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| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION        |  | X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:<br><br>15G351 | X2) MULTIPLE CONSTRUCTION<br>A. BUILDING 00<br>B. WING _____  |                      | X3) DATE SURVEY COMPLETED<br><br>10/07/2013 |
| NAME OF PROVIDER OR SUPPLIER<br><br>RESIDENTIAL CRF INC |  |   | STREET ADDRESS, CITY, STATE, ZIP CODE<br>556 S CR 550 W<br>CONNERSVILLE, IN 47331                               |                      |   |
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| W000000   | <p>This visit was for an investigation of complaint #IN00136036.</p> <p>Complaint #IN00136036: Substantiated, federal and state deficiencies related to the allegation are cited at W104, W149, and W331.</p> <p>Dates of Survey: September 30, October 1 and 7, 2013.</p> <p>Facility Number: 000867<br/>Provider Number: 15G351<br/>AIMS Number: 100244190</p> <p>Surveyor: Vickie Kolb, RN</p> <p>These deficiencies also reflect state findings in accordance with 460 IAC 9.<br/>Quality Review completed 10/11/13 by Ruth Shackelford, QIDP.</p> | W000000   |   |                      |   |

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (see instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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| W000104   | <p>483.410(a)(1)<br/>GOVERNING BODY</p> <p>The governing body must exercise general policy, budget, and operating direction over the facility.</p> <p>Based on record review and interview for 1 additional client (D), the facility's governing body failed to exercise general policy and operating direction over the facility to ensure nursing services assessed, monitored and developed a health care plan for client D in regard to the client's history of constipation, bowel irregularities and abdominal distention.</p> <p>Findings include:</p> <p>The governing body failed to exercise general policy and operating direction over the facility to ensure the facility implemented its policy and procedures to ensure nursing services assessed, monitored and implemented a health care plan in regard to client D. Please see W149.</p> <p>This federal tag relates to Complaint #IN00136036.</p> <p>9-3-1(a)</p> | W000104   | <p>Residential CRF will exercise general policy and operating direction over the facility to ensure that nursing services assess, monitor and develop health care plans for clients with a history of constipation, bowel irregularities and abdominal distention. Residential CRF nursing staff will review and re-evaluate each clients record to ensure that historical data and current information and diagnosis are being addressed in each client's individual care plan. Nursing services will review each clients record at least monthly to ensure that all areas of concern are being addressed in their individual care plans. Residential CRF nursing staff have been inserviced on completing and following nursing care plans and nursing notes. House staff will be inserviced on client's care plans. Staff Responsible: Nurse, QIDP</p> | 11/06/2013           |   |

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| W000149   | <p>483.420(d)(1)<br/>STAFF TREATMENT OF CLIENTS<br/>The facility must develop and implement written policies and procedures that prohibit mistreatment, neglect or abuse of the client. Based on record review and interview for 1 additional client (D), the facility failed to implement its policy and procedures to ensure nursing services monitored, assessed and developed a health care plan for client D in regard to constipation, bowel irregularities and abdominal distention.</p> <p>Findings include:</p> <p>The facility's reportable and investigative records were reviewed on 9/30/13 at 1 PM. The BDDS (Bureau of Developmental Disabilities Services) reports indicated on 8/15/13 client D was taken to a local ER (Emergency Room) due to worsening abdominal pain and constipation. The client was admitted to the hospital for observation and was diagnosed with a small bowel obstruction. On 8/16/13 client D was transferred to a larger medical center to have bowel surgery. Client D came out of the operation and spent 2 weeks in the ICU (Intensive Care Unit) on a ventilator. Attempts made to take client D off the ventilator were unsuccessful and client D fell into a coma and passed away on September 2, 2013.</p> | W000149   | <p>Residential CRF will exercise general policy and operating direction over the facility to ensure that nursing services assess, monitor and develop healthcare plans for clients with a history or current diagnosis of constipation, bowel irregularities and abdominal distention. Residential nursing staff will review and re-evaluate each clients record to ensure that historical data and current diagnosis and information are being addressed in each client's individual care plan. Residential CRF nursing staff will be more pro-active and aware of changes or concerns in other areas of a client's life that may effect their overall health and well being. Nursing staff have been inserviced on flowing and developing care plans to meet each client's individual needs. Staff Responsible: RN, LPN, Nursing Coordinator for Quality Assurance, QMRP</p> | 11/06/2013           |   |

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|                    | <p>Client D's hospital records for August and September 2013 were reviewed on 9/30/13 at 2 PM. The History and Physical Examination dated 8/15/13 indicated "...increased abdominal distention, nausea and vomiting. She [client D] has been anorexic. I (the hospital physician) understand they (the facility staff) were quite concerned that her abdominal distention has gotten much worse than her baseline. She apparently does suffer with either chronic constipation or ileus (a blockage of intestines caused by a lack of constriction and relaxation of the muscles of the intestine) problems but this is really extraordinary and it appears that she [client D] is nine months pregnant on the appearance of her abdomen.... The bowel sounds are diminished.... Apparently, she [client D] has had chronic problems with constipation in the past. In the 24 hours preceding this admission she developed worsening abdominal distention and anorexia. She had some nausea but no vomiting. The caregivers were quite concerned that something more serious was going on. So she was admitted. Films were confirmed in the emergency room and the interpretation there was an ileus. The undersigned reviewed the films and felt it looked more like colonic distention, and therefore ordered a CT</p> |               |   |                      |

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|                    | <p>(Computerized Tomography, an X-ray) scan.... It is felt this patient needs urgent surgery.... The abdomen is significantly distended with the appearance of a nine month pregnancy. It is very taught (sic) and is beginning to become tender. Rectal examination reveals nothing in the rectal vault. She [client D] has CT evidence of a sigmoid volvulus (a twisted bowel causing an obstruction). Complete large and small bowel obstruction related to sigmoid volvulus. The patient is being transferred to [name of hospital] under the care of [name of doctor], and hopefully urgent surgery will be performed." Client D's hospital History and Physical dated 8/16/13 indicated "Per reports in talking to the family, she had several day history at the group home of being a little more distended but no nausea or vomiting...." The report indicated client D had a past medical history of chronic constipation. The records indicated client D underwent a surgical sigmoid colectomy with end-colostomy 8/17/13. The record indicated client D did well following the surgery and was returned to the ICU still intubated. The record indicated client D was pronounced dead 9/2/13 at 10:49 PM.</p> <p>Client D's record was reviewed on 10/1/13 at 11 AM. Client D's record indicated client D was admitted to the group home in 2007 with a diagnosis of,</p> |               |   |                      |

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|   | <p>but not limited to, MMD (Myotonic Muscular Dystrophy, a complex disorder that affects many organ systems throughout the body causing slow muscle relaxation after contractions and slow progressive muscle degeneration). The client's record indicated a 2/2012 staff training in regard to Myotonic Dystrophy. The training indicated "Myotonic dystrophy individuals commonly have weakness of the diaphragm, abdominal muscles, and intercostal muscles (between the ribs)...."</p> <p>Client D's 2013 physician's orders indicated client D could have 1 tablespoon of MOM (Milk of Magnesia) daily PRN (as needed) for constipation or indigestion.</p> <p>Client D's MARs (Medication Administration Records) for 2013 indicated:<br/>           ___5/6/13 at 5:30 PM client D was given MOM for "constipation." The MAR indicated by 7:30 AM client D had "several watery" bowel movements.<br/>           ___5/7/13 client D was given MOM for constipation. No results and/or response to the MOM were documented by the staff.<br/>           ___5/8/13 client D was given MOM for constipation. No results and/or response to the MOM were documented by the</p> |   |   |   |  |   |  |

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|   | <p>staff.</p> <p>__8/13/13 at 3 PM client D complained "stomach hurts" and the client was given MOM. The MAR indicated at 9 PM client D had not had any results from the MOM.</p> <p>__8/14/14 at 8:30 AM client D was given another dose of MOM and by 3 PM had a "small" bowel movement.</p> <p>Client D's Monthly Maladaptive Behaviors records indicated:</p> <p>11/1/12 "Soiled her clothes while walking through grocery."</p> <p>11/10/12 client D soiled her clothes with BM and placed the dirty clothes in the trash can in her bedroom.</p> <p>11/13/12 client D soiled her clothes with BM and hid them in her room.</p> <p>12/19/12 "Ready for shower and sat on bed. Soiled bed, floor and shirt with BM. Staff asked why, don't know."</p> <p>12/23/12 "[Client D] soiled bed with BM. Soiled toilet with BM. Didn't clean without several verbal prompts."</p> <p>1/1/13 "[Client D] had BM on floor, wall and toilet. Stated she didn't do it. She's the one who had BM on clothes, shoes and shirt."</p> <p>1/5/13 Client D soiled the carpet with BM and cleaned it up. Client D soiled her clothes again while in the bathroom.</p> <p>1/15/13 "Soiled the tub with BM when showering."</p> <p>1/19/13 "[Client D] soiled clothes and bed</p> |   |   |   |  |   |  |

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|   | <p>with BM. Changed clothes. Put blanket over BM soiled comforter. Blanket mess. Stated she didn't know why."</p> <p>2/1/13 "Soiled towel with BM hide (sic) in her closet."</p> <p>2/2/13 "Soiled her socks with BM hide (sic) in dresser."</p> <p>2/7/13 "Soiled her clothes x2 (times 2) and just sat in it."</p> <p>3/12/13 "Soiled bed, pjs (pajamas) and carpet with BM."</p> <p>3/15/13 The staff were helping client D look for her green shirt and found pajamas, underwear and socks in client D's dresser drawer that were soiled with BM.</p> <p>3/17/13 Client D soiled her pajamas with BM while in bed. "Not watery BM. Sm (small) solid stool. No reason when asked why."</p> <p>3/26/13 "BM soiled PJs." Client D had thrown the soiled clothes in the trash.</p> <p>5/9/13 "Hiding dirty clothes in dresser." Clothes were soiled with BM.</p> <p>5/20/13 Staff found socks in client D's drawer soiled with BM.</p> <p>6/9/13 "Soiled pants with BM. Just sat and played game."</p> <p>7/14/13 "Messed clothes with BM, didn't tell anyone."</p> <p>7/15/13 "Soiled clothes with BM. Just laid clothes on floor and put clean on. Staff assisted with clean up, shower and laundry. [Client D] stated she didn't know</p> |   |   |   |  |   |  |

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|                    | <p>why she did that."<br/>7/24/13 Incontinent of BM.<br/>7/25/13 Incontinent of BM.</p> <p>Client D's Quarterly Nursing Physical Exams indicated "abdomen" and a check box system for abnormal, normal and not extended. Client D's Quarterly Nursing Physical Exams for 2012/2013 indicated normal. The exam of 6/28/13, 12/30/12 and 9/29/12 indicated bowel sounds present. The exams did not indicate if bowel sounds were present in all 4 quadrants of the abdomen. The exam of 3/21/13 indicated bowel sounds present x4 (in all 4 quadrants of the abdomen). Client D's record did not indicate nursing was monitoring client D's abdominal girth and distention and bowel irregularities. The exams indicated client D had lost 30 pounds from 9/29/12 through 3/21/13.</p> <p>Client D's nursing notes for 2012/2013 did not indicate the nurse was aware client D was given MOM for constipation and/or was having bowel issues in May 2013. Client D's nursing notes indicated:<br/>__8/13/13 client D complaining of "being hard to have a bowel movement. Advised staff to give MOM."<br/>__8/14/13 "Staff reported pt (patient) did have some results from MOM and that they also included prune juice with her breakfast. Pt abd (abdomen) is distended.</p> |               |   |                      |

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|                    | <p>Not complaining that it hurts just that she can't have a BM (bowel movement)."<br/>__8/15/13 "Pt cont. (continues) to be unable to move her bowels. Received a call from Activity Center that pt was in pain and very distended. Took pt to ER (Emergency Room) for check up and hopefully an x-ray. Pt was adm (admitted) to hosp (hospital). An (sic) nasal gastro (sic) tube was inserted in ER with medium brown drainage suctioned out of stomach. X-ray revealed what may be a small blockage."<br/>__Client D's nursing notes did not address client D's bowel incontinence reported by the staff on client D's Monthly Maladaptive Behaviors records in 2012 and 2013.</p> <p>Interview with staff #1 on 9/30/13 at 6 PM indicated the staff did not record client D's bowel movements. Staff #1 stated client D would have incontinent bowel movements "usually formed, but sometimes loose." Staff #1 stated, "We (the staff) would sometimes find her clothes where she has made a mess and didn't tell anyone and she would try to hide it." Staff #1 indicated sometimes client D would get involved with what she was doing and not even realize that she had a BM and/or soiled herself. Staff #1 stated client D's abdomen was "always" distended but was not as</p> |               |   |                      |

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|                    | <p>distended as past years. Staff #1 stated, "Since her weight loss, her stomach hasn't been as big."</p> <p>Telephone interview with staff #3 on 10/1/13 at 11 AM stated client D has had "several incidents of incontinent BMs and hiding her soiled clothes." Staff #3 indicated client D did not always tell the staff when she would have BMs and the staff would find her soiled clothes in her dresser drawer or in the trash. Staff #3 indicated client D had not been feeling well for a couple of days and her appetite was diminishing. Staff #3 stated on 8/13/13 client D's abdomen was more distended "than usual" and client D was complaining of not being able to go to the bathroom "which was unusual for her (client D)." Staff #3 indicated she had given client D MOM for constipation on 8/13/13 with only small results of BM in return. Staff #3 indicated the staff did not monitor and or document all of client D's BMs. Staff #3 stated, "We mark it on the behavior sheets if she has had an accident or something."</p> <p>Interview with the LPN (Licensed Practical Nurse) on 9/30/13 at 2 PM stated client D had "always" had a distended abdomen and a history of occasional constipation. The LPN stated when client D first came to the group</p> |               |   |                      |

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|                    | <p>home she appeared to be "9 months pregnant." The LPN indicated client D had a standing PRN (as needed) order for MOM (Milk of Magnesia) for constipation or heartburn. The LPN indicated the staff called the LPN on 8/13/13 and reported client D was constipated. The LPN indicated she told the staff to give client D her MOM. On 8/14/13 the staff reported to the LPN the client had "small" results from the MOM and had given the client more MOM along with prune juice. The LPN indicated on 8/15/13 she was informed by a DP (Day Program) staff that client D was having increased abdominal pain, abdominal distention and complaining of not being able to have a bowel movement. The LPN indicated she went to the DP and took client D to the ER for an evaluation. The LPN indicated she had not assessed client D after being notified of the client's complaints of abdominal pain, constipation and increased abdominal distention on 8/13/13 or 8/14/13. The LPN indicated client D's bowel movements were not documented anywhere by the staff and were not monitored by nursing. The LPN indicated nursing was not monitoring client D's abdominal girth. The LPN indicated there was no health care plan in regard to client D's history of constipation, bowel irregularities/incontinence and/or</p> |               |   |                      |

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|                    | <p>abdominal distention.</p> <p>The facility's policies and procedures were reviewed on 9/30/13 at 1 PM. The facility's undated "Consumer Abuse Policy and Incident Reporting" indicated "Neglect - includes failure to provide appropriate care, food, medical care or supervision. Any situations when basic needs are not being met. Any situations in which family/staff are not following doctors orders."</p> <p>This federal tag relates to Complaint #IN00136036.</p> <p>9-3-2(a)</p> |               |   |                      |

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| W000331   | <p>483.460(c)<br/>NURSING SERVICES</p> <p>The facility must provide clients with nursing services in accordance with their needs. Based on record review and interview for 1 additional client (D), nursing services failed to assess, monitor and develop a health care plan for client D in regard to constipation, bowel irregularities and abdominal distention.</p> <p>Findings include:</p> <p>The facility's reportable and investigative records were reviewed on 9/30/13 at 1 PM. The BDDS (Bureau of Developmental Disabilities Services) reports indicated on 8/15/13 client D was taken to a local ER (Emergency Room) due to worsening abdominal pain and constipation. The client was admitted to the hospital for observation and was diagnosed with a small bowel obstruction. On 8/16/13 client D was transferred to a larger medical center to have bowel surgery. Client D came out of the operation and spent 2 weeks in the ICU (Intensive Care Unit) on a ventilator. Attempts made to take client D off the ventilator were unsuccessful and client D fell into a coma and passed away on September 2, 2013.</p> <p>Client D's hospital records for August and September 2013 were reviewed on</p> |   |  | W000331   | <p>Residential CRF will ensure that nursing services will develop care plans that meet the individual needs of each client. Nursing services will review and re-evaluate each clients record to ensure that all areas of medical concern are being addressed in each client's individual care plan. Nursing services will review each clients record at least monthly to ensure that all areas of medical concern are addressed in the client's individual care plan. Residential CRF nursing staff have been inserviced on completing and following nursing care plans. Staff Responsible: RN, LPN, Nursing Coordinator for QA, QIDP</p> |   | 11/06/2013           |

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|                    | <p>9/30/13 at 2 PM. The History and Physical Examination dated 8/15/13 indicated "...increased abdominal distention, nausea and vomiting. She [client D] has been anorexic. I (the hospital physician) understand they (the facility staff) were quite concerned that her abdominal distention has gotten much worse than her baseline. She apparently does suffer with either chronic constipation or ileus (a blockage of intestines caused by a lack of constriction and relaxation of the muscles of the intestine) problems but this is really extraordinary and it appears that she [client D] is nine months pregnant on the appearance of her abdomen.... The bowel sounds are diminished.... Apparently, she [client D] has had chronic problems with constipation in the past. In the 24 hours preceding this admission she developed worsening abdominal distention and anorexia. She had some nausea but no vomiting. The caregivers were quite concerned that something more serious was going on. So she was admitted. Films were confirmed in the emergency room and the interpretation there was an ileus. The undersigned reviewed the films and felt it looked more like colonic distention, and therefore ordered a CT (Computerized Tomography, an X-ray) scan.... It is felt this patient needs urgent surgery.... The abdomen is significantly</p> |               |   |                      |

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|                    | <p>distended with the appearance of a nine month pregnancy. It is very taught (sic) and is beginning to become tender. Rectal examination reveals nothing in the rectal vault. She [client D] has CT evidence of a sigmoid volvulus (a twisted bowel causing an obstruction). Complete large and small bowel obstruction related to sigmoid volvulus. The patient is being transferred to [name of hospital] under the care of [name of doctor], and hopefully urgent surgery will be performed." Client D's hospital History and Physical dated 8/16/13 indicated "Per reports in talking to the family, she had several day history at the group home of being a little more distended but no nausea or vomiting...." The report indicated client D had a past medical history of chronic constipation. The records indicated client D underwent a surgical sigmoid colectomy with end-colostomy 8/17/13. The record indicated client D did well following the surgery and was returned to the ICU still intubated. The record indicated client D was pronounced dead 9/2/13 at 10:49 PM.</p> <p>Client D's record was reviewed on 10/1/13 at 11 AM. Client D's record indicated client D was admitted to the group home in 2007 with a diagnosis of, but not limited to, MMD (Myotonic Muscular Dystrophy, a complex disorder that affects many organ systems</p> |               |   |                      |

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|                    | <p>throughout the body causing slow muscle relaxation after contractions and slow progressive muscle degeneration). The client's record indicated a 2/2012 staff training in regard to Myotonic Dystrophy. The training indicated "Myotonic dystrophy individuals commonly have weakness of the diaphragm, abdominal muscles, and intercostal muscles (between the ribs)...."</p> <p>Client D's 2013 physician's orders indicated client D could have 1 tablespoon of MOM (Milk of Magnesia) daily PRN (as needed) for constipation or indigestion.</p> <p>Client D's MARs (Medication Administration Records) for 2013 indicated:<br/>           ___5/6/13 at 5:30 PM client D was given MOM for "constipation." The MAR indicated by 7:30 AM client D had "several watery" bowel movements.<br/>           ___5/7/13 client D was given MOM for constipation. No results and/or response to the MOM were documented by the staff.<br/>           ___5/8/13 client D was given MOM for constipation. No results and/or response to the MOM were documented by the staff.<br/>           ___8/13/13 at 3 PM client D complained "stomach hurts" and the client was given</p> |               |   |                      |

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|                    | <p>MOM. The MAR indicated at 9 PM client D had not had any results from the MOM. ___8/14/14 at 8:30 AM client D was given another dose of MOM and by 3 PM had a "small" bowel movement.</p> <p>Client D's Monthly Maladaptive Behaviors records indicated:<br/>           11/1/12 "Soiled her clothes while walking through grocery."<br/>           11/10/12 client D soiled her clothes with BM and placed the dirty clothes in the trash can in her bedroom.<br/>           11/13/12 client D soiled her clothes with BM and hid them in her room.<br/>           12/19/12 "Ready for shower and sat on bed. Soiled bed, floor and shirt with BM. Staff asked why, don't know."<br/>           12/23/12 "[Client D] soiled bed with BM. Soiled toilet with BM. Didn't clean without several verbal prompts."<br/>           1/1/13 "[Client D] had BM on floor, wall and toilet. Stated she didn't do it. She's the one who had BM on clothes, shoes and shirt."<br/>           1/5/13 Client D soiled the carpet with BM and cleaned it up. Client D soiled her clothes again while in the bathroom.<br/>           1/15/13 "Soiled the tub with BM when showering."<br/>           1/19/13 "[Client D] soiled clothes and bed with BM. Changed clothes. Put blanket over BM soiled comforter. Blanket mess. Stated she didn't know why."</p> |               |   |                      |

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|                    | <p>2/1/13 "Soiled towel with BM hide (sic) in her closet."</p> <p>2/2/13 "Soiled her socks with BM hide (sic) in dresser."</p> <p>2/7/13 "Soiled her clothes x2 (times 2) and just sat in it."</p> <p>3/12/13 "Soiled bed, pjs (pajamas) and carpet with BM."</p> <p>3/15/13 The staff were helping client D look for her green shirt and found pajamas, underwear and socks in client D's dresser drawer that were soiled with BM.</p> <p>3/17/13 Client D soiled her pajamas with BM while in bed. "Not watery BM. Sm (small) solid stool. No reason when asked why."</p> <p>3/26/13 "BM soiled PJs." Client D had thrown the soiled clothes in the trash.</p> <p>5/9/13 "Hiding dirty clothes in dresser." Clothes were soiled with BM.</p> <p>5/20/13 Staff found socks in client D's drawer soiled with BM.</p> <p>6/9/13 "Soiled pants with BM. Just sat and played game."</p> <p>7/14/13 "Messed clothes with BM, didn't tell anyone."</p> <p>7/15/13 "Soiled clothes with BM. Just laid clothes on floor and put clean on. Staff assisted with clean up, shower and laundry. [Client D] stated she didn't know why she did that."</p> <p>7/24/13 Incontinent of BM.</p> <p>7/25/13 Incontinent of BM.</p> |               |   |                      |

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|  | <p>Client D's Quarterly Nursing Physical Exams indicated "abdomen" and a check box system for abnormal, normal and not extended. Client D's Quarterly Nursing Physical Exams for 2012/2013 indicated normal. The exam of 6/28/13, 12/30/12 and 9/29/12 indicated bowel sounds present. The exams did not indicate if bowel sounds were present in all 4 quadrants of the abdomen. The exam of 3/21/13 indicated bowel sounds present x4 (in all 4 quadrants of the abdomen). Client D's record did not indicate nursing was monitoring client D's abdominal girth and distention and bowel irregularities. The exams indicated client D had lost 30 pounds from 9/29/12 through 3/21/13.</p> <p>Client D's nursing notes for 2012/2013 did not indicate the nurse was aware client D was given MOM for constipation and/or was having bowel issues in May 2013. Client D's nursing notes indicated:<br/>             __8/13/13 client D complaining of "being hard to have a bowel movement. Advised staff to give MOM."<br/>             __8/14/13 "Staff reported pt (patient) did have some results from MOM and that they also included prune juice with her breakfast. Pt abd (abdomen) is distended. Not complaining that it hurts just that she can't have a BM (bowel movement)."<br/>             __8/15/13 "Pt cont. (continues) to be</p> |  |  |  |
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|                    | <p>unable to move her bowels. Received a call from Activity Center that pt was in pain and very distended. Took pt to ER (Emergency Room) for check up and hopefully an x-ray. Pt was adm (admitted) to hosp (hospital). An (sic) nasal gastro (sic) tube was inserted in ER with medium brown drainage suctioned out of stomach. X-ray revealed what may be a small blockage."</p> <p>__Client D's nursing notes did not address client D's bowel incontinence reported by the staff on client D's Monthly Maladaptive Behaviors records in 2012 and 2013.</p> <p>Interview with staff #1 on 9/30/13 at 6 PM indicated the staff did not record client D's bowel movements. Staff #1 stated client D would have incontinent bowel movements "usually formed, but sometimes loose." Staff #1 stated, "We (the staff) would sometimes find her clothes where she has made a mess and didn't tell anyone and she would try to hide it." Staff #1 indicated sometimes client D would get involved with what she was doing and not even realize that she had a BM and/or soiled herself. Staff #1 stated client D's abdomen was "always" distended but was not as distended as past years. Staff #1 stated, "Since her weight loss, her stomach hasn't been as big."</p> |               |   |                      |

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|                    | <p>Telephone interview with staff #3 on 10/1/13 at 11 AM stated client D has had "several incidents of incontinent BMs and hiding her soiled clothes." Staff #3 indicated client D did not always tell the staff when she would have BMs and the staff would find her soiled clothes in her dresser drawer or in the trash. Staff #3 indicated client D had not been feeling well for a couple of days and her appetite was diminishing. Staff #3 stated on 8/13/13 client D's abdomen was more distended "than usual" and client D was complaining of not being able to go to the bathroom "which was unusual for her (client D)." Staff #3 indicated she had given client D MOM for constipation on 8/13/13 with only small results of BM in return. Staff #3 indicated the staff did not monitor and or document all of client D's BMs. Staff #3 stated, "We mark it on the behavior sheets if she has had an accident or something."</p> <p>Interview with the LPN (Licensed Practical Nurse) on 9/30/13 at 2 PM stated client D had "always" had a distended abdomen and a history of occasional constipation. The LPN stated when client D first came to the group home she appeared to be "9 months pregnant." The LPN indicated client D had a standing PRN (as needed) order for</p> |               |   |                      |

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|                    | <p>MOM (Milk of Magnesia) for constipation or heartburn. The LPN indicated the staff called the LPN on 8/13/13 and reported client D was constipated. The LPN indicated she told the staff to give client D her MOM. On 8/14/13 the staff reported to the LPN the client had "small" results from the MOM and had given the client more MOM along with prune juice. The LPN indicated on 8/15/13 she was informed by a DP (Day Program) staff that client D was having increased abdominal pain, abdominal distention and complaining of not being able to have a bowel movement. The LPN indicated she went to the DP and took client D to the ER for an evaluation. The LPN indicated she had not assessed client D after being notified of the client's complaints of abdominal pain, constipation and increased abdominal distention on 8/13/13 or 8/14/13. The LPN indicated client D's bowel movements were not documented anywhere by the staff and were not monitored by nursing. The LPN indicated nursing was not monitoring client D's abdominal girth. The LPN indicated there was no health care plan in regard to client D's history of constipation, bowel irregularities/incontinence and/or abdominal distention.</p> <p>This federal tag relates to Complaint</p> |               |   |                      |

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