

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  154014	X2) MULTIPLE CONSTRUCTION A. BUILDING 00 B. WING _____	X3) DATE SURVEY COMPLETED  06/23/2014
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NAME OF PROVIDER OR SUPPLIER  OTIS R BOWEN CENTER FOR HUMAN SERVICES INC	STREET ADDRESS, CITY, STATE, ZIP CODE 1535 PROVIDENT DR WARSAW, IN 46580
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE
A000000	<p>This visit was for one Federal psychiatric hospital complaint investigation.</p> <p>Date: 6/23/14</p> <p>Facility Number: 005179</p> <p>Complaint Number: IN00145658</p> <p>Unsubstantiated: lack of sufficient evidence. Deficiency cited unrelated to the allegations.</p> <p>Surveyor: Linda Plummer, R.N. Public Health Nurse Surveyor</p> <p>QA: claughlin 06/26/14</p>	A000000		
A000196	<p>482.13(f)(1) PATIENT RIGHTS: RESTRAINT OR SECLUSION</p> <p>Training intervals. Staff must be trained and able to demonstrate competency in the application of restraints, implementation of seclusion, monitoring, assessment, and providing care for a patient in restraint or seclusion-</p> <p>(i) Before performing any of the actions specified in this paragraph;</p> <p>(ii) As part of orientation; and</p> <p>(iii) Subsequently on a periodic basis consistent with hospital policy.</p> <p>Based on review of one job description,</p>	A000196		07/03/2014

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (see instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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	<p>personnel file review, and staff interview, the facility failed to ensure that one of two social workers was competent in CPI (crisis prevention intervention), as required per the job description (staff member N6).</p> <p>Findings:</p> <ol style="list-style-type: none"> <li>1. Review of the job description titled "Clinical Responsibility/Scope of Practice Social Worker/Inpatient", dated 11/11/09 and signed by staff member N6 at the time of hire in November 2009, indicated: <ol style="list-style-type: none"> <li>a. in the "Services" section, it reads: "Participate in CPI/TCI (therapeutic crisis intervention) as needed..."</li> </ol> </li> <li>2. Review of the personnel file for staff member N6 indicated the last CPI training done was in October of 2011 with an expiration date of 10/2013.</li> <li>3. At 2:00 PM on 6/23/14, interview with staff member #50, the director of nursing and inpatient director, indicated: <ol style="list-style-type: none"> <li>a. The CPI certification for staff member N6 (one of two social workers at the facility) expired in October of 2013.</li> </ol> </li> </ol>		<p>The Director of Nursing will ensure that N6 has completed CPI training by July 3, 2014.</p> <p>The Performance Improvement Credentialing staff on June 27, 2014 created a spread sheet to include all IPU staff members and a record of expiration training dates for CPI. The Performance Improvement Credentialing staff will notify the Director of Nursing in writing once a month of IPU staff member who's CPI will be expiring in the next 60 days. The Director of Nursing will notify and schedule IPU staff members into needed training prior to expiration of the required training. The Director of Nursing will not allow clinical staff members who have expired CPI training to work until the needed training is completed.</p>				