

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 15K023	X2) MULTIPLE CONSTRUCTION A. BUILDING 00 B. WING _____	X3) DATE SURVEY COMPLETED 12/15/2011
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NAME OF PROVIDER OR SUPPLIER HELP AT HOME SKILLED CARE	STREET ADDRESS, CITY, STATE, ZIP CODE 652 N GIRLS SCHOOL RD STE 230 INDIANAPOLIS, IN46214
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G0000	<p>This was a home health federal recertification survey. This was a partial extended survey.</p> <p>Survey dates: 12/13/11, 12/14/11, 12/15/11.</p> <p>Partial Extended survey date: 12/15/11.</p> <p>Facility #: 004966</p> <p>Medicaid #: 200465840</p> <p>Surveyor: Miriam Bennett, RN, PHNS</p> <p>Quality Review: Joyce Elder, MSN, BSN, RN December 20, 2011</p>	G0000		
G0121	<p>The HHA and its staff must comply with accepted professional standards and principles that apply to professionals furnishing services in an HHA. Based on observation, document review, and interview, the agency failed to ensure staff followed infection control guidelines when providing care for 2 of 5 home visits with home health aides with the potential to affect all the patients the employees cared for (employee A and B).</p> <p>Findings include:</p>	G0121	<p>1. The Supervising RN will provide in-service training to all field staff on proper hand washing and appropriate glove changing during bathing according to CDC standards and agency policy. 2. The RN will monitor hand washing techniques and glove changing with the Home Health Aide when supervisory visits are performed. 3. The Supervising RN and the Administrator is responsible for the plan of</p>	01/20/2012

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (see instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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	<p>1. On 12/14/11 at 11:10 am, employee B was observed to not change gloves while providing a bed bath for the patient (#3) until after the bed bath, application of lotion, and clothes were put on the client.</p> <p>On 12/15/11 at 9:30 am, employee H indicated that during a bed bath the aid performing the care should change gloves once they cross a contaminated area such as the perineal area of a client before proceeding with any further care.</p> <p>2. On 12/14/11 at 1:10 pm, employee A was observed to remove gloves but did not wash hands. The employee did not use soap, but only rinsed fingers for less than five seconds before asking for a paper towel to dry hands.</p> <p>On 12/15/11 at 9:35 am, employee H indicated caregivers should wash hands with soap and water for approximately 15 seconds before and after gloving, start of care, contamination, and finishing care.</p> <p>3. Agency policy #B-405 titled "Infection Control/Exposure Control Plan" states, "Patient infection control procedures include ... changing gloves as necessary during the delivery of patient care, and after handling soiled or contaminated areas."</p>		correction.4. The deficiency will be correct by 1-20-2012.		

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N0470 SS=K	<p>4. The Home Health Aide job description indicates an essential function of the home health aide is to "Provides personal care to patients ... according to agency policies and procedures" and also indicates that a responsibility of the home health aide is to "Follow all infection control practices."</p> <p>Rule 12 Sec. 1(m) Policies and procedures shall be written and implemented for the control of communicable disease in compliance with applicable federal and state laws.</p> <p>Based on observation, document review, and interview, the agency failed to ensure staff followed infection control guidelines when providing care for 2 of 5 home visits with home health aides with the potential to affect all the patients the employees cared for (employee A and B).</p> <p>Findings include:</p> <p>1. On 12/14/11 at 11:10 am, employee B was observed to not change gloves while providing a bed bath for the patient (#3) until after the bed bath, application of lotion, and clothes were put on the client.</p> <p>On 12/15/11 at 9:30 am, employee H indicated that during a bed bath the aid</p>	N0470	<p>1. The Supervising RN will provide in-service training to all field staff on proper hand washing and appropriate glove changing during bathing according to CDC standards and agency policy. 2. The RN will monitor hand washing techniques and glove changing with the Home Health Aide when supervisory visits are performed. 3. The Supervising RN and the Administrator is responsible for the plan of correction. 4. The deficiency will be correct by 1-20-2012.</p>	01/20/2012			

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	<p>performing the care should change gloves once they cross a contaminated area such as the perineal area of a client before proceeding with any further care.</p> <p>2. On 12/14/11 at 1:10 pm, employee A was observed to remove gloves but did not wash hands. The employee did not use soap, but only rinsed fingers for less than five seconds before asking for a paper towel to dry hands.</p> <p>On 12/15/11 at 9:35 am, employee H indicated caregivers should wash hands with soap and water for approximately 15 seconds before and after gloving, start of care, contamination, and finishing care.</p> <p>3. Agency policy #B-405 titled "Infection Control/Exposure Control Plan" states, "Patient infection control procedures include ... changing gloves as necessary during the delivery of patient care, and after handling soiled or contaminated areas."</p> <p>4. The Home Health Aide job description indicates an essential function of the home health aide is to "Provides personal care to patients ... according to agency policies and procedures" and also indicates that a responsibility of the home health aide is to "Follow all infection control practices."</p>				

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