for a bath and he grabbed staff #1's left forearm with his soiled right hand drawing blood and causing blue/purple areas under her skin.</p>			

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	<p>Client #1 was showered at 9:20 AM. Client #1 dried himself at 9:38 AM but did not exhibit awareness of the need for personal privacy in the bathroom.</p> <p>On 9/10/12 (observations on 9/10/12 from 4:05 PM until 5:30 PM) at 4:15 PM, clients returned home from day services; client #1 had ridden along with staff #11 to pick up his housemates. Staff #11 directed client #1 to go to the bathroom. Client #1 went to his bedroom instead, but staff #11 redirected him. Staff #11 indicated client #1 had a bowel movement "accident" while on the van and required a change of clothes and a partial bath.</p> <p>Review of client #1's record on 9/10/12 at 8:30 AM indicated client #1 had Individual Support Plan objectives dated 9/05/12.</p> <p>The client's medication training objective contained the following method, staff will have client #1 wash hands. There was no more information concerning the prompts required to get the client to thoroughly wash his hands (applying soap and water into lather, rinsing, drying).</p> <p>There was no toothbrushing training objective, no dressing objective, no toilet training objective and there was no mealtime training objective among the 9/5/12 objectives.</p>						

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	<p>Interview with staff #1 on 9/10/12 at 10:30 AM indicated client #1 was not independent in dressing himself (required help with underwear), refused toothbrushing, would refuse to have bowel movements in the toilet and was not independent in meal skills.</p> <p>Interview with staff #10 on 9/10/12 at 1:45 PM indicated client #1's toothbrushing objective had been discontinued due to lack of progress.</p> <p>9-3-4(a)</p>			

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W0249	<p>483.440(d)(1) PROGRAM IMPLEMENTATION</p> <p>As soon as the interdisciplinary team has formulated a client's individual program plan, each client must receive a continuous active treatment program consisting of needed interventions and services in sufficient number and frequency to support the achievement of the objectives identified in the individual program plan.</p> <p>Based on observation, record review and interview for 1 of 4 sampled clients (client #3), the facility failed to implement client #3's training objectives during formal and informal opportunities.</p> <p>Findings include:</p> <p>During observations at the facility on 9/10/12 from 6:00 until 11:00 AM clients went about the morning routine of hygiene, dressing, medications, and mealtime. Staff #1 prepared client #3's pureed meal of cold cereal with milk and toast with jelly at 6:25 AM. Client #3 ate breakfast at the dining table alone from 6:30 AM to 7:00 AM while staff #1, #3, #4, and #5 were in and out of the kitchen/dining area doing chores (making breakfast/washing dishes/checking lunches) but they did not sit with/watch client #3 to monitor his eating/drinking.</p> <p>Review of client #3's record on 9/10/12 at 9:25 AM indicated client #3 had a Dining Plan/DP dated 4/01/12 by LPN #10. The</p>	W0249	<p>Corrective Action:(Specific): The program coordinator will ensure that all staff are trained on the clients program plans and the active treatment process to ensure that staff are implementing client #3's training objectives during formal and informal opportunities. How others will be identified: (Systemic) The program coordinator will ensure that all staff are trained on the clients program goals and are providing active treatment for the clients. Measures to be put in place: The program coordinator will train all staff on client's program plans and the active treatment process to ensure that staff are implementing client#3's training objectives during formal and informal opportunities. All staff will provide active treatments for clients. Monitoring of Corrective Action: The program coordinator will review client's program plans and observe active treatment at periodic intervals in the home to ensure that all client's program plans are being implemented during formal and</p>	10/10/2012			

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	<p>DP indicated client #3 had a history of chewing problems and liked to eat fast and take large bites. The plan indicated staff were to monitor and verbally cue client #3 to take small bites and swallow before taking additional bites. The record indicated client #3's diagnoses included, but were not limited to, cerebral palsy, mild pharyngeal dysphagia, and GERD/gastro esophageal reflux disease.</p> <p>Interview with staff #9 and #10 on 9/10/12 at 1:45 PM indicated staff should have been seated with client #3 to monitor his eating according to his dining plan since he was at risk for choking.</p> <p>This deficiency was cited on 8/10/12. The facility failed to implement a systemic plan of correction to prevent recurrence.</p> <p>9-3-4(a)</p>		informal opportunities		