

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 15G466	X2) MULTIPLE CONSTRUCTION A. BUILDING 00 B. WING _____	X3) DATE SURVEY COMPLETED 01/08/2015
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NAME OF PROVIDER OR SUPPLIER REM-INDIANA INC	STREET ADDRESS, CITY, STATE, ZIP CODE 1926 W 75TH PL INDIANAPOLIS, IN 46260
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W000000	<p>This visit was for a post certification revisit (PCR) to the investigation of complaint #IN00159041 completed on 11/26/14.</p> <p>Complaint #IN00159041: Not corrected.</p> <p>Dates of Survey: January 6, 7 and 8, 2015.</p> <p>Facility Number: 000980 Provider Number: 15G466 AIMS Number: 100244620</p> <p>Surveyor: Vickie Kolb, RN</p> <p>These deficiencies also reflect state findings in accordance with 460 IAC 9. Quality Review completed 1/13/15 by Ruth Shackelford, QIDP.</p>	W000000		
W000104	<p>483.410(a)(1) GOVERNING BODY The governing body must exercise general policy, budget, and operating direction over the facility. Based on observation and interview for 1 of 4 sampled clients (A), the governing body failed to exercise general policy and operating direction over the facility to</p>	W000104	Maintenance staff is looking at Client A windows in the room to determine if they can be sealed any better. Client A mattress has been replaced so she will	02/07/2015

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (see instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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	<p>ensure the temperature of client A's bedroom was maintained within a normal comfort range above 68 degrees F (Fahrenheit).</p> <p>Findings include:</p> <p>1. The governing body failed to ensure the temperature of client A's bedroom was maintained within a normal comfort range above 68 degrees F (Fahrenheit). Please see W429.</p> <p>This deficiency was cited on 11/26/14. The facility failed to implement a systemic plan of correction to prevent reoccurrence.</p> <p>This federal tag relates to complaint #IN00159041.</p> <p>9-3-1(a)</p>		<p>hopefully choose to not continue to sleep on the floor. Staff will assist Client A with ensuring that clothing or other objects are not placed over the vent in the room to allow the heat to come through. Staff will encourage Client A to keep her bedroom door open during the daytime and at night if she is comfortable with it to allow the heat from the house to circulate into the room.</p> <p>Home Manager and staff will evaluate the temperature in Client A room daily to ensure it is at a comfortable temperature and not too cold. If it is below 65 degrees, the Home Manger will contact maintenance staff do determine what other options can be looked at that are not safety hazards to increase the temperature in Client A room.</p> <p>Ongoing, the Home Manager will complete weekly walkthroughs of all rooms of the house a minimum of 2 times weekly to ensure that all maintenance issues that are identified are reported to the Program Director and/or maintenance staff right away so they can be addressed in a timely manner.</p> <p><i>Addendum: Maintenance Supervisor and Regional Director are working with a contractor to install an additional heating source in Client A bedroom to increase the heat to a</i></p>	

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W000429	<p>483.470(e)(2)(i) HEATING AND VENTILATION The facility must maintain the temperature and humidity within a normal comfort range by heating, air conditioning or other means. Based on observation and interview for 1 of 4 sampled clients (A), the facility failed to maintain the temperature of client A's bedroom within a normal comfort range above 68 degrees F (Fahrenheit).</p> <p>Findings include:</p> <p>Observations were conducted at the facility on 1/6/15 between 3:30 PM and 6:30 PM. At 3:45 PM: ___ Client A's bedroom was a small room with two windows and one egress door. ___ No outside air or breeze could be felt</p>	W000429	<p><i>comfortable temperature in Client A room since none of the other methods tried allowed the room to be maintained at a comfortable temperature.</i></p> <p><i>Home Manager will continue to monitor Client A room daily to ensure it is at a comfortable temperature and assist Client A with methods like extra blankets, etc. until the additional heat source can be added.</i></p> <p>Responsible Party: Home Manager, Program Director, Maintenance staff</p> <p>Maintenance staff is looking at Client A windows in the room to determine if they can be sealed any better. Client A mattress has been replaced so she will hopefully choose to not continue to sleep on the floor. Staff will assist Client A with ensuring that clothing or other objects are not placed over the vent in the room to allow the heat to come through. Staff will encourage Client A to keep her bedroom door open during the daytime and at night if she is comfortable with it to allow the heat from the house to circulate into the room.</p> <p>Home Manager and staff will evaluate the temperature in Client</p>	02/07/2015

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	<p>around the windows or the door.</p> <p>__ Client A had five thick comforters on her bed.</p> <p>__ The main thermostat to the home in the living room was set to 72 degrees.</p> <p>__ Staff #1 turned the main thermostat up to 75 degrees in an attempt to warm client A's bedroom and stated, "That's the highest it will go."</p> <p>__ At 4:30 PM client A's bedroom temperature was 63 degrees.</p> <p>__ At 4:50 PM clients A and H were in client A's bedroom rearranging client A's furniture. Client H stated, "It's freezing cold in here (client A's bedroom)."</p> <p>During interview with staff #1 on 1/6/15 at 3:45 PM, staff #1:</p> <p>__ Stated client A's bedroom was "always cold."</p> <p>__ Stated, "I think someone told me it was on a slab (cement) and used to be a garage at one time but I don't know that for sure. I just know it's cold in her room."</p> <p>During interview with client A on 1/6/15 at 4:30 PM, client A:</p> <p>__ Stated, "My room is always cold."</p> <p>__ Indicated she was sleeping under 5 comforters to stay warm at night.</p> <p>__ Stated, "They (the facility) put something around my windows and something around my door but it's still</p>		<p>A room daily to ensure it is at a comfortable temperature and not too cold. If it is below 65 degrees, the Home Manger will contact maintenance staff do determine what other options can be looked at that are not safety hazards to increase the temperature in Client A room.</p> <p>Ongoing, the Home Manager will complete weekly walkthroughs of all rooms of the house a minimum of 2 times weekly to ensure that all maintenance issues that are identified are reported to the Program Director and/or maintenance staff right away so they can be addressed in a timely manner.</p> <p><i>Addendum: Maintenance Supervisor and Regional Director are working with a contractor to install an additional heating source in Client A bedroom to increase the heat to a comfortable temperature in Client A room since none of the other methods tried allowed the room to be maintained at a comfortable temperature.</i></p> <p><i>Home Manager will continue to monitor Client A room daily to ensure it is at a comfortable temperature and assist Client A with methods like extra blankets, etc. until the additional heat source can be added.</i></p> <p>Responsible Party: Home Manager, Program Director,</p>	

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	<p>really cold in here (client A's bedroom)." __ Indicated she had one ventilation air duct in her bedroom that provided a small amount of heat and stated, "But that doesn't help either."</p> <p>During interview with the PD (Program Director) on 1/7/15 at 1 PM, __ The PD indicated the maintenance staff had put something under client A's door and had sealed the windows. __ The PD indicated there was no thermometer in client A's bedroom and the staff did not monitor the temperature of client A's bedroom. __ The PD stated, "I don't know what else we can do. We might just have to move her out of that room." __ The AD indicated client A's bedroom was on a cement slab. __ The AD indicated the home was to be kept at an average comfortable temperature.</p> <p>This deficiency was cited on 11/26/14. The facility failed to implement a systemic plan of correction to prevent reoccurrence.</p> <p>9-3-7(a)</p>		Maintenance staff				