

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 15G461	X2) MULTIPLE CONSTRUCTION A. BUILDING 00 B. WING _____	X3) DATE SURVEY COMPLETED 07/25/2013
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NAME OF PROVIDER OR SUPPLIER DEVELOPMENTAL SERVICES INC	STREET ADDRESS, CITY, STATE, ZIP CODE 631 N ELM ST SEYMOUR, IN 47274
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W000000	<p>This visit was for an annual recertification and state licensure survey.</p> <p>Dates of Survey: July 22, 23, 24 and 25, 2013.</p> <p>Facility Number: 000975 Provider Number: 15G461 AIMS Number: 100244820</p> <p>Surveyor: Dotty Walton, QIDP.</p> <p>The following federal deficiencies reflect state findings in accordance with 460 IAC 9. Quality Review completed 7/30/13 by Ruth Shackelford, QIDP.</p>	W000000		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (see instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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W000104	<p>483.410(a)(1) GOVERNING BODY</p> <p>The governing body must exercise general policy, budget, and operating direction over the facility.</p> <p>Based on observation and interview for 1 of 4 sampled clients (#4), and one additional client (#7), the facility's governing body failed to exercise general policy, budget and operating direction over the facility to ensure carpet/flooring in the clients' bedroom was clean and sanitary.</p> <p>Findings include:</p> <p>During observations at the facility on the afternoon of 7/22/13 at 2:15 PM and on 7/23/13 at 9:30 AM client #4's and #7's bedroom had a strong odor.</p> <p>Interview with staff #3 indicated on 7/22/13 at 2:30 PM, the odor in client #4's and #7's bedroom was urine. The interview indicated the carpet had been cleaned but they were unable to remove the odor.</p> <p>Interview with administrative staff #1 on 7/23/13 at 4:45 PM indicated the carpeting in the clients' bedroom was on the list to be replaced.</p> <p>9-3-1(a)</p>	W000104	<p>W104</p> <p>The carpeting in Client #4's and #7's room has now been replaced with flooring. SGL Manager and Division Director have met with Property Manager to discuss procedures for reporting, scheduling, and completion of maintenance needs at the group homes. Group homes have been notified of the proper procedures. Work orders will be tracked by Property Manager, SGL Manager, and Division Director at this time to ensure timely completion or work.</p> <p>Responsibility for QA: QIDP, SGL Manager, Property Manager, Division Director</p>	08/09/2013			

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W000249	<p>483.440(d)(1) PROGRAM IMPLEMENTATION</p> <p>As soon as the interdisciplinary team has formulated a client's individual program plan, each client must receive a continuous active treatment program consisting of needed interventions and services in sufficient number and frequency to support the achievement of the objectives identified in the individual program plan.</p> <p>Based on observation, record review and interview for 4 of 4 sampled clients (#1, #2, #3 and #4), and 3 additional clients (#5, #6 and #7), the facility's staff failed to ensure clients were reinforced/trained in dining programs and IPP (Individual Program Plan) objectives when opportunities existed.</p> <p>Findings include:</p> <p>The evening meal and its preparation were observed on 7/22/13 from 1:00 PM until 6:00 PM. Staff #3 opened packages of vanilla instant pudding and measured milk in a large measuring/mixing type bowl. Staff #3 was asked what prevented client #3 from making the pudding. Staff #3 placed the milk into the refrigerator so client #3 could make the pudding after she rested. Staff #8 came to work at 4:00 PM. Staff #8 placed chicken parmesan entrees into the oven to cook and wondered aloud why the pudding had been started but the milk had been replaced into the refrigerator and not</p>	W000249	W249 Staff will be retrained on implementation of each client's individual program plans. Specific training will include but not be limited to client's objectives for meal prep, serving themselves with assistance as needed, and clean up after meals. Staff will be trained on each client's individual dining plans. QIDP or designee will conduct random observations on various shifts daily for one week and will provide retraining as needed. QIDP or designee will continue to observe on various shifts at least weekly for another month and at least monthly thereafter to ensure compliance in these areas. Responsible for QA: QIDP	08/31/2013			

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	<p>finished. She was informed client #3 was going to make the pudding. Client #3 mixed the pudding after staff #8 obtained the milk, poured it into the container with the pudding powder and obtained a whisk for client #3 at 4:15 PM. Staff #8 assisted client #7 with bathing at 4:30 PM. Staff #5 obtained utensils, cups/glasses and prepared beverages and set the dining table with silverware at 4:45 PM. Client #3 placed the napkins and cloth neck napkins onto the table; she did not fix beverages or set silverware/glasses or plates. Staff heated vegetables, macaroni and cheese, and mashed potatoes for clients at 4:50 PM.</p> <p>Staff #5 and #8 custodially prepared clients' plates with food: Client #1's plate was custodially prepared with cut up chicken parmesan, green beans, macaroni and cheese, carrots and cottage cheese. Client #2's plate was prepared with cut up chicken parmesan, carrots, cottage cheese, and mashed potatoes. Client #4's plate was prepared with cut up chicken parmesan, green beans, cottage cheese, and macaroni and cheese. Client #5's plate was prepared with cut up chicken parmesan, carrots, cottage cheese, and macaroni and cheese. Client #6's plate was prepared with cut up chicken parmesan, carrots, cottage cheese,</p>			

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	<p>and macaroni and cheese.</p> <p>Client #7's plate was prepared with cut up chicken parmesan cut up, carrots, cottage cheese, and mashed potatoes.</p> <p>Staff did not prompt or encourage clients to participate in program plan objectives nor did they sit at the table with clients to reinforce dining plan methodologies of chewing slowly and swallowing before additional bites of food were taken.</p> <p>Client #3 made her own plate of food in the kitchen area. No food was brought to the table in serving bowls to be passed around in a family style. Client #3 did not make her own beverage.</p> <p>During observations on 7/23/13 from 10:00 AM until 3:00 PM the noon day meal and its preparation were observed. Staff #4 did the grocery shopping without taking any clients with him. Staff #4 put away the groceries and cooked the noon meal of spaghetti and meat sauce with garlic bread at 11:45 AM. Staff #4 cut up cantaloupe. At 12:30 PM, staff #4 obtained plates, glasses/cups, and silverware and placed them onto the bar/counter area near the dining table. Client #3 placed paper and cloth neck napkins onto the table. Client #3 did not complete the rest of the place settings. Staff #4 custodially made the beverages (thickened for clients #5 and #7) and</p>						

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	<p>placed beverages into cups/glasses and sippy cups for clients #1, #2, #3, #5, #6, and #7. Staff #3 went to get client #4 at the workshop and staff #6 had taken client #6 to a doctor's appointment. Staff #4 custodially placed spaghetti with tomato based meat sauce onto plates for clients #1, #2, and #7 and placed them in front of the clients. Staff #4 did not sit with the clients as they ate. Clients #2, #3, and #7 were served garlic bread in whole slices. Client #7's bread was not cut up or moistened. Staff #4 made chicken and dumplings, peas, and mashed potatoes for client #5 who did not want spaghetti and served him custodially. Staff #4 was busy cutting up cantaloupe in the kitchen sink area at 1:04 PM while the clients ate at the dining table. Staff #3 and #6 were gone. Staff #4 removed the plates and utensils from the dining table without involving clients. Staff #4 served cantaloupe pieces in fruit cups to clients #1, #2, #3, #5, and #7. Staff #3 returned with client #4 at 1:19 PM. Client #4 said he would like some cantaloupe and staff #4 began to custodially serve client #4 a fruit cup of cantaloupe pieces. Staff #4 allowed client #4 to dip his own portion (staff brought container of fruit to table to client #4) of fruit after the staff was asked if client #4 could serve himself. Client #6 returned at 1:30 PM and was served spaghetti with tomato meat sauce, garlic</p>			

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	<p>bread (whole slice), and fruit cup of cantaloupe pieces. Staff #4 was loading the dishwasher at 1:44 PM. No one sat with client #6 to supervise her. All staff (#3, #4 and #6) were in the kitchen area at 1:57 PM. Staff #6 removed client #6's plate/utensils when she was done. Client #3 filled her plate with food and removed her plate when finished from the table. Client #3 did not make her beverage. Client #3 did not participate in dishwashing. Client #3 had washed the table prior to eating but staff #6 washed the dining table after the meal. Staff did not prompt or encourage clients to participate in program plan objectives nor did they sit at the table with clients to reinforce dining plan methodologies of chewing slowly and swallowing before additional bites of food were taken.</p> <p>Review on 7/23/13 at 10:28 AM of client #1's record indicated a Dining Plan/DP dated 10/01/12. The dining plan indicated client #1 could set her tableware setting for meals. The DP indicated client #1's diagnoses included, but were not limited to, history of aspiration pneumonia and choking. The client was to alternate food/liquids. Client #1 required supervision to set her utensil down between bites of food, prompts to swallow before taking additional bites/sips. Staff were too move her</p>						

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	<p>bowl/plate to ensure adequate time between small bites of food for swallowing purposes if necessary. The client consumed a mechanical soft diet with foods, especially meat, cut up into small pieces. The record review indicated an Individual Program Plan date 3/13 which had a mealtime objective of drinking slowly at meals.</p> <p>Review on 7/23/13 at 12:00 PM of client #2's record indicated a DP dated 8/18/12. The DP indicated client #2 was a mild risk for aspiration of food/fluids due to a delayed swallow. She was to be monitored to eat slowly and chew thoroughly. The DP indicated: "Breads have been known to cause her to cough and should be avoided."</p> <p>Review on 7/23/13 at 10:00 AM of client #3's record indicated a DP dated 6/03/13 and an Individual Program Plan dated 6/2/13. The DP/IPP indicated no reasons client #3 could not be involved in cooking or mealtime clean-up activities. The IPP contained an objective to make her own plate of food at meals which she could do independently. The client could also make her own beverages.</p> <p>Review on 7/23/13 at 11:00 AM of client #4's record indicated a DP dated 6/03/13. The DP indicated client #4 was to be</p>						

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	<p>monitored to eat slowly and chew his food. Client #4 had a swallow study on 6/20/13 and the clinician indicated his esophagus was "horizontal" due to his posture (leaning head down). He had a delayed swallow and was to be monitored to eat slowly, take small single bites and be checked for swallowing before taking additional bites. His "feeding" was to be monitored closely to "reinforce swallowing."</p> <p>Review on 7/24/13 at 10:30 AM of client #5's record indicated a DP dated 8/18/12. The DP indicated client #5 was at moderate risk for aspiration. Client #5's diet was mechanical soft with honey thickened liquids and ground meats. Staff should supervise him closely at mealtime to ensure he ate slowly, chewed food thoroughly and sat up straight.</p> <p>Review on 7/24/13 at 12:30 PM of client #6's record indicated a DP dated 8/18/12. The DP indicated client #6 was a mild risk for aspiration of food/fluids. She was edentulous (had no teeth). Client #6 was to consume a mechanical soft diet with ground meat. She was to be monitored to eat slowly and chew thoroughly. The DP indicated: "Breads have been known to cause her to cough and should be avoided."</p>				

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	<p>Review on 7/24/13 at 10:00 AM of client #7's record indicated a DP dated 8/18/12. The DP indicated client #7 was at moderate risk for for choking secondary to delayed initiation of swallowing, decreased chewing and backflow. He was a silent aspirator. His diet was mechanical soft with nectar thickened liquids and his meat and bread should be moistened. Client #7 was edentulous and did not wear dentures. "Staff should supervise him closely at mealtime to ensure that he does not show signs of choking (per the 8/18/12 DP)."</p> <p>Staff #5 indicated on 7/22/13 at 4:45 PM none of the clients (except #3 and #4) was capable of cooking or serving themselves food.</p> <p>Staff #4 indicated on 7/23/13 at 12:30 PM clients could not do any mealtime activities except for client #3.</p> <p>An interview with the Qualified Intellectual Disabilities Professional #1 on 7/23/13 at 10:15 AM indicated clients (#1, #2, #3, #4, #5, #6 and #7) should be involved in mealtime preparations, clean up and serving themselves food with staff assistance as needed as a part of their active treatment. The interview indicated clients should have dining plans and IPP</p>			

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	objectives reinforced during formal and informal times of opportunity. 9-3-4(a)			

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W000331	<p>483.460(c) NURSING SERVICES</p> <p>The facility must provide clients with nursing services in accordance with their needs. Based on observation, record review and interview for 2 of 4 clients (#1 and #2), the facility's nursing services failed to ensure the clients' osteoporosis drugs were given according to best practice techniques.</p> <p>Findings include:</p> <p>Client #1 was observed to receive her medications from staff #10 on 7/23/13 at 8:15 AM. The medication Actonel (for osteoporosis) was prepared by being crushed and was given to the client in pudding.</p> <p>The client's MAR/Medication Administration record of 7/13 was reviewed on 7/23/13 at 9:00 AM. The MAR indicated the Actonel was for osteoporosis and had the directions: "do not chew/crush swallow whole...."</p> <p>Review of client #2's record on 7/23/13 at 12:00 PM indicated she received the medication Atelvia which was used to treat osteoporosis. The review indicated the client's Atelvia was packaged with her other 7:00 AM medications which included calcium with vitamin D (supplement) and magnesium oxide (mineral supplement).</p>	W000331	<p>W331 Staff will be retrained on appropriate administration of Client #1's Actonel. Agency nurse will consult with the pharmacy regarding the packaging of Client #2's Atelvia to ensure that proper administration of this medication is supported by correct packaging. Staff will be trained on any changes regarding administration of this medication. QIDP or designee, or Agency nurse will observe this med pass daily for one week and will provide retraining as needed. QIDP or designee, or Agency nurse will continue to observe med passes on various shifts at least weekly for another month and at least monthly thereafter to ensure these medications are being administered appropriately. Responsible for QA: QIDP, Agency nurse</p>	08/31/2013			

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	<p>The QIDP/Qualified Intellectual Disabilities Professional on 7/23/13 at 9:00 AM found the pharmacist's guidance literature for client #1's Actonel and for client #2's Atelvia. The Actonel was to be given before food or other medications with a full glass (6-8 ounces) of water and was to be swallowed whole. The Atelvia could be taken after breakfast with plain (not mineral) water. The individual was instructed not to take other medications including vitamins, calcium, or antacids for at least 30 minutes after taking the Atelvia.</p> <p>Staff #10 indicated on 7/23/13 at 8:20 AM client #1's Actonel had been packed separately until two weeks ago but was now packaged with her other 7:00 AM medications. Staff #10 indicated all medications excepts for Docusate (constipation) gelcap, mirtazapine (behavior) and fluvoxamine capsule (for obsessive compulsive disorder) were given in food but were not opened or crushed.</p> <p>Staff #10 also indicated (7/23/13 8:30 AM) client #2 received an osteoporosis drug on Tuesday mornings with her other 7:00 AM medications.</p> <p>Interview with the QIDP/Qualified Intellectual Disabilities Professional on 7/23/13 at 9:00 AM indicated medications</p>						

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	<p>were to be given according to the physician's orders which were part of the MAR. The interview indicated nursing staff, along with the direct contact staff who took clients to doctor's appointments, should consult the physicians and/or the pharmacist to ensure the medications were being given to clients #1 and #2 in a manner to ensure absorption of the medication.</p> <p>9-3-6(a)</p>			

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W000368	<p>483.460(k)(1) DRUG ADMINISTRATION The system for drug administration must assure that all drugs are administered in compliance with the physician's orders. Based on observation, record review and interview for 1 of 15 medications observed (client #1), staff failed to administer client #1's osteoporosis medication according to the physician's orders.</p> <p>Findings include:</p> <p>Client #1 was observed to receive her medications from staff #10 on 7/23/13 at 8:15 AM. The medication Actonel (for osteoporosis) was prepared by being crushed and was given to the client in pudding.</p> <p>The client's MAR/Medication Administration record of 7/13 was reviewed on 7/23/13 at 9:00 AM. The MAR indicated the Actonel was for osteoporosis and had the directions: "do not chew/crush swallow whole...." Staff #10 indicated on 7/23/13 at 8:20 AM client #1's Actonel had been packed separately until two weeks ago but was now packaged with her other 7:00 AM medications. Staff #10 indicated all medications excepts for Docusate (constipation) gelcap, mirtazapine (behavior) and fluvoxamine capsule (for obsessive compulsive disorder) were</p>	W000368	<p>W368 Staff will be retrained on appropriate administration per physician's orders of Client #1's Actonel.</p> <p>QIDP or designee, or Agency nurse will observe this med pass daily for one week and provide retraining as needed. QIDP or designee, or Agency nurse will continue to observe med passes on various shifts at least weekly for another month and at least monthly thereafter to ensure medications are being administered appropriately.</p> <p>Responsible for QA: QIDP, Agency nurse</p>	08/31/2013			

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	<p>given in food but were not opened or crushed.</p> <p>Interview with the QIDP/Qualified Intellectual Disabilities Professional on 7/23/13 at 9:00 AM indicated medications were to be given according to the physician's orders which were part of the MAR.</p> <p>9-3-6(a)</p>			

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W000474	<p>483.480(b)(2)(iii) MEAL SERVICES Food must be served in a form consistent with the developmental level of the client. Based on observation, record review and interview 1 of 4 sampled clients (#2), and for 3 additional clients (#5, #6 and #7), the facility failed to ensure clients' specially prescribed diets were served in forms consistent with their needs (moistened bread/ beverages thickened correctly).</p> <p>Findings include:</p> <p>The evening meal and its preparation were observed on 7/22/13 from 1:00 PM until 6:00 PM. Staff #8 came to work at 4:00 PM Staff #8 placed chicken parmesan entrees into the oven to cook. Staff heated vegetables, macaroni and cheese, and mashed potatoes for clients at 4:50 PM.</p> <p>Staff #5 and #8 custodially prepared clients' plates with food: Client #5's plate was prepared with cut up chicken parmesan with tomato sauce, carrots, cottage cheese, and macaroni and cheese. Client #6's plate was prepared with cut up chicken parmesan with tomato sauce, carrots, cottage cheese, and macaroni and cheese.</p> <p>During observations on 7/23/13 from</p>	W000474	W474 Staff will be retrained on each client's individual dining plans, program plans, and objectives for participation with meal prep and clean up. To ensure each client's meals are consistent with their individual needs and that staff are observing and prompting during mealtime as identified in their dining plans, QIDP or designee will conduct random observations on various shifts daily for one week. QIDP or designee will continue to observe on various shifts at least weekly for another month and at least monthly thereafter to ensure compliance in this area. Responsible for QA: QIDP	08/31/2013			

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	<p>10:00 AM until 3:00 PM the noon day meal and its preparation were observed. Staff #4 put away the groceries and cooked the noon meal of spaghetti and meat sauce with garlic bread at 11:45 AM. Staff #4 custodially made the beverages (thickened to nectar consistency for clients #5 and #7) and placed beverages into cups/glasses and sippy cups for clients #1, #2, #3, #5, #6, and #7. Staff #4 custodially placed spaghetti with tomato based meat sauce onto plates for clients #1, #2, and #7 and placed them in front of the clients. Staff #4 gave clients garlic bread. Clients #2, #6 and #7 ate garlic bread; client #7's bread was not moistened. Client #5 asked for more beverage at 1:14 PM. Client #6 returned at 1:30 PM and was served spaghetti with tomato meat sauce, garlic bread (whole slice), and fruit cup of cantaloupe pieces. Client #5 was given more beverage but it was thin; not honey thickened consistency. Staff #6 thickened the beverage to nectar consistency.</p> <p>Review on 7/23/13 at 12:00 PM of client #2's record indicated a DP/Dining Plan dated 8/18/12. The DP indicated client #2 was a mild risk for aspiration of food/fluids due to a delayed swallow. She was to be monitored to eat slowly and chew thoroughly. The DP indicated: "Breads have been known to cause her to</p>						

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	<p>cough and should be avoided."</p> <p>Review on 7/24/13 at 10:30 AM of client #5's record indicated a DP dated 8/18/12. The DP indicated client #5 was at moderate risk for aspiration. Client #5's diet was mechanical soft with honey thickened liquids and ground meats. Client #5 was to follow the "GERD Diet, (Gastro Esophageal Reflux Disease) and avoid spicy acidic tomato based or fatty foods...." Staff should supervise him closely at mealtime to ensure he ate slowly, chewed food thoroughly and sat up straight.</p> <p>Review on 7/24/13 at 12:30 PM of client #6's record indicated a DP dated 8/18/12. The DP indicated client #6 was a mild risk for aspiration of food/fluids. She was edentulous (had no teeth). Client #6 was to consume a mechanical soft diet with ground meat. Client #6 was to follow the "GERD Diet, (Gastro Esophageal Reflux Disease) and avoid spicy acidic tomato based or fatty foods...." She was to be monitored to eat slowly and chew thoroughly. The DP indicated: "Breads have been known to cause her to cough and should be avoided."</p> <p>Review on 7/24/13 at 10:00 AM of client #7's record indicated a DP dated 8/18/12.</p>						

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	<p>The DP indicated client #7 was at moderate risk for for choking secondary to delayed initiation of swallowing, decreased chewing and backflow. He was a silent aspirator. His diet was mechanical soft with nectar thickened liquids and his meat and bread should be moistened. Client #7 was edentulous and did not wear dentures. "Staff should supervise him closely at mealtime to ensure that he does not show signs of choking (per the 8/18/12 DP)."</p> <p>Interview with staff #5 on 7/22/13 at 4:45 PM indicated clients #5 and #7 received thickened beverages to a nectar consistency.</p> <p>An interview with the Qualified Intellectual Disabilities Professional #1 on 7/23/13 at 10:15 AM indicated client #7's bread was to be moistened and client #5's beverages were honey consistency. The interview indicated clients' diet orders should be followed and beverages should be modified according to the dining plans.</p> <p>9-3-8(a)</p>				

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W000488	<p>483.480(d)(4) DINING AREAS AND SERVICE The facility must assure that each client eats in a manner consistent with his or her developmental level.</p> <p>Based on observation, record review and interview for 4 of 4 sampled clients (#1, #2, #3 and #4), and 3 additional clients (#5, #6 and #7), the facility failed to ensure clients were encouraged to participate in mealtime activities in accordance with their developmental capabilities.</p> <p>Findings include:</p> <p>The evening meal and its preparation were observed on 7/22/13 from 1:00 PM until 6:00 PM. Staff #3 opened packages of vanilla instant pudding and measured milk in a large measuring/mixing type bowl. Staff #3 was asked what prevented client #3 from making the pudding. Staff #3 placed the milk into the refrigerator so client #3 could make the pudding after she rested. Staff #8 came to work at 4:00 PM. Staff #8 placed chicken parmesan entrees into the oven to cook and wondered aloud why the pudding had been started but the milk had been replaced into the refrigerator and not finished. She was informed client #3 was going to make the pudding. Client #3 mixed the pudding after staff #8 obtained the milk, poured it into the container with</p>	W000488	<p>W488 Staff will be retrained on implementation of each client's individual program plans. Specific training will include but not be limited to client's objectives for meal prep, serving themselves with assistance as needed, and clean up after meals. Staff will be trained on each client's individual dining plans. QIDP or designee will observe at least weekly for one month then monthly thereafter in the home to ensure compliance in these areas. Addendum: To ensure each client's meals are consistent with their individual needs and that staff are observing and prompting during mealtime as identified in their dining plans, QIDP or designee will conduct random observations on various shifts daily for one week. QIDP or designee will continue to observe on various shifts at least weekly for another month and at least monthly thereafter to ensure compliance in this area. Responsible for QA: QIDP</p>	08/31/2013			

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	<p>the pudding powder and obtained a whisk for client #3 at 4:15 PM. Staff #8 assisted client #7 with bathing at at 4:30 PM. Staff #5 obtained utensils, cups/glasses and prepared beverages and set the dining table with silverware at 4:45 PM. Client #3 placed the napkins and cloth neck napkins onto the table; she did not fix beverages or set silverware/glasses or plates. Staff heated vegetables, macaroni and cheese, and mashed potatoes for clients at 4:50 PM.</p> <p>Staff #5 and #8 custodially prepared clients' plates with food: Client #1's plate was custodially prepared with cut up chicken parmesan, green beans, macaroni and cheese, carrots and cottage cheese. Client #2's plate was prepared with cut up chicken parmesan, carrots, cottage cheese, and mashed potatoes. Client #4's plate was prepared with cut up chicken parmesan, green beans, cottage cheese, and macaroni and cheese. Client #5's plate was prepared with cut up chicken parmesan, carrots, cottage cheese, and macaroni and cheese. Client #6's plate was prepared with cut up chicken parmesan, carrots, cottage cheese, and macaroni and cheese. Client #7's plate was prepared with cut up chicken parmesan cut up, carrots, cottage cheese, and mashed potatoes.</p>			

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	<p>Client #3 made her own plate of food in the kitchen area. No food was brought to the table in serving bowls to be passed around in a family style.</p> <p>During observations on 7/23/13 from 10:00 AM until 3:00 PM the noon day meal and its preparation were observed. Staff #4 did the grocery shopping without taking any clients with him. Staff #4 put away the groceries and cooked the noon meal of spaghetti and meat sauce with garlic bread at 11:45 AM. Staff #4 cut up cantaloupe. At 12:30 PM, staff #4 obtained plates, glasses/cups, and silverware and placed them onto the bar/counter area near the dining table. Client #3 placed paper and cloth neck napkins onto the table. Client #3 did not complete the rest of the place settings. Staff #4 custodially made the beverages (thickened for clients #5 and #7) and placed beverages into cups/glasses and sippy cups for clients #1, #2, #3, #5, #6, and #7. Staff #3 went to get client #4 at the workshop and staff #6 had taken client #6 to a doctor's appointment. Staff #4 custodially placed spaghetti with tomato based meat sauce onto plates for clients #1, #2, and #7 and placed them in front of the clients. Staff #4 did not sit with the clients as they ate. Clients #2, #3, and #7 were served garlic bread in whole slices.</p>			

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	<p>Client #7's bread was not cut up or moistened. Staff #4 made chicken and dumplings, peas, and mashed potatoes for client #5 who did not want spaghetti and served him custodially. Staff #4 was busy cutting up cantaloupe in the kitchen sink area at 1:04 PM. Staff #4 said "slow down (client #5) please," while the clients ate at the dining table. Client #5 ignored staff #4 and ate his cantaloupe quickly. Staff #4 did not sit beside client #5 to monitor him. Staff #3 and #6 were gone. Staff #4 removed the plates and utensils from the dining table without involving clients. Staff #4 served cantaloupe pieces in fruit cups to clients #1, #2, #3, #5, and #7. Client #5 asked for more beverage at 1:14 PM. Staff #3 returned with client #4 at 1:19 PM. He said he would like some cantaloupe and staff #4 began to custodially serve client #4 a fruit cup of cantaloupe pieces. Staff #4 allowed client #4 to dip his own portion (staff brought container of fruit to table to client #4) of fruit after the staff was asked if client #4 could serve himself. Client #6 returned at 1:30 PM and was served spaghetti with tomato meat sauce, garlic bread (whole slice), and fruit cup of cantaloupe pieces. Client #5 was given more beverage but it was not honey thickened consistency. Staff #6 thickened the beverage to nectar consistency. Staff #4 was loading the dishwasher at 1:44 PM. No one sat with</p>						

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	<p>client #6 to supervise her. All staff (#3, #4 and #6) were in the kitchen area at 1:57 PM. Staff #6 removed client #6's plate/utensils when she was done. Client #3 filled her plate with food and removed her plate when finished from the table. Client #3 did not make her beverage. Client #3 did not participate in dishwashing. Client #3 had washed the table prior to eating but staff #6 washed the dining table and swept the floor after the meal at 2:04 PM.</p> <p>Staff #5 indicated on 7/22/13 at 4:45 PM none of the clients (except #3 and #4) was capable of cooking or serving themselves food.</p> <p>Staff #4 indicated on 7/23/13 at 12:30 PM clients could not do any mealtime activities except for client #3.</p> <p>Review on 7/23/13 at 10:28 AM of client #1's record indicated a Dining Plan/DP dated 10/01/12. The dining plan indicated client #1 could set her tableware setting for meals. The DP indicated client #1's diagnoses included, but were not limited to, history of aspiration pneumonia and choking. The client was to alternate food/liquids. Client #1 required supervision to set her utensil down between bites of food, prompts to swallow before taking additional</p>			

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	<p>bites/sips. Staff were too move her bowl/plate to ensure adequate time between small bites of food for swallowing purposes if necessary. The client consumed a mechanical soft diet with foods, especially meat, cut up into small pieces. The record review indicated an Individual program Plan date 3/13 which had a mealtime objective of drinking slowly at meals.</p> <p>Review on 7/23/13 at 12:00 PM of client #2's record indicated a DP dated 8/18/12. The DP indicated client #2 was a mild risk for aspiration of food/fluids due to a delayed swallow. She was to be monitored to eat slowly and chew thoroughly. The DP indicated: "Breads have been known to cause her to cough and should be avoided."</p> <p>Review on 7/23/13 at 10:00 AM of client #3's record indicated a DP dated 6/03/13 and an Individual program Plan dated 6/2/13. The DP/IPP indicated no reasons client #3 could not be involved in cooking or mealtime clean-up activities. The IPP contained an objective to make her own plate of food at meals which she could do independently. The client could also make her own beverages.</p> <p>Review on 7/23/13 at 11:00 AM of client #4's record indicated a DP dated 6/03/13.</p>						

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	<p>The DP indicated client #4 was to be monitored to eat slowly and chew his food. Client #4 had a swallow study on 6/20/13 and the clinician indicated his esophagus was "horizontal" due to his posture (leaning head down). He had a delayed swallow and was to be monitored to eat slowly, take small single bites and be checked for swallowing before taking additional bites. His "feeding" was to be monitored closely to "reinforce swallowing."</p> <p>Review on 7/24/13 at 10:30 AM of client #5's record indicated a DP dated 8/18/12. The DP indicated client #5 was at moderate risk for aspiration. Client #5's diet was mechanical soft with honey thickened liquids and ground meats. Staff should supervise him closely at mealtime to ensure he ate slowly, chewed food thoroughly and sat up straight.</p> <p>Review on 7/24/13 at 12:30 PM of client #6's record indicated a DP dated 8/18/12. The DP indicated client #6 was a mild risk for aspiration of food/fluids. She was edentulous (had no teeth). Client #6 was to consume a mechanical soft diet with ground meat. She was to be monitored to eat slowly and chew thoroughly. The DP indicated: "Breads have been known to cause her to cough and should be</p>						

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	<p>avoided."</p> <p>Review on 7/24/13 at 10:00 AM of client #7's record indicated a DP dated 8/18/12. The DP indicated client #7 was at moderate risk for for choking secondary to delayed initiation of swallowing, decreased chewing and backflow. He was a silent aspirator. His diet was mechanical soft with nectar thickened liquids and his meat and bread should be moistened. Client #7 was edentulous and did not wear dentures. "Staff should supervise him closely at mealtime to ensure that he does not show signs of choking (per the 8/18/12 DP)."</p> <p>The record reviews did not indicate contraindications for clients to participate in mealtime activities or family style dining. All clients could participate in mealtime activities (cooking, serving themselves) given assistance from staff.</p> <p>An interview with the Qualified Intellectual Disabilities Professional #1 on 7/23/13 at 10:15 AM indicated clients (#1, #2, #3, #4, #5, #6 and #7) should be involved in mealtime preparations, clean up and serving themselves food with staff assistance as needed.</p> <p>9-3-8(a)</p>				

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 15G461	X2) MULTIPLE CONSTRUCTION A. BUILDING 00 B. WING _____	X3) DATE SURVEY COMPLETED 07/25/2013
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NAME OF PROVIDER OR SUPPLIER DEVELOPMENTAL SERVICES INC	STREET ADDRESS, CITY, STATE, ZIP CODE 631 N ELM ST SEYMOUR, IN 47274
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE