

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  15K009		X2) MULTIPLE CONSTRUCTION A. BUILDING 00 B. WING _____		X3) DATE SURVEY COMPLETED  05/03/2012	
NAME OF PROVIDER OR SUPPLIER  HOME CARE WITH A HEART INC				STREET ADDRESS, CITY, STATE, ZIP CODE 104 GRANBY DR STE D CUMBERLAND, IN 46229			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PERCEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)			ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)		(X5) COMPLETION DATE
N0000	<p>This was an off-site home health licensure investigation survey.</p> <p>Survey Date: May 3, 2012</p> <p>Facility Number: IN002640</p> <p>Surveyor: Kelly Hemmelgarn RN</p> <p>During this offsite investigation, the agency was found to be operating without a current Indiana Home Health Agency license.</p> <p>Quality Review: Joyce Elder, MSN, BSN, RN May 3, 2012</p>			N0000			

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (see instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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N0400	<p>410 IAC 17-10-1(a) Licensure Rule 10 Sec. 1(a) No home health agency shall: (1) be opened; (2) be operated; (3) be managed; (4) be maintained; or (5) otherwise conduct business; without a license issued by the department.</p> <p>Based on document review and interview, the agency failed to ensure it was operating with a current Indiana Home Health Agency license.</p> <p>Findings include:</p> <p>1. A letter from Indiana State Department of Health to the agency dated 12/30/11, stated, "Dear [administrator's name]: Our records indicate that your agency's license to operate a home health agency in the State of Indiana will expire 4/30/12. Enclosed is a renewal application for you to complete and submit with requested documentation and \$250 license fee to: ... Please ensure your application is complete and arrives in advance of your facility's license expiration 4/30/12 ... please note any information sent incorrectly could cause delay in the processing of your application ...."</p> <p>2. Indiana State Department of Health received a renewal application on 4/30/12. This did not allow time for</p>	N0400	N 0400 The agency has contacted families who live with clients to request assistance for clients during the time required to process application. The agency has contacted volunteers who will not be compensated to provide home health aide services during the time frame required to process application. The administrator will hand deliver applications well within the time requirement in the future. The administrator will be responsible to ensure this does not happen in the future in addition this will be monitored in the future with annual Bored meetings due in January this will be in the form of a check off sheet this will include annual items due including the budget, the license application and the review and sign of job descriptions.	05/04/2012			

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	<p>processing the application to ensure timely renewal of license prior to expiration.</p> <p>3. Home Care with a Heart's license expired 4/30/12.</p> <p>4. The administrator was called on 5/3/12 at 9:35 a.m. regarding license expiration. The administrator indicated she was aware of the delay in submitting the renewal application. The administrator indicated the agency was currently providing care to patients.</p>			

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N0434	<p>410 IAC 17-11-3 Renewal of home health licensure Rule 11 Sec. 3 An application for renewal of license shall be filed with the department at least sixty (60) days prior, but not sooner than ninety (90) days before, the expiration date of the current license.</p> <p>Based on document review and interview, the home health agency failed to ensure the renewal application for licensure was filed at least 60 days prior to the expiration of the Indiana home health license.</p> <p>Findings include:</p> <ol style="list-style-type: none"> <li>1. A letter from Indiana State Department of Health to the agency dated 12/30/11, stated, "Dear [administrator's name]: Our records indicate that your agency's license to operate a home health agency in the State of Indiana will expire 4/30/12. Enclosed is a renewal application for you to complete and submit with requested documentation and \$250 license fee to: ... Please ensure your application is complete and arrives in advance of your facility's license expiration 4/30/12 ... please note any information sent incorrectly could cause delay in the processing of your application ...."</li> <li>2. Indiana State Department of Health</li> </ol>	N0434	N 0434 The agency has contacted family members who live within the patients residence and or immediate family to assist with care during the time required to process application. The agency has requested and recieved volunteer home health servies who will not be compensated to cover patients during the time required to process application. The agency has contacted other home care agencies to assist with care of patients during the time required to process application. The administrator will hand deliver application for licensure well within the timeline required in the future. This will be monitored in the future with the annual board meeting requirements in January in the form of a check-off sheet of annual tasks due for the following year. This list will include annual budget, annual licensure application, and review and sign job descriptions.	05/04/2012			

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	<p>received a renewal application on 4/30/12. This was not 60 days prior to expiration of the license.</p> <p>3. The administrator was called on 5/3/12 at 9:35 a.m. regarding license expiration. The administrator indicated she was aware of the delay in submitting the renewal application. The administrator indicated not being aware of the 60 day requirement for submitting the renewal application.</p>			