

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 151526	X2) MULTIPLE CONSTRUCTION A. BUILDING 00 B. WING _____	X3) DATE SURVEY COMPLETED 06/24/2014
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NAME OF PROVIDER OR SUPPLIER GOOD SAMARITAN HOSPICE	STREET ADDRESS, CITY, STATE, ZIP CODE 520 S 7TH ST VINCENNES, IN 47591
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L000000	<p>This was a revisit for the federal recertification and state relicensure survey conducted May 8, 9, 12, and 13, 2014.</p> <p>Survey Date: June 24, 2014</p> <p>Facility #: IN 007520</p> <p>Medicaid #: 200147600A</p> <p>Surveyor: Miriam Bennett, RN, BSN, PHNS</p> <p>During this survey, 5 Conditions of Participation and 39 standard level deficiencies were found corrected. One standard level deficiency was recited.</p> <p>Quality Review: Joyce Elder, MSN, BSN, RN June 26, 2014</p>	L000000		
L000615	418.76(c)(1)			

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (see instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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	<p>COMPETENCY EVALUATION An individual may furnish hospice aide services on behalf of a hospice only after that individual has successfully completed a competency evaluation program as described in this section.</p> <p>(1) The competency evaluation must address each of the subjects listed in paragraph (b)(3) of this section. Subject areas specified under paragraphs (b)(3)(i), (b)(3)(iii), (b)(3)(ix), (b)(3)(x) and (b)(3)(xi) of this section must be evaluated by observing an aide's performance of the task with a patient. The remaining subject areas may be evaluated through written examination, oral examination, or after observation of a hospice aide with a patient.</p> <p>Based on employee file review, policy review, and interview, the hospice failed to ensure the Aide competency evaluation included subject (b)(3)(vii) and failed to ensure the competency evaluation included observation of required tasks for 3 of 3 Hospice Aide Competency Assessment Checklists reviewed (C, D, and E) creating the potential to affect all the hospice's patients.</p> <p>Findings include</p> <p>1. Employee C's file contained a Hospice Aide Competency Assessment Checklist (HACAC) dated 6/9/14 that failed to evidence the shower, sponge bath, shampoo, assist with bedpan/urinal, and catheter care were assessed by direct</p>	L000615	L 615 On 06/25/2014 the Hospice Patient Care Coordinator provided education to Good Samaritan Hospice Nurse's Aides on recognizing emergencies and explained emergency procedures and the application of same. Education was also provided on that date to Hospice Aides on communication skills that included the ability to read, write, and verbally report clinical information to patients, care givers, and other hospice staff. The Hospice Nurse's Aide's competency evaluation form will be updated by 07/23/2014 to include recognition of emergencies as a competency. The Hospice Patient Care Coordinator will perform observation of demonstrated skills competencies on all current Hospice Nurse's Aides prior to the Aide seeing patients. These	07/23/2014			

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	<p>observation. These sections each contain an O. This checklist failed to evidence recognition of emergencies, (b)(3)(vii), being a competency.</p> <p>2. Employee D's file contained a HACAC dated 6/6/14 that failed to evidence the shower, sponge bath, and catheter care were assessed by direct observation. These sections each contain an O. This checklist failed to evidence recognition of emergencies, (b)(3)(vii), being a competency.</p> <p>3. Employee E's file contained a HACAC dated 6/4/14 that failed to evidence the complete or partial bed bath, sponge bath, and catheter care were assessed by direct observation. These sections each contain an O. This checklist failed to evidence recognition of emergencies, (b)(3)(vii), being a competency.</p> <p>4. On 6/24/14 at 3:45 PM, employee A indicated the O stands for oral competency and these employees have been observed in the past but it is not documented, and they were not aware that oral competency was not acceptable.</p> <p>5. The hospice's policy titled "Orientation, Inservice Training, Skills Verification," not numbered, revised</p>		<p>competency observations will be completed by 07/23/2014. The Hospice Patient Care Coordinator will perform direct observation of demonstrated skills competencies for all new Hospice Nurse's Aides at time of hire, prior to them being allowed to provide direct patient independently. Competencies to be directly observed include: appropriate and safe techniques in performing personal hygiene and grooming tasks including showering, complete and partial bedbath, sponge bath, shampooing, assisting with bedpan and/or urinals and catheter care; reading temperatures, respirations, and pulse with recording and documentation in the patient record; and safe transfer techniques, ambulation, and observing/documenting adequate nutrition and fluid intake, along with normal range of motion and positioning. The Hospice Patient Care Coordinator will perform direct observation of documented skills competencies for 100% of Hospice Nurse's Aides by 07/23/2014 and then annually thereafter. The Hospice Patient Care Coordinator will be responsible for monitoring these corrective actions to ensure that this deficiency is corrected and will not recur.</p>				

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	12/05, states "Skills Verification ... Home Health Aides/homemakers/attendant care providers are competency checked by their team coordinators on an annual basis as required by state, and federal regulations. Any employee that is unable to demonstrate competence of a particular skill will not be allowed to perform that skill until training has been completed and competence demonstrated to a preceptor."				