

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 15G793		X2) MULTIPLE CONSTRUCTION A. BUILDING 00 B. WING _____		X3) DATE SURVEY COMPLETED 02/25/2013	
NAME OF PROVIDER OR SUPPLIER SPECTRUM COMMUNITY SERVICES OF INDIANA LLC				STREET ADDRESS, CITY, STATE, ZIP CODE 113 S 325 E VALPARAISO, IN 46385			
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W000000	<p>This visit was for the investigation of complaint #IN00124458.</p> <p>COMPLAINT #IN00124458- SUBSTANTIATED, federal and state deficiencies related to the allegations are cited at W104, W201, W202, W203, and W205.</p> <p>Dates of Survey: February 20, 21, 22 and 25, 2013</p> <p>Facility number: 012584 Provider number: 15G793 AIM number: 201018520</p> <p>Surveyor: Tim Shebel, Medical Surveyor III</p> <p>The following federal deficiencies also reflect state findings in accordance with 460 IAC 9.</p> <p>Quality review completed March 1, 2013 by Dotty Walton, Medical Surveyor III.</p>	W000000					

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (see instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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W000104	<p>483.410(a)(1) GOVERNING BODY</p> <p>The governing body must exercise general policy, budget, and operating direction over the facility.</p> <p>Based on record review and interview for 2 of 2 sampled clients (clients A and B), and 1 of 1 additional clients (client C), the facility's governing body failed to exercise general policy and operating direction over the facility to ensure the facility had a documented system in place to ensure the Behavior Specialist was on site for at least 10 hours per week for behavioral services which included direct monitoring, assessment, intervention and staff training for the Extensive Support Needs/ESN home.</p> <p>Findings include:</p> <p>The group home's visitor record was reviewed on 2/20/13 at 8:05 A.M. The visitor record failed to indicate the facility's Behavior Specialist had visited the facility from 12/1/12 to 2/20/13.</p> <p>A staffing list of all staff who worked at the facility was reviewed on 2/20/13 at 10:22 A.M. The review failed to indicate the ESN facility employed a Behavior Specialist who was on site for at least 10 hours per week for behavioral services which included direct monitoring, assessment, intervention, and staff</p>	W000104	<p>This deficiency has been brought for discussion, findings do not cite regulation for deficiencies as evidenced by: The QDDP also serves as the behaviorist for this group home. the QDDP/BS oversees two group homes and splits time between the two. Additionally the QDDP/BS meets the behaviorist requirements. Regarding the visitor log, the QDDP is not a visitor but an employee and would not need to sign a visitor log. The QDDP's times worked are documented on a payroll system. However; to ensure that behavior hours are being superceeded, an additional behaviorist will be made available for five hours a week to assist in BSP updates, Reports, and Behavior Analysis. These hours will be combined into the minimum 10 hour requirement.</p>	03/15/2013			

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	<p>training for the Extensive Support Needs Home.</p> <p>The Director of Operations was interviewed on 2/20/13 at 10:27 A.M. The Director of Operations stated, "Our QMRP (Qualified Mental Retardation Professional) is the Behavior Specialist at the group home now. We had a Behavior Specialist but she left around the first of the year."</p> <p>Behavior Management notes and documentation from 12/1/12 to 2/20/13 for clients A, B, and C was reviewed on 2/22/13 at 9:25 P.M. The review indicated the facility's QMRP was acting as the ESN facility's Behavior Specialist from 1/12/13 forward.</p> <p>This federal tag relates to complaint #IN00124458</p> <p>9-3-1(a)</p>				

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W000201	<p>483.440(b)(4)(i) ADMISSIONS, TRANSFERS, DISCHARGE If a client is to be either transferred or discharged, the facility must have documentation in the client's record that the client was transferred or discharged for good cause.</p> <p>Based on record review and interview, the facility failed to discharge 1 of 2 additional clients (client D), with good cause.</p> <p>Findings include:</p> <p>The facility records were reviewed on 2/20/13 at 8:49 A.M. A review of progress notes in the client's record for client D indicated he was admitted to the facility on 2/5/13. Review of incident reports from 2/1/13 to 2/20/13 indicated the following incidents involving client D:</p> <p>1. On 2/12/13 at 8:00 P.M., client D began yelling at direct care staff, went to his room, and began throwing and breaking items. The client picked up a piece of broken plastic and attempted to cut himself. Direct care staff grabbed the plastic piece from his hand. Client D grabbed his coat and hat and stated he wanted to "go for a walk." Client D went outside with two direct care staff and suddenly took off running. Client D ran to a neighbor's house. Police were called</p>	W000201	<p>The Transfer/Discharge Policy and Client Handbook have been reflected to include the following for Emergency Discharge: All transfers/discharges will follow the interdisciplinary team process, except in a case of extreme emergency at which time Spectrum Community Services of Indiana, LLC will initiate the process and convene the team at the earliest possible convenience. If a client is out of Spectrum Community Services of Indiana's care and the determination is made that the client poses a immediate health or safety risk for themselves or others in the home, Spectrum Community Services of Indiana LLC reserves the right to refuse readmission to the group home to protect the client, others in the group home, and the community. An Emergency discharge may not provide enough time to prepare the team; however, a team meeting will be scheduled within 24 hours of the discharge to discuss the discharge.</p>	03/15/2013	

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	<p>and upon arrival, the police escorted client D back to the group home. Direct care staff did a complete sweep of the client's room, removing any objects that the client could harm himself with. Client D was calm for approximately thirty minutes after the police left. Client D then went to his bedroom and began kicking his closet doors. A piece of plastic broke off and client D attempted to cut his wrist with it. Direct care staff intervened by implementing a physical restraint on client D. The QMRP (Qualified Mental Retardation Professional) called 911 and client D was transported to a local hospital. Client D was examined by the physician on duty and labs were drawn. The client was released from the emergency room and returned to the group home where he took his medications, ate dinner, watched television with direct care staff, and went to bed.</p> <p>2. On 2/13/13 at 1:00 A.M. as evening shift direct care staff were getting ready to leave, client D was found attempting to leave the group home through the emergency door in his bedroom. Direct care staff intervened and the client physically aggressed toward staff. Client D was put into a physical restraint until he was calm. Direct care staff released the client from the restraint and escorted</p>			

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	<p>client D to his bedroom. In his bedroom, client D began kicking his walls and attempted to bang his head on the walls. Direct care staff implemented another physical restraint. Client D was released from the restraint after thirty minutes when he was calm. Client D then went into his bedroom while direct care staff stationed themselves at the doorway of client D's room to monitor the client. Client D attempted to wrap the window curtain around his neck. Direct care staff intervened by removing the curtain from the client's neck and placed client D into another physical restraint. After ten minutes, client D asked if he could go to bed. Direct care staff released the client from the physical restraint. Client D began to argue with direct care staff and attempted to tie his sweatshirt around his neck. Client D was then placed in a physical restraint by direct care staff. Client D calmed down and went into the living room with direct care staff and watched television. The incident report further indicated the facility staff were going to hold a conference call on 2/18/13 with an unknown party to state they "do not feel this client (client D) is suited for the current placement and has requested (agency requested) that the client be moved to a location where his needs can be met."</p>			
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	<p>3. On 2/13/13 at 6:30 A.M. while sitting at the dining room table, client D became upset and began to kick chairs and threaten another client. The QMRP talked client D into taking his morning medications. Client D then went into the bathroom and purposely vomited his medications into the toilet. Client D then went into his bedroom and began to "bang things around." Direct care staff directed the client to "calm down." Client D asked and received one of his cigarettes from direct care staff and went outside, with direct care staff, to smoke. While outside, client D broke off a piece of picket fence and aggressed toward direct care staff. Client D superficially scratched himself on the arm as he aggressed toward staff. Direct care staff placed the client in a physical restraint and escorted him back into the house. Client D then stated to direct care staff that he wanted to "go to the hospital because he wanted to kill himself." Client D went into his bedroom and began to punch the wall and kick his bed frame. The QMRP called emergency personnel and told the client the ambulance and police were on their way. Client D then sat in the dining room calmly waiting for emergency personnel to arrive. Client D was transported by emergency personnel to a local hospital where he was evaluated and treated. The client was then taken to a local psychiatric</p>						

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	<p>in-patient facility on a seventy-two hour emergency detention order for further evaluation and treatment. The incident report further indicated the facility staff were going to hold a conference call on 2/18/13 with an unknown party to state they "do not feel this client (client D) is suited for the current placement and has requested (agency requested) that the client be moved to a location where his needs can be met."</p> <p>A 2/19/13 follow-up report to the 2/13/13 6:30 A.M. incident indicated the following: "Due to the chain of events, it was decided that [client D] was effectively discharged from Spectrum Community Services of Indiana LLC on 2/13/13. The team (inter-disciplinary team) meeting scheduled for 2/18/13 was canceled due to [client D] not remaining in Spectrum's services. BDDS (Bureau of Developmental Disabilities Services) and Guardian (client D's guardian) were notified via phone on 2/15/13 that following discharge from [local psychiatric in-patient facility], Spectrum would not be accepting [client D] back into SCSI (Spectrum Community Services of Indiana) services. [Client D's] belongings and medications are stored in the Valpo (Valparaiso) office of SCSI. A formal letter was also sent to the guardian's (sic) verifying discharge, here</p>						

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	<p>is an insert from the letter: February 19, 2013, [Name and address of guardians], RE: Discharge notice for [client D], Dear [guardians], As I informed [guardian] on Friday, February 15, 2013 Spectrum Community Services is formally discharging your ward, [client D] from services at our ESN (Extensive Support Needs) home located at (address of group home). As you are aware, [client D] was admitted to Spectrum's services on Wednesday (sic), February 5, 2013 from jail. He was then admitted to (local psychiatric in-patient facility) on an emergency detention order on February 13, 2013 following multiple incidents of verbal and physical aggression towards staff and peers; threats of harm towards peers; self harm including wrapping things around his neck, cutting his wrists and arms, banging his head and attempting to smash his fingers; property destruction; elopement; and disturbing and threatening neighbors. The police were called for assistance on several occasions. An ESN home is an unlocked community setting. [Client D's] history of elopement and aggressive behaviors are incompatible with such a setting. His welfare and the welfare of the other residents in the home are at risk making notice of immediate discharge necessary. [Client D's] personal items have been inventoried and are in safe keeping at our</p>			
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	<p>offices in Valparaiso. We will either drop them off or be available whenever someone would like to pick them up. Thank you for your responsiveness on behalf of [client D]. We wish him the best as he finds services that are designed to ensure his safety and address the challenges that he presents. Sincerely, [name], Director of Operations, Spectrum Community Services of Indiana, CC: [BDDS and Adult Protective Services], SCSi will comply with and assist with the transfer of [client D's] belongings."</p> <p>The Director of Operations was interviewed on 2/20/13 at 9:03 A.M. The Director of Operations stated, "We could not meet his (client D's) needs. He came to us from jail where he was in jail for assault. Prior to being in jail, he (client D) was living in a waiver setting (community home with supports). His needs were just greater than we could address."</p> <p>The client's record was reviewed on 2/20/13 at 9:17 P.M. A review of the client's admission assessment, dated 8/23/12, indicated client D's behaviors were verbal aggression, physical aggression, property destruction and elopement. The assessment further indicated client D had one on one staffing at his former placement but "still found</p>				

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	ways to elope from the home" and "[Client D] has attempted to stab staff with a knife or other sharps in the home. [Client D] has broken many windows in the home as well as other homes he has lived in during the past years. He has tried to use shards of glass to try and attack others or harm himself. He (client D) has broken property such as television sets belonging to housemates." Further review of his 8/23/12 assessment indicated, "[Client D] continues to reject current supports. He becomes violent and attempts to elope frequently. During these behaviors he causes extensive property damage by breaking doors, busting windows and putting holes in drywall. During his elopements he runs across 6 lanes of traffic in an attempt to evade staff and reach a local fire house. He is currently on a GPS (global positioning satellite) monitor for criminal trespass after becoming violent and eloping from an area hospital. His community involvement is minimal due to his risk of violence and elopement. While in the community, [client D] will make false accusations to get the attention of others including the police and emergency services. This is all an attempt to evade the current situation or to elope from staff supervision. [Client D's] history of allegations with staff has been a major problem; he continues to make						

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	<p>false allegations on staff as well as his current roommates (sic) which is documented in state reportable incidents. [Client D] has a history of going to jail numerous times in a week where the police station knows him on a first name basis. He continues to elope at least once a week where police are always involved. [Client D] also makes threats to staff as well as other consumers in his home. [Client D] always rejects team support every opportunity he gets as he continues to elope or have major attention seeking behaviors."</p> <p>The Director of Operations was interviewed on 2/20/13 at 9:55 A.M. The Director of Operations indicated client D's 8/23/12 assessment was used as the client's admission criteria and the facility was aware of the behaviors and challenges client D presented. The Director of Operations further indicated the facility had accepted client D for placement to the facility on 1/29/13 and the client was admitted to the facility on 2/5/13. An initial Behavior Support Plan was developed for client D on 1/25/13.</p> <p>Client D's 1/25/13 Behavior Support Plan was reviewed on 2/20/13 at 9:57 A.M. The review indicated the facility was addressing the following behaviors presented by client D: "Physical</p>						

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	<p>Aggression, Property Destruction, Self-Injurious Behaviors, Suicidal Behaviors, Offensive/Agitated Behaviors, Making false statements, Elopement, contacting 911 inappropriately, Non-Targeted Behaviors." Further review indicated all direct care staff at the group home were trained on client D's behavior support plan prior to the client's admission to the facility.</p> <p>The facility's policies and procedures were reviewed on 2/20/13 at 10:11 A.M. A review of the facility's policy "Transfer and Discharge Process", (no date), indicated the following: "Spectrum Community Services of Indiana, LLC believes that all individuals can be served in the community given the proper funding and support services, however, we realize there may be limitations in what can be provided. Transfer/discharge will be initiated by Spectrum Community Services of Indiana, LLC for the following reasons: An individual's behavior requires services beyond the scope of those that can be provided. An individual's health requires medical care beyond the scope of services that can be provided. The community is unable to meet the needs of the individual. Another placement is in the best interests of the individual. A transfer or discharge is requested by the individual or their legal</p>						

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	<p>representative or by a decision of the individual's interdisciplinary team. All transfers/discharges will follow the interdisciplinary team process, except in the case of extreme emergency at which time Spectrum Community Services of Indiana, LLC will initiate the process and convene the team at the earliest possible convenience. Consumers will be explained (sic) and assisted in contacting or consulting with legal counsel as needed at the consumer's expense."</p> <p>Further review of the facility's "Transfer and Discharge Process" policy on 2/20/13 at 10:22 A.M. failed to indicate the facility had specific criteria for emergency transfer or discharge or associated criteria.</p> <p>The Director of Operations was interviewed on 2/20/13 at 10:27 A.M. When asked if the facility had a Transfer/Discharge Policy which had specific criteria for emergency discharge or transfer, The Director of Operations stated, "No." When asked if sufficient supports were utilized in acclimating client D to his new placement at the group home, the Director of Operations stated, "We did all we could do. Our group home is a community placement and we have to protect the other clients at the group home, staff, and people in the community." When asked if client D's</p>						

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	<p>guardian and the BDDS Case Manager were involved in the decision to discharge client D from the facility, the Director of Operations stated, "No."</p> <p>The BDDS Case Manager was interviewed on 2/21/13 at 9:25 A.M. When asked if she was involved in the facility's decision to discharge client D from the facility, The BDDS Case Manager stated, "No."</p> <p>Client D's guardian was interviewed on 2/21/13 at 10:27 A.M. When asked if she was involved in the facility's decision to discharge client D from the facility, Client D's guardian stated, "No, they (the facility) just called me up when they took him (client D) to the hospital on the 13th (2/13/13) and told me they were discharging him (client D)."</p> <p>This federal tag relates to complaint #IN00124458</p> <p>9-3-4(a)</p>			

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W000202	<p>483.440(b)(4)(ii) ADMISSIONS, TRANSFERS, DISCHARGE If a client is to be either transferred or discharged, the facility must provide a reasonable time to prepare the client and his or her parents or guardian for the transfer or discharge (except in emergencies). Based on record review and interview, the facility discharged 1 of 2 additional clients (client D), without providing reasonable time to prepare the client and guardian. Findings include: The facility records were reviewed on 2/20/13 at 8:49 A.M. A review of progress notes, found in the client's record for client D, indicated he was admitted to the facility on 2/5/13. Review of incident reports from 2/1/13 to 2/20/13 indicated the following incidents involving client D:</p> <p>1. On 2/12/13 at 8:00 P.M., client D began yelling at direct care staff, went to his room, and began throwing and breaking items. The client picked up a piece of broken plastic and attempted to cut himself. Direct care staff grabbed the plastic piece from his hand. Client D grabbed his coat and hat and stated he wanted to "go for a walk." Client D went outside with two direct care staff and suddenly took off running. Client D ran</p>	W000202	<p>Due to the client's behavior directly impacting others in the home and the community, there was no time to prepare for discharge. However, SCSI discharge policy has been updated to reflect:" Emergency discharge will be initiated if a client's behavior or health immediately endangers/jeopardizes the life of the client, other in the home, or the community. An Emergency discharge may not provide enough time to prepare the team; however, a team meeting will be scheduled within 24 hours of the discharge to discuss the discharge"</p>	03/15/2013			

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	<p>to a neighbor's house. Police were called and upon arrival, the police escorted client D back to the group home. Direct care staff did a complete sweep of the client's room, removing any objects the client could harm himself with. Client D was calm for approximately thirty minutes after the police left. Client D went to his bedroom and began kicking his closet doors. A piece of plastic broke off and client D attempted to cut his wrist with it. Direct care staff intervened by implementing a physical restraint on client D. The QMRP (Qualified Mental Retardation Professional) called 911 and client D was transported to a local hospital. Client D was examined by the physician on duty and labs were drawn. The client was released from the emergency room and returned to the group home where he took his medications, ate dinner, watched television with direct care staff, and went to bed.</p> <p>2. On 2/13/13 at 1:00 A.M. as evening shift direct care staff were getting ready to leave, client D was found attempting to leave the group home through the emergency door in his bedroom. Direct care staff intervened and the client physically agressed toward staff. Client D was put into a physical restraint until he was calm. Direct care staff released the</p>						

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	<p>client from the restraint and escorted client D to his bedroom. In his bedroom, client D began kicking his walls and attempted to bang his head on the walls. Direct care staff implemented another physical restraint. Client D was released from the restraint after thirty minutes when he was calm. Client D went into his bedroom while direct care staff stationed themselves at the doorway of client D's room to monitor the client. Client D attempted to wrap the window curtain around his neck. Direct care staff intervened by removing the curtain from the client's neck and then placed client D into another physical restraint. After ten minutes, client D asked if he could go to bed. Direct care staff released the client from the physical restraint. Client D began to argue with direct care staff and attempted to tie his sweatshirt around his neck. Client D was placed in a physical restraint by direct care staff. Client D calmed down and went into the living room with direct care staff and watched television. The incident report further indicated the facility staff were going to hold a conference call on 2/18/13 with an unknown party to state they do not feel "this client (client D) is suited for the current placement and has requested (facility requested) that the client be moved to a location where his needs can be met."</p>			

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	<p>3. On 2/13/13 at 6:30 A.M. while sitting at the dining room table, client D became upset and began to kick chairs and threaten another client. The QMRP talked client D into taking his morning medications. Client D went into the bathroom and purposely vomited his medications into the toilet. Client D went into his bedroom and began to "bang things around." Direct care staff directed the client to "calm down." Client D asked and received one of his cigarettes from direct care staff and went outside, with direct care staff, to smoke. While outside, client D broke off a piece of picket fence and aggressed toward direct care staff. Client D superficially scratched himself on the arm as he aggressed toward staff. Direct care staff placed the client in a physical restraint and escorted him back into the house. Client D stated to direct care staff that he wanted to "go to the hospital because he wanted to kill himself." Client D went into his bedroom and began to punch the wall and kick his bed frame. The QMRP called emergency personnel and told the client the ambulance and police were on their way. Client D sat in the dining room calmly waiting for emergency personnel to arrive. Client D was transported by emergency personnel to a local hospital where he was evaluated and treated. The</p>						

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	<p>client was then taken to a local psychiatric in-patient facility on a seventy-two hour emergency detention order for further evaluation and treatment. The incident report further indicated the facility staff were going to hold a conference call on 2/18/13 with an unknown party to state they did not feel "this client (client D) is suited for the current placement and has requested (facility requested) that the client be moved to a location where his needs can be met."</p> <p>A 2/19/13 follow-up report to the 2/13/13 6:30 A.M. incident indicated the following: "Due to the chain of events, it was decided that [client D] was effectively discharged from Spectrum Community Services of Indiana LLC on 2/13/13. The team (inter-disciplinary team) meeting scheduled for 2/18/13 was canceled due to [client D] not remaining in Spectrum's services. BDDS (Bureau of Developmental Disabilities Services) and Guardian (client D's guardian) were notified via phone on 2/15/13 that following discharge from [local psychiatric in-patient facility], Spectrum would not be accepting [client D] back into SCSI (Spectrum Community Services of Indiana) services. [Client D's] belongings and medications are stored in the Valpo (Valparaiso) office of SCSI. A formal letter was also sent to the</p>						

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	guardian's (sic) verifying discharge, here is an insert from the letter: February 19, 2013, [Name and address of guardians], RE: Discharge notice for [client D], Dear [guardians], As I informed [guardian] on Friday, February 15, 2013 Spectrum Community Services is formally discharging your ward, [client D] from services at our ESN (Extensive Support Needs) home located at (address of group home). As you are aware, [client D] was admitted to Spectrum's services on Wednesday (sic), February 5, 2013 from jail. He was then admitted to [local psychiatric in-patient facility] on an emergency detention order on February 13, 2013 following multiple incidents of verbal and physical aggression towards staff and peers; threats of harm towards peers; self harm including wrapping things around his neck, cutting his wrists and arms, banging his head and attempting to smash his fingers; property destruction; elopement; and disturbing and threatening neighbors. The police were called for assistance on several occasions. An ESN home is an unlocked community setting. [Client D's] history of elopement and aggressive behaviors are incompatible with such a setting. His welfare and the welfare of the other residents in the home are at risk making notice of immediate discharge necessary. [Client D's] personal items have been				

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	<p>inventoried and are in safe keeping at our offices in Valparaiso. We will either drop them off or be available whenever someone would like to pick them up.</p> <p>Thank you for your responsiveness on behalf of [client D]. We wish him the best as he finds services that are designed to ensure his safety and address the challenges that he presents. Sincerely, [name], Director of Operations, Spectrum Community Services of Indiana, CC: [BDDS and Adult Protective Services], SCSI will comply with and assist with the transfer of [client D's] belongings."</p> <p>The Director of Operations was interviewed on 2/20/13 at 9:03 A.M. The Director of Operations stated, "We could not meet his (client D's) needs. He came to us from jail where he was in jail for assault. Prior to being in jail, he (client D) was living in a waiver setting (community home with supports). His needs were just greater than we could address." When asked when client D and Client D's guardian were notified of the discharge, Director of Operations stated, "We notified [client D's] guardian on that Wednesday (2/13/13)."</p> <p>Client D's guardian was interviewed on 2/21/13 at 10:27 A.M. When asked when he was notified of the facility's decision to discharge client D from the facility, Client</p>						

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	<p>D's guardian stated, "They (the facility) just called me up when they took him (client D) to the hospital on the 13th (2/13/13) and told me they were discharging him (client D) and told me his stuff (personal belongings) could be picked up at their office."</p> <p>This federal tag relates to complaint #IN00124458</p> <p>9-3-4(a)</p>			

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W000203	<p>483.440(b)(5)(i) ADMISSIONS, TRANSFERS, DISCHARGE At the time of the discharge the facility must develop a final summary of the client's developmental, behavioral, social, health and nutritional status.</p> <p>Based on record review and interview, the facility failed to develop a final summary of developmental, behavioral, social, and/or health and nutritional status for 1 of 1 discharged client (client D).</p> <p>Findings include:</p> <p>The facility records were reviewed on 2/20/13 at 8:49 A.M. A review of progress notes from the client's record for client D indicated he was admitted to the facility on 2/5/13. Review of incident reports from 2/1/13 to 2/20/13 indicated the following incidents involving client D:</p> <p>1. On 2/12/13 at 8:00 P.M., client D began yelling at direct care staff, went to his room, and began throwing and breaking items. The client picked up a piece of broken plastic and attempted to cut himself. Direct care staff grabbed the plastic piece from his hand. Client D grabbed his coat and hat and stated he wanted to "go for a walk." Client D went outside with two direct care staff and suddenly took off running. Client D ran to a neighbor's house. Police were called</p>	W000203	SCSI did not follow own policy on submitting a discharge summary within ten days of the discharge. A discharge summary was provided to the Guardian and BDDS on 2/25/13. For future discharges a discharge summary of the clients strengths, needs, and progress will be completed within ten days of discharge. QDDP will be responsible for the discharge summary.	03/15/2013	

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	<p>and upon arrival, the police escorted client D back to the group home. Direct care staff did a complete sweep of the client's room, removing any objects that the client could harm himself with. Client D was calm for approximately thirty minutes after the police left. Client D went to his bedroom and began kicking his closet doors. A piece of plastic broke off and client D attempted to cut his wrist with it. Direct care staff intervened by implementing a physical restraint on client D. The QMRP (Qualified Mental Retardation Professional) called 911 and client D was transported to a local hospital. Client D was examined by the physician on duty and labs were drawn. The client was released from the emergency room and returned to the group home where he took his medications, ate dinner, watched television with direct care staff, and then went to bed.</p> <p>2. On 2/13/13 at 1:00 A.M. as evening shift direct care staff were getting ready to leave, client D was found attempting to leave the group home through the emergency door in his bedroom. Direct care staff intervened and the client physically aggressed toward staff. Client D was put into a physical restraint until he was calm. Direct care staff released the client from the restraint and escorted</p>			

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	<p>client D to his bedroom. In his bedroom, client D began kicking his walls and attempted to bang his head on the walls. Direct care staff implemented another physical restraint. Client D was released from the restraint after thirty minutes when he was calm. Client D went into his bedroom while direct care staff stationed themselves at the doorway of the client D's room to monitor the client. Client D attempted to wrap the window curtain around his neck. Direct care staff intervened by removing the curtain from the client's neck and then placed client D into another physical restraint. After ten minutes, client D asked if he could go to bed. Direct care staff released the client from the physical restraint. Client D began to argue with direct care staff and attempted to tie his sweatshirt around his neck. Client D was placed in a physical restraint by direct care staff. Client D calmed down and went into the living room with direct care staff and watched television. The incident report further indicated the facility staff were going to hold a conference call on 2/18/13 with an unknown party to state they do not feel "this client (client D) is suited for the current placement and has requested (facility requested) that the client be moved to a location where his needs can be met."</p>			

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	<p>3. On 2/13/13 at 6:30 A.M. while sitting at the dining room table, client D became upset and began to kick chairs and threaten another client. The QMRP talked client D into taking his morning medications. Client D went into the bathroom and purposely vomited his medications into the toilet. Client D went into his bedroom and began to "bang things around." Direct care staff directed the client to "calm down." Client D asked and received one of his cigarettes from direct care staff and went outside, with direct care staff, to smoke. While outside, client D broke off a piece of picket fence and aggressed toward direct care staff. Client D superficially scratched himself on the arm as he aggressed toward staff. Direct care staff placed the client in a physical restraint and escorted him back into the house. Client D stated to direct care staff he wanted to "go to the hospital because he wanted to kill himself." Client D went into his bedroom and began to punch the wall and kick his bed frame. The QMRP called emergency personnel and told the client the ambulance and police were on their way. Client D sat in the dining room calmly waiting for emergency personnel to arrive. Client D was transported by emergency personnel to a local hospital where he was evaluated and treated. The client was taken to a local psychiatric in-patient facility on a</p>						

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	<p>seventy-two hour emergency detention order for further evaluation and treatment. The incident report further indicated the facility staff were going to hold a conference call on 2/18/13 with an unknown party to state they did not feel "this client (client D) is suited for the current placement and has requested (facility requested) that the client be moved to a location where his needs can be met."</p> <p>A 2/19/13 follow-up report to the 2/13/13 6:30 A.M. incident indicated the following: "Due to the chain of events, it was decided that [client D] was effectively discharged from Spectrum Community Services of Indiana LLC on 2/13/13. The team (inter-disciplinary team) meeting scheduled for 2/18/13 was canceled due to [client D] not remaining in Spectrum's services. BDDS (Bureau of Developmental Disabilities Services) and Guardian (client D's guardian) were notified via phone on 2/15/13 that following discharge from [local psychiatric in-patient facility], Spectrum would not be accepting [client D] back into SCSI (Spectrum Community Services of Indiana) services. [Client D's] belongings and medications are stored in the Valpo (Valparaiso) office of SCSI. A formal letter was also sent to the guardian's (sic) verifying discharge, here</p>			

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	is an insert from the letter: February 19, 2013, [Name and address of guardians], RE: Discharge notice for [client D], Dear [guardians], As I informed [guardian] on Friday, February 15, 2013 Spectrum Community Services is formally discharging your ward, [client D] from services at our ESN (Extensive Support Needs) home located at [address of group home.] As you are aware, [client D] was admitted to Spectrum's services on Wednesday, February 5, 2013 from jail. He was then admitted to [local psychiatric in-patient facility] on an emergency detention order on February 13, 2013 following multiple incidents of verbal and physical aggression towards staff and peers; threats of harm towards peers; self harm including wrapping things around his neck, cutting his wrists and arms, banging his head and attempting to smash his fingers; property destruction; elopement; and disturbing and threatening neighbors. The police were called for assistance on several occasions. An ESN home is an unlocked community setting. [Client D's] history of elopement and aggressive behaviors are incompatible with such a setting. His welfare and the welfare of the other residents in the home are at risk making notice of immediate discharge necessary. [Client D's] personal items have been inventoried and are in safe keeping at our offices in Valparaiso.				

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	<p>We will either drop them off or be available whenever someone would like to pick them up. Thank you for your responsiveness on behalf of [client D]. We wish him the best as he finds services that are designed to ensure his safety and address the challenges that he presents. Sincerely, [name], Director of Operations, Spectrum Community Services of Indiana, CC: [BDDS and Adult Protective Services], SCSI will comply with and assist with the transfer of [client D's] belongings."</p> <p>The Director of Operations was interviewed on 2/20/13 at 9:03 A.M. When asked if, at the time of discharge, a final summary of client D's developmental, behavioral, social, and/or health and nutritional status was developed, the Director of Operations stated, "No."</p> <p>This federal tag relates to complaint #IN00124458</p> <p>9-3-4(a)</p>				

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W000205	<p>483.440(b)(5)(ii) ADMISSIONS, TRANSFERS, DISCHARGE At the time of the discharge, the facility must provide a post-discharge plan of care that will assist the client to adjust to the new living environment.</p> <p>Based on record review and interview, the facility failed to provide a post-discharge plan to the local psychiatric in-patient facility for 1 of 1 client (client D) who was discharged to the local psychiatric in-patient facility.</p> <p>Findings include:</p> <p>The facility records were reviewed on 2/20/13 at 8:49 A.M. A review of progress notes, from the client's record for client D, indicated he was admitted to the facility on 2/5/13. Review of incident reports from 2/1/13 to 2/20/13 indicated the following incidents involving client D:</p> <p>1. On 2/12/13 at 8:00 P.M., client D began yelling at direct care staff, went to his room, and began throwing and breaking items. The client picked up a piece of broken plastic and attempted to cut himself. Direct care staff grabbed the plastic piece from his hand. Client D grabbed his coat and hat and stated he wanted to "go for a walk." Client D went outside with two direct care staff and suddenly took off running. Client D ran</p>	W000205	SCSI did not follow own policy on submitting a discharge summary within ten days of the discharge.A discharge summary was provided to the Guardian and BDDS on 2/25/13.For future discharges a discharge summary of the clients strengths, needs, and progress will be completed within ten days of discharge. QDDP will be responsible for the discharge summary.	03/15/2013	

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	<p>to a neighbor's house. Police were called and upon arrival, the police escorted client D back to the group home. Direct care staff did a complete sweep of the client's room, removing any objects that the client could harm himself with. Client D was calm for approximately thirty minutes after the police left. Client D went to his bedroom and began kicking his closet doors. A piece of plastic broke off and client D attempted to cut his wrist with it. Direct care staff intervened by implementing a physical restraint on client D. The QMRP (Qualified Mental Retardation Professional) called 911 and client D was transported to a local hospital. Client D was examined by the physician on duty and labs were drawn. The client was released from the emergency room and returned to the group home where he took his medications, ate dinner, watched television with direct care staff, and then went to bed.</p> <p>2. On 2/13/13 at 1:00 A.M. as evening shift direct care staff were getting ready to leave, client D was found attempting to leave the group home through the emergency door in his bedroom. Direct care staff intervened and the client physically agressed toward staff. Client D was put into a physical restraint until he was calm. Direct care staff released the</p>						

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	<p>client from the restraint and escorted client D to his bedroom. In his bedroom, client D began kicking his walls and attempted to bang his head on the walls. Direct care staff implemented another physical restraint. Client D was released from the restraint after thirty minutes when he was calm. Client D went into his bedroom while direct care staff stationed themselves at the doorway of the client D's room to monitor the client. Client D attempted to wrap the window curtain around his neck. Direct care staff intervened by removing the curtain from the client's neck and placed client D into another physical restraint. After ten minutes, client D asked if he could go to bed. Direct care staff released the client from the physical restraint. Client D began to argue with direct care staff and attempted to tie his sweatshirt around his neck. Client D was placed in a physical restraint by direct care staff. Client D calmed down and went into the living room with direct care staff and watched television. The incident report further indicated the facility staff were going to hold a conference call on 2/18/13 with an unknown party to state they did not feel "this client (client D) is suited for the current placement and has requested (facility requested) that the client be moved to a location where his needs can be met."</p>			

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	<p>3. On 2/13/13 at 6:30 A.M. while sitting at the dining room table, client D became upset and began to kick chairs and threaten another client. The QMRP talked client D into taking his morning medications. Client D went into the bathroom and purposely vomited his medications into the toilet. Client D went into his bedroom and began to "bang things around." Direct care staff directed the client to "calm down." Client D asked and received one of his cigarettes from direct care staff and went outside, with direct care staff, to smoke. While outside, client D broke off a piece of picket fence and aggressed toward direct care staff. Client D superficially scratched himself on the arm as he aggressed toward staff. Direct care staff placed the client in a physical restraint and escorted him back into the house. Client D stated to direct care staff that he wanted to "go to the hospital because he wanted to kill himself." Client D went into his bedroom and began to punch the wall and kick his bed frame. The QMRP called emergency personnel and told the client the ambulance and police were on their way. Client D sat in the dining room calmly waiting for emergency personnel to arrive. Client D was transported by emergency personnel to a local hospital where he was evaluated and treated. The</p>			
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	<p>client was then taken to a local psychiatric in-patient facility on a seventy-two hour emergency detention order for further evaluation and treatment. The incident report further indicated the facility staff were going to hold a conference call on 2/18/13 with an unknown party to state they did not feel "this client (client D) is suited for the current placement and has requested (facility requested) that the client be moved to a location where his needs can be met."</p> <p>A 2/19/13 follow-up report to the 2/13/13 6:30 A.M. incident indicated the following: "Due to the chain of events, it was decided that [client D] was effectively discharged from Spectrum Community Services of Indiana LLC on 2/13/13. The team (inter-disciplinary team) meeting scheduled for 2/18/13 was canceled due to [client D] not remaining in Spectrum's services. BDDS (Bureau of Developmental Disabilities Services) and Guardian (client D's guardian) were notified via phone on 2/15/13 that following discharge from [local psychiatric in-patient facility], Spectrum would not be accepting [client D] back into SCSI (Spectrum Community Services of Indiana) services. [Client D's] belongings and medications are stored in the Valpo (Valparaiso) office of SCSI. A formal letter was also sent to the</p>						

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	guardian's (sic) verifying discharge, here is an insert from the letter: February 19, 2013, [Name and address of guardians], RE: Discharge notice for [client D], Dear [guardians], As I informed [guardian] on Friday, February 15, 2013 Spectrum Community Services is formally discharging your ward, [client D] from services at our ESN (Extensive Support Needs) home located at (address of group home.) As you are aware, [client D] was admitted to Spectrum's services on Wednesday (sic), February 5, 2013 from jail. He was then admitted to [local psychiatric in-patient facility] on an emergency detention order on February 13, 2013 following multiple incidents of verbal and physical aggression towards staff and peers; threats of harm towards peers; self harm including wrapping things around his neck, cutting his wrists and arms, banging his head and attempting to smash his fingers; property destruction; elopement; and disturbing and threatening neighbors. The police were called for assistance on several occasions. An ESN home is an unlocked community setting. [Client D's] history of elopement and aggressive behaviors are incompatible with such a setting. His welfare and the welfare of the other residents in the home are at risk making notice of immediate discharge necessary. [Client D's] personal items have been				

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	<p>inventoried and are in safe keeping at our offices in Valparaiso. We will either drop them off or be available whenever someone would like to pick them up.</p> <p>Thank you for your responsiveness on behalf of [client D]. We wish him the best as he finds services that are designed to ensure his safety and address the challenges that he presents. Sincerely, [name], Director of Operations, Spectrum Community Services of Indiana, CC: [BDDS and Adult Protective Services], SCSi will comply with and assist with the transfer of [client D's] belongings."</p> <p>The Director of Operations was interviewed on 2/20/13 at 9:03 A.M. When asked if a post-discharge plan was given to the local psychiatric in-patient facility where client D was presently placed, the Director of Operations stated, "No."</p> <p>The social worker at the local psychiatric in-patient facility where client D was placed was interviewed on 2/21/13 at 4:27 P.M. When asked if the Spectrum group home provided the local psychiatric in-patient facility with a post discharge plan, the social worker stated, "No, we have not received anything from Spectrum in regards to [client D]."</p> <p>This federal tag relates to complaint</p>						

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