

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 15G404	X2) MULTIPLE CONSTRUCTION A. BUILDING 00 B. WING _____	X3) DATE SURVEY COMPLETED 01/19/2012
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NAME OF PROVIDER OR SUPPLIER DEVELOPMENTAL SERVICE ALTERNATIVES INC	STREET ADDRESS, CITY, STATE, ZIP CODE 314 W 13TH ST ANDERSON, IN 46016
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W0000	<p>This visit was for investigation of complaint #IN00102221.</p> <p>Complaint #IN00102221: Substantiated, federal/state deficiencies related to the allegation are cited at W122, W149 and W227.</p> <p>Dates of Survey: January 17, 18 and 19, 2012.</p> <p>Facility Number: 000918 Provider Number: 15G404 AIMS Number: 100235430</p> <p>Surveyor: Claudia Ramirez, RN, Public Nurse Surveyor III/QMRP</p> <p>These deficiencies also reflect state findings in accordance with 460 IAC 9. Quality Review completed 1/27/12 by Ruth Shackelford, Medical Surveyor III.</p>	W0000		
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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (see instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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W0122	<p>The facility must ensure that specific client protections requirements are met.</p> <p>Based on record review and interview for 1 of 3 sample clients (client A), the Condition of Participation: Client Protections was not met as the facility neglected to implement their neglect policy and neglected to protect and supervise client A while using social media and to prevent her vacating of the home.</p> <p>Findings include:</p> <p>Please refer to W149. The facility neglected to implement their neglect policy and neglected to supervise 1 of 3 sample clients (client A) to prevent the use of inappropriate social media which resulted in her vacating of the home.</p> <p>Please refer to W227. The facility failed to address 1 of 3 sample clients (client A) inappropriate use of social media and inappropriate sexual behavior.</p> <p>This federal tag relates to complaint IN#00102221.</p> <p>9-3-2(a)</p>			W0122	<p>Client A has had an updated Functional Behavior Assessment (FBA) completed and subsequently, has had significant revision to her Behavior Development Program to include addressing the inappropriate use of social media and vacating and the resulting effects of such behavior. The QDDP will assure that an FBA is completed as part of the initial ISP within the first 30 days of admission to the group home.</p>		02/18/2012

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W0149	<p>The facility must develop and implement written policies and procedures that prohibit mistreatment, neglect or abuse of the client.</p> <p>Based on record review and interview for 1 of 3 sample clients (client A), and for 1 of 1 BDDS (Bureau of Developmental Disability Services) report regarding client A's inappropriate use of social media and vacating of the home, the facility neglected to implement the facility's policy and procedure related to abuse and neglect.</p> <p>Findings include:</p> <p>On 01/17/12 at 1:30 PM a record review of the BDDS reports from 10/16/11 to 01/16/12 was completed and included the following incidents:</p> <p>A BDDS report submitted 01/08/12 for an incident on 01/07/12 at 9:46 PM indicated, "On 01/07/11 (sic) at 9:15 PM a staff member went to prompt [client A] to move her clothing from the washer into the dryer. At that time [client A] could not be located. [Client A] had last been seen at 9:00 PM by a staff member. The staff immediately searched the home and yard area. When the staff member could not find [client A], she contacted the Residential Director on call. DSA staff followed our Missing Person Policy and notified the police. DSA staff continued to search the surrounding neighborhoods. All hospitals in [city #1] were contacted.</p> <p>A DSA administrator and the Residential Director met with the police at the home. Staff also accessed [client A's] computer and perused her [social media]. It was discovered [client A] had been chatting with a man whom she had asked to come pick her up. His name [social media male name] was on the [social media] and it was noted he lived in [city #2]. There was no address listed by his name. All this information was given to</p>	W0149	Client A has had an updated Functional Behavior Assessment (FBA) completed and subsequently, has had significant revision to her Behavior Development Program to include addressing the inappropriate use of social media and vacating and the resulting effects of such behavior. The QDDP will assure that an FBA is completed as part of the initial ISP within the first 30 days of admission to the group home. The QDDP will receive additional training regarding the agency policy on preventing abuse and neglect and her associated responsibilities to prevent further issue. The IST of client A will routinely review her status and make recommendations to further safeguard against abuse and neglect as appropriate.	02/18/2012			

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	<p>Detective [name] and he filed a Missing Persons Report [case number]. He stated he could not check out the gentleman in [city #2] as that was out of his jurisdiction. DSA contacted the [city #2] police department and gave them [client A's] information and the name/phone number of the person named on [client A's] [social media] page. The [city #2] police checked the home address listed for [social media male name] and told the [agency] administrator there was no one there and they had noted it a 'bad address.' When the police cross referenced the telephone number DSA gave them, no address came up. The [city #2] police stated they would call if the (sic) located [client A].</p> <p>[Client A's] brother/legal guardian was contacted. He stated [client A] had called earlier in the day and said that a man from [city #2] was coming to pick her up. He didn't take her seriously and did not notify DSA staff.</p> <p>Late morning on 01/08/12, [client A] called the home from a blocked number to let staff know she was okay and that she was not coming back to the group home. Staff encouraged her to return to the group home but when staff began asking questions she hung up the phone. [Client A] called back in the early evening on 01/08/12 and stated she wanted staff to bring her medications and clothing to [city #2] [name] bowling alley. The DSA administrator was notified. The DSA administrator contacted [client A's] legal guardian and he requested that the police pick her up and bring her back to the group home. The DSA administrator notified both the [city #1] and [city #2] police departments. The [city #2] police department took the information and stated they would need to set up a 'relay' to bring her home as they could not return her to a home in [city #1].</p> <p>When [client A] returns to the group home she will be placed on 'eyes on' supervision until an IST (Individual Support Team) meeting can be held to</p>				

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	<p>include the BDDS case manager and guardian as well as DSA professional staff."</p> <p>A BDDS follow-up report dated 01/17/12 indicated, "[Client A] returned to the group home on 01/08/12 through the escort from the [county #1] police to [county #2] where her brother met them and then brought her back to the group home. [Client A] was placed on eyes on supervision with extra staff. An emergency IST meeting was held with [name] in attendance from the local BDDS office. Client A's placement was discussed to determine appropriateness. It was discussed that her packet would be 'floated' to see if there wasn't a group home better matched for her. [Client A] was taken to her primary care physician on 01/09/12 who completed a physical, pap testing and 450B. [Client A] reports that she had sex with the gentleman that she left with, [name]; however, it is unclear if that is true. If so, [client A] was a willing participant. There are currently no plans for her to resume a relationship with [name]. [Client A] did not return to day programming until safety issues could be addressed across all settings to prevent future recurrence. A door alarm has been placed on the front door of the group home to alert staff if the door should open after everyone is in bed and after staffing has switched over for the night. The alarm is only activated at this time and not during the day. The use of the alarm has been approved by all IST's and the HRC (Human Rights Committee). All staff have been trained on the new protocols. [Client A] has not had access to her computer as her brother/legal guardian has taken possession of it at this time. The team does have concern with [client A's] use of [social media].... [Client A] met the man who picked her up on [social media]. She did not know him otherwise....The IST has recommended revision to [client A's] Behavior Development Program to</p>				

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	<p>address access to social media and the computer. The revised BDP will be reviewed and approved by the IST and HRC prior to implementation. [Client A] was very opportunistic when she left. She waited until all staff were occupied with other responsibilities and then made her move. [Client A] continues to see her counselor weekly and has discussed this recent incident with her. [Client A] follows up with her psychiatrist on 01/19/12. DSA staff will continue to monitor the situation to ensure that protocols are followed."</p> <p>Client A's record was reviewed on 01/17/12 at 2:00 PM. Client A's record contained the following dated documents:</p> <p>Historical information prior to admission on 02/01/10:</p> <p>11/19/09: The Emergency Initial Case Analysis indicated client A, "is easily taken advantage of by her family and strangers and needs 24-hour supervision for her safety. [Client A] is aware of pedestrian safety but is very vulnerable to being taken advantage of by others especially men since she seeks love and attention. [Client A] does not always see the consequences of her choices or actions. [Client A] requires supervision in her residential setting and in the community due to her vulnerability and the fact she is easily manipulated. [Client A] historically has fallen in love easily with men who show her any attention."</p> <p>01/28/10: A Risk Assessment indicated she was interested in male attention and needed to be monitored with all interactions with the opposite sex.</p> <p>02/01/10: Admission to group home.</p> <p>09/28/10: The IST monthly meeting indicated,</p>						

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	<p>"Continued issues with new boyfriend. They would still like to live together at his mother's home but at this time his family has also stated no, they need to get to know each other better and have some further training in sex education. They have been inappropriate at the group home, touching inappropriately while sitting outside on the porch...[client A] has also had inappropriate pictures on her cell phone, she had talked with a guy on [social media] who likes boobs and wanted her to send pictures of herself. She was not able to figure out how to get them off the phone and could not send them."</p> <p>12/03/10: The Behavior Development Program indicated, "[Client A's] behavior has become increasingly erratic and her IST is gravely concerned that she will harm herself or place herself in danger...[Client A] is technologically sophisticated and is able to use cellular telephones and computers for social networking. She does not seem, however, to understand the dangers of posting personal information on the Internet, and sometimes she posts comments about harming herself, apparently for the secondary gain that often results. She has used cellular telephone cameras to take inappropriate pictures of herself to show men...Due to [client A's] poor judgment, her brother and sister in-law were recently appointed as co-guardians of her person and estate. [Client A's] IST has decided that [client A's] access to cellular telephones should be prohibited and that her access to her computer should be restricted...Contingent Computer Access. Under this update, [client A's] computer will be accessible through a password know only to [client A's] co-guardians and to staff. Staff are prohibited from releasing the password to [client A's] computer to her or to others. In order to use [social media] or similar social networking sites, [client A] must agree to maintain privacy settings</p>						

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	<p>acceptable to her co-guardians and to her IST. If [client A] circumvents computer password protection or acceptable privacy settings, her computer will be physically removed from her possession and placed in a secure location until her co-guardians can meet with the IST to redetermine the conditions of [client A's] computer access.</p> <p>Under this update, [client A] will be permitted to have 60 minutes of computer access on evenings preceding workdays and no more than 120 minute of computer access on weekend days and holidays. [Client A's] IST in conjunction with her co-guardians can change the daily limits of her computer access for cause at any time. If [client A] resists surrendering access to the computer one day her access for the following day will be withheld. During any period when [client A] is under suicide precautions (on suicide watch), she will not have access to her computer. Staff who communicate with [client A] through social networking sites must observe IST guidelines for minimizing attention to [client A's] suicide threats whether they are on-duty or off-duty." The BDP listed the following targeted behaviors for client A: Extreme Irritability; Manipulative Behavior; Type 1 Resistance; Type 2 Resistance; Suicide Threats/Attempts and Depression. The BDP targeted behaviors did not include any information regarding using social media inappropriately or inappropriate sexual behavior.</p> <p>12/08/10: The Annual Functional Assessment indicated, "It was reported that [client A] seems to be having some difficulties adjusting to her new living environment, displaying several maladaptive behaviors." The maladaptive behaviors included: hurtful to self; hurtful to others; destructive to property; disruptive behavior; unusual or repetitive habits; socially offensive behavior (lies and manipulative);</p>			
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	<p>withdrawal or inattentive behavior and uncooperative behavior. The functional assessment did not include any information regarding using social media inappropriately or inappropriate sexual behavior.</p> <p>02/23/11: The workshop case conference indicated, "Team spoke with [client A] regarding appropriate social interaction. [Client A] has been bringing a phone to workshop again which poses a problem...due to a history of taking inappropriate pictures of her nude and displaying it to male co-workers and housemates."</p> <p>02/23/11: The workshop functional assessment indicated, " She would often report different 'romantic' issues to several of the male clientele and talk about committing herself romantically to them. She would often 'play' one against the other and when they would demonstrate behavioral issues due to this. [Client A] would then report them as being difficult...She has engaged in numerous incidents of sexual behavior while at work. This includes taking pictures of herself naked on her cell phone and digital camera and displaying them before male co-workers."</p> <p>09/28/11: The psychologist's notes indicated, "On 08/12/11 [client A] was on her laptop in the living room, and staff walked in and saw her watching pornography."</p> <p>11/01/11: The Behavior Development Program indicated the following restriction had been removed from this plan: "Under this update, [client A] will be permitted to have 60 minutes of computer access on evenings preceding workdays and no more than 120 minute of computer access on weekend days and holidays. [Client A's] IST in conjunction with her co-guardians can change the daily limits of her computer access for cause at</p>			
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	<p>any time. If [client A] resists surrendering access to the computer one day her access for the following day will be withheld. During any period when [client A] is under suicide precautions (on suicide watch), she will not have access to her computer. Staff who communicate with [client A] through social networking sites much observe IST guidelines for minimizing attention to [client A's] suicide threats whether they are on-duty or off-duty." The 11/01/11 BDP listed the following targeted behaviors for client A: Nonsevere Anger-Control Problems; Manipulative Behavior; Type 1 Resistance; Type 2 Resistance; Suicide Threats/Attempts and Depression. The BDP targeted behaviors did not include any information regarding using social media inappropriately or inappropriate sexual behavior.</p> <p>11/30/11: The psychologist's notes indicated, "On 10/26/11 [client A] reported to staff that after bathing, she inserted a toothbrush into her vagina and anus."</p> <p>11/30/11: The Annual Functional Assessment indicated, "During the past year, [client A] was adjudicated incompetent and her brother [name], functions as her guardian...[client A] continues to have some difficulties living in the group home, displaying several maladaptive behaviors." The maladaptive behaviors included: hurtful to self; hurtful to others; destructive to property; disruptive behavior; unusual or repetitive habits; socially offensive behavior (lies and manipulative); withdrawal or inattentive behavior and uncooperative behavior. The functional assessment did not include any information regarding using social media inappropriately or inappropriate sexual behavior.</p> <p>On 01/17/12 at 1:22 PM, a review of the facility's policy on "Preventing Abuse and Neglect," dated</p>						

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	<p>12/15/11 indicated, "DSA prohibits abuse, neglect, exploitation, mistreatment or violation of the rights of the consumers it serves..."neglect" means failure to provide supervision, training, appropriate care, food, medical care, or medical supervision to an individual...."</p> <p>On 01/19/12 at 1:00 PM an interview with the Area Director (AD) was conducted. The AD indicated client A required 24 hour supervision and had a guardian. She indicated client A had manipulative behavior with men and had inappropriately used [social media] and technology prior to the 01/07/12 incident. She indicated her current BSP did not include behaviors such as using social media inappropriately or inappropriate sexual behavior. The AD indicated the agency neglected to protect client A when she left the group home and had not monitored her [social media] use. She indicated after client A returned to the group home on 01/08/12 and indicated she had sex with the person she had met on [social media] who had picked her up. The AD indicated client A was not examined by a physician until 01/09/12.</p> <p>This federal tag relates to complaint #IN00102221.</p> <p>9-3-2(a)</p>						

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W0227	<p>The individual program plan states the specific objectives necessary to meet the client's needs, as identified by the comprehensive assessment required by paragraph (c)(3) of this section.</p> <p>Based on review and interview for 1 of 3 sample clients (client A) with a behavior plan, the facility failed to address client A's inappropriate use of social media and inappropriate sexual behavior.</p> <p>Findings include:</p> <p>On 01/17/12 at 1:30 PM a record review of the BDDS reports from 10/16/11 to 01/16/12 was completed and included the following incidents:</p> <p>A BDDS report submitted 01/08/12 for an incident on 01/07/12 at 9:46 PM indicated, "On 01/07/11 (sic) at 9:15 PM a staff member went to prompt [client A] to move her clothing from the washer into the dryer. At that time [client A] could not be located. [Client A] had last been seen at 9:00 PM by a staff member. The staff immediately searched the home and yard area. When the staff member could not find [client A], she contacted the Residential Director on call. DSA staff followed our Missing Person Policy and notified the police. DSA staff continued to search the surrounding neighborhoods. All hospitals in [city #1] were contacted.</p>			W0227	<p>Client A has had an updated Functional Behavior Assessment (FBA) completed and subsequently, has had significant revision to her Behavior Development Program to include addressing the inappropriate use of social media and vacating and the resulting effects of such behavior. Her inappropriate sexual behavior is addressed through response to inappropriate use of social media. The QDDP will assure that an FBA is completed as part of the initial ISP within the first 30 days of admission to the group home.</p>		02/18/2012

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	<p>A DSA administrator and the Residential Director met with the police at the home. Staff also accessed [client A's] computer and perused her [social media]. It was discovered [client A] had been chatting with a man whom she had asked to come pick her up. His name [male name] was on the [social medial] and it was noted he lived in [city #2]. There was no address listed by his name. All this information was given to Detective [name] and he filed a Missing Persons Report [case number]. He stated he could not check out the gentleman in [city #2] as that was out of his jurisdiction. DSA contacted the [city #2] police department and gave them [client A's] information and the name/phone number of the person named on [client A's] [social media] page. The [city #2] police checked the home address listed for [male name] and told the DSA administrator there was no one there and they had noted it a 'bad address.' When the police cross referenced the telephone number [agency] gave them, no address came up. The [city #2] police stated they would call if the (sic) located [client A]. [Client A's] brother/legal guardian was contacted. He stated [client A] had called earlier in the day and said that a man from [city #2] was coming to pick her up. He didn't take her seriously and did not notify DSA staff.</p> <p>Late morning on 01/08/12, [client A]</p>						

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	<p>called the home from a blocked number to let staff know she was okay and that she was not coming back to the group home. Staff encouraged her to return to the group home but when staff began asking questions she hung up the phone. [Client A] called back in the early evening on 01/08/12 and stated she wanted staff to bring her medications and clothing to [city #2] [name of] bowling alley. The DSA administrator was notified. The DSA administrator contacted [client A's] legal guardian and he requested that the police pick her up and bring her back to the group home. The DSA administrator notified both the [city #1] and [city #2] police departments. The [city #2] police department took the information and stated they would need to set up a 'relay' to bring her home as they could not return her to a home in [city #1].</p> <p>When [client A] returns to the group home she will be placed on 'eyes on' supervision until an IST (Individual Support Team) meeting can be held to include the BDDS case manager and guardian as well as DSA professional staff."</p> <p>A BDDS follow-up report dated 01/17/12 indicated, "[Client A] returned to the group home on 01/08/12 through the escort from the [county #1] police to [county #2] where her brother met them</p>						

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	and then brought her back to the group home. [Client A] was placed on eyes on supervision with extra staff. An emergency IST meeting was held with [name] in attendance from the local BDDS office. Client A's placement was discussed to determine appropriateness. It was discussed that her packet would be 'floated' to see if there wasn't a group home better matched for her. [Client A] was taken to her primary care physician on 01/09/12 who completed a physical, pap testing and 450B. [Client A] reports that she had sex with the gentleman that she left with, [name]; however, it is unclear if that is true. If so, [client A] was a willing participant. There are currently no plans for her to resume a relationship with [name]. [Client A] did not return to day programming until safety issues could be addressed across all settings to prevent future recurrence. A door alarm has been placed on the front door of the group home to alert staff if the door should open after everyone is in bed and after staffing has switched over for the night. The alarm is only activated at this time and not during the day. The use of the alarm has been approved by all IST's and the HRC (Human Rights Committee). All staff have been trained on the new protocols. [Client A] has not had access to her computer as her brother/legal guardian has taken						

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	<p>possession of it at this time. The team does have concern with [client A's] use of [social media]....[Client A] met the man who picked her up on [social media]. She did not know him otherwise....The IST has recommended revision to [client A's] Behavior Development Program to address access to social media and the computer. The revised BDP will be reviewed and approved by the IST and HRC prior to implementation. [Client A] was very opportunistic when she left. She waited until all staff were occupied with other responsibilities and then made her move. [Client A] continues to see her counselor weekly and has discussed this recent incident with her. [Client A] follows up with her psychiatrist on 01/19/12.</p> <p>DSA staff will continue to monitor the situation to ensure that protocols are followed."</p> <p>Client A's record was reviewed on 01/17/12 at 2:00 PM. Client A's record contained the following dated documents:</p> <p>Historical information prior to admission on 02/01/10:</p> <p>11/19/09: The Emergency Initial Case Analysis indicated client A, "is easily taken advantage of by her family and strangers and needs 24-hour supervision</p>						

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	<p>for her safety. [Client A] is aware of pedestrian safety but is very vulnerable to being taken advantage of by others especially men since she seeks love and attention. [Client A] does not always see the consequences of her choices or actions. [Client A] requires supervision in her residential setting and in the community due to her vulnerability and the fact she is easily manipulated. [Client A] historically has fallen in love easily with men who show her any attention."</p> <p>01/28/10: A Risk Assessment indicated she was interested in male attention and needed to be monitored with all interactions with the opposite sex.</p> <p>02/01/10: Admission to group home.</p> <p>09/28/10: The IST monthly meeting indicated, "Continued issues with new boyfriend. They would still like to live together at his mother's home but at this time his family has also stated no, they need to get to know each other better and have some further training in sex education. They have been inappropriate at the group home, touching inappropriately while sitting outside on the porch...[client A] has also had inappropriate pictures on her cell phone, she had talked with a guy on [social media] who likes boobs and wanted her to</p>						

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	<p>send pictures of herself. She was not able to figure out how to get them off the phone and could not send them."</p> <p>12/03/10: The Behavior Development Program indicated, "[Client A's] behavior has become increasingly erratic and her IST is gravely concerned that she will harm herself or place herself in danger... [Client A] is technologically sophisticated and is able to use cellular telephones and computers for social networking. She does not seem, however, to understand the dangers of posting personal information on the Internet, and sometimes she posts comments about harming herself, apparently for the secondary gain that often results. She has used cellular telephone cameras to take inappropriate pictures of herself to show men...Due to [client A's] poor judgment, her brother and sister in-law were recently appointed as co-guardians of her person and estate. [Client A's] IST has decided that [client A's] access to cellular telephones should be prohibited and that her access to her computer should be restricted...Contingent Computer Access. Under this update, [client A's] computer will be accessible through a password know only to [client A's] co-guardians and to staff. Staff are prohibited from releasing the password to [client A's] computer to her or to others. In order to</p>						

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	<p>use [social media] or similar social networking sites, [client A] must agree to maintain privacy settings acceptable to her co-guardians and to her IST. If [client A] circumvents computer password protection or acceptable privacy settings, her computer will be physically removed from her possession and placed in a secure location until her co-guardians can meet with the IST to redetermine the conditions of [client A's] computer access.</p> <p>Under this update, [client A] will be permitted to have 60 minutes of computer access on evenings preceding workdays and no more than 120 minute of computer access on weekend days and holidays. [Client A's] IST in conjunction with her co-guardians can change the daily limits of her computer access for cause at any time. If [client A] resists surrendering access to the computer one day her access for the following day will be withheld. During any period when [client A] is under suicide precautions (on suicide watch), she will not have access to her computer. Staff who communicate with [client A] through social networking sites must observe IST guidelines for minimizing attention to [client A's] suicide threats whether they are on-duty or off-duty." The BDP listed the following targeted behaviors for client A: Extreme Irritability; Manipulative</p>			
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	<p>Behavior; Type 1 Resistance; Type 2 Resistance; Suicide Threats/Attempts and Depression. The BDP targeted behaviors did not include any information regarding using social media inappropriately or inappropriate sexual behavior.</p> <p>12/08/10: The Annual Functional Assessment indicated, "It was reported that [client A] seems to be having some difficulties adjusting to her new living environment, displaying several maladaptive behaviors." The maladaptive behaviors included: hurtful to self; hurtful to others; destructive to property; disruptive behavior; unusual or repetitive habits; socially offensive behavior (lies and manipulative); withdrawal or inattentive behavior and uncooperative behavior. The functional assessment did not include any information regarding using social media inappropriately or inappropriate sexual behavior.</p> <p>02/23/11: The workshop case conference indicated, "Team spoke with [client A] regarding appropriate social interaction. [Client A] has been bringing a phone to workshop again which poses a problem...due to a history of taking inappropriate pictures of her nude and displaying it to male co-workers and housemates."</p>						

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	<p>02/23/11: The workshop functional assessment indicated, " She would often report different 'romantic' issues to several of the male clientele and talk about committing herself romantically to them. She would often 'play' one against the other and when they would demonstrate behavioral issues due to this. [Client A] would then report them as being difficult...She has engaged in numerous incidents of sexual behavior while at work. This includes taking pictures of herself naked on her cell phone and digital camera and displaying them before male co-workers."</p> <p>09/28/11: The psychologist's notes indicated, "On 08/12/11 [client A] was on her laptop in the living room, and staff walked in and saw her watching pornography."</p> <p>11/01/11: The Behavior Development Program indicated the following restriction had been removed from this plan: "Under this update, [client A] will be permitted to have 60 minutes of computer access on evenings preceding workdays and no more than 120 minute of computer access on weekend days and holidays. [Client A's] IST in conjunction with her co-guardians can change the daily limits of her computer access for cause at any time. If [client A] resists</p>			

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	<p>surrendering access to the computer one day her access for the following day will be withheld. During any period when [client A] is under suicide precautions (on suicide watch), she will not have access to her computer. Staff who communicate with [client A] through social networking sites much observe IST guidelines for minimizing attention to [client A's] suicide threats whether they are on-duty or off-duty." The 11/01/11 BDP listed the following targeted behaviors for client A: Nonsevere Anger-Control Problems; Manipulative Behavior; Type 1 Resistance; Type 2 Resistance; Suicide Threats/Attempts and Depression. The BDP targeted behaviors did not include any information regarding using social media inappropriately or inappropriate sexual behavior.</p> <p>11/30/11: The psychologist's notes indicated, "On 10/26/11 [client A] reported to staff that after bathing, she inserted a toothbrush into her vagina and anus."</p> <p>11/30/11: The Annual Functional Assessment indicated, "During the past year, [client A] was adjudicated incompetent and her brother [name], functions as her guardian...[client A] continues to have some difficulties living in the group home, displaying several</p>			
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	<p>maladaptive behaviors." The maladaptive behaviors included: hurtful to self; hurtful to others; destructive to property; disruptive behavior; unusual or repetitive habits; socially offensive behavior (lies and manipulative); withdrawal or inattentive behavior and uncooperative behavior. The functional assessment did not include any information regarding using social media inappropriately or inappropriate sexual behavior.</p> <p>On 01/19/12 at 1:00 PM an interview with the Area Director (AD) was conducted. The AD indicated the agency had previous knowledge of client A's behaviors which included inappropriate use of [social media] and inappropriate sexual behavior. The AD indicated client A's BSP did not include these behaviors.</p> <p>This federal tag relates to complaint #IN00102221.</p> <p>9-3-4(a)</p>						