

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  150051	X2) MULTIPLE CONSTRUCTION A. BUILDING 00 B. WING _____	X3) DATE SURVEY COMPLETED  02/12/2014
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NAME OF PROVIDER OR SUPPLIER  INDIANA UNIVERSITY HEALTH BLOOMINGTON HOSPITAL	STREET ADDRESS, CITY, STATE, ZIP CODE 601 W SECOND ST BLOOMINGTON, IN 47403
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A000000	<p>This visit was for the investigation of one (1) Federal complaint.</p> <p>Date of survey: 2-12-14</p> <p>Facility number: 005047</p> <p>Complaint number: IN00142331 Substantiated; Deficiency related to allegations cited.</p> <p>Surveyor: Jennifer Hembree, RN Public Health Nurse Surveyor</p> <p>QA: claughlin 02/21/14</p>	A000000		
A000724	<p>482.41(c)(2) FACILITIES, SUPPLIES, EQUIPMENT MAINTENANCE Facilities, supplies, and equipment must be maintained to ensure an acceptable level of safety and quality. Based on observation and interview, the facility failed to ensure warm water was available from sinks in the patient room bathrooms as well as in the hall restroom on the behavioral health unit (BHU).</p> <p>Findings include:</p>	A000724	<p>1. Plan of Correction (how are you going to correct the deficiency? If already corrected, include the steps taken and the date of correction): Response: The noted deficiency was corrected on 2/12/2014; Correction was made by adjusting the hot water loop valve setting and removing the water faucet restrictors in the patient care</p>	02/12/2014

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (see instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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	<p>During tour of the BHU beginning at 10:00 a.m. on 2/12/14 and accompanied by staff members #4 and #5, the following was observed:</p> <p>(A) There are 2 rooms on the crisis center side with restrooms within the room (rooms 5103 and 5106) The water to the sinks is a push button type setting and the water last for a short period of time after pushing the button. The button has to be pushed repeatedly for the water to continue coming out. The water in both bathrooms did not get warm. After repeatedly pushing the button (&gt;5 times), the water remained cool and did not get warm.</p> <p>(B) There is one (1) bathroom in the hall on the crisis side of the unit for patient use. The bathroom had the same type of push button system to retrieve water. The water did not get warm during numerous pushes to the button.</p> <p>(C) Room 5301 on the stress care side of the BHU had a bathroom in the room. The situation was the same as the crisis center side bathrooms. The water would not warm after repeatedly pushing the button.</p> <p>(D) Room 5304 is a negative airflow room used for isolation patients. A sink was located in the ante room as well as inside the bathroom in the room. Both had the push button system and the water did not get warm with repeated</p>		<p>areas. 2. Prevention strategy (How are you going to prevent the deficiency from recurring in the future, i.e. monitoring, observation?): Response: Have established a monthly PM that will check hot water temperatures in the patient care areas for proper temperature. 3. Responsibility (no specific employee names, title(s) only): Response: Plant Ops Maintenance Tech will be responsible for the monthly inspections and adjustments. 4. Implementation Date (By what date are you going to have the deficiency corrected? Specific date within 30 days; if needs to be phased in, the plan must be written in incremental 30 day phases): Response: Completed on 2/12/14; PM implemented on 2/12/14</p>				

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S000000	<p>pushing of the button. In fact, the water in the bathroom in the room kept getting colder as the button was pushed.</p> <p>2. Staff member #4 indicated the following in interview beginning at 12:15 p.m.: (A) After speaking with the maintenance department, the boiler for hot water for the BHU is downstairs and the temperature is checked there. The water then travels up through the pipes, which are not all double insulated, to the unit. With the extreme cold temperatures, there may be an issue with water temps at the level of the BHU.</p> <p>3 Facility policy titled "Hand Hygiene" last reviewed/revised 12/14/11 states under on page 1: 1. Wet hands and wrists with warm running water....."</p> <p>This visit was for the investigation of one (1) State complaint.</p> <p>Date of survey: 2-12-14</p> <p>Facility number: 005047</p>	S000000		

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S001118	<p>Complaint number: IN00142331 Substantiated; Deficiency related to allegations cited.</p> <p>Surveyor: Jennifer Hembree, RN Public Health Nurse Surveyor</p> <p>QA: claughlin 02/21/14</p> <p>410 IAC 15-1.5-8 PHYSICAL PLANT 410 IAC 15-1.5-8 (b)(2)</p> <p>(b) The condition of the physical plant and the overall hospital environment shall be developed and maintained in such a manner that the safety and well-being of patients are assured as follows:</p> <p>(2) No condition shall be created or maintained which may result in a hazard to patients, public, or employees.</p> <p>Based on observation and interview, the facility failed to ensure warm water was available from sinks in the patient room bathrooms as well as in the hall restroom on the behavioral health unit (BHU).</p> <p>Findings include:</p>	S001118	<p>1. Plan of Correction (how are you going to correct the deficiency? If already corrected, include the steps taken and the date of correction): Response: The noted deficiency was corrected on 2/12/2014; Correction was made by adjusting the hot water loop valve setting and removing the water faucet restrictors in the patient care areas. 2. Prevention strategy</p>	02/12/2014			

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