

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 15G138	X2) MULTIPLE CONSTRUCTION A. BUILDING 00 B. WING _____	X3) DATE SURVEY COMPLETED 02/27/2012
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W0000	<p>This visit was for a fundamental recertification and state licensure survey.</p> <p>Dates of Survey: 2/13, 2/14, 2/15 and 2/27/12</p> <p>Facility Number: 000675 AIMS Number: 100234400 Provider Number: 15G138</p> <p>Surveyor: Jenny Ridao Medical Surveyor III</p> <p>These deficiencies also reflect state findings in accordance with 460 IAC 9.</p> <p>Quality review completed on 3/12/2012 by Dotty Walton, Medical Surveyor III.</p>	W0000		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (see instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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W0159	<p>483.430(a) QUALIFIED MENTAL RETARDATION PROFESSIONAL Each client's active treatment program must be integrated, coordinated and monitored by a qualified mental retardation professional.</p> <p>Based on observation, interview and record review for 1 of 4 sample clients (#1), the facility failed to ensure the Qualified Mental Retardation Professional (QMRP) for the facility owned day program and the QMRP for the home coordinated and monitored the client's treatment programs across programming environments.</p> <p>Findings include:</p> <p>During the observation period at the facility owned day program on 2/14/12 from 7:45 AM to 9:00 AM client #1 did not work on his objectives or have data collected in regards to his skin picking behavior. At 7:45 AM client #1 was observed sitting at a table with two other clients at the day program in a coed classroom. Day program staff #3 gave client #1 some foam hearts to stick onto a piece of paper. Client #1 pushed the hearts away. Day program staff #3 then went to assist other clients. At 7:50 AM client #1's thumb on right hand was observed to have an open area the size of a pencil eraser. The area was red and bleeding. Client #1 independently left his</p>	W0159	<p>- An annual ISP meeting was held on 3/21/12 for Client #1. During this meeting Day Program staff was able to give input on Client #1's ISP. - The Program Coordinator for the Elm Group Home will be trained on ensuring that all clients Annual Meetings are held at the day program so that Day Program will have the ability to give input on the ISP. - The Program Coordinator for the Day Program has been trained on ensuring that current ISP & BSP's are in the books along with appropriate tracking sheets for staff to document on. - Staff at the Day Program have been trained on Client #1's plans as well as all other clients from the Elm Group Home. - Staff at the Day Program have been trained on ensuring active treatment including options specific to Client # 1's ISP as well as all client from the Elm Group Home. - A goal has been implemented for Client #1 to ensure that he is provided appropriate options for active treatment. - The Program Coordinator for the Day Program & the Program Coordinator for the Elm Group Home have been trained on ensuring appropriate changes are made to the individuals plans on a monthly</p>	04/03/2012			

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	<p>classroom and walked into the hallway. Day program staff #1 saw client #1 and stated "[Client #1] have you been picking at your nails again?" Day program staff #1 took client #1 to the restroom with a first aid kit and applied triple antibiotic ointment and a Band-Aid to the open area. Client #1 returned to his classroom. At 8:00 AM client #1 began picking at the Band-Aid on his right thumb until it came off. Client #1 walked over to the trash can and threw away the Band-Aid. Client #1 was not redirected or given an activity to stop this behavior. At 8:30 AM client #1 was given foam hearts to place on a paper as a craft again. Day program staff #3 used hand over hand assistance to help client #1.</p> <p>Review of the facility owned day programs undated Action Plan for the Men's classroom schedule on 2/14/12 at 9:00 AM indicated on Tuesdays from 8-8:30 AM clients are to arrive, put up lunch and settle in. 8:30 AM-9:00 AM Goals.</p> <p>Client #1's record was reviewed on 2/15/12 at 11:30 AM. Client #1's 9/18/11 ISP/Individual Support Plan indicated the client had the following objectives in place:</p> <p>- Make a purchase with hand over hand</p>		<p>basis. - The Program Coordinator for the Day Program will complete weekly audits of the Elm Group Home files to ensure that all required paperwork is in place and being completed at the Day Program. - The Program Coordinator or the Elm Group Home will complete semi-weekly audits of the Elm Group Home files to ensure that all required paperwork is in place and being completed at the Day Program. Staff Responsible: Program Coordinator (Elm), Program Coordinator (Day Program), Staff ADDENDUM:The Group Home Program Coordinator will complete weekly audits to ensure active treatment is occurring and objectives are being trained as planned by the IDT.The Group Home Operations Manger will complete monthly audits to ensure active treatment is occurring and objectives are being trained as planned by the IDT.The Day Program Program Coordinator complete dailly audits to ensure active treatment is occurring and objectives are being trained as planned by the IDT.Staff Responsible: Program Coordinator (Elm), Program Coordinator (Day Program), Staff, Operations Manger</p>				

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	<p>assistance</p> <ul style="list-style-type: none"> - Participate in a structured leisure activity - Look both ways and stop at the curb before crossing the street - Wipe independently after toileting - Clean eyeglasses <p>Client #1's 9/18/11 BSP/Behavior Support Plan indicated data should be collected for the behaviors:</p> <ul style="list-style-type: none"> - Picking fingernails/toenails or skin around the fingernails/toenails <p>Strategies to stop this behavior include:</p> <ul style="list-style-type: none"> - Redirect him to another activity or task - Encourage him to complete a relaxing activity such as listening to music - prompt his to stop -Explain to him that picking at his fingers and toes will cause them to be sore <ul style="list-style-type: none"> -Biting fingers/fingernails <p>Strategies to stop this behavior include:</p> <ul style="list-style-type: none"> - Redirect him to another activity or task - Encourage him to complete a relaxing activity such as listening to music - prompt his to stop -explain to him that picking at his fingers and toes will cause them to be sore <p>Interview with day program staff #3 on 2/14/12 at 9 AM indicated data was to be collected and documented whenever the opportunity was available. Day program</p>						

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	<p>staff #3 was unable to provide a current ISP and BSP along with data for client #1. Day program staff #3 stated the QMRP (Qualified Mental Retardation Professional) comes in to review data and progress "Maybe quarterly and I have never seen home staff." Day program staff #3 stated "[Client #1] enjoys listening to music at leisure time. It is hard to say what he likes, he stares into space a lot." Day program staff #3 stated "[Client #1] will not leave a Band-Aid on an open area, he just picks and picks."</p> <p>Interview with administrative staff #1 on 2/14/12 at 12 PM indicated data was to be collected and recorded daily on each of the client's records at the home and at the facility owned day program. Administrative staff #1 indicated the facility owned day program had their own QMRP and the QMRP of the day program was responsible for making sure all clients had up to date ISPs, BSPs and data was collected at all times and that all goals and behavior strategies were implemented.</p> <p>9-3-3(a)</p>						

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W0248	<p>483.440(c)(7) INDIVIDUAL PROGRAM PLAN A copy of each client's individual plan must be made available to all relevant staff, including staff of other agencies who work with the client, and to the client, parents (if the client is a minor) or legal guardian.</p> <p>Based on observation, interview and record review for 1 of 4 sample clients (#1), the facility failed to ensure the day program staff was included in the development of the client's plans. The facility also failed to ensure the day program was provided with the client's updated Behavior Support Plan (BSP).</p> <p>Findings include:</p> <p>Client #1's record was reviewed on 2/15/12 at 11:30 AM. Client 1's record indicated an ISP/Individual Support Plan and a BSP dated 9/18/11. The client's record did not indicate staff from the day program had participated in the development of the client's plans.</p> <p>Interview with day program staff #3 on 2/14/12 at 9 AM stated "data was to be collected and documented whenever the opportunity was available." Day program staff #3 was unable to provide a current ISP and BSP along with data for client #1. Day program staff #3 stated the QMRP (Qualified Mental Retardation Professional) comes in to review data and</p>	W0248	- An annual ISP meeting was held on 3/21/12 for Client #1. During this meeting Day Program staff was able to give input on Client #1's ISP. - The Program Coordinator for the Elm Group Home will be trained on ensuring that all clients Annual Meetings are held at the day program so that Day Program will have the ability to give input on the ISP. - The Program Coordinator for the Day Program has been trained on ensuring that current ISP & BSP's are in the books along with appropriate tracking sheets for staff to document on. - Staff at the Day Program have been trained on Client #1's plans as well as all other clients from the Elm Group Home. - Staff at the Day Program have been trained on ensuring active treatment including options specific to Client # 1's ISP as well as all client from the Elm Group Home. - A goal has been implemented for Client #1 to ensure that he is provided appropriate options for active treatment. - The Program Coordinator for the Day Program & the Program Coordinator for the Elm Group Home have been trained on ensuring appropriate changes are made to the	04/03/2012			

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	<p>progress "Maybe quarterly and I have never seen home staff." Day program staff #3 stated "[Client #1] enjoys listening to music at leisure time. It is hard to say what he likes, he stares into space a lot." Day program staff #3 stated "[Client #1] will not leave a Band-Aid on an open area, he just picks and picks."</p> <p>Interview with administrative staff #1 on 2/14/12 at 12 PM indicated data was to be collected and recorded daily on each of the client's records at the home and at the facility owned day program. Administrative staff #1 indicated the facility owned day program had their own QMRP and the QMRP of the day program was responsible for making sure all clients have up to date ISPs and BSPs available for use.</p> <p>9-3-4(a)</p>		<p>individuals plans on a monthly basis. - The Program Coordinator for the Day Program will complete weekly audits of the Elm Group Home files to ensure that all required paperwork is in place and being completed at the Day Program. - The Program Coordinator or the Elm Group Home will complete semi-weekly audits of the Elm Group Home files to ensure that all required paperwork is in place and being completed at the Day Program. Staff Responsible: Program Coordinator (Elm), Program Coordinator (Day Program), Staff ADDENDUMThe Group Home Program Coordinator will complete weekly audits to ensure active treatment is occurring and objectives are being trained as planned by the IDT.The Group Home Operations Manger will complete monthly audits to ensure active treatment is occurring and objectives are being trained as planned by the IDT.The Day Program Program Coordinator complete dailly audits to ensure active treatment is occurring and objectives are being trained as planned by the IDT.Staff Responsible: Program Coordinator (Elm), Program Coordinator (Day Program), Staff, Operations Manager</p>		

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W0249	<p>483.440(d)(1) PROGRAM IMPLEMENTATION</p> <p>As soon as the interdisciplinary team has formulated a client's individual program plan, each client must receive a continuous active treatment program consisting of needed interventions and services in sufficient number and frequency to support the achievement of the objectives identified in the individual program plan.</p> <p>Based on observation, record review and interview for 1 of 4 sampled clients (#1), the facility owned day program failed to implement the client's Individual Support Plan (ISP) and Behavior Support Plan (BSP).</p> <p>Findings include:</p> <p>Observations were conducted at the facility owned day program on 2/14/12 from 7:45 AM to 9:00 AM. At 7:45 AM client #1 was observed sitting at a table with two other clients at the day program in a coed classroom. Staff #3 gave client #1 some foam hearts to stick onto a piece of paper. Client #1 pushed the hearts away. Day program staff #3 then went to assist other clients. At 7:50 AM client #1's thumb on right hand was observed to have an open area about the size of a pencil eraser. The area was red and bleeding. Client #1 independently left his classroom and walked into the hallway. Day program staff #1 saw client #1 and stated "[Client #1] have you been picking</p>	W0249	<p>- An annual ISP meeting was held on 3/21/12 for Client #1. During this meeting Day Program staff was able to give input on Client #1's ISP. - The Program Coordinator for the Elm Group Home will be trained on ensuring that all clients Annual Meetings are held at the day program so that Day Program will have the ability to give input on the ISP. - The Program Coordinator for the Day Program has been trained on ensuring that current ISP & BSP's are in the books along with appropriate tracking sheets for staff to document on. - Staff at the Day Program have been trained on Client #1's plans as well as all other clients from the Elm Group Home. - Staff at the Day Program have been trained on ensuring active treatment including options specific to Client # 1's ISP as well as all client from the Elm Group Home. - A goal has been implemented for Client #1 to ensure that he is provided appropriate options for active treatment. - The Program Coordinator for the Day Program & the Program Coordinator for</p>	04/03/2012

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	<p>at your nails again?" Day program staff #1 took client #1 to the restroom with a first aid kit and applied triple antibiotic ointment and a Band-Aid to the open area. Client #1 returned to his classroom. At 8:00 AM client #1 began picking at the Band-Aid on his right thumb until it came off. Client #1 walked over to the trash can and threw away the Band-Aid. Client #1 was not redirected or given an activity to stop this behavior. At 8:30 AM client #1 was given foam hearts to place on a paper as a craft again. Day program staff #3 used hand over hand assistance to help client #1.</p> <p>Review of the facility owned day programs undated Action Plan for the Men's Classroom schedule on 2/14/12 at 9:00 AM indicated on Tuesday's from 8-8:30 AM clients are to arrive, put up lunch and settle in. 8:30 AM-9:00 AM Goals.</p> <p>Client #1's record was reviewed on 2/15/12 at 11:30 AM. Client #1's 9/18/11 ISP indicated the client had the following objectives in place:</p> <ul style="list-style-type: none"> - Make a purchase with hand over hand assistance - Participate in a structured leisure activity - Look both ways and stop at the curb before crossing the street 		<p>the Elm Group Home have been trained on ensuring appropriate changes are made to the individuals plans on a monthly basis. - The Program Coordinator for the Day Program will complete weekly audits of the Elm Group Home files to ensure that all required paperwork is in place and being completed at the Day Program. - The Program Coordinator or the Elm Group Home will complete semi-weekly audits of the Elm Group Home files to ensure that all required paperwork is in place and being completed at the Day Program. Staff Responsible: Program Coordinator (Elm), Program Coordinator (Day Program), Staff ADDENDUMThe Group Home Program Coordinator will complete weekly audits to ensure active treatment is occurring and objectives are being trained as planned by the IDT.The Group Home Operations Manger will complete monthly audits to ensure active treatment is occurring and objectives are being trained as planned by the IDT.The Day Program Program Coordinator complete dailly audits to ensure active treatment is occurring and objectives are being trained as planned by the IDT.Staff Responsible: Program Coordinator (Elm), Program Coordinator (Day Program), Staff, Operations Manager</p>				

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	<p>- Wipe independently after toileting - Clean eyeglasses</p> <p>Client #1's 9/18/11 BSP indicated data should be collected for the behaviors:</p> <p>- Picking fingernails/toenails or skin around the fingernails/toenails Strategies to stop this behavior include: - Redirect him to another activity or task - Encourage him to complete a relaxing activity such as listening to music - prompt his to stop -Explain to him that picking at his fingers and toes will cause them to be sore</p> <p>-Biting fingers/fingernails Strategies to stop this behavior include: - Redirect him to another activity or task - Encourage him to complete a relaxing activity such as listening to music - prompt his to stop -explain to him that picking at his fingers and toes will cause them to be sore</p> <p>Interview with day program staff #3 on 2/14/12 at 9 AM indicated data was to be collected and documented whenever the opportunity was available. Day program staff #3 was unable to provide a current ISP and BSP along with data for client #1. Day program staff #3 stated the QMRP (Qualified Mental Retardation Professional) comes in to review data and</p>						

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	<p>progress "Maybe quarterly and I have never seen home staff." Day program staff #3 stated "[Client #1] enjoys listening to music at leisure time. It is hard to say what he likes he stares into space a lot." Day program staff #3 stated "[Client #1 will not leave a Band-Aid on an open area, he just picks and picks."</p> <p>Interview with administrative staff #1 on 2/14/12 at 12 PM indicated all client plans were to be implemented daily and data collected. Administrative staff #1 indicated the facility owned day program had their own QMRP and the QMRP of the day program was responsible for making sure all clients have up to date ISP's, BSP's and data at all times and that all goals and behavior strategies are implemented.</p> <p>9-3-4(a)</p>			