

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  15G266	X2) MULTIPLE CONSTRUCTION A. BUILDING 00 B. WING _____		X3) DATE SURVEY COMPLETED  12/02/2011
NAME OF PROVIDER OR SUPPLIER  TRANSITIONAL SERVICES SUB LLC			STREET ADDRESS, CITY, STATE, ZIP CODE 2840 JOHN ST NEW HARMONY, IN47631		
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W0000	<p>This visit was for a post-certification revisit (PCR) to the recertification and state licensure survey and to the investigation of complaint #IN00098253 and complaint #IN00096235 completed on 10/20/11.</p> <p>Complaint #IN00098253- Not Corrected. Complaint # IN00096235- Not Corrected.</p> <p>Dates of Survey: 11/29, 11/30 and 12/2/11</p> <p>Facility Number: 000786 Provider Number: 15G266 AIM Number: 100248990</p> <p>Surveyor: Jenny Ridao, Medical Surveyor III</p> <p>These deficiencies also reflect state findings in accordance with 460 IAC 9. Quality Review completed 12/13/11 by Ruth Shackelford, Medical Surveyor III.</p>	W0000			
W0149	<p>The facility must develop and implement written policies and procedures that prohibit mistreatment, neglect or abuse of the client. Based on record review and interview for 1 of 4 sampled clients (A), the facility</p>	W0149	Indiana Mentor/ TSI will ensure appropriate interventions are in	12/25/2011	

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (see instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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	<p>neglected to implement written policy/procedures to prevent the neglect of the client in regards to client A eloping from the home.</p> <p>Findings include:</p> <p>The facility records were reviewed on 11/29/11 at 1:00 PM. The facility's Bureau of Developmental Disabilities Services (BDDS) records indicated:</p> <p>__ On 10/22/11 "[Client A] went home for a home visit the afternoon of 10/21/2011. Around 6 PM, [Client A's mother] notified the Home Manager that [client A] had left to go for a walk and when he didn't return in 30 minutes as he usually does, she became worried and began to look for him at the locations he frequents when home for visits. When she didn't find him she notified family members and police help search. She said it took about 45 minutes for the police to show up and take a report. The police had been able to find out [client A] had been hit by a slow moving car backing out of the parking spot at the laundry mat (sic) [client A] likes to go play video games at and that he had been transported to the ER (Emergency Room) for evaluation. The police informed [Client A's Mother] that the driver admitted it was his fault as he did not look before he started backing out</p>		<p>place for the elopement behavior of Client A. We have been providing extra staffing in the home to keep client in line of sight since the beginning of October to ensure Client A's safety. An Annual/ IDT meeting was held on 11/14/11 with Client A to put in place 1 on 1 line of sight staffing during certain hours/ locations. Behavior plan, ISP and RMAP were revised to reflect the 1 on 1 line of sight staffing. Client A's staff have been trained on the new plans. On 11/14/11 the IDT also agreed there would be no more home visits unless the family can provide 1 on 1 line of sight supervision while Client A is home on a visit. Client A's brother was trained on Client A's plans on 11/21/11 and 12/22/11. Client A's mother was trained on Client A's plans on 12/22/11. In addition to being trained on the plans, the family has also installed door alarms on the two exterior doors of their home. Client A sleeps in an upstairs bedroom when visiting so an alarm on the bedroom window wasn't needed. Another IDT was held with BDDS Service Coordinator on 12/20/2011 and the team agreed that with the family willing to keep Client A in line of sight according to the plan and with the alarms on the doors that a home visit would be approved for 12/23/11 to 12/26/11. At the Annual/ IDT meeting on 11/14/11, it was also</p>				

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	<p>of the parking spot. [Client A] was treated and released with some bruising and scratches back to his mom. Transitional Services Incorporated Directors encouraged Mom and [client A] to let us come pick him up on 10/22/11 but they both wanted to finish out the visit as planned until 10/23/11. Area Director spoke to [Client A's Mother] and [Client A] several times on 10/22/11 and [client A] is doing fine. He stated he is just a little sore and has some bruises but wants to stay home till tomorrow. [Client A's Mom] stated that [client A] hasn't even asked today if he can go for a walk but that they did have a very nice long visit at his grandmother's today with [Client A's mother]."</p> <p>Follow up to the 10/22/11 report indicated: _ "[Client A] was sent home from the hospital with an order for Naproxen 250 mg (milligrams) 2 times a day as needed for pain. [Client A's Mother] said they instructed [client A] to follow up with his doctor in one week. Facility nurse will assess [client A's] bruising and scratches within 48 hours of his return to the group home and an appointment will be made to follow up with his family doctor. An IDT (Interdisciplinary Team) meeting will be held and it will be requested to have BDDS Service Coordinator on conference</p>		<p>decided that alternate placement would be sought for Client A to further ensure his safety. Program Director/ QMRP will continue to train the QMRP of other group homes so they can ensure proper training of their Direct Support Professionals. Client A visited another group home from 12/16/11 to 12/18/11. The staff were trained, Client A was kept in 1 on 1 line of sight and did not elope during his visit. Other visits will be scheduled after the holidays. After these visits, Client A and his family will decide which group home they feel can best ensure Client A's safety in regards to his elopement behavior. Home Manager or Program Director will review behavior data tracking weekly. An administrative staff will complete various observations during various shifts to ensure current plans are being followed. Responsible Party: Home Manager, Program Director, Area Director</p>		

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	<p>call to discuss future home visits before another one takes place."</p> <p>Second follow up to the 10/22/11 report indicated: _ "At this time, [client A] remains on line of sight supervision. He has had no complaints of any pain or discomfort and has not developed any further injuries. [Client A] will not be permitted to go on any future home visits until IDT meets with BDDS service coordinator on Monday 11/7/11 to discuss [client A's] elopement issues."</p> <p>_on 11/26/11 "[Client A] was having an extended visit at a [Name of provider] group home in [Name of city]. [Client A] was visiting as a possibility of moving to that home permanently. [Client A] was on the van, going through a drive through window to get a drink. [Client A] became upset because he did not have enough money to buy a particular drink he wanted, but was offered another choice. [Client A] became angry and exited the vehicle. The staff attempted to follow him. The police were notified to assist. [Client A] was gone approximately 30 to 40 minutes. [Client A] was located in the [Name of store] unharmed. The staff were trained on protocols regarding [client A] and his tendency to vacate. It was not according to protocol or training</p>				

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	<p>for [client A] to go out with other clients and only one staff person. There were three staff working, at the home at the time of the incident. The staff person has been suspended pending an investigation of possible neglect, due to not having another staff there at the time."</p> <p>Review of the facility's Procedures, Protocol and Information to follow for Incident Reporting dated April 2011 on 11/30/11 at 9:45 AM indicated "Inadequate staff support for an individual including inadequate supervision, with potential for significant harm or injury to an individual."</p> <p>Review of client A's 11/15/11 Behavior Management Plan (BMP) on 11/30/11 at 12:05 PM indicated "[Client A] has difficulty making good choices in social settings. [Client A] needs training to help him discuss appropriate matters with others in social settings and to educate him on how to interact with different groups of people and stay safe."</p> <p>Interview with the HM (Home Manager) on 11/29/11 at 7:20 AM indicated client A had not eloped from the group home in over 2 months. The HM stated both incidents of "[Client A's] elopement were either with his mother, who was trained on his old plan, which meant he still</p>				

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W0198	<p>needed to be in line of sight, and the other incident happened on a visit when the facility staff from another home did not follow his plan, they were trained on prior to his visit."</p> <p>This federal tag relates to complaint #IN00096235.</p> <p>This deficiency was cited on 10/20/11. The facility failed to implement a systemic plan of correction to prevent recurrence.</p> <p>9-3-2(a)</p> <p>Clients who are admitted by the facility must be in need of and receiving active treatment services.</p> <p>Based on observation, record review and interview for 1 of 4 sampled clients (B), the facility failed to ensure the client was in need of active treatment services.</p> <p>Findings include:</p> <p>During the 11/29/11 observation period</p>	W0198	<p>An IDT meeting was held on 11/14/11 to discuss a plan for placement regarding Client H. BDDS Service Coordinator (SC) requested new diagnostic evaluation and a new 450B to determine current LOC for the Client H. Client H was approved for a 6.0 level of care on 12-5-11. Client H visit another group home from 12/16/11 to</p>	12/25/2011	

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	<p>between 3:45 PM and 6:35 PM, at the group home, client B did not require training in regards to active treatment. Client B independently read the dinner menu and washed his hands without prompting from staff. Client B was neatly dressed and groomed for the day. Client B spoke clearly using complete sentences and did not require any redirection and/or instruction from staff. Client B spoke to the staff about his day of work. Client B was not observed interacting with his housemates.</p> <p>Interview with client B on 11/29/11 at 6:00 PM indicated client B still wanted to move. Client B indicated he had good pedestrian safety skills and knew how to get around. Client B indicated he knew what to do in case of an emergency, could cook, clean his room, was independent in bathing, grooming, toothbrushing and knew what medications to take and when to take them. Client B stated, "I am higher functioning than the others here. Didn't we already establish this last time you were here?"</p> <p>Client B's record was reviewed on 11/30/11 at 10:50 AM. Client B's 6/30/11 Individual Program Plan (IPP) indicated client B's diagnosis included, but was not limited to, Mood Disorder, no other symptoms.</p>		12/18/11 and really liked the home and is interested in moving there. We are currently in the process of arranging another visit to that group home after the holidays. If that visit goes well a transition meeting will be requested with BDDS Service Coordinator's. Responsible Party: Program Director, Area Director, Social Service Specialist		

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	<p>Client B's 8/24/11 CFA (Comprehensive Functional Assessment) indicated client B was independently able to: use a table knife for cutting or spreading, eat in public, order a complete meal, drink without spilling-holding glass in one hand. Client B's 8/24/11 CFA indicated client B was independent in toileting, washing hands/face with soap and water with no prompting, prepare and complete bathing unaided, applies toothpaste and brushes teeth with up and down motion. Client B's 8/24/11 CFA indicated client B was independent in caring for clothing, wipes/cleans shoes when needed, uses laundromat/washer/dryer without assistance, completely dresses self unaided, completely undresses self unaided, puts on shoes without assistance. Client B's 8/24/11 CFA indicated client B was independent in riding safely in private cars, crossing the street by self, shows awareness of possible dangers (i.e. avoids deep water in pools, uses handrails, does not accept rides from stranger, uses seatbelt). Client B's 8/24/11 CFA indicated client B was independent in using a telephone directory, make telephone call from private telephone, answer telephone appropriately, takes telephone messages. Client B's 8/24/11 CFA indicated client B was independently able to eat moderately, looks after</p>			

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	personal health, deal with simple injuries, knows how/where to obtain a doctors/dentists help, knows own address, asks whether an unfamiliar object is safe to touch or consume. Client B's 8/24/11 CFA indicated client B was independently able to walk alone, walk up/down stairs alone, walk down stairs alternating feet, runs without falling often, hop, skips and jump, catch a ball, throw a ball overhanded, lift cup/glass, grasp with thumb/finger, has effective use of right arm, left arm, right leg and left leg. Client B's 8/24/11 CFA indicated client B was independently able to maintain account with assistance, fill out a deposit and withdrawal slip, save money for a particular purpose, budget meals and spend money with some planning. Client B's 8/24/11 CFA indicated client B was independently able to go to several shops and specify different items, buy own clothing, carry appropriate ID and endorse a check. Client B's 8/24/11 CFA indicated client B was independently able to write understandably and complete letters, uses complex sentences containing "because" or "but", talk about action when describing pictures, understands complex instructions involving a decision, uses phrases such as "please" and "thank you", be sociable during meal time, talk to others about sports, family, or activities, responds						

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	when talked to, reads books/newspapers/ magazines for enjoyment, repeat a story with little or no difficulty. Client B's 8/24/11 CFA indicated client B was independently able to do simple addition, name the days of the week, refer correctly to "morning" and "night", understand difference between day-week, minute-hour, month-year. Client B's 8/24/11 CFA indicated client B was independently able to clean living area well, wash clothing, dry clothing, fold clothing, use washer/dryer correctly, place all eating utensils, as well as napkins, salt, pepper, sugar, in places learned, use microwave correctly to prepare a meal, clear table of breakable dishes/glassware, wash dishes well, makes need neatly, help with household chores, does household tasks routinely, can load/use dishwasher correctly. Client B's 8/24/11 CFA indicated client B was independently able to identify body parts, remain dressed at appropriate times, identify anatomical sexual differences between male and female, afford others personal space, greet others in a socially acceptable manner, understand puberty and body changes, identify emotions associated with sexual behavior, show respect for others feelings even if different from their own, say "no" to unwanted sex, understand when others say "no" and call for help when bothered.			

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	<p>Client B's 6/30/11 Individual Program Plan (IPP) indicated he had the following training objectives:</p> <ul style="list-style-type: none"> <li>-Independently participate in work center outings</li> <li>-Independently count nickels, dimes, quarters, pennies and dollars</li> <li>-Independently bathe himself daily</li> <li>-Independently schedule his own doctor's appointment</li> <li>-independently identify his medication before he takes it</li> <li>-Independently participate in a leisure activity.</li> </ul> <p>Interview with the Home Manager (HM) on 11/29/11 at 2:15 PM stated client B is "more high functioning than the others in this home." The HM indicated client B was independent in completing his own laundry, taking out the trash, cooking and cleaning up after meals. The HM stated "I think the reason he has behaviors is because he is higher functioning than the others in the home and gets frustrated."</p> <p>Interview with Program Director (PD) on</p>			

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	<p>11/29/11 at 1 PM indicated client B is above the functioning level of the other consumers in the home. The PD stated "We have completed all of his paperwork and are just waiting for his level of care."</p> <p>This federal tag relates to complaint #IN00098253.</p> <p>This deficiency was cited on 10/20/11. The facility failed to implement a systemic plan of correction to prevent recurrence.</p> <p>9-3-4(a)</p>				