

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 15G336	X2) MULTIPLE CONSTRUCTION A. BUILDING <u>00</u> B. WING _____	X3) DATE SURVEY COMPLETED 01/19/2016
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NAME OF PROVIDER OR SUPPLIER VOCA CORPORATION OF INDIANA	STREET ADDRESS, CITY, STATE, ZIP CODE 3814 WALDEN RUN FORT WAYNE, IN 46815
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W 0000 Bldg. 00	<p>This visit was for the investigation of complaint #IN00188950.</p> <p>Complaint #IN00188950: Substantiated, federal and state deficiency related to the allegation(s) is cited at W240.</p> <p>Dates of Survey: January 14, 15 and 19, 2016.</p> <p>Facility number: 000854 Provider number: 15G336 AIM number: 100243900</p> <p>This deficiency also reflects state findings in accordance with 460 IAC 9. Quality Review of this report completed by #15068 on 1/25/16.</p>	W 0000		
W 0240 Bldg. 00	<p>483.440(c)(6)(i) INDIVIDUAL PROGRAM PLAN</p> <p>The individual program plan must describe relevant interventions to support the individual toward independence.</p>			

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (see instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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	<p>Based on observation, record review and interview, for 1 of 4 sampled clients (client A), the facility failed to provide specific instructions to staff regarding client A's dining plan to address unsafe eating behavior.</p> <p>Findings include:</p> <p>The facility's reports to the Bureau of Developmental Disabilities Services (BDDS) from October, 2015-January, 2016 were reviewed on 1/14/16 at 4:25 PM and indicated the following for client A:</p> <p>A BDDS report dated 12/10/15 indicated during an ISP meeting (Individual Support Plan) meeting client A alleged staff took her food away from her on 12/6/15. The report indicated the allegation was being investigated and staff were suspended pending the outcome of the investigation.</p> <p>Observations were completed at the group home on 1/14/16 from 5:35 PM until 6:48 PM. During the meal, staff #5 prompted client A to take a drink between bites three times and when client A failed to take a drink, staff #5 placed a bite of food at at time on client A's plate. Client A took a few bites, but then indicated she was done eating.</p>	W 0240	W240: The individual program plan must describe relevant interventions to support the individual toward independence. Client A's risk plan, dining plan and objective have been revised to include the plate to plate intervention and methodology for staff to implement the plan. All QIDPs will be retrained that all interventions must be included in the consumer's plan. The QIDP of the home will provide management oversight in the home 2 times weekly and will include observing a meal to assure that the staff are following client A's dining plan.	02/14/2016			

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	<p>Staff #5 and the House Manager were interviewed on 1/14/16 at 6:25 PM and indicated client A had recently become resistive to following staff's prompts to slow her rate of eating and to take drinks of liquid between bites. Staff #5 and the House Manager indicated client A now was asked to sign a statement she had completed her meal to prevent her from false allegations of accusing staff of removing her food and client A had a history of untrue statements.</p> <p>An investigation dated December 10-15, 2015 was reviewed on 1/15/16 at 5:00 PM and indicated client A alleged staff took her food away from her on 12/8/15. The allegation was unsubstantiated and indicated client A's "dining objective/plan, which directs staff to use plate to plate (providing small bites of food one at a time) if she does not follow verbal prompts three separate times to take a drink between bites. Frequently when this occurs, [client A] will decide that she is finished with her meal rather than utilizing plate to plate to complete her meal." The allegation of emotional abuse was not substantiated.</p> <p>Client A's records were reviewed at the group home on 1/14/16 at 6:40 PM. A Dining plan dated 11/18/14 indicated</p>			

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	<p>staff were to "pre-plate food for safety. Shovels, does not chew properly, talks with food in mouth, drinks rapidly. Staff prompts to eat slowly, chew food appropriately and double swallow with solids. Staff encourages chin tuck when swallowing fluids, to lay utensils down between bites and to alternate bite with drink..." A Behavior Support Plan (BSP) dated 12/10/15 indicated target behaviors of physical aggression, elopement, uncooperativeness, lying/embellishing, seeking unneeded attention, taking food without staff's knowledge, gorging, theft property destruction and bossing. Interventions for gorging included keeping client A in line of sight while eating and redirecting client A to "cut food into small pieces or grind it instead of stuff it in her mouth."</p> <p>Client A's dining skills ISP objective dated 12/10/15 indicated client A "will put her spoon down between every other bite with 3 verbal prompts, 80% of the opportunities per month, across 3 consecutive months by 8/1/15." The methodology did not include providing small bites of food one bite at a time on a plate if client A failed to comply with staff requests to follow her dining plan.</p> <p>A risk plan to address choking dated 11/15/15 was reviewed on 1/19/16 at</p>			

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	<p>2:21 PM and failed to indicate staff were to provide small bites of food one bite at a time on a plate if client A failed to comply with staff requests to follow her dining plan.</p> <p>The Program Manager of Supported Group Living was interviewed on 1/19/16 at 2:40 PM and indicated the technique of placing a small amount of food on client A's plate one bite at a time should be included in a plan.</p> <p>This federal tag relates to complaint #IN00188950.</p> <p>9-3-4(a)</p>			