

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  157259		X2) MULTIPLE CONSTRUCTION A. BUILDING 00 B. WING _____		X3) DATE SURVEY COMPLETED  01/09/2013	
NAME OF PROVIDER OR SUPPLIER  INTERIM HEALTHCARE OF INDIANAPOLIS				STREET ADDRESS, CITY, STATE, ZIP CODE 8803 N MERIDIAN STE 300 INDIANAPOLIS, IN 46260			
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G0000	<p>This visit was for a federal home health complaint investigation.</p> <p>Complaint IN00114377 - Unsubstantiated: Allegation did not occur. Unrelated deficiencies are cited.</p> <p>Survey Date: January 09, 2013</p> <p>Facility #IN006364</p> <p>Surveyors: Linda Dubak, R.N. Public Health Nurse Surveyor</p> <p>Quality Review: Joyce Elder, MSN, BSN, RN January 17, 2013</p>	G0000					

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (see instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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G0108	<p><b>484.10(c)(1) RIGHT TO BE INFORMED AND PARTICIPATE</b> The patient has the right to be informed, in advance about the care to be furnished, and of any changes in the care to be furnished.</p> <p>The HHA must advise the patient in advance of the disciplines that will furnish care, and the frequency of visits proposed to be furnished.</p> <p>The HHA must advise the patient in advance of any change in the plan of care before the change is made.</p> <p>Based on document review, agency failed to ensure the clients were informed in advance of a discharge for 2 of 5 dscharge records reviewed. (1 &amp; 5)</p> <p>Findings include:</p> <ol style="list-style-type: none"> <li>Record of PT#1 - Start of Care (SOC) date 5/30/12, date of discharge 6/7/12, failed to evidence a discharge summary. The last clinical note is dated 6/6/12. This note does not include documentation the client was informed of discharge.</li> <li>Record of PT#5 - SOC date 3/14/12, date of discharge 4/6/12, failed to evidence a discharge summary. The last clinical rote is dated 3/14/12. This note does not include documentation the client was informed of discharge.</li> </ol>	G0108	<p>The Administrator/DHCS will ensure the agency meets compliance by completing the following:1. Re-education of the Home Care Supervisor/Mandatory inservice for review of the following: a. Patient Rights and Responsibilities b. Policy and Procedure for notification of discharge from services and documentation of same. c. Correct usage of the HHABN. d. Policy and procedure for documenting in the patient record.Completion date: January 30, 20132. 100% audit of all discharged charts for 2012 to verify presence of discharge summary.Completion date: February 7, 20133. Disciplinary action of supervisory/management staff up to and including termination if warranted for failure to document accurately and timely in the patient record.4. Disciplinary</p>	01/30/2013			

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			action of supervisory/management staff up to and including termination if warranted for failure to follow policy and procedure for notification of discharge from agency services. Completion date: Ongoing process		

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G0303	<p><b>484.48</b> <b>CLINICAL RECORDS</b> The HHA must inform the attending physician of the availability of a discharge summary. The discharge summary must be sent to the attending physician upon request and must include the patient's medical and health status at discharge. Based on document review, agency failed to ensure the record contained a discharge summary for 2 of 5 discharge records reviewed. (1 &amp; 5)</p> <p>Findings include:</p> <ol style="list-style-type: none"> <li>Record of PT#1 - Start of Care (SOC) date 5/30/12, date of discharge 6/7/12, failed to evidence a discharge summary.</li> <li>Record of PT#5 - SOC date 3/14/12, date of discharge 4/6/12, failed to evidence a discharge summary.</li> </ol>	G0303	<p>The Administrator/DHCS will ensure the agency meets compliance by completing the following: 1. Re-education of the Home Care Supervisor/Mandatory inservice for review of the following: a. Patient Rights and Responsibilities b. Policy and Procedure for notification of discharge from services and documentation of same. c. Correct usage of the HHABN. d. Policy and procedure for documenting in the patient record. Completion date: January 30, 20132. 100% audit of all discharged charts for 2012 to verify presence of discharge summary. Completion date: February 7, 20133. Disciplinary action of supervisory/management staff up to and including termination if warranted for failure to document accurately and timely in the patient record.4. Disciplinary action of supervisory/management staff up to and including termination if warranted for failure to follow policy and procedure for notification of discharge from</p>	01/30/2013	

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N0000	<p>This visit was for a state home health complaint investigation.</p> <p>Complaint IN00114377 - Unsubstantiated: Allegation did not occur. Unrelated deficiencies are cited.</p> <p>Survey Date: January 09, 2013</p> <p>Facility # IN006364</p> <p>Surveyors: Linda Dubak, R.N. Public Health Nurse Surveyor</p> <p>Quality Review: Joyce Elder, MSN, BSN, RN January 17, 2013</p>	N0000	agency services.Completion date: Ongoing process				

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N0488	<p>410 IAC 17-12-2(i) and (j) Q A and performance improvement Rule 12 Sec. 2(i) A home health agency must develop and implement a policy requiring a notice of discharge of service to the patient, the patient's legal representative, or other individual responsible for the patient's care at least five (5) calendar days before the services are stopped.</p> <p>(j) The five (5) day period described in subsection (i) of this rule does not apply in the following circumstances: (1) The health, safety, and/or welfare of the home health agency's employees would be at immediate and significant risk if the home health agency continued to provide services to the patient. (2) The patient refuses the home health agency's services. (3) The patient's services are no longer reimbursable based on applicable reimbursement requirements and the home health agency informs the patient of community resources to assist the patient following discharge; or (4) The patient no longer meets applicable regulatory criteria, such as lack of physician's order, and the home health agency informs the patient of community resources to assist the patient following discharge.</p> <p>Based on document review, agency failed to ensure the patient was given a 5 day notice of discharge for 2 of 5 discharge records reviewed. (1 &amp; 5)</p> <p>Findings include:</p> <p>1. Record of PT#1 - Start of Care (SOC)</p>	N0488	The Administrator/DHCS will ensure the agency meets compliance by completing the following:1. Re-education of the Home Care Supervisor/Mandatory inservice for review of the following: a. Patient Rights and Responsibilities b. Policy and Procedure for notification of	01/30/2013			

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	<p>date 5/30/12, date of discharge 6/7/12, failed to evidence the patient had been given a 5 day notice of discharge.</p> <p>2. Record of PT#5 - SOC date 3/14/12, date of discharge 4/6/12, failed to evidence the patient had been given a 5 day notice of discharge.</p>		<p>discharge from services and documentation of same. c. Correct usage of the HHABN. d. Policy and procedure for documenting in the patient record. Completion date: January 30, 20132. 100% audit of all discharged charts for 2012 to verify presence of discharge summary. Completion date: February 7, 20133. Disciplinary action of supervisory/management staff up to and including termination if warranted for failure to document accurately and timely in the patient record.4. Disciplinary action of supervisory/management staff up to and including termination if warranted for failure to follow policy and procedure for notification of discharge from agency services. Completion date: Ongoing process</p>		

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N0506	<p>410 IAC 17-12-3(b)(2)(D)(iii) Patient Rights Rule 12 (b) The patient has the right to exercise his or her rights as a patient of the home health agency as follows: (2) The patient has the right to the following: (D) Be informed about the care to be furnished, and of any changes in the care to be furnished as follows: (iii) The home health agency shall advise the patient of any change in the plan of care, including reasonable discharge notice. Based on document review, agency failed to ensure the clients were informed in advance of a discharge for 2 of 5 discharge records reviewed. (1 and 5)</p> <p>Findings include:</p> <p>1. Record of PT#1 - Start of Care (SOC) date 5/30/12, date of discharge 6/7/12, failed to evidence a discharge summary. The last clinical note is dated 6/6/12. This note does not include documentation the client was informed of discharge.</p> <p>2. Record of PT#5 - SOC date 3/14/12, date of discharge 4/6/12, failed to evidence a discharge summary. The last clinical note is dated 3/14/12. This note does not include documentation the client was informed of discharge.</p>	N0506	<p>The Administrator/DHCS will ensure the agency meets compliance by completing the following: 1. Re-education of the Home Care Supervisor/Mandatory inservice for review of the following: a. Patient Rights and Responsibilities b. Policy and Procedure for notification of discharge from services and documentation of same. c. Correct usage of the HHABN. d. Policy and procedure for documenting in the patient record. Completion date: January 30, 2013. 100% audit of all discharged charts for 2012 to verify presence of discharge summary. Completion date: February 7, 2013. Disciplinary action of supervisory/management staff up to and including termination if warranted for failure to document accurately and timely in the patient record. 4. Disciplinary action of supervisory/management staff up</p>	01/30/2013	

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N0608	<p>410 IAC 17-15-1(a)(1-6) Clinical Records Rule 15 Sec. 1(a) Clinical records containing pertinent past and current findings in accordance with accepted professional standards shall be maintained for every patient as follows:</p> <p>(1) The medical plan of care and appropriate identifying information. (2) Name of the physician, dentist, chiropractor, podiatrist, or optometrist. (3) Drug, dietary, treatment, and activity orders. (4) Signed and dated clinical notes contributed to by all assigned personnel. Clinical notes shall be written the day service is rendered and incorporated within fourteen (14) days. (5) Copies of summary reports sent to the person responsible for the medical component of the patient's care. (6) A discharge summary.</p> <p>Based on document review, agency failed to ensure the record contained a discharge summary for 2 of 5 discharge records reviewed. (1 &amp; 5)</p> <p>Findings include:</p> <p>1. Record of PT#1 - Start of Care (SOC) date 5/30/12, date of discharge 6/7/12, failed to evidence a discharge summary.</p> <p>2. Record of PT#5 - SOC date 3/14/12, date of discharge 4/6/12, failed to evidence a discharge summary.</p>	N0608	<p>The Administrator/DHCS will ensure the agency meets compliance by completing the following: 1. Re-education of the Home Care Supervisor/Mandatory inservice for review of the following: a. Patient Rights and Responsibilities b. Policy and Procedure for notification of discharge from services and documentation of same. c. Correct usage of the HHABN. d. Policy and procedure for documenting in the patient record. Completion date: January 30, 2013. 100% audit of all discharged charts for 2012 to verify presence of discharge summary. Completion date:</p>	01/30/2013			

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