

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 15G763	X2) MULTIPLE CONSTRUCTION A. BUILDING 00 B. WING _____	X3) DATE SURVEY COMPLETED 01/25/2012
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NAME OF PROVIDER OR SUPPLIER TRANSITIONAL SERVICES SUB LLC	STREET ADDRESS, CITY, STATE, ZIP CODE 114 S CHESTNUT ST HUNTINGBURG, IN 47542
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W0000	<p>This visit was for the annual fundamental recertification and state licensure survey. This visit included the investigation of complaint #IN00101516.</p> <p>Complaint #IN00101516 - Unsubstantiated, allegation did not occur.</p> <p>Survey Dates: January 9, 10, 11 and 25, 2012</p> <p>Facility Number: 012289 Provider Number: 15G763 Aim Number: 100249380</p> <p>Surveyor: Jo Anna Scott, Medical Surveyor III</p> <p>These deficiencies also reflect state findings in accordance with 460 IAC 9. Quality Review completed 2/17/12 by Ruth Shackelford, Medical Surveyor III.</p>	W0000		
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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (see instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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W0149	<p>The facility must develop and implement written policies and procedures that prohibit mistreatment, neglect or abuse of the client. Based on record review and interview of 20 Behavior Performance Review (BPR) reports involving 2 of 4 sampled clients (clients #1 and #2) and 1 additional client (client #5), the facility failed to provide documentation of a written policy to ensure client protection and failed to report incidents of client to client aggression to BDDS (Bureau of Developmental Disabilities Services), failed to investigate incidents of client to client abuse and failed to implement sufficient corrective action after a pattern of aggression had developed.</p> <p>Findings include:</p> <p>The facility BPR reports were reviewed on 1/10/12 at 3:59 PM. The BPR Reports were as follows:</p> <ol style="list-style-type: none"> 10/7/11 at 2:00 PM - "[Client #1] was sitting in the van and [client #5] wanted to sit there. [Client #5] started yelling and throwing a fit... He attempted to get on the van and hit [client #1]. Staff restrained him...." 10/8/11 at 3:00 PM - "[Client #5] came into the store and said [client #2] hit him. Staff went outside and had [client 			W0149	<p>TSI/ Indiana Mentor has a Quality and Risk Management policy to ensure client protections and prohibit mistreatment, neglect or abuse of the clients. Direct Service Professionals (DSP) and Home Manager received training on 3/1/12 on reporting client to client aggression and monitoring for patterns of client to client aggression. Home Manager and/ or Program Director will do Home Observation Sheet weekly for the month of March to ensure appropriate interactions continue to take place. IDT meetings were held for client #2 on 2/14/12 and 2/22/12 to discuss her increased behaviors. An IDT meeting was held on 2/22/12 for Client #5 to discuss recent client to client aggression incidents. Home Manager and/ or Program Director will review BPR notes weekly to ensure any incidents that meet the BDDS incident reporting guidelines have been reported in a timely manner and ensure that any incidents requiring an investigation are thoroughly investigated.</p>		03/02/2012

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	<p>#5] get in the van. [Client #2] and [client #5] both started hitting each other."</p> <p>3. 10/11/11 at 2:20 PM - "[Client #5] was upset that workshop was out of cardboard. Screamed in workshop went out to the van, screamed at [client #2] then hit [client #2]...Staff was trying to calm him down and he then pinched me on my arm and then got out of the van by pushing me out of the van. Went and sat down at picnic table and hit it...He acted like he was going to get in the van, then he again pushed me out of the way and started walking from the van through the parking lot towards the road screaming. I tried verbally redirecting him but as he continued through the parking lot, I physically intervened and escorted him back to the van."</p> <p>4. 10/13/11 at 7:30 PM - "[Client #2] yelled at [client #5] to sit down and leave the door open that client #5] had said it's cold in here. [Client #2] got up and hit [client #5]."</p> <p>5. 10/17/11 at 4:45 PM - "Clients were getting into van from [name of store]. [Client #2] got in van tried hitting and kicking [client #5]. Spit in his face. Pinched him in upper arm."</p> <p>6. 10/18/11 at 2:15 PM - "[Client #5]</p>			

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	<p>was having a behavior in the van. [Client #2] did not want [client #5] to sit by her so she hit him several times."</p> <p>7. 10/18/11 at 2:15 PM - "[Client #5] wanted [client #1] to move in the van. [Client #5] hit [client #1] and stood in the van yelling."</p> <p>8. 10/19/11 at 7:17 AM - "[Client #1] got a reinforcer [client #2] hit him in the face."</p> <p>9. 10/20/11 at 7:15 AM - "[Client #5] did not want [client #1] sitting by him so he started calling him names and kicking at him."</p> <p>10. 10/20/11 at 7:17 AM - "Clients were on the van getting ready to leave for work. [Client #5] was yelling at [client #1] and trying to kick and him him. [Client #1] retaliated back at [client #5] calling him a name and trying to hit him."</p> <p>11. 10/21/11 at 7:15 AM - "[Client #5] got into the van 1st and sat in back seat. [Client #1] got in the van and sat in single seat. [Client #5] started yelling, screaming and hitting [client #1] with his hat."</p> <p>12. 10/25/11 at 6:15 AM - "Clients were eating breakfast. [Client #5] started</p>			

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	<p>calling [client #1] names then he hit [client #1] on the arm."</p> <p>13. 10/25/11 at 2:10 PM - "[Client #5] was having a behavior and hit [client #1]. [Client #1] then grabbed [client #5's] arms with both hands and started to squeeze...."</p> <p>14. 10/27/11 at 2:00 PM - "[Client #5] was on the van going to pick up other clients from work. When [client #1] got on the van [client #5] hit him and starting (sic) saying things about [client #1] being black."</p> <p>15. 10/30/11 at 9:30 AM - "[Client #1] sat next to [client #4]. [Client #2] left her seat to assault [client #1]. She slapped [client #1] several times, spit in his face and called him a name."</p> <p>16. 11/16/11 at 10:00 AM - "[Client #2] was putting groceries away. [Client #5] told her to get out of the kitchen, she then called him a name and pinched him."</p> <p>17. 11/29/11 at 5:30 AM - "[Client #5] starting mouthing (sic) [client #1] about him eating cold cereal then he hit [client #1] on the arm 3 times and continued to call him names and bossing him and saying he wanted [client #1] to leave. This continued all morning until</p>						

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	<p>transport began. Also [client #5] hit [client #1] on the head while sitting in the van waiting for another house mate to board the van."</p> <p>18. 11/29/11 at 2:00 PM - "[Client #5] got on the van to go home from [name of work shop]. [Client #5] did not want to sit by [client #1]. [Client #5] hit [client #1] several times...."</p> <p>19. 12/3/11 at 11:00 AM - "[Client #5] tried to sit in the chair next to [client #2]. [Client #2] didn't want him to sit next to her. [Client #2] tried to hit [client #5] with her walker."</p> <p>20. 1/1/12 at 7:45 PM - "[Client #5] closed the front door because he was cold. [Client #2] did not want the door closed and and rammed into [client #5] with her walker. She also pulled his hair and spit on him."</p> <p>Review of Investigation of Incidents of Abuse, Neglect or Exploitation Policy, undated, on 1/10/12 at 3:00 PM indicated "Neglect is defined as any situation in which a person receives either insufficient, inconsistent or inappropriate services, treatment, follow-up or supervision or is exposed to an unsafe environment."</p>			
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	<p>There was no record the above incidents of client to client aggression had been investigated. There was no record of corrective action being implemented.</p> <p>Interview with staff #1, Administrator, on 1/10/12 at 1:30 PM indicated they did not report the above issues because the Bureau of Developmental Disability Services (BDDS) no longer required reporting of client to client abuse unless there was a serious consequence.</p> <p>9-3-2(a)</p>			
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W0153	<p>The facility must ensure that all allegations of mistreatment, neglect or abuse, as well as injuries of unknown source, are reported immediately to the administrator or to other officials in accordance with State law through established procedures.</p> <p>Based on record review and interview for 20 of 88 Behavior Program Reviews (BPR), the facility failed to report client to client abuse for clients #1, #2 and #5 to the administrator in accordance with State law and to the Bureau of Developmental Disability (BDDS).</p> <p>Findings include:</p> <p>The BPR incident reports were reviewed 1/10/12 at 3:59 PM. The BPR Reports were as follows:</p> <ol style="list-style-type: none"> 10/7/11 at 2:00 PM - "[Client #1] was sitting in the van and [client #5] wanted to sit there. [Client #5] started yelling and throwing a fit... He attempted to get on the van and hit [client #1]. Staff restrained him..." 10/8/11 at 3:00 PM - "[Client #5] came into the store and said [client #2] hit him. Staff went outside and had [client #5] get in the van. [Client #2] and [client #5] both started hitting each other." 10/11/11 at 2:20 PM - "[Client #5] was upset that workshop was out of cardboard. Screamed in workshop went out to the van, screamed at [client #2] then hit [client #2]...Staff was trying to 	W0153	TSI/ Indiana Mentor has a Quality and Risk Management policy to ensure client protections and prohibit mistreatment, neglect or abuse of the clients. Direct Service Professionals (DSP) and Home Manager received training on 3/1/12 on reporting client to client aggression and monitoring for patterns of client to client aggression. Home Manager and/ or Program Director will do Home Observation Sheet weekly for the month of March to ensure appropriate interactions continue to take place. IDT meetings were held for client #2 on 2/14/12 and 2/22/12 to discuss her increased behaviors. An IDT meeting was held on 2/22/12 for Client #5 to discuss recent client to client aggression incidents. Home Manager and/ or Program Director will review BPR notes weekly to ensure any incidents that meet the BDDS incident reporting guidelines have been reported in a timely manner and ensure that any incidents requiring an investigation are thoroughly investigated.	03/02/2012			

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	<p>calm him down and he then pinched me on my arm and then got out of the van by pushing me out of the van. Went and sat down at picnic table and hit it...He acted like he was going to get in the van, then he again pushed me out of the way and started walking from the van through the parking lot towards the road screaming. I tried verbally redirecting him but as he continued through the parking lot, I physically intervened and escorted him back to the van."</p> <p>4. 10/13/11 at 7:30 PM - "[Client #2] yelled at [client #5] to sit down and leave the door open that client #5] had said it's cold in here. [Client #2] got up and hit [client #5]"</p> <p>5. 10/17/11 at 4:45 PM - "Clients were getting into van from [name of store]. [Client #2] got in van tried hitting and kicking [client #5]. Spit in his face. Pinched him in upper arm."</p> <p>6. 10/18/11 at 2:15 PM - "[Client #5] was having a behavior in the van. [Client #2] did not want [client #5] to sit by her so she hit him several times."</p> <p>7. 10/18/11 at 2:15 PM - "[Client #5] wanted [client #1] to move in the van. [Client #5] hit [client #1] and stood in the van yelling."</p> <p>8. 10/19/11 at 7:17 AM - "[Client #1] got a reinforcer [client #2] hit him in the face."</p> <p>9. 10/20/11 at 7:15 AM - "[Client #5]</p>			
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	<p>his face and called him a name."</p> <p>16. 11/16/11 at 10:00 AM - "[Client #2] was putting groceries away. [Client #5] told her to get out of the kitchen, she then called him a name and pinched him."</p> <p>17. 11/29/11 at 5:30 AM - "[Client #5] starting mouthing (sic) [client #1] about him eating cold cereal then he hit [client #1] on the arm 3 times and continued to call him names and bossing him and saying he wanted [client #1] to leave. This continued all morning until transport began. Also [client #5] hit [client #1] on the head while sitting in the van waiting for another house mate to board the van."</p> <p>18. 11/29/11 at 2:00 PM - "[Client #5] got on the van to go home from [name of work shop]. [Client #5] did not want to sit by [client #1]. [Client #5] hit [client #1] several times..."</p> <p>19. 12/3/11 at 11:00 AM - "[Client #5] tried to sit in the chair next to [client #2]. [Client #2] didn't want him to sit next to her. [Client #2] tried to hit [client #5] with her walker."</p> <p>20. 1/1/12 at 7:45 PM - "[Client #5] closed the front door because he was cold. [Client #2] did not want the door closed and and rammed into [client #5] with her walker. She also pulled his hair and spit on him.</p> <p>The BPR report did not indicate the</p>						

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	<p>administrator was advised of the incidents.</p> <p>Interview with staff #1, administrator, on 1/10/12 at 4:45 PM indicated they felt the new guideline for reporting client to client abuse indicated it was not necessary to report abuse unless there were serious consequences.</p> <p>9-3-2(a)</p>				

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W0154	<p>The facility must have evidence that all alleged violations are thoroughly investigated.</p> <p>Based on record review and interview for 20 of 88 Behavior Program Reviews (BPR), the facility failed to conduct thorough investigations of client to client abuse.</p> <p>Findings include:</p> <p>The BPR incident reports were reviewed 1/10/12 at 3:59 PM. The BPR Reports were as follows:</p> <ol style="list-style-type: none"> 10/7/11 at 2:00 PM - "[Client #1] was sitting in the van and [client #5] wanted to sit there. [Client #5] started yelling and throwing a fit... He attempted to get on the van and hit [client #1]. Staff restrained him..." 10/8/11 at 3:00 PM - "[Client #5] came into the store and said [client #2] hit him. Staff went outside and had [client #5] get in the van. [Client #2] and [client #5] both started hitting each other." 10/11/11 at 2:20 PM - "[Client #5] was upset that workshop was out of cardboard. Screamed in workshop went out to the van, screamed at [client #2] then hit [client #2]...Staff was trying to calm him down and he then pinched me on my arm and then got out of the van by pushing me out of the van. Went and sat down at picnic table and hit it...He acted 			W0154	TSI/ Indiana Mentor has a Quality and Risk Management policy to ensure client protections and prohibit mistreatment, neglect or abuse of the clients. Direct Service Professionals (DSP) and Home Manager received training on 3/1/12 on reporting client to client aggression and monitoring for patterns of client to client aggression. Home Manager and/ or Program Director will do Home Observation Sheet weekly for the month of March to ensure appropriate interactions continue to take place. IDT meetings were held for client #2 on 2/14/12 and 2/22/12 to discuss her increased behaviors. An IDT meeting was held on 2/22/12 for Client #5 to discuss recent client to client aggression incidents. Home Manager and/ or Program Director will review BPR notes weekly to ensure any incidents that meet the BDDS incident reporting guidelines have been reported in a timely manner and ensure that any incidents requiring an investigation are thoroughly investigated.		03/02/2012

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	<p>like he was going to get in the van, then he again pushed me out of the way and started walking from the van through the parking lot towards the road screaming. I tried verbally redirecting him but as he continued through the parking lot, I physically intervened and escorted him back to the van."</p> <p>4. 10/13/11 at 7:30 PM - "[Client #2] yelled at [client #5] to sit down and leave the door open that client #5] had said it's cold in here. [Client #2] got up and hit [client #5]"</p> <p>5. 10/17/11 at 4:45 PM - "Clients were getting into van from [name of store]. [Client #2] got in van tried hitting and kicking [client #5]. Spit in his face. Pinched him in upper arm."</p> <p>6. 10/18/11 at 2:15 PM - "[Client #5] was having a behavior in the van. [Client #2] did not want [client #5] to sit by her so she hit him several times."</p> <p>7. 10/18/11 at 2:15 PM - "[Client #5] wanted [client #1] to move in the van. [Client #5] hit [client #1] and stood in the van yelling."</p> <p>8. 10/19/11 at 7:17 AM - "[Client #1] got a reinforcer [client #2] hit him in the face."</p> <p>9. 10/20/11 at 7:15 AM - "[Client #5] did not want [client #1] sitting by him so he started calling him names and kicking at him."</p> <p>10. 10/20/11 at 7:17 AM - "Clients</p>						

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	<p>were on the van getting ready to leave for work. [Client #5] was yelling at [client #1] and trying to kick and him him. [Client #1] retaliated back at [client #5] calling him a name and trying to hit him."</p> <p>11. 10/21/11 at 7:15 AM - "[Client #5] got into the van 1st and sat in back seat. [Client #1] got in the van and sat in single seat. [Client #5] started yelling, screaming and hitting [client #1] with his hat."</p> <p>12. 10/25/11 at 6:15 AM - "Clients were eating breakfast. [Client #5] started calling [client #1] names then he hit [client #1] on the arm."</p> <p>13. 10/25/11 at 2:10 PM - "[Client #5] was having a behavior and hit [client #1]. [Client #1] then grabbed [client #5's] arms with both hands and started to squeeze..."</p> <p>14. 10/27/11 at 2:00 PM - "[Client #5] was on the van going to pick up other clients from work. When [client #1] got on the van [client #5] hit him and starting (sic) saying things about [client #1] being black."</p> <p>15. 10/30/11 at 9:30 AM - "[Client #1] sat next to [client #4]. [Client #2] left her seat to assault [client #1]. She slapped [client #1] several times, spit in his face and called him a name."</p> <p>16. 11/16/11 at 10:00 AM - "[Client #2] was putting groceries away. [Client #5] told her to get out of the kitchen, she</p>						

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	<p>then called him a name and pinched him." 17. 11/29/11 at 5:30 AM - "[Client #5] starting mouthing (sic) [client #1] about him eating cold cereal then he hit [client #1] on the arm 3 times and continued to call him names and bossing him and saying he wanted [client #1] to leave. This continued all morning until transport began. Also [client #5] hit [client #1] on the head while sitting in the van waiting for another house mate to board the van." 18. 11/29/11 at 2:00 PM - "[Client #5] got on the van to go home from [name of work shop]. [Client #5] did not want to sit by [client #1]. [Client #5] hit [client #1] several times..." 19. 12/3/11 at 11:00 AM - "[Client #5] tried to sit in the chair next to [client #2]. [Client #2] didn't want him to sit next to her. [Client #2] tried to hit [client #5] with her walker." 20. 1/1/12 at 7:45 PM - "[Client #5] closed the front door because he was cold. [Client #2] did not want the door closed and and rammed into [client #5] with her walker. She also pulled his hair and spit on him.</p> <p>There was no record the above incidents of client to client aggression had been investigated.</p> <p>Interview with staff #1, Administrator, on</p>						

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NAME OF PROVIDER OR SUPPLIER TRANSITIONAL SERVICES SUB LLC	STREET ADDRESS, CITY, STATE, ZIP CODE 114 S CHESTNUT ST HUNTINGBURG, IN 47542
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	1/10/12 at 4:00 PM indicated they did not do investigations on the incidents of client to client aggression. 9-3-2(a)			

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W0157	<p>If the alleged violation is verified, appropriate corrective action must be taken.</p> <p>Based on record review and interview on 20 of 88 Behavior Program Reviews (BPR), the facility failed to ensure corrective action was taken after a pattern of client to client aggression had developed between clients #1, #2 and #5.</p> <p>Findings include:</p> <p>The BPR incident reports were reviewed 1/10/12 at 3:59 PM. The BPR Reports were as follows:</p> <ol style="list-style-type: none"> 10/7/11 at 2:00 PM - "[Client #1] was sitting in the van and [client #5] wanted to sit there. [Client #5] started yelling and throwing a fit... He attempted to get on the van and hit [client #1]. Staff restrained him..." 10/8/11 at 3:00 PM - "[Client #5] came into the store and said [client #2] hit him. Staff went outside and had [client #5] get in the van. [Client #2] and [client #5] both started hitting each other." 10/11/11 at 2:20 PM - "[Client #5] was upset that workshop was out of cardboard. Screamed in workshop went out to the van, screamed at [client #2] then hit [client #2]...Staff was trying to calm him down and he then pinched me on my arm and then got out of the van by pushing me out of the van. Went and sat down at picnic table and hit it...He acted 	W0157	<p>TSI/ Indiana Mentor has a Quality and Risk Management policy to ensure client protections and prohibit mistreatment, neglect or abuse of the clients. Direct Service Professionals (DSP) and Home Manager received training on 3/1/12 on reporting client to client aggression and monitoring for patterns of client to client aggression. Home Manager and/ or Program Director will do Home Observation Sheet weekly for the month of March to ensure appropriate interactions continue to take place. IDT meetings were held for client #2 on 2/14/12 and 2/22/12 to discuss her increased behaviors. An IDT meeting was held on 2/22/12 for Client #5 to discuss recent client to client aggression incidents. Home Manager and/ or Program Director will review BPR notes weekly to ensure any incidents that meet the BDDS incident reporting guidelines have been reported in a timely manner and ensure that any incidents requiring an investigation are thoroughly investigated.</p>	03/02/2012			

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	<p>like he was going to get in the van, then he again pushed me out of the way and started walking from the van through the parking lot towards the road screaming. I tried verbally redirecting him but as he continued through the parking lot, I physically intervened and escorted him back to the van."</p> <p>4. 10/13/11 at 7:30 PM - "[Client #2] yelled at [client #5] to sit down and leave the door open that client #5] had said it's cold in here. [Client #2] got up and hit [client #5]"</p> <p>5. 10/17/11 at 4:45 PM - "Clients were getting into van from [name of store]. [Client #2] got in van tried hitting and kicking [client #5]. Spit in his face. Pinched him in upper arm."</p> <p>6. 10/18/11 at 2:15 PM - "[Client #5] was having a behavior in the van. [Client #2] did not want [client #5] to sit by her so she hit him several times."</p> <p>7. 10/18/11 at 2:15 PM - "[Client #5] wanted [client #1] to move in the van. [Client #5] hit [client #1] and stood in the van yelling."</p> <p>8. 10/19/11 at 7:17 AM - "[Client #1] got a reinforcer [client #2] hit him in the face."</p> <p>9. 10/20/11 at 7:15 AM - "[Client #5] did not want [client #1] sitting by him so he started calling him names and kicking at him."</p> <p>10. 10/20/11 at 7:17 AM - "Clients</p>			
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	<p>were on the van getting ready to leave for work. [Client #5] was yelling at [client #1] and trying to kick and him him. [Client #1] retaliated back at [client #5] calling him a name and trying to hit him."</p> <p>11. 10/21/11 at 7:15 AM - "[Client #5] got into the van 1st and sat in back seat. [Client #1] got in the van and sat in single seat. [Client #5] started yelling, screaming and hitting [client #1] with his hat."</p> <p>12. 10/25/11 at 6:15 AM - "Clients were eating breakfast. [Client #5] started calling [client #1] names then he hit [client #1] on the arm."</p> <p>13. 10/25/11 at 2:10 PM - "[Client #5] was having a behavior and hit [client #1]. [Client #1] then grabbed [client #5's] arms with both hands and started to squeeze..."</p> <p>14. 10/27/11 at 2:00 PM - "[Client #5] was on the van going to pick up other clients from work. When [client #1] got on the van [client #5] hit him and starting (sic) saying things about [client #1] being black."</p> <p>15. 10/30/11 at 9:30 AM - "[Client #1] sat next to [client #4]. [Client #2] left her seat to assault [client #1]. She slapped [client #1] several times, spit in his face and called him a name."</p> <p>16. 11/16/11 at 10:00 AM - "[Client #2] was putting groceries away. [Client #5] told her to get out of the kitchen, she</p>			
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	<p>then called him a name and pinched him." 17. 11/29/11 at 5:30 AM - "[Client #5] starting mouthing (sic) [client #1] about him eating cold cereal then he hit [client #1] on the arm 3 times and continued to call him names and bossing him and saying he wanted [client #1] to leave. This continued all morning until transport began. Also [client #5] hit [client #1] on the head while sitting in the van waiting for another house mate to board the van." 18. 11/29/11 at 2:00 PM - "[Client #5] got on the van to go home from [name of work shop]. [Client #5] did not want to sit by [client #1]. [Client #5] hit [client #1] several times..." 19. 12/3/11 at 11:00 AM - "[Client #5] tried to sit in the chair next to [client #2]. [Client #2] didn't want him to sit next to her. [Client #2] tried to hit [client #5] with her walker." 20. 1/1/12 at 7:45 PM - "[Client #5] closed the front door because he was cold. [Client #2] did not want the door closed and and rammed into [client #5] with her walker. She also pulled his hair and spit on him.</p> <p>There was no record of corrective action being implemented after the above incidents.</p> <p>Interview with staff #1, Administrator, on</p>				

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NAME OF PROVIDER OR SUPPLIER TRANSITIONAL SERVICES SUB LLC	STREET ADDRESS, CITY, STATE, ZIP CODE 114 S CHESTNUT ST HUNTINGBURG, IN 47542
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	1/10/12 at 4:00 PM indicated the clients had behavior plans and they had not made any additional changes to address the client to client abuse. 9-3-2(a)			
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W0249	<p>As soon as the interdisciplinary team has formulated a client's individual program plan, each client must receive a continuous active treatment program consisting of needed interventions and services in sufficient number and frequency to support the achievement of the objectives identified in the individual program plan.</p> <p>Based on observation, record review and interview for 1 of 4 sample clients (client #3), the facility failed to ensure client #3 received training to achieve objectives in the Individual Support Plan (ISP).</p> <p>Findings include:</p> <p>During the observation period on 1/9/12 from 1:50 PM to 7:00 PM, client #3 returned from his day program at 2:30 PM. Client #3 immediately went to his bedroom and shut the door. Client #3 did not come out of his bedroom again during the observation period. Staff #5 went to his room at 5:35 PM and prompted him to come to the dining room for dinner. Client #3 refused to come out of his room and refused to eat dinner. On 1/11/12 from 1:30 PM to 3:45 PM, client #3 did not come out of his room and did not participate in any active treatment. Staff was not observed going into his room or communicating with client #3 during these observation times.</p> <p>The record review for client #3 was</p>	W0249	Direct Support Professionals received retraining on active treatment schedules on 3/1/2012. Client #3's active treatment schedule was reviewed on 3/1/2012 for appropriateness and no changes needed at this time. Active treatment schedules will be reviewed and updated at least annually for accuracy and appropriateness by the Program Director. Home Manager and/ or Program Director will do Active Treatment Observation Report weekly for the month of March to ensure active treatment schedules are being followed.	03/02/2012			

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	<p>conducted on 1/10/12 at 11:23 AM. The record indicated the ISP, dated 1/1/12, consisted of the following formal objectives:</p> <ol style="list-style-type: none"> 1. Participate in a leisure activity. 2. Complete his required programming tasks. 3. Three times per week will state his phone number. 4. Bathes thoroughly. 5. Practice completing a deposit slip. 6. Brush his teeth twice daily. <p>Staff did not implement the above objectives. Client #3 was not observed doing any of the above objectives during the observation time.</p> <p>Interview with staff #2, House Manager (HM), on 1/10/12 at 1:30 PM indicated client #3 didn't like to participate when there were strangers in the house. Staff #2 indicated client #3 would usually eat meals with the other clients, or when the others were about finished he would come to the table and eat. Staff #2, HM, indicated client #3 would watch television if it was something he liked. Staff #2, HM, indicated client #3 only attended the day program on Monday, Tuesday and Thursday. Staff #2, HM, indicated client #3 requested staying home the other days. Staff #2, indicated client #3 has a Behavior Development Plan (BDP) for Resistance. The BDP dated 2/28/11 was</p>			
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	<p>reviewed on 1/10/12 at 1:30 PM and defined Resistance as "failure to adequately complete any task listed on the task list" and "refusal to comply with an incidental staff request to cease/initiate a behavior." Staff #2 indicated client #3 would become verbally or physically aggressive if he was bothered too much when he was in his room.</p> <p>Interview with staff #3, direct care staff, on 1/10/12 at 2:00 PM indicated client #3 preferred to stay in his room when he was in the home.</p> <p>Interview with staff #1, Administrator, on 1/10/12 at 4:45 PM indicated staff try to implement objectives and involve client #3 in household activities.</p> <p>9-3-4(a)</p>			
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NAME OF PROVIDER OR SUPPLIER TRANSITIONAL SERVICES SUB LLC				STREET ADDRESS, CITY, STATE, ZIP CODE 114 S CHESTNUT ST HUNTINGBURG, IN 47542			
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W0440	<p>The facility must hold evacuation drills at least quarterly for each shift of personnel.</p> <p>Based on record review and interview for 4 of 4 sampled clients (clients #1, #2, #3 and #4) and 4 additional clients (clients #5, #6, #7 and #8), the facility failed to conduct an evacuation drill for the evening shift in the second quarter (April, May and June) and during the day shift in the third quarter (July, August and September).</p> <p>Findings include:</p> <p>The facility evacuation drill records were reviewed on 1/9/12 at 2:00 PM. The records indicated the facility conducted an evacuation drill for the evening shift (1:00 PM to 9:00 PM) on 2/7/11 at 5:20 PM and not another one until 7/16/11 at 2:25 PM. The records indicated the facility conducted an evacuation drill for the day shift (5:00 AM to 1:00 PM) on 6/15/11 at 11:30 AM and not another one until 10/14/11 at 11:59 AM.</p> <p>Interview with staff #2, House Manager (HM), on 1/10/12 at 3:00 PM indicated the drills should have been conducted quarterly Staff #2, HM, indicated they could not find documentation that the drills had been conducted.</p> <p>9-3-7(a)</p>	W0440	<p>On 2/3/2012, the Home Manager retrained the staff in the Huntingburg home on the compliance of completing all scheduled evacuation drills each month. The Program Director will monitor that the scheduled evacuation drills are completed and reviewed. She will report any discrepancies to the Home Manager prior to the end of the month for follow up so completion of the drill within the proper time frame and shift can occur. The Area Director will monitor the completion of scheduled evacuation drills each month. She will report any discrepancies to the Program Director prior to the end of the month for follow up so completion of the drill within the proper time frame and shift can occur.</p>	03/02/2012			

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 15G763	X2) MULTIPLE CONSTRUCTION A. BUILDING 00 B. WING _____	X3) DATE SURVEY COMPLETED 01/25/2012
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