

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 15G457	X2) MULTIPLE CONSTRUCTION A. BUILDING 00 B. WING _____	X3) DATE SURVEY COMPLETED 05/15/2015
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NAME OF PROVIDER OR SUPPLIER MCSHERR INC - B ST	STREET ADDRESS, CITY, STATE, ZIP CODE 4412 S B ST RICHMOND, IN 47374
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W 000 Bldg. 00	<p>This visit was for the investigation of complaint #IN00171461.</p> <p>Complaint #IN00171461: Substantiated, Federal and State deficiencies related to the allegation are cited at W149, W153, W154 and W331.</p> <p>Dates of Survey: May 7, 8 and 15, 2015.</p> <p>Facility Number: 000971 Provider Number: 15G457 AIMS Number: 100244800</p> <p>These deficiencies also reflect state findings in accordance with 460 IAC 9.</p>	W 000		
W 149 Bldg. 00	<p>483.420(d)(1) STAFF TREATMENT OF CLIENTS</p> <p>The facility must develop and implement written policies and procedures that prohibit mistreatment, neglect or abuse of the client. Based on record review and interview for 1 of 3 sampled clients (A), the facility neglected to implement its policy and procedures to ensure the facility staff immediately reported all allegations of abuse, neglect and/or injuries of unknown</p>	W 149	<p>Name and Address of Provider: McSherr, Inc., 4412 S. B Street, Richmond, IN</p> <p>Date Survey Completed: 5/15/2015</p> <p>Provider Identification Number: 000971</p>	06/14/2015

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (see instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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	<p>origin to the administrator and to ensure all allegations of neglect, abuse, and/or injuries of unknown origin were investigated for client A.</p> <p>The facility neglected to implement its policy and procedures to ensure a system was developed and implemented to monitor client A's bruising and/or injuries of unknown origin to ensure client A was healing and/or was not being re-injured.</p> <p>Findings include:</p> <p>The facility's reportable and investigative records were reviewed on 5/7/15 at 2 PM.</p> <p>The 3/5/15 BDDS (Bureau of Developmental Disabilities Services) report indicated: ___ "When staff was helping [client A] with his shower the evening of 3/4/15, she (the staff) noticed bruises on his (client A's) left foot and ankle area. Staff asked [client A] how he got the bruises and he stated that someone pushed him down at [name of workshop] and he fell to the floor. Staff notified McSherr's HSC (Health Services Coordinator/ the facility's RN) of the bruise and the SSC (Social Services Coordinator) due to it being an unknown injury. SSC talked with [client A] about his bruise and he stated that someone pushed him.</p>		<p>SurveyEvent ID: 3YH311 Finding: W149</p> <ul style="list-style-type: none"> The facility neglected to implement its policy and procedures to ensure the facility staff immediately reported all allegations of abuse, neglect and/or injuries of unknown origin to the administrator and to ensure all allegations of neglect, abuse, and/or injuries of unknown origin were investigated for client A. The facility neglected to implement its policy and procedures to ensure a system as developed and implemented to monitor client A's bruising and/or injuries of unknown origin to ensure client A was healing and/or was not being re-injured <p>What corrective action(s) will be accomplished for these residents found to have been affected by the deficient practice?</p> <ul style="list-style-type: none"> Injury Follow up Flow Chart Form was created and implemented on 5/22/2015. This form tracks the healing process of bruises and/or wounds. Staff have been trained on the new form. McSherr did not identify the bruising of Client A as an unknown based on Client A's verbal report. In the future, all vulnerability assessments with communication score of "2" or below, will be utilized as a part of identification of an injury as "unknown." The vulnerability assessment determines if the 				

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	<p>McSherr's HSC came into the group home around 6:30 PM and did an assessment on [client A]. The following is the HSC note: "[Client A] has multiple bruised areas on the inner and out (sic) aspects of his left foot. Bruising is also apparent on the top of his foot by the joint and does not extend down to the first of his foot. There is some bruising around the heel of his foot as well. Bruising is dark red in color and is uniform around the joint. Swelling is a +1 (a detectable impression when a finger is pressed into the skin) around the joint. Pedal pulse (the palpation of a pulse in the foot) present and strong. [Client A] ambulates on his foot with no noted limp or slight limp. [Client A] is not able to rate his pain but says that it hurts. HSC accompanied [client A] to the rest room to perform a body check. No signs of injury or bruising noted on body. [Client A] denies pain in any other area other than left ankle. HSC able to rotate, extend and flex ankle without signs of pain but [client A] continues to say that it hurts. No crepitus (a medical term to describe the grating, crackling or popping sounds and sensations experienced under the skin and/or joints) noted with movement of ankle. [Client A] had made statement to other staff that he had fallen at day services and also made a separate statement that he was pushed. No report</p>		<p>client is capable of reportingfactual information. Within 24 hours ofthe Accident and Injury Report being completed by staff, Social ServicesCoordinator, Health Services Coordinator, QIDP, and Residential Administratorwill be notified by House Manager or designee (via Text Message) of the unknownand an investigation will begin. All fractures (even those that are diagnosedas an old fracture) will be investigated. Immediately upon discharge posthospitalization, a body check will be completed and all bruises and/or injurieswill be noted. In the future the HSC ordesignee will contact the hospital to ask for an explanation of all bruisingand/or injuries. An investigation willbegin if warranted.</p> <ul style="list-style-type: none"> ·McSherrpolicy on Suspected Abuse, Neglect and/or Exploitation will be updated toreflect changes <p>Howwill you identify other residents having the potential to be affected by thesame deficient practice and what corrective action will be taken?</p> <ul style="list-style-type: none"> ·Allclients have the potential to be affected. ·Thenew Injury Follow Up Flow Chart has been implemented and staff at all homeswill be trained on the new Injury Follow Up Flow Chart. ·Inthe future, all vulnerability 		

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	<p>from [name of day services] of any falls or injuries for [client A]. [Client A] reported to the HSC that he did not know what had happened to cause this injury. HSC informed staff to give PRN (as needed) analgesic (pain medication) as ordered if [client A] wants. HSC applied soft ice pack to elevated ankle and informed staff to leave on for 20 minutes then remove for 10 and repeat as necessary for comfort and to decrease swelling. SSC has initiated an investigation into this injury due to it being unknown if [client A] did fall or if someone pushed him down."</p> <p>The 3/25/15 Follow Up BDDS report indicated an investigation was conducted from 3/5/15 through 3/11/15. The report indicated: ___ "After the investigation into the unknown bruises on [client A's] left foot/ankle area was completed it is still unclear how [client A] received the bruises. Although [client A] first said someone had pushed him, he later changed his story to he fell. However, there was not enough preponderance of evidence that indicated someone pushed him down or that he had fallen. It was made known during the investigation that [client A] is on a blood thinner, which can cause an individual to bruise more easily.... McSherr's nurse visited [client</p>		<p>assessments with communication score of "2" or below, will be utilized as a part of identification of an injury as "unknown." The vulnerability assessment determines if the client is capable of reporting factual information. Within 24 hours of the Accident and Injury Report being completed by staff, Social Services Coordinator, Health Services Coordinator, QIDP, and Residential Administrator will be notified by House Manager or designee (via Text Message) of the unknown and an investigation will begin. All fractures (even those that are diagnosed as an old fracture) will be investigated. Immediately upon discharge post hospitalization, a body check will be completed and all bruises and/or injuries will be noted. In the future the HSC or designee will contact the hospital to ask for an explanation of all bruising and/or injuries. An investigation will begin if warranted.</p> <ul style="list-style-type: none"> · McSherr policy on Suspected Abuse, Neglect and/or Exploitation will be updated to reflect changes <p>What measures will be put into place or what systemic changes you will make to ensure that the deficient practice does not recur?)</p> <ul style="list-style-type: none"> · The new Injury Follow Up Flow Chart has been implemented and 	

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	<p>A] on Saturday 3/7/15 after receiving a report of more bruising on [client A's] left foot. RN assessed [client A's] left lower extremity and noted bruising in second and third toes on dorsal side of toes. Also more bruising noted on left shin that was not apparent on 3/4/15. However, there was a decrease in swelling on the outer aspect of left ankle, but swelling remained on inner aspect. [Client A] continued to walk with unaffected gait but stated that he was still having pain. He was not as willing to rotate his ankle and toes as he was earlier in the week. McSherr's nurse transported [client A] to Urgent Care for evaluation and x-ray. The results of the x-rays was (sic) that no fractures were discovered. [Client A's] foot was wrapped due to the swelling and an order to be given Analgesic as needed. McSherr's IDT (Interdisciplinary Team) recommended that [client A] be put on a Daily Body Check. [Client A] will be check (sic) daily at shower time to make sure there are no new injuries that have not been reported."</p> <p>The 4/11/15 BDDS report indicated: ___ "[Client A] was seen on 4/10/15 at [name of hospital] by [name of client A's health care provider] NP (Nurse Practitioner - an advanced practice registered nurse). The appointment was</p>		<p>staff at all homeswill be trained on the new Injury Follow Up Flow Chart.</p> <p>·Inthe future, all vulnerability assessments with communication score of "2" orbelow, will be utilized as a part ofidentification of an injury as "unknown." The vulnerability assessment determines if the client is capable ofreporting factual information. Within 24hours of the Accident and Injury Report being completed by staff, SocialServices Coordinator, Health Services Coordinator, QIDP, and ResidentialAdministrator will be notified by House Manager or designee (via Text Message)of the unknown and an investigation will begin. All fractures (even those thatare diagnosed as an old fracture) will be investigated. Immediately upondischarge post hospitalization, a body check will be completed and all bruisesand/or injuries will be noted. In thefuture the HSC or designee will contact the hospital to ask for an explanationof all bruising and/or injuries. Aninvestigation will begin if warranted.</p> <p>·AProfessional Team (consisting of QIDP, Social Services Coordinator, HealthServices Coordinator, Residential Administrator, and one House Manager) willmeet at least quarterly to review A&l's. Residential Administrator</p>				

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	<p>made on 4/9/15 due to 1+ swelling in bilateral feet and ankles. The NP ordered [client A] to have bilateral x-rays.... The x-ray results showed a fracture of the small bone in the left ankle.... CT (an x-ray) of ankle is scheduled for 4/21/15. [Client A] is scheduled to see the Physician Assistant on 4/13 (2015) at [name of facility] Orthopedics. [Client A] is to stay off of his feet as much as possible, and to elevate his feet. May apply ice if swollen. [Client A] has a follow up in one week at [name of health care facility]."</p> <p>The Follow Up BDDS report dated 4/24/15 indicated: __ "[Client A] was seen by the Physician's Assistant (PA) on 4/13/15 at [name of health care facility] Orthopedics. An x-rays (sic) was done during this appointment and the PA stated that this was an old avulsion (the forcible tearing away of a body part due to an injury or surgery) and did not require anything to be done. The PA also stated that the swelling could come and go for a year. [Client A] is to return in 1 month to be rechecked by [name of health care facility] Orthopedics. [Client A] was seen by [name of NP] at his primary physician's office on 4/10/15 for follow-up of his ankle. [Name of NP] discontinued the order for a CT scan to</p>		<p>will monitor, QIDP will monitor, SocialServices Coordinator will monitor, and Health Services Coordinator will monitor. ·McSherrpolicy on Suspected Abuse, Neglect and/or Exploitation will be updated to reflect changes</p> <p>How will the corrective action(s) be monitored to ensure the deficient practice will not recur (quality assurance program, etc.) and how will it be put into place? ·A Professional Team (consisting of QIDP, Social Services Coordinator, Health Services Coordinator, Residential Administrator, and one House Manager) will meet at least quarterly to review A&I's. ·Residential Administrator will monitor, QIDP will monitor, Social Services Coordinator will monitor, and Health Services Coordinator will monitor.</p> <p>What is the date by which the systemic changes will be completed? 6/14/2015</p> <p>Respectfully Submitted, Rosemary Taylor, Residential Administrator</p>	

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	<p>be done on 4/21/15 due to [client A] being seen and under the care of [name of health care facility] Orthopedics. However she did order elastic wrap to [client A's] left ankle for support. It is not known how [client A] could have a (sic) avulsion (small fracture); however with the PA stating that this injury is old, it could have happened back in March when [client A] had some unknown bruises in his left foot. An IR (Incident Report) [# of report] was done on this unknown as well as an investigation. [Client A] had x-rays of his foot on 3/7/15 and nothing showed up at that time. A Daily Body Check continues to be done on [client A] at his bath time. McSherr's RN is monitoring the swelling of his foot. [Client A's] foot is being wrapped in the elastic wrap at this time."</p> <p>Client A's record was reviewed on 5/8/15 at 11 AM.</p> <p>Client A's hospital radiology report dated 3/7/15 indicated "trauma, left ankle pain.... There is ankle soft tissue swelling. There is no fracture. There is no dislocation."</p> <p>Client A's hospital radiology report dated 4/10/15 indicated "left ankle pain and edema.... Findings: There is no evidence of an acute fracture or dislocation.</p>			

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	<p>Impression: Probable non-united avulsion fracture of the left navicular (a bone in the foot)."</p> <p>Client A's Daily Body Check (DBC) records for March and April 2015 were reviewed on 5/8/15 at 1 PM.</p> <p>The DBC records indicated:</p> <p>3/14/15 two bruises - "On the back of his (client A's) left knee and a small on the back of right ankle (sic)."</p> <p>3/15/15 two bruises - The DBC record indicated no descriptive note.</p> <p>3/24/15 one bruise - "on inside of foot a bruise and swelling."</p> <p>3/27/15 one other - "swelled (sic) on left ankle still."</p> <p>4/1/15 five bruises - The DBC record indicated no descriptive note.</p> <p>4/8/15 one bruise - "right inter (sic) elbow about 2 cm (centimeters) in size and is light in color."</p> <p>4/9/15 two bruises - "right inter (sic) leg on knee and behind leg bruise purple color."</p> <p>4/10/15 three bruises - "right inter (sic) leg about 1 1/2 cm in size light bruise color (sic)."</p> <p>4/11/15 fourteen bruises - The DBC record indicated no descriptive note.</p> <p>4/13/15: "#1- #4 left arm upper (sic) down arm light bruise 1 cm in size, #5 right upper arm light</p>			

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	<p>color bruise 1 cm in size, #6 lower right side light color bruise 1/2 cm in size, #7 1/2 cm upper left chest light bruise color, #8 1/2 cm light bruise right lower leg, #9 1/2 cm light color bruise right upper leg, #10 left leg upper 1 cm in size light bruise color, #11 left knee 1 cm light color bruise. Came home from hospital."</p> <p>4/27/15 seventeen bruises - "Dime sized bluish/black bruise on inner right thigh."</p> <p>4/30/15 eighteen bruises - "Bluish/purple 1/2 inch oblong bruise on left heel."</p> <p>During interview with the SSC on 5/8/15 at 1 PM, the SSC: __ Indicated the staff had begun doing daily body assessments on client A because client A was not a reliable reporter of his own injuries and because client A had recently been having multiple bruising and injuries of unknown source. __ Indicated the staff were to inspect client A during bath time and if a scratch or bruise or other marking was found the staff were to number their findings on the DBC on the front of the page and then on the second page the staff were to make a narrative/descriptive note describing the injury.</p>			

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	<p>__ Indicated the staff were to start the page with number one and continue numbering the bruises and/or injuries as they were found.</p> <p>__ Indicated all injuries of unknown origin were to be reported to the house manager, to the SSC and to the administrator.</p> <p>__ Indicated she was not aware of all of the reports made on client A's DBC record for March and April, 2015.</p> <p>__ Indicated the staff should have notified the appropriate people in regard to the unknown injuries for client A.</p> <p>__ Indicated the staff documented the bruise/scratch/other on the DBC.</p> <p>__ Stated, "I think the staff are confused as to how they are to document on the DBC records."</p> <p>__ Indicated when asked how the facility tracked and/or monitor the healing of bruises/scratches/injuries, the SSC indicated the facility did not have a system in place to track the healing process of the bruises/scratches/other injuries noted on the DBC records.</p> <p>__ Stated, "I think some of the bruises documented were duplicated because the staff didn't understand" how the DBC was to be used.</p> <p>__ Indicated when asked if an investigation had been conducted for client A in regard to his fractured foot that was discovered on 4/10/15, the SSD</p>			

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	<p>stated, "No, we just thought it was the same issue as the one in March. I wasn't thinking of it being a month apart or of it being an unknown."</p> <p>__ Indicated client A returned from the hospital with multiple bruising.</p> <p>__ Indicated no investigation in regard to the bruises client A obtained while in the hospital on 4/11/15 for overnight observation.</p> <p>Review of the 2014 revised facility policy "MCSHERR, INC. INVESTIGATIONS and SUSPECTED ABUSE NEGLECT OR EXPLOITATION" on 5/7/15 at 2 PM indicated any "alleged, suspected, or actual abuse, neglect or exploitation of an individual, any violation of an individual's rights, any client to client abuse, and/or any injuries of unknown origin must be reported accordingly to Bureau of Quality Improvement Services (BQIS) within twenty-four (24) hours, while following appropriate reporting procedures." The policy indicated all alleged, suspected, or actual abuse, neglect or exploitation of an individual, any violation of an individual's rights, any client to client abuse, and/or any injuries of unknown origin was to be thoroughly investigated.</p> <p>This federal tag relates to complaint #IN00171461.</p>				

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W 153 Bldg. 00	<p>9-3-2(a)</p> <p>483.420(d)(2) STAFF TREATMENT OF CLIENTS The facility must ensure that all allegations of mistreatment, neglect or abuse, as well as injuries of unknown source, are reported immediately to the administrator or to other officials in accordance with State law through established procedures.</p> <p>Based on interview and record review for 19 of the 21 injuries of unknown origin, the facility failed to ensure all injuries of unknown origin were reported immediately to the administrator.</p> <p>Findings include:</p> <p>Client A's Daily Body Check (DBC) records for March and April 2015 were reviewed on 5/8/15 at 1 PM.</p> <p>Client A's Daily Body Check (DBC) records for March and April 2015 were reviewed on 5/8/15 at 1 PM. The DBC records indicated: 3/14/15 two bruises - "On the back of his (client A's) left knee and a small on the back of right ankle (sic)." 3/15/15 two bruises - The DBC record indicated no descriptive note.</p>	W 153	<p>Name and Address of Provider: McSherr, Inc., 4412 S. B Street, Richmond, IN</p> <p>Date Survey Completed: 5/15/2015</p> <p>Provider Identification Number: 000971</p> <p>Survey Event ID: 3YH311</p> <p>Finding: W153-The facility failed to ensure all injuries of unknown origin were reported immediately to the administrator</p> <p>What corrective action(s) will be accomplished for these residents found to have been affected by the deficient practice? ·McSherr did not identify the bruising of Client A as an unknown based on Client A's verbal report. In the future, all vulnerability assessments with communication score of "2" or below, will be utilized as a part of</p>	06/14/2015

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NAME OF PROVIDER OR SUPPLIER MCSHERR INC - B ST	STREET ADDRESS, CITY, STATE, ZIP CODE 4412 S B ST RICHMOND, IN 47374
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	<p>3/24/15 one bruise - "on inside of foot a bruise and swelling."</p> <p>3/27/15 one other - "swelled (sic) on left ankle still."</p> <p>4/1/15 five bruises - The DBC record indicated no descriptive note.</p> <p>4/8/15 one bruise - "right inter (sic) elbow about 2 cm (centimeters) in size and is light in color."</p> <p>4/9/15 two bruises - "right inter (sic) leg on knee and behind leg bruise purple color (sic)."</p> <p>4/10/15 three bruises - "right inter (sic) leg about 1 1/2 cm in size light bruise color."</p> <p>4/11/15 fourteen bruises - The DBC record indicated no descriptive note.</p> <p>4/27/15 seventeen bruises - "Dime sized bluish/black bruise on inner right thigh."</p> <p>4/30/15 eighteen bruises - "Bluish/purple 1/2 inch oblong bruise on left heel."</p> <p>During interview with the SSC (Social Services Coordinator) on 5/8/15 at 1 PM, the SSC: ___ Indicated the staff had begun doing daily body assessments on client A because client A was not a reliable reporter of his own injuries and because client A had recently been having multiple bruising and injuries of</p>		<p>identification of an injury as "unknown." The vulnerability assessment determines if the client is capable of reporting factual information. Within 24 hours of the Accident and Injury Report being completed by staff, Social Services Coordinator, Health Services Coordinator, QIDP, and Residential Administrator will be notified by House Manager or designee (via Text Message) of the unknown and an investigation will begin.</p> <p>·All fractures (even those that are diagnosed as an old fracture) will be investigated.</p> <p>How will you identify other residents having the potential to be affected by the same deficient practice and what corrective action will be taken?</p> <p>·All residents have the potential to be affected.</p> <p>·In the future, all vulnerability assessments with communication score of "2" or below, will be utilized as a part of identification of an injury as "unknown." The vulnerability assessment determines if the client is capable of reporting factual information.</p> <p>·McSherr policy on Suspected Abuse, Neglect and Exploitation will be updated to reflect text notifications to Residential Administrator, SSC, QIDP, and HSC within twenty-four (24) hours of notice of an unknown injury investigation.</p>	

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	<p>unknown source.</p> <p>__ Indicated the staff were to inspect client A during bath time and if a scratch or bruise or other marking was found the staff were to number their findings on the DBC on the front of the page and then on the second page the staff were to make a narrative/descriptive note describing the injury.</p> <p>__ Indicated the staff were to start the page with number one and continue numbering the bruises and/or injuries as they were found.</p> <p>__ Indicated all injuries of unknown origin were to be reported to the house manager, to the SSC and to the administrator.</p> <p>__ Indicated she was not aware of all of the reports made on client A's DBC record for March and April, 2015.</p> <p>__ Indicated the staff should have notified the appropriate people in regard to the unknown injuries for client A.</p> <p>This federal tag relates to complaint #IN00171461.</p> <p>9-3-2(a)</p>		<p>·The McSherr process of identifying Unknown vs. Known will change and staff will be trained accordingly.</p> <p>What measures will be put into place or what systemic changes you will make to ensure that the deficient practice does not recur?</p> <p>·McSherr policy on Suspected Abuse, Neglect and Exploitation will be updated to reflect text notifications to Residential Administrator, SSC, QIDP, and HSC within twenty-four (24) hours of notice of an unknown injury investigation. All vulnerability assessments with communication score of "2" or below will be utilized as a part of identification of an injury as "unknown." The vulnerability assessment determines if the client is capable of reporting factual information.</p> <p>·The McSherr process of identifying Unknown vs. Known will change and staff will be trained accordingly.</p> <p>·Monthly IDT will review for compliance with McSherr policy and state statutes.</p> <p>How will the corrective action(s) be monitored to ensure the deficient practice will not recur (quality assurance program, etc.) and how will it be put into place?</p> <p>·A Professional Team (consisting of QIDP, Social</p>		

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W 154 Bldg. 00	<p>483.420(d)(3) STAFF TREATMENT OF CLIENTS The facility must have evidence that all alleged violations are thoroughly investigated.</p> <p>Based on record review and interview for 12 of 13 injuries of unknown origin, the facility failed to conduct an investigation for client A in regard to a fractured foot and in regard to the 11 bruises and/or injuries recorded on client A's Daily Body Check record for April 2015.</p> <p>Findings include: The facility's reportable and investigative records were reviewed on 5/7/15 at 2 PM.</p>	W 154	<p>Services Coordinator, HealthServices Coordinator, Residential Administrator, and one House Manager) will meet at least quarterly to review A&I's. ·ResidentialAdministrator will monitor, QIDP will monitor, Social Services Coordinator will monitor, and Health Services Coordinator will monitor. What is the date by which the systemic changes will be completed? 6/14/2015</p> <p>Respectfully Submitted, Rosemary Taylor, Residential Administrator</p> <p>Name and Address of Provider: McSherr, Inc., 4412 S. B Street, Richmond, IN Date Survey Completed: 5/15/2015 Provider Identification Number: 000971 Survey Event ID: 3YH311</p> <p>Finding: W154-The facility failed to conduct an investigation for client A in regard to a fractured foot and in regard to the 11 bruises and/or injuries recorded on client A's Daily Body Check record for April 2015. What corrective action(s) will be</p>	06/14/2015	

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	<p>The 3/5/15 BDDS (Bureau of Developmental Disabilities Services) report indicated: ___ "When staff was helping [client A] with his shower the evening of 3/4/15, she (the staff) noticed bruises on his (client A's) left foot and ankle area. Staff asked [client A] how he got the bruises and he stated that someone pushed him down at [name of workshop] and he fell to the floor. Staff notified McSherr's HSC (Health Services Coordinator/ the facility's RN) of the bruise and the SSC (Social Services Coordinator) due to it being an unknown injury. SSC talked with [client A] about his bruise and he stated that someone pushed him. McSherr's HSC came into the group home around 6:30 PM and did an assessment on [client A]. The following is the HSC note: "[Client A] has multiple bruised areas on the inner and out (sic) aspects of his left foot. Bruising is also apparent on the top of his foot by the joint and does not extend down to the first of his foot. There is some bruising around the heel of his foot as well. Bruising is dark red in color and is uniform around the joint. Swelling is a +1 (a detectable impression when a finger is pressed into the skin) around the joint. Pedal pulse (the palpation of a pulse in the foot) present and strong. [Client A] ambulates on his foot with no noted limp</p>		<p>accomplished for these residents found to have been affected by the deficient practice?</p> <ul style="list-style-type: none"> ·McSherrdid not identify the bruising of Client A as an unknown based on Client A'sverbal report and recent release from the hospital. In the future, all vulnerability assessmentswith communication score of "2" or below, will be utilized as a part of identificationof an injury as "unknown." Thevulnerability assessment determines if the client is capable of reportingfactual information. Within 24 hours of theAccident and Injury Report being completed by staff, Social ServicesCoordinator, Health Services Coordinator, QIDP, and Residential Administratorwill be notified by House Manager or designee (via Text Message) of the unknownand an investigation will begin. ·Allfractures (even those that are diagnosed as an old fracture) will beinvestigated. ·Immediatelyupon discharge post hospitalization, a body check will be completed and allbruises and/or injuries will be noted. In the future the HSC or designee will contact the hospital to ask foran explanation of all bruising and/or injuries and this will be entered intothe client's file. An investigation will be done if warranted. <p>Howwill you identify other</p>	
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	<p>or slight limp. [Client A] is not able to rate his pain but says that it hurts. HSC accompanied [client A] to the rest room to perform a body check. No signs of injury or bruising noted on body. [Client A] denies pain in any other area other than left ankle. HSC able to rotate, extend and flex ankle without signs of pain but [client A] continues to say that it hurts. No crepitus (a medical term to describe the grating, crackling or popping sounds and sensations experienced under the skin and/or joints) noted with movement of ankle. [Client A] had made statement to other staff that he had fallen at day services and also made a separate statement that he was pushed. No report from [name of day services] of any falls or injuries for [client A]. [Client A] reported to the HSC that he did not know what had happened to cause this injury. HSC informed staff to give PRN (as needed) analgesic (pain medication) as ordered if [client A] wants. HSC applied soft ice pack to elevated ankle and informed staff to leave on for 20 minutes then remove for 10 and repeat as necessary for comfort and to decrease swelling. SSC has initiated an investigation into this injury due to it being unknown if [client A] did fall or if someone pushed him down."</p> <p>The 3/25/15 Follow Up BDDS report</p>		<p>residents having the potential to be affected by the same deficient practice and what corrective action will be taken?</p> <ul style="list-style-type: none"> ·All residents have the potential to be affected. ·McSherr policy on Suspected Abuse, Neglect and Exploitation will be updated to reflect text notifications to Residential Administrator, SSC, QMRP, and HSC within twenty-four (24) hours of notice of an unknown injury investigation. ·The McSherr process of identifying Unknown vs. Known will change and staff will be trained accordingly. ·Also, the policy will be updated to include body checks post hospitalization and calls to the hospital to get reasons for bruises. <p>What measures will be put into place or what systemic changes you will make to ensure that the deficient practice does not recur?)</p> <ul style="list-style-type: none"> ·McSherr policy on Suspected Abuse, Neglect and Exploitation will be updated to reflect text notifications to Residential Administrator, SSC, QIDP, and HSC within twenty-four (24) hours of notice of an unknown injury investigation. ·The McSherr process of identifying Unknown vs. Known will change and staff will be trained accordingly. 		

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	<p>indicated an investigation was conducted from 3/5/15 through 3/11/15. The report indicated:</p> <p>___ "After the investigation into the unknown bruises on [client A's] left foot/ankle area was completed it is still unclear how [client A] received the bruises. Although [client A] first said someone had pushed him, he later changed his story to he fell. However, there was not enough preponderance of evidence that indicated someone pushed him down or that he had fallen. It was made known during the investigation that [client A] is on a blood thinner, which can cause an individual to bruise more easily.... McSherr's nurse visited [client A] on Saturday 3/7/15 after receiving a report of more bruising on [client A's] left foot. RN assessed [client A's] left lower extremity and noted bruising in second and third toes on dorsal side of toes. Also more bruising noted on left shin that was not apparent on 3/4/15. However, there was a decrease in swelling on the outer aspect of left ankle, but swelling remained on inner aspect. [Client A] continued to walk with unaffected gait but stated that he was still having pain. He was not as willing to rotate his ankle and toes as he was earlier in the week. McSherr's nurse transported [client A] to Urgent Care for evaluation and x-ray. The results of the x-rays was</p>		<p>·Also,the policy will be updated to include body checks post hospitalization andcalls to the hospital to get reasons for bruises.</p> <p>·MonthlyIDT will review for compliance with McSherr policy and state statutes.</p> <p>Howwill the corrective action(s) be monitored to ensure the deficient practicewill not recur (quality assurance program, etc.) and how will it be put intoplace?</p> <p>·AProfessional Team (consisting of QIDP, Social Services Coordinator, HealthServices Coordinator, Residential Administrator, and one House Manager) willmeet at least quarterly to review A&I's.</p> <p>·ResidentialAdministrator will monitor, QIDP will monitor, Social Services Coordinator willmonitor, and Health Services Coordinator will monitor.</p> <p>Whatis the date by which the systemic changes will be completed? 6/14/2015</p> <p>RespectfullySubmitted,</p> <p>RosemaryTaylor, Residential Administrator</p>		

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	<p>(sic) that no fractures were discovered. [Client A's] foot was wrapped due to the swelling and an order to be given Analgesic as needed. McSherr's IDT (Interdisciplinary Team) recommended that [client A] be put on a Daily Body Check. [Client A] will be check (sic) daily at shower time to make sure there are no new injuries that have not been reported."</p> <p>The 4/11/15 BDDS report indicated: ___ "[Client A] was seen on 4/10/15 at [name of hospital] by [name of client A's health care provider] NP (Nurse Practitioner - an advanced practice registered nurse). The appointment was made on 4/9/15 due to 1+ swelling in bilateral feet and ankles. The NP ordered [client A] to have bilateral x-rays.... The x-ray results showed a fracture of the small bone in the left ankle.... CT (an x-ray) of ankle is scheduled for 4/21/15. [Client A] is scheduled to see the Physician Assistant on 4/13 (2015) at [name of facility] Orthopedics. [Client A] is to stay off of his feet as much as possible, and to elevate his feet. May apply ice if swollen. [Client A] has a follow up in one week at [name of health care facility]."</p> <p>The Follow Up BDDS report dated 4/24/15 indicated:</p>			

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	<p>__ "[Client A] was seen by the Physician's Assistant (PA) on 4/13/15 at [name of health care facility] Orthopedics. An x-rays (sic) was done during this appointment and the PA stated that this was an old avulsion (the forcible tearing away of a body part due to an injury or surgery) and did not require anything to be done. The PA also stated that the swelling could come and go for a year. [Client A] is to return in 1 month to be rechecked by [name of health care facility] Orthopedics. [Client A] was seen by [name of NP] at his primary physician's office on 4/10/15 for follow-up of his ankle. [Name of NP] discontinued the order for a CT scan to be done on 4/21/15 due to [client A] being seen and under the care of [name of health care facility] Orthopedics. However she did order elastic wrap to [client A's] left ankle for support. It is not known how [client A] could have a (sic) avulsion (small fracture); however with the PA stating that this injury is old, it could have happened back in March when [client A] had some unknown bruises in his left foot. An IR (Incident Report) [# of report] was done on this unknown as well as an investigation. [Client A] had x-rays of his foot on 3/7/15 and nothing showed up at that time. A Daily Body Check continues to be done on [client A] at his bath time.</p>			

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	<p>McSherr's RN is monitoring the swelling of his foot. [Client A's] foot is being wrapped in the elastic wrap at this time."</p> <p>Client A's record was reviewed on 5/8/15 at 11 AM.</p> <p>__ Client A's hospital radiology report dated 3/7/15 indicated "trauma, left ankle pain.... There is ankle soft tissue swelling. There is no fracture. There is no dislocation."</p> <p>__ Client A's hospital radiology report dated 4/10/15 indicated "left ankle pain and edema.... Findings: There is no evidence of an acute fracture or dislocation. Impression: Probable non-united avulsion fracture of the left navicular (a bone in the foot)."</p> <p>Client A's nursing notes indicated, not all inclusive:</p> <p>Client A's Daily Body Check (DBC) records for April 2015 indicated 4/13/15:</p> <p>#1- #4 left arm upper (sic) down arm light bruise 1 cm in size.</p> <p>#5 right upper arm light color bruise 1 cm in size.</p> <p>#6 lower right side light color bruise 1/2 cm in size.</p> <p>#7 1/2 cm upper left chest light bruise color (sic).</p> <p>#8 1/2 cm light bruise right lower leg.</p> <p>#9 1/2 cm light color bruise right upper leg.</p>			

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	<p>#10 left leg upper 1 cm in size light bruise color. #11 left knee 1 cm light color bruise. Came home from hospital."</p> <p>During interview with the SSC on 5/8/15 at 1 PM, the SSC: ___ Indicated the staff had begun doing daily body assessments on client A because client A was not a reliable reporter of his own injuries and because client A had recently been having multiple bruising and injuries of unknown source. ___ Indicated the staff were to inspect client A during bath time and if a scratch or bruise or other marking was found the staff were to number their findings on the DBC on the front of the page and then on the second page the staff were to make a narrative/descriptive note describing the injury. ___ Indicated when asked if an investigation had been conducted for client A in regard to his fractured foot that was discovered on 4/10/15, the SSD stated, "No, we just thought it was the same issue as the one in March. I wasn't thinking of it being a month apart or of it being an unknown." ___ Indicated client A returned from the hospital with multiple bruising. ___ Indicated no investigation in regard to the bruises client A obtained while in the</p>			

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W 331 Bldg. 00	<p>hospital on 4/11/15 for overnight observation.</p> <p>This federal tag relates to complaint #IN00171461.</p> <p>9-3-2(a)</p> <p>483.460(c) NURSING SERVICES</p> <p>The facility must provide clients with nursing services in accordance with their needs. Based on record review and interview for 1 of 3 sampled clients (A) the facility failed:</p> <p>__ To ensure nursing services assessed and/or monitored the swelling in client A's lower extremities.</p> <p>__ To ensure nursing services developed and implemented a plan a care that included how the staff were to care for client A in regard to the swelling and injury to client A's left foot and when and how the elastic wrap was to be used.</p> <p>__ To ensure the staff were trained to apply client A's elastic wrap and to monitor client A's circulatory needs in regard to the use of the wrap.</p> <p>Findings include:</p> <p>The facility's reportable and investigative</p>	W 331	<p>Name and Address of Provider: McSherr, Inc., 4412 So. B. Street, Richmond, IN</p> <p>Date Survey Completed: 5/15/2015</p> <p>Provider Identification Number: 000971</p> <p>Survey Event ID: 3YH311</p> <p>Finding: W331– The facility failed to:</p> <ul style="list-style-type: none"> ·Ensure nursing services assessed and/or monitored the swelling in client A's lower extremities ·Ensure nursing services developed and implemented a plan of care that included how the staff were to care for client A in regard to the swelling and injury to client A's left foot and when and how the elastic wrap was to be used 	06/14/2015

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	<p>records were reviewed on 5/7/15 at 2 PM.</p> <p>The 3/5/15 BDDS (Bureau of Developmental Disabilities Services) report indicated: ___ "When staff was helping [client A] with his shower the evening of 3/4/15, she (the staff) noticed bruises on his (client A's) left foot and ankle area. Staff asked [client A] how he got the bruises and he stated that someone pushed him down at [name of workshop] and he fell to the floor. Staff notified McSherr's HSC (Health Services Coordinator/ the facility's RN) of the bruise and the SSC (Social Services Coordinator) due to it being an unknown injury. SSC talked with [client A] about his bruise and he stated that someone pushed him. McSherr's HSC came into the group home around 6:30 PM and did an assessment on [client A]. The following is the HSC note: "[Client A] has multiple bruised areas on the inner and out (sic) aspects of his left foot. Bruising is also apparent on the top of his foot by the joint and does not extend down to the first of his foot. There is some bruising around the heel of his foot as well. Bruising is dark red in color and is uniform around the joint. Swelling is a +1 (a detectable impression when a finger is pressed into the skin) around the joint. Pedal pulse (the palpation of a pulse in</p>		<p>·Ensure the staff were trained to apply client A's elastic wrap and to monitor client A's circulatory needs in regard to the use of the wrap</p> <p>What corrective action(s) will be accomplished for these residents found to have been affected by this finding?</p> <p>·A Nursing Intervention Form has been developed and implemented to record and monitor client A's swelling</p> <p>·A Plan of Care/High Risk Plan will be written by HSC to address swelling and injury to client A's left foot. This will include all interventions and care of swelling including use of wrap as directed by physician.</p> <p>·Staff will be trained on appropriate application of ace bandage/wrap and monitoring of circulatory needs for client A when ordered by physician</p> <p>How will you identify other residents having the potential to be affected by the same deficient practice and what corrective action will be taken?</p> <p>·All consumers have the potential to be affected</p> <p>·A Nursing Intervention Form has been developed to record and monitor swelling if warranted</p> <p>·A Plan of Care/High Risk Plan will be written by HSC if warranted</p> <p>·Staff will be trained on appropriate application of ace</p>	

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	<p>the foot) present and strong. [Client A] ambulates on his foot with no noted limp or slight limp. [Client A] is not able to rate his pain but says that it hurts. HSC accompanied [client A] to the rest room to perform a body check. No signs of injury or bruising noted on body. [Client A] denies pain in any other area other than left ankle. HSC able to rotate, extend and flex ankle without signs of pain but [client A] continues to say that it hurts. No crepitus (a medical term to describe the grating, crackling or popping sounds and sensations experienced under the skin and/or joints) noted with movement of ankle. [Client A] had made statement to other staff that he had fallen at day services and also made a separate statement that he was pushed. No report from [name of day services] of any falls or injuries for [client A]. [Client A] reported to the HSC that he did not know what had happened to cause this injury. HSC informed staff to give PRN (as needed) analgesic (pain medication) as ordered if [client A] wants. HSC applied soft ice pack to elevated ankle and informed staff to leave on for 20 minutes then remove for 10 and repeat as necessary for comfort and to decrease swelling. SSC has initiated an investigation into this injury due to it being unknown if [client A] did fall or if someone pushed him down."</p>		<p>bandage/wrap and monitoring of circulatory needs as warranted</p> <p>What measures will be put into place or what systemic changes you will make to ensure that the deficient practice does not recur?</p> <ul style="list-style-type: none"> · If there is doctor-ordered care (such as an Ace Bandage, oxygen use, etc.), HSC will determine if a Medical/Nursing Instruction Sheet is needed. If so, the doctor's orders, along with the Medical/Nursing Instruction Sheet and Staff Record of Training form, will be presented to the Residential Administrator or designee for signature. · A Professional Team (consisting of QIDP, Social Services Coordinator, Health Services Coordinator, Residential Administrator, and one House Manager) will meet at least quarterly and will review Nursing Intervention Forms. · IDT will complete monthly reviews of the High Risk Plans · Staff will be trained no later than 6/12/15 <p>How will the corrective action(s) be monitored to ensure the deficient practice will not recur (quality assurance program, etc.) and how will it be put into place?</p> <ul style="list-style-type: none"> · If there is doctor-ordered care (such as an Ace Bandage, 	

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	<p>The 3/25/15 Follow Up BDDS report indicated an investigation was conducted from 3/5/15 through 3/11/15. The report indicated:</p> <p>___ "After the investigation into the unknown bruises on [client A's] left foot/ankle area was completed it is still unclear how [client A] received the bruises. Although [client A] first said someone had pushed him, he later changed his story to he fell. However, there was not enough preponderance of evidence that indicated someone pushed him down or that he had fallen. It was made known during the investigation that [client A] is on a blood thinner, which can cause an individual to bruise more easily.... McSherr's nurse visited [client A] on Saturday 3/7/15 after receiving a report of more bruising on [client A's] left foot. RN assessed [client A's] left lower extremity and noted bruising in second and third toes on dorsal side of toes. Also more bruising noted on left shin that was not apparent on 3/4/15. However, there was a decrease in swelling on the outer aspect of left ankle, but swelling remained on inner aspect. [Client A] continued to walk with unaffected gait but stated that he was still having pain. He was not as willing to rotate his ankle and toes as he was earlier in the week. McSherr's nurse transported</p>		<p>oxygen use, etc.), HSC will determine if a Medical/Nursing Instruction Sheet is needed. If so, the doctor's orders, along with the Medical/Nursing Instruction Sheet and Staff Record of Training form, will be presented to the Residential Administrator or designee for signature.</p> <ul style="list-style-type: none"> · A Professional Team (consisting of QIDP, Social Services Coordinator, Health Services Coordinator, Residential Administrator, and one House Manager) will meet at least quarterly and will review Nursing Intervention Forms. · IDT will complete monthly reviews of the High Risk Plans (including · Staff will be trained no later than 6/12/15 <p>What is the date by which the systemic changes will be completed? 06/14/2015</p> <p>Respectfully Submitted, Rosemary Taylor, Residential Administrator</p>				

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	<p>[client A] to Urgent Care for evaluation and x-ray. The results of the x-rays was (sic) that no fractures were discovered. [Client A's] foot was wrapped due to the swelling and an order to be given Analgesic as needed. McSherr's IDT (Interdisciplinary Team) recommended that [client A] be put on a Daily Body Check. [Client A] will be check (sic) daily at shower time to make sure there are no new injuries that have not been reported."</p> <p>The 4/11/15 BDDS report indicated: __ "[Client A] was seen on 4/10/15 at [name of hospital] by [name of client A's health care provider] NP (Nurse Practitioner - an advanced practice registered nurse). The appointment was made on 4/9/15 due to 1+ swelling in bilateral feet and ankles. The NP ordered [client A] to have bilateral x-rays.... The x-ray results showed a fracture of the small bone in the left ankle.... CT (an x-ray) of ankle is scheduled for 4/21/15. [Client A] is scheduled to see the Physician Assistant on 4/13 (2015) at [name of facility] Orthopedics. [Client A] is to stay off of his feet as much as possible, and to elevate his feet. May apply ice if swollen. [Client A] has a follow up in one week at [name of health care facility]."</p>			

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	<p>The 4/12/15 BDDS report indicated on 4/11/15 at 4:15 PM client A was complaining of pain in his feet and feeling weak/nervous and was having difficulty breathing. Client A's swelling in his feet had "decreased and was 1+ in inner and outer aspect of left ankle but not in other parts of feet like two days prior." Client A stated he couldn't breathe. The RN went to call 911 and staff called out to inform the RN that client A "had passed out in his bed." Client A was breathing but did not respond to verbal stimuli. Client A was transported to the hospital at 9:40 PM. Lab studies showed no evidence of cardiac issues and client A was admitted for overnight observations and released to return to the group home on 4/12/15.</p> <p>The Follow Up BDDS report dated 4/24/15 indicated: __"[Client A] was seen by the Physician's Assistant (PA) on 4/13/15 at [name of health care facility] Orthopedics. An x-rays (sic) was done during this appointment and the PA stated that this was an old avulsion (the forcible tearing away of a body part due to an injury or surgery) and did not require anything to be done. The PA also stated that the swelling could come and go for a year. [Client A] is to return in 1 month to be rechecked by [name of health care</p>			

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	<p>facility] Orthopedics. [Client A] was seen by [name of NP] at his primary physician's office on 4/10/15 for follow-up of his ankle. [Name of NP] discontinued the order for a CT scan to be done on 4/21/15 due to [client A] being seen and under the care of [name of health care facility] Orthopedics. However she did order elastic wrap to [client A's] left ankle for support. It is not known how [client A] could have a (sic) avulsion (small fracture); however with the PA stating that this injury is old, it could have happened back in March when [client A] had some unknown bruises in his left foot. An IR (Incident Report) [# of report] was done on this unknown as well as an investigation. [Client A] had x-rays of his foot on 3/7/15 and nothing showed up at that time. A Daily Body Check continues to be done on [client A] at his bath time. McSherr's RN is monitoring the swelling of his foot. [Client A's] foot is being wrapped in the elastic wrap at this time."</p> <p>Client A's record was reviewed on 5/8/15 at 11 AM.</p> <p>Client A's hospital radiology report dated 3/7/15 indicated "trauma, left ankle pain.... There is ankle soft tissue swelling. There is no fracture. There is no dislocation."</p>			

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	<p>Client A's hospital radiology report dated 4/10/15 indicated "left ankle pain and edema.... Findings: There is no evidence of an acute fracture or dislocation. Impression: Probable non-united avulsion fracture of the left navicular (a bone in the foot)."</p> <p>Client A's 3/7/15 urgent care record indicated "X-ray indicates no fracture or dislocation. Use Ace wrap during the day for the next 3 - 5 days. Encourage pt (patient) to sit with leg up on a stool. Use ice - 20 minutes on then off - do this 4 times a day for the next 3 days. Give Tylenol or Ibuprofen for pain or discomfort. Encourage wearing a show when up during the day."</p> <p>Client A's physician's note dated 4/13/15 indicated "Patient here for left foot pain. Discussed with patient that xrays show a possible old avulsion fx (fracture) over the navicular bone. On exam the patient presents with pain all over. Advised the caretaker that this is equivalent to an ankle sprain. Advised to continue wearing good supportive tennis shoes. Continue with WBAT (weight bearing as tolerated). Call if increased pain. Will consider fx boot."</p> <p>Client A's physician's order dated 4/20/15</p>			

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	<p>"Elastic wrap to left foot/ankle."</p> <p>Client A's staff progress notes indicated, not all inclusive:</p> <p>__3/5/15 3 PM to 9 PM - Client A took a shower, put on his pajamas and sat in his room with an ice pack on his ankle.</p> <p>__3/7/15 3 PM to 9 PM - Client A returned from urgent care at 4:30 PM and was given Tylenol for pain in his left ankle. Client A "propped his foot up and put an ice pack on it. [Client A] watched tv (television) in the living room [Client A] took his shower and the wrap he had on his ankle from urgent care was removed for the shower. The wrap was replaced after he finished his shower. He put his pajamas on. He rested in his room and listened to his radio. [Client A] propped his foot up and put an ice pack on again."</p> <p>__3/7/15 12 AM to 9 AM - "Allowed this staff to look at him. His left ankle is swollen and bruised."</p> <p>__3/24/15 3 PM to 9 PM - "Complained of foot pain and staff noticed that he had swelling and a bruise on the inside of his left foot." "</p> <p>__4/10/15 3 PM to 9 PM - Client A "said foot hurt put ice on every 20 min (minutes) for 10 min."</p> <p>__4/21/15 3 PM to 9:30 PM - "Nurse was here, he (the nurse) talked to him while sitting in his recliner, took off his ankle</p>			

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	<p>wrap and laid it with his shoes next to chair. [Client A] came into kitchen in his bare feet, staff asked him to put slippers on, he stated, "They don't fit." He went to bedroom, put on his red shoes, went and sat in recliner with ice pack on ankle, got up and stated, "I'm better."</p> <p>__4/11/15 12 AM to 9 AM - Client A "was up on and off with ankle pain, went to the bathroom at 2:17 AM and woke up for breakfast at 6:50 AM then watched tv and listened to radio with foot elevated."</p> <p>__4/16/15 3 PM to 9 PM - "Staff asked [client A] if he wanted to walk outside to the mail box and [client A] stated his foot was hurting and asked for the ice pack. [Client A] sat with ice on for 20 min."</p> <p>__4/16/15 12 AM to 9 AM - Client A woke up at 4:30 AM and complained of foot pain. The staff looked at his foot. "He (client A) had blisters or bumps all over left toes."</p> <p>__4/27/15 3 PM to 9 PM - [Client A's] left ankle was also swollen, due to his wrap not being on during the day."</p> <p>__4/29/15 3 PM to 9 PM - "Put ice pack on foot."</p> <p>__5/4/15 3 PM to 10 PM - "He (client A) put ice on ankles after shower."</p> <p>Client A's nursing notes indicated, not all inclusive: __3/5/15 at 10:51 AM "This nurse received call from group home staff. Staff</p>				

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	<p>reported that [client A] had large bruise on left foot. This nurse arrived around 6:30 PM to assess [client A]. [Client A] was sitting in his lounge chair with his feet elevated. Sock and house slipper removed. [Client A] has multiple bruised areas on the inner and out (sic) aspects of his left foot. Bruising is also apparent on the top of his foot by the joint and does not extend down to the first of his foot. There is some bruising around the heel of his foot as well. Bruising is dark red in color and is uniform around the joint. Swelling is a +1 around the joint. Pedal pulse present and strong. [Client A] ambulates on his foot with no noted limp or slight limp. [Client A] is not able to rate his pain but says that it hurts. HSC accompanied [client A] to the rest room to perform a body check. No signs of injury or bruising noted on body. [Client A] denies pain in any other area other than left ankle. HSC able to rotate, extend and flex ankle without signs of pain but [client A] continues to say that it hurts. No crepitus noted with movement of ankle. [Client A] had made statement to other staff that he had fallen at day services and also made a separate statement that he was pushed. No report from [name of day services] of any falls or injuries for [client A]. [Client A] reported to the HSC that he did not know what had happened to cause this injury.</p>			

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	<p>HSC informed staff to give PRN analgesic as ordered if [client A] wants. HSC applied soft ice pack to elevated ankle and informed staff to leave on for 20 minutes then remove for 10 and repeat as necessary for comfort and to decrease swelling."</p> <p>__3/9/15 at 9:06 AM "This nurse visited [client A] on Saturday (3/7/15) after receiving call from [SSC] about report of more bruising. Assessed [client A's] left lower extremity. Noted bruising in second and third toes on dorsal (the back/under) side of toes. Also more bruising noted on left shin that was not apparent on 3/4/15. Decreased swelling on outer aspect of left ankle but swelling remains on inner aspect. [Client A] continues to walk with unaffected gait. [Client A] states that he is still having pain. He was not as willing to rotate his ankle and toes as he was earlier in the week. This writer transported to Urgent Care for evaluation and x-ray. This writer was replaced by [name of HM (House Manager)] to assist [client A] and transport home. [HM] called this writer to give report that no fractures were discovered during x-ray and to inform of discharge instructions. Followed up with [client A] on Friday night after he returned from urgent care. Staff already reminding [client A] to keep his left foot elevated. Foot wrapped due to swelling.</p>			

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	<p>[Client A] received shower and foot was re-wrapped by staff. Unwrapped at night. Analgesic to be administered as needed." ___ 4/9/15 at 8:42 PM "This nurse was made aware today before noon by RA (Residential Assistant) that staff documented swelling in [client A's] left foot last night. House manager notified this nurse as well. I visited [client A] at [name of day services] around 12:45.... Noted 1+ edema (swelling) in bilateral (both) feet on dorsal side. Minimal swelling around ankles and no bruising apparent. [Client A] responded that his feet hurt after being asked.... [Client A] denied any other pain other than his feet. Spoke with [the HM] and asked her to make appointment for [client A] due to bilateral lower extremity swelling. [Client A] has an appointment for tomorrow morning with [name of client A's NP]." ___ 4/10/15 at 4:49 PM client A was seen by NP. "X-ray results showed fracture of small bone in left ankle. CT of ankle scheduled for 4/21/15.... Spoke with [name of NP] after appointment. Keep off of feet as much as possible. Elevate feet. May apply ice if swollen. Has follow up in one week." ___ 4/11/15 at 10:10 PM "This nurse notified at 4:15 PM today that [client A's] BP (blood pressure) was 182/94. I call group home and speak with staff then go</p>			

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NAME OF PROVIDER OR SUPPLIER MCSHERR INC - B ST	STREET ADDRESS, CITY, STATE, ZIP CODE 4412 S B ST RICHMOND, IN 47374
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	<p>to group home to assess [client A].... [Client A] was c/o (complaining of) pain in his feet but no other complaints of pain.... [Client A] received Tylenol at 7 PM for complaint of ankle pain per staff. [Client A] accompanied this nurse to his bedroom.... I stayed in his bedroom with him and continued to monitor. I assessed [client A's] feet and the swelling in his feet had decreased and was 1+ in inner and outer aspect of left ankle but not in other parts of feet like two days prior...." The note indicated client A was taken to the hospital later that evening for evaluation and was admitted for observation due to elevated blood pressure and cardiac concerns.</p> <p>__ 4/20/15 at 11:59 PM "Reviewed V/S.... Order for affected ankle to be wrapped. [Client A] is scheduled to go back for follow up with [name of health care facility] orthopedics.... [Client A] was seen by [name of NP] for follow up to ankle fracture and hospital follow up."</p> <p>__ 4/21/15 at 4:10 PM "This nurse received report from group home staff on 4/16 (2015) that [client A] had blisters on toes on left foot. This nurse and house manager were in Day Services on 4/17 and assessed [client A's] feet. [Client A] still had 1+ edema around left ankle. Noted dime size red areas on bony prominence of 4th and 5th toe of left foot. Skin was intact and both areas were</p>			

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	<p>flat, may have had fluid from rubbing at some point but not at this time. Inspected inside of shoe and no evidence of rubbing on inside of shoe. [Client A] is to wrap ankle due to swelling as ordered by [name of NP] yesterday. I unwrapped foot today after he got home and minor swelling noted on distal portion of wrap. Skin remains intact where red areas were. Areas are closer to normal skin tone but still noticeable...."</p> <p>Client A's record indicated no further documentation from the RN in regard to monitoring client A's foot for swelling and/or edema.</p> <p>Client A's record indicated no health care plan and/or risk plan in regard client A's injured foot and/or lower extremity edema.</p> <p>During interview with the RN on 5/8/15 at 1 PM, the RN: ___ Indicated client A had complained of issues with his foot in March and had experienced bruising and swelling. ___ Indicated client A's x-ray in March indicated no fractures but client A continued to experience issues with his foot and a later x-ray in April indicated a fracture to client A's left foot. ___ Indicated he had instructed the staff to elevate client A's left foot and to apply</p>			

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	<p>ice as needed.</p> <p>__ Indicated the staff and/or the HM would call him if they noted problems with client A's foot.</p> <p>__ Indicated client A's foot was to be wrapped with an elastic wrap to decrease the swelling and to provide support.</p> <p>__ Indicated no documentation of training with staff in applying the elastic wrap and/or monitoring client A's circulation to his lower extremity while wearing the wrap.</p> <p>__ Indicated no plan of care had been developed and/or implemented in regard to client A's injured foot and/or edema in lower extremities.</p> <p>This federal tag relates to complaint #IN00171461.</p> <p>9-3-6(a)</p>						