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| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | | X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 15G287 | X2) MULTIPLE CONSTRUCTION A. BUILDING 00 B. WING _____ | | X3) DATE SURVEY COMPLETED 09/20/2013 |
| NAME OF PROVIDER OR SUPPLIER TANGRAM INC | | | STREET ADDRESS, CITY, STATE, ZIP CODE 752 E MCKENZIE GREENFIELD, IN 46140 | | |
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| W000000 | <p>This visit was for the investigation of complaint #IN00133178.</p> <p>Complaint #IN00133178: Unsubstantiated, due to lack of evidence.</p> <p>Unrelated deficiency cited.</p> <p>Dates of Survey: 9/16/13 and 9/20/13.</p> <p>Facility Number: 000806 Provider Number: 15G287 AIMS Number: 100243520</p> <p>Surveyor: Keith Briner, QIDP</p> <p>This deficiency also reflects a state finding in accordance with 460 IAC 9.</p> <p>Quality review completed September 27, 2013 by Dotty Walton, QIDP.</p> | W000000 | | | |

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (see instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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| W000240 | <p>483.440(c)(6)(i) INDIVIDUAL PROGRAM PLAN The individual program plan must describe relevant interventions to support the individual toward independence.</p> <p>Based on observation, record review and interview for 1 of 3 sampled clients (A), the facility failed to ensure client A's ISP (Individual Support Plan)/BSP (Behavior Support Plan) included how staff were to monitor and support client A during toileting.</p> <p>Findings include:</p> <p>The facility's BDDS (Bureau of Developmental Disabilities Services) reports and investigations were reviewed on 9/16/13 at 3:21 PM. The review indicated the following:</p> <p>-BDDS report dated 7/20/13 indicated, "[Client A] was using the toilet when staff heard a bang. Staff immediately investigated. [DSP (Direct Support Professional) #1] found that [client A] had fallen and had an abrasion on his head. After talking to [client A], staff found out that [client A] had reached to place his urinal on the counter (after using it) and had slipped out of his chair. Though [client A] prefers to have staff leave the room and leave him alone for a period of time when he toilets... staff will continue to remain in earshot of [client</p> | W000240 | The lifting and transferring protocol for Client A has been formally documented. The QDDP has included this lifting and transferring protocol, which includes the protocol specific to toileting, into Client A's ISP. Furthermore, the Behavioral Consultant has included the same protocol into Client A's BSP. The QDDP and Program Manager will ensure that all staff are aware of the protocol being included into these plans and will ensure that all staff are following this protocol to ensure Client A's health and safety. | 10/20/2013 | |

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| | <p>A]. [Client A] has been re-instructed to notify staff immediately when he is finished and staff is to respond immediately. [Client A] will be encouraged to use the toilet as much as possible and not a urinal in the bathroom as he desires. This will help with his safety because he has handle bars on the toilet and his lap belt will always be secured when in his chair. Staff has been re-educated on the importance of this."</p> <p>Observations were conducted at the group home on 9/16/13 from 5:45 PM through 7:30 PM. Client A was observed in the group home throughout the observation period. Client A utilized a manual wheelchair to ambulate throughout the house. Client A did not walk or stand independently.</p> <p>DSP (Direct Support Professional) #1 was interviewed on 9/16/13 at 6:04 PM. DSP #1 indicated client A was not independent with toileting. DSP #1 stated, "[Client A] can stand up from his wheelchair, you have to stand behind him and make sure he is grabbing the bars. After he is standing up, we have to pivot him to position him, to turn him to use the restroom. I usually stand outside the door while he actually uses the restroom for his privacy."</p> | | | | | | |

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| | <p>DSP #2 was interviewed on 9/16/13 at 6:14 PM. DSP #2 indicated client A was not independent with toileting. DSP #2 indicated client A should be assisted while standing in the restroom to toilet.</p> <p>DSP #3 was interviewed on 9/16/13 at 6:15 PM. DSP #3 indicated client A was not independent with toileting. DSP #3 indicated client A should be assisted while standing in the restroom to toilet.</p> <p>Client A's record was reviewed on 9/16/13 at 6:32 PM. Client A's ISP dated 10/1/12 indicated client A "Requires assistance and supervision to ensure health and safety." Client A's ISP dated 10/1/12 did not indicate how staff should assist and/or monitor client A while using the restroom. Client A's BSP dated 10/11/12 did not indicate how staff should assist and/or monitor client A while using the restroom.</p> <p>RM (Resident Manager) #1 was interviewed on 9/16/13 at 6:56 PM. RM #1 indicated client A was not independent with toileting. RM #1 indicated client A's ISP dated 10/1/12 and/or BSP dated 10/11/12 did not specify how staff working with client A should assist him while using the restroom/toileting. When asked how staff working with client A should assist client A with toileting, RM</p> | | | | |

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| | <p>#1 stated, "We help him out of his chair until he grabs the bars. Staff then pivot him to position him. We step outside the restroom, while remaining in earshot and knock periodically to check on him. When he's done we assist him back into his chair." When asked if client A's toileting should be included in a plan, RM #1 stated, "Yes, it should be." RM #1 stated, "We train staff to work with client A. The way we do his toileting is informal we know from working with him but it's not part of a plan."</p> <p>9-3-4(a)</p> | | | | |