

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 157452	X2) MULTIPLE CONSTRUCTION A. BUILDING 00 B. WING _____	X3) DATE SURVEY COMPLETED 02/20/2014
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NAME OF PROVIDER OR SUPPLIER NEW HORIZONS HOME HEALTH SERVICES	STREET ADDRESS, CITY, STATE, ZIP CODE 621 BROADWAY NEW HAVEN, IN 46774
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G000000	<p>This was a federal home health recertification survey. This was a partial extended survey.</p> <p>Survey dates: February 17, 18, 19 and 20, 2014 Partial extended date: February 20, 2014</p> <p>Facility number: 009116</p> <p>Medicaid number: 200081820</p> <p>Surveyor: Miriam Bennett, RN, BSN, PHNS</p> <p>Census Service Type: Skilled: 13 Home Health Aide Only: 38 Personal Care Only: 9 Total: 60</p> <p>Sample: RR w/HV: 5 RR w/o HV: 5 Total: 10</p> <p>Quality Review: Joyce Elder, MSN, BSN, RN February 21, 2014</p>	G000000		
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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (see instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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G000121	<p>484.12(c) COMPLIANCE W/ ACCEPTED PROFESSIONAL STD The HHA and its staff must comply with accepted professional standards and principles that apply to professionals furnishing services in an HHA. Based on observation, policy review, and interview, the agency failed to ensure the Home Health Aide (HHA) followed infection control policies and procedures for 2 of 2 home visit observations with the potential to affect all patients receiving HHA services. (Employee C) Findings include</p> <p>1. On 2/19/14 at 9:00 AM, employee C was observed providing a bed bath to patient #1. Employee C washed patient's legs and feet but failed to change gloves prior to performing perineal care.</p> <p>2. On 2/20/14 at 9:15 AM, employee C was observed providing a shower to patient #5. Employee C washed patient's entire body prior to washing patient's hair and face. Employee C failed to change gloves until after patient</p>	G000121	<p>1. Client #1: On 2/24/14 date, Employee C received additional one on one in-servicing with RN on policies and procedures relating to Bed Bathing a Client, and successfully completed post instructional testing. She will not provide a bed bath to any client until RN observes her successfully provide a bed bath, per policy and procedures, scheduled for 3/4/14. Employee C is a graduate nurse and successfully completed her skills testing and written testing upon hire regarding both Control of Communicable Disease and Bed Bathing a Client as evidenced by test viewed by State Surveyor during survey process. Responsible Person: Elizabeth Mysliwicz RN, Director of Nursing to be completed by: 3/4/14. Client #5: On 2/24/14 Employee C received additional one on one in-servicing with RN on policies and procedures relating to Bathing a Client including successfully completing post instructional testing as well as</p>	03/14/2014
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	<p>was back in wheel chair.</p> <p>3. During interview on 2/20/14 at 11:15 AM, employee A indicated the aide was probably nervous.</p> <p>4. The agency's policy titled "Control of Communicable Diseases," revised 8/15/08 states, "Wear gloves if there is a possibility of contact transmission. change gloves between each patient procedure."</p> <p>5. The agency's undated procedure titled "Bathing and Grooming" states, "Cleansing Bed Bath ... 8. Wash the patient's face and ears; ... 12. Wash the patient's back, buttocks, and perineal area. Change gloves and bath water as needed."</p>		<p>Control of Communicable Disease. On 2/25/14 Employee C was observed by RN providing shower to client and Employee C performed her duties according to policy and procedure. Employee C is a graduate nurse and successfully completed her skills testing and written testing upon hire regarding both Control of Communicable Disease and Bathing a Client as evidenced by test viewed by State Surveyor during survey process.</p> <p>Responsible Person: Elizabeth Mysliwicz RN, Director of Nursing, completed 2/25/14.2. All HHA staff will receive additional in-services on Bathing a Client, Bed Bathing a Client and Control of Communicable Disease with post instructional testing by 3/14/14. thus ensuring that all clients that may potentially be affected by the deficiency will have re-educated staff.</p> <p>Responsible Person: Elizabeth Mysliwicz RN, Director of Nursing to be completed by 3/14/14.3. Reviewed Policies/Procedures and will complete in-servicing for all HHA staff. Director of Nursing currently performs skills evaluations on all new hires including ensuring that direct patient care bathing and bed bathing procedures are followed. Supervisory RN staff educated to remain vigilant in the observance of proper procedures of bathing and bed bathing are followed during supervisory visits on HHA</p>		

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			<p>staff. Responsible Person: Elizabeth Mysliwiec RN, Director of Nursing by 3/14/14.4. RN supervisory staff will continue to monitor HHA staff during supervisory visits to ensure HHA staff are providing care according to agency policies and procedures. Additionally, during the 2014 annual skills evaluation for all HHA staff, RN will continue to address proper procedures for bathing/bed bathing a client to ensure understanding of agency policy and procedures. If, at any time, HHA staff do not properly observe agency policies and procedures for bathing/bed bathing/control of communicable disease as evidenced during ongoing monitoring, the specific HHA will be required to repeat the in-servicing, testing and skills testing in the particular area of non-compliance before being assigned to a client requiring these skills. Responsible Person: Elizabeth Mysliwiec RN, Director of Nursing, on-going On-going monitoring for above deficiency will be conducted through the state and federally required supervisory visits and follow up communication from RNs conducting supervisory in home visits. Director of Nursing will maintain weekly communication with Supervisory RN staff of any noted deficiencies and will schedule retraining and skills testing with specific HHA staff.</p>		

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N000000	<p>This was a state home health licensure survey.</p> <p>Survey dates: February 17, 18, 19 and 20, 2014</p> <p>Facility number: 009116</p> <p>Medicaid number: 200081820</p> <p>Surveyor: Miriam Bennett, RN, BSN, PHNS</p> <p>Census Service Type: Skilled: 13 Home Health Aide Only: 38 Personal Care Only: 9 Total: 60</p> <p>Sample: RR w/HV: 5 RR w/o HV: 5 Total: 10</p> <p>Quality Review: Joyce Elder, MSN, BSN, RN February 21, 2014</p>	N000000			

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N000470	<p>410 IAC 17-12-1(m) Home health agency administration/management Rule 12 Sec. 1(m) Policies and procedures shall be written and implemented for the control of communicable disease in compliance with applicable federal and state laws.</p> <p>Based on observation, policy review, and interview, the agency failed to ensure the Home Health Aide (HHA) followed infection control policies and procedures for 2 of 2 home visit observations with the potential to affect all patients receiving HHA services. Employee C)</p> <p>Findings include</p> <ol style="list-style-type: none"> On 2/19/14 at 9:00 AM, employee C was observed providing a bed bath to patient #1. Employee C washed patient's legs and feet but failed to change gloves prior to performing perineal care. On 2/20/14 at 9:15 AM, employee C was observed providing a shower to patient #5. Employee C washed patient's entire body prior to washing patient's hair and face. Employee C failed to change gloves until after patient was back in wheel chair. During interview on 2/20/14 at 11:15 	N000470	<ol style="list-style-type: none"> Client #1: On 2/24/14 date, Employee C received additional one on one in-servicing with RN on policies and procedures relating to Bed Bathing a Client, and successfully completed post instructional testing. She will not provide a bed bath to any client until RN observes her successfully provide a bed bath, per policy and procedures, scheduled for 3/4/14. Employee C is a graduate nurse and successfully completed her skills testing and written testing upon hire regarding both Control of Communicable Disease and Bed Bathing a Client as evidenced by test viewed by State Surveyor during survey process. Responsible Person: Elizabeth Mysliwicz RN, Director of Nursing to be completed by: 3/4/14. Client #5: On 2/24/14 Employee C received additional one on one in-servicing with RN on policies and procedures relating to Bathing a Client including successfully completing post instructional testing as well as Control of Communicable Disease. On 2/25/14 Employee C was observed by RN providing shower to client and Employee C 	03/14/2014

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	<p>AM, employee A indicated the aide was probably nervous.</p> <p>4. The agency's policy titled "Control of Communicable Diseases," revised 8/15/08 states, "Wear gloves if there is a possibility of contact transmission. change gloves between each patient procedure."</p> <p>5. The agency's undated procedure titled "Bathing and Grooming" states, "Cleansing Bed Bath ... 8. Wash the patient's face and ears; ... 12. Wash the patient's back, buttocks, and perineal area. Change gloves and bath water as needed."</p>		<p>performed her duties according to policy and procedure. Employee C is a graduate nurse and successfully completed her skills testing and written testing upon hire regarding both Control of Communicable Disease and Bathing a Client as evidenced by test viewed by State Surveyor during survey process.</p> <p>Responsible Person: Elizabeth Mysliwicz RN, Director of Nursing, completed 2/25/14.2. All HHA staff will receive additional in-services on Bathing a Client, Bed Bathing a Client and Control of Communicable Disease with post instructional testing by 3/14/14. thus ensuring that all clients that may potentially be affected by the deficiency will have re-educated staff.</p> <p>Responsible Person: Elizabeth Mysliwicz RN, Director of Nursing to be completed by 3/14/14.3. Reviewed Policies/Procedures and will complete in-servicing for all HHA staff. Director of Nursing currently performs skills evaluations on all new hires including ensuring that direct patient care bathing and bed bathing procedures are followed. Supervisory RN staff educated to remain vigilant in the observance of proper procedures of bathing and bed bathing are followed during supervisory visits on HHA staff. Responsible Person: Elizabeth Mysliwicz RN, Director of Nursing by 3/14/14.4. RN supervisory staff will continue to</p>	

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			<p>monitor HHA staff during supervisory visits to ensure HHA staff are providing care according to agency policies and procedures. Additionally, during the 2014 annual skills evaluation for all HHA staff, RN will continue to address proper procedures for bathing/bed bathing a client to ensure understanding of agency policy and procedures. If, at any time, HHA staff do not properly observe agency policies and procedures for bathing/bed bathing/control of communicable disease as evidenced during ongoing monitoring, the specific HHA will be required to repeat the in-servicing, testing and skills testing in the particular area of non-compliance before being assigned to a client requiring these skills. Responsible Person: Elizabeth Mysliwiec RN, Director of Nursing, on-going On-going monitoring for above deficiency will be conducted through the state and federally required supervisory visits and follow up communication from RNs conducting supervisory in home visits. Director of Nursing will maintain weekly communication with Supervisory RN staff of any noted deficiencies and will schedule retraining and skills testing with specific HHA staff.</p>	