

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  157187	X2) MULTIPLE CONSTRUCTION A. BUILDING 00 B. WING _____	X3) DATE SURVEY COMPLETED  02/18/2014
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NAME OF PROVIDER OR SUPPLIER  PHYSICIANS HOMECARE INC	STREET ADDRESS, CITY, STATE, ZIP CODE 210 PROFESSIONAL CT LAFAYETTE, IN 47905
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G000000	<p>This was a revisit for a home health federal recertification survey completed January 8, 2014, which was fully extended.</p> <p>Survey date: February 18, 2014</p> <p>Facility #005352</p> <p>Medicaid Vendor: # 100265450A</p> <p>Surveyors: Bridget Boston, RN, PH Nurse Surveyor</p> <p>Census: 68</p> <p>During this survey, four conditions of participation and twenty-seven standard level deficiencies were found corrected, and five standard level deficiencies were recited.</p> <p>Quality Review: Joyce Elder, MSN, BSN, RN Februaary 24. 2014</p>	G000000		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (see instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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G000211	<p>484.36(b)(1) COMPETENCY EVALUATION &amp; IN-SERVICE TRAI</p> <p>An individual may furnish home health aide services on behalf of an HHA only after that individual has successfully completed a competency evaluation program as described in this paragraph.</p> <p>Based on personnel file review, policy review, and interviews, the agency failed to ensure the home health aides successfully completed a competency evaluation program before the aide provided care for 2 of 6 aide records reviewed with the potential to affect all the patients receiving home health aide services. (C and J)</p> <p>The findings include:</p> <ol style="list-style-type: none"> <li>1. On February 18, 2014, at 11:17 AM, the director of nursing indicated the agency had obtained a contracted nurse to complete the competencies and that there had not been any re-competency of employees C, J, and K as of February 18, 2014, and there was no deadline set for this to occur.</li> <li>2. At 1:30 PM, the director of nursing indicated the employment of employee K was terminated on January 26, 2014.</li> <li>3. Personnel record C, date of hire 07/30/13 and first patient contact</li> </ol>	G000211	<p>For the period of January 17, 2014 through January 17, 2016, a registered nurse with a minimum of two years of nursing experience and at least one year of home health care experience has been contracted. She will provide the aide competency evaluation program and the aide in-service training program for Physicians Homecare, Inc. The policy and procedure "Home Health Aide Competency Policy" (# 12.3) has been reviewed and revised. The Home Health Aide Skills Checklist has been reviewed and revised. The contract RN completed the Home Health Aide Skills Checklist for competency evaluation for aide C on 2/26/14 and aide J on 2/27/14. All completed Home Health Aide Skills Checklists will be forwarded to the DON for review prior to the Home Health Aide Scheduler placing the aide independently on a client schedule for provision of care. Non-compliance will be discussed with the contract RN for immediate correction.</p>	02/27/2014			

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	<p>08/01/13, evidenced a document titled "Certified Home Health/ Hospice Aide Checklist" signed by the home health aide on 08/02/13 and by the Administrator (Registered Nurse) on 08/01/13, 08/02/13, and 08/05/13.</p> <p>A. Mobility (ambulation, range of motion, transfer and positioning) and fluid balance evidenced skills were met on 08/01/13 in the agency lab. The form did not evidenced if the skill were met with direct care or with a pseudo-patient.</p> <p>B. Personal care (oral, bed bath, bath by shower / tub / sponge, nail care, hair/shampoo) evidenced skills were met on 08/02/13, hair / shampoo by bed on 08/01/13, by sink on 08/02/13, and bathtub on 08/05/13 did not evidenced location but indicated "no problems". The form did not evidenced if the skills were met with direct care or with a pseudo-patient.</p> <p>C. Vital signs were met on 08/01/13 but indicated "lab only our aides do not take vitals"</p> <p>D. Clinical record 1 included a medical plan of care dated 1/12/14 through 3/12/14 with orders for aide services twice a week throughout the certification period. The aide tasks</p>						

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	<p>included on the plan of care included oral care, hygiene and skin care, assistance with bathing, and fall precautions - to assist with ambulation. The record evidenced employee C provided aide services on February 12 and 14, 2014.</p> <p>E. Clinical record 14 included a medical plan of care dated 1/3/14 through 3/3/14 with orders for aide services throughout the certification period and the tasks to be provided during the aide visits included oral care, hygiene and skin care, fall precautions, and precautions with use of oxygen. The record evidenced employee C provided aide services on February 10, 11, 12, and 14, 2014.</p> <p>F. Clinical record 15 included a medical plan of care dated 1/19/14 through 3/19/14 with orders for aide services twice a week for eight weeks. The aide tasks included on the plan of care were oral care, hygiene and skin care, and fall precautions - to assist with ambulation. The record evidenced employee C provided aide services on February 11 and 14, 2014.</p> <p>G. Clinical record 16 included a medical plan of care dated 12/27/13 through 2/24/14 with orders for aide</p>				

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	<p>services throughout the certification period for assistance with bathing, skin care, toileting, oral care, hygiene and fall precautions - to assist with ambulation. The record evidenced employee C provided aide services on February 12, 2014.</p> <p>4. Personnel record J, date of hire 07/23/13 and first patient contact 07/26/13, evidenced a document titled "Certified Home Health / Hospice Aide Checklist" signed by the home health aide and a registered nurse on 07/30/13.</p> <p>A. Mobility (ambulation, range of motion, transfer and positioning), personal care (oral, bed bath, nail care, hair / shampoo, and prevention of skin breakdown), body functions (vital signs, and fluid balance), environmental services (linen change) evidenced the skills were met on 07/26/13. The shower, tub, and sponge bath of personal care was met on 07/27/13 and re-tested on 07/30/13 [sic]. The toileting (bathroom, bedpan, urinal bedside commode, and catheter) was met on 07/26/13 and re-tested on 07/30/13. The form did not evidenced if the skill were met with direct care or with a pseudo-patient.</p> <p>B. Interview with Employee J</p>						

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	<p>(Home Health Aide) on 01/03/14 at 4:00 p.m., indicated the skills evaluation and check off was completed in the agency lab and not in the patient's home.</p> <p>C. Clinical record 4 included a medical plan of care dated 1/13/14 through 3/13/14 with orders for aide services three times a day throughout the certification period. The aide tasks on the plan of care included medication reminders, oral care, bathing, all personal, hygiene and skin care, and fall precautions - to transfer the patient between surfaces with the aide of a mechanical transfer device. The record evidenced employee J provided aide services on February 10, 11, 12, 13, 14, and 15, 2014.</p> <p>D. Clinical record 17 included a medical plan of care dated 1/26/14 through 3/26/14 with orders for aide services twice a day throughout the certification period. The aide tasks on the plan of care included toileting assistance, oral care, bathing, hair care, hygiene and skin care, and fall precautions - transfer the patient between surfaces. The record evidenced employee J provided aide services twice on February 12 and February 13, 2014.</p> <p>E. Clinical record 18 included a</p>						

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	<p>medical plan of care dated 1/29/14 through 3/29/14 with orders for aide services three to six times a week throughout the certification period. The aide tasks on the plan of care included patient assistance with oral care, bathing and shampoo, toileting, skin care, hygiene, and medication reminders. The record evidenced employee J provided aide services on February 12 and 15, 2014.</p> <p>F. Clinical record 19 included a medical plan of care dated 1/26/14 through 3/26/14 with orders for aide services five times a week throughout the certification period. The aide tasks on the plan of care included patient assistance with oral care, bathing and shampoo, toileting, skin care, hygiene, oxygen and fall precautions. The record evidenced employee J provided aide services on February 11, 2014.</p> <p>5. The policy titled "Home Health Aide Competency Policy" dated 07/13/12, indicated "Individuals working under the job description of home health aide, must be certified and demonstrate competency prior to being independently placed in the field with clients ... The [Name of Network] Aide Checklist for Skills Demonstration with no more than one unsuccessful area, Evaluation will</p>						

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G000212	<p>be administered during initial orientation before independent assignment to clients ... Additional skills required for care will be verified as competent by the referring RN, therapist or PCC (Patient Care Coordinator) prior to independent care being given."</p> <p>484.36(b)(1) COMPETENCY EVALUATION &amp; IN-SERVICE TRAI</p> <p>The HHA is responsible for ensuring that the individuals who furnish home health aide services on its behalf meet the competency evaluation requirements of this section. Based on clinical record and personnel file review, policy review, and interviews, the agency failed to ensure the home health aides successfully completed a competency evaluation program before the aide provided care for 2 of 6 aide records with the potential to affect all the patients receiving home health aide services. (C and J)</p> <p>The findings include:</p> <p>1. On February 18, 2014, at 11:17 AM, the director of nursing indicated the agency had obtained a contracted nurse to complete the competencies and that there had not been any re-competency of employees C, J, and K as of February</p>	G000212	<p>For the period of January 17, 2014 through January 17, 2016, a registered nurse with a minimum of two years of nursing experience and at least one year of home health care experience has been contracted. She will provide the aide competency evaluation program and the aide in-service training program for Physicians Homecare, Inc. The policy and procedure "Home Health Aide Competency Policy" (# 12.3) has been reviewed and revised. The Home Health Aide Skills Checklist has been reviewed and revised. The contract RN completed the Home Health Aide Skills Checklist for competency evaluation for aide C on 2/26/14 and aide J on 2/27/14. All completed Home Health Aide Skills Checklists will</p>	02/27/2014

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	<p>18, 2014, and there was no deadline set for this to occur.</p> <p>2. At 1:30 PM, the director of nursing indicated the employment of employee K was terminated on January 26, 2014.</p> <p>3. Personnel record C, date of hire 07/30/13 and first patient contact 08/01/13, evidenced a document titled "Certified Home Health/ Hospice Aide Checklist" signed by the home health aide on 08/02/13 and by the Administrator (Registered Nurse) on 08/01/13, 08/02/13, and 08/05/13.</p> <p>A. Mobility (ambulation, range of motion, transfer and positioning) and fluid balance evidenced skills were met on 08/01/13 in the agency lab. The form did not evidenced if the skill were met with direct care or with a pseudo-patient.</p> <p>B. Personal care (oral, bed bath, bath by shower / tub / sponge, nail care, hair/shampoo) evidenced skills were met on 08/02/13, hair / shampoo by bed on 08/01/13, by sink on 08/02/13, and bathtub on 08/05/13 did not evidenced location but indicated "no problems". The form did not evidenced if the skills were met with direct care or with a pseudo-patient.</p>		<p>be forwarded to the DON for review prior to the Home Health Aide Scheduler placing the aide independently on a client schedule for provision of care. Non-compliance will be discussed with the contract RNfor immediate correction.</p>				

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	<p>C. Vital signs were met on 08/01/13 but indicated "lab only our aides do not take vitals"</p> <p>D. Clinical record 1 included a medical plan of care dated 1/12/14 through 3/12/14 with orders for aide services twice a week throughout the certification period. The aide tasks included on the plan of care included oral care, hygiene and skin care, assistance with bathing, and fall precautions - to assist with ambulation. The record evidenced employee C provided aide services on February 12 and 14, 2014.</p> <p>E. Clinical record 14 included a medical plan of care dated 1/3/14 through 3/3/14 with orders for aide services throughout the certification period and the tasks to be provided during the aide visits included oral care, hygiene and skin care, fall precautions, and precautions with use of oxygen. The record evidenced employee C provided aide services on February 10, 11, 12, and 14, 2014.</p> <p>F. Clinical record 15 included a medical plan of care dated 1/19/14 through 3/19/14 with orders for aide services twice a week for eight weeks. The aide tasks included on the plan of</p>						

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	<p>care were oral care, hygiene and skin care, and fall precautions - to assist with ambulation. The record evidenced employee C provided aide services on February 11 and 14, 2014.</p> <p>G. Clinical record 16 included a medical plan of care dated 12/27/13 through 2/24/14 with orders for aide services throughout the certification period for assistance with bathing, skin care, toileting, oral care, hygiene and fall precautions - to assist with ambulation. The record evidenced employee C provided aide services on February 12, 2014.</p> <p>4. Personnel record J, date of hire 07/23/13 and first patient contact 07/26/13, evidenced a document titled "Certified Home Health / Hospice Aide Checklist" signed by the home health aide and a registered nurse on 07/30/13.</p> <p>A. Mobility (ambulation, range of motion, transfer and positioning), personal care (oral, bed bath, nail care, hair / shampoo, and prevention of skin breakdown), body functions (vital signs, and fluid balance), environmental services (linen change) evidenced the skills were met on 07/26/13. The shower, tub, and sponge bath of personal care was met on 07/27/13 and re-tested</p>						

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	<p>on 07/30/13 [sic]. The toileting (bathroom, bedpan, urinal bedside commode, and catheter) was met on 07/26/13 and re-tested on 07/30/13. The form did not evidenced if the skill were met with direct care or with a pseudo-patient.</p> <p>B. Interview with Employee J (Home Health Aide) on 01/03/14 at 4:00 p.m., indicated the skills evaluation and check off was completed in the agency lab and not in the patient's home.</p> <p>C. Clinical record 4 included a medical plan of care dated 1/13/14 through 3/13/14 with orders for aide services three times a day throughout the certification period. The aide tasks on the plan of care included medication reminders, oral care, bathing, all personal, hygiene and skin care, and fall precautions - to transfer the patient between surfaces with the aide of a mechanical transfer device. The record evidenced employee J provided aide services on February 10, 11, 12, 13, 14, and 15, 2014.</p> <p>D. Clinical record 17 included a medical plan of care dated 1/26/14 through 3/26/14 with orders for aide services twice a day throughout the certification period. The aide tasks on</p>						

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	<p>the plan of care included toileting assistance, oral care, bathing, hair care, hygiene and skin care, and fall precautions - transfer the patient between surfaces. The record evidenced employee J provided aide services twice on February 12 and February 13, 2014.</p> <p>E. Clinical record 18 included a medical plan of care dated 1/29/14 through 3/29/14 with orders for aide services three to six times a week throughout the certification period. The aide tasks on the plan of care included patient assistance with oral care, bathing and shampoo, toileting, skin care, hygiene, and medication reminders. The record evidenced employee J provided aide services on February 12 and 15, 2014.</p> <p>F. Clinical record 19 included a medical plan of care dated 1/26/14 through 3/26/14 with orders for aide services five times a week throughout the certification period. The aide tasks on the plan of care included patient assistance with oral care, bathing and shampoo, toileting, skin care, hygiene, oxygen and fall precautions. The record evidenced employee J provided aide services on February 11, 2014.</p> <p>5. The policy titled "Home Health Aide</p>						

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G000213	<p>Competency Policy" dated 07/13/12, indicated "Individuals working under the job description of home health aide, must be certified and demonstrate competency prior to being independently placed in the field with clients ... The [Name of Network] Aide Checklist for Skills Demonstration with no more than one unsuccessful area, Evaluation will be administered during initial orientation before independent assignment to clients ... Additional skills required for care will be verified as competent by the referring RN, therapist or PCC (Patient Care Coordinator) prior to independent care being given."</p> <p>484.36(b)(2)(i) COMPETENCY EVALUATION &amp; IN-SERVICE TRAI The competency evaluation must address each of the subjects listed in paragraphs (a) (1)(ii) through (xiii) of this section. Based on personnel record clinical record, and policy review and interview, the agency failed to ensure the home health aide successfully completed a competency evaluation program of sufficient scope and addressed all of the required subjects areas listed at paragraphs (a)(1)(ii) through (xiii) of this section before the aide provided</p>	G000213	<p>For the period of January 17, 2014 through January 17, 2016, a registered nurse with a minimum of two years of nursing experience and at least one year of home health care experience has been contracted. She will provide the aide competency evaluation program and the aide in-service training program for Physicians Homecare, Inc. The policy and procedure "Home</p>	02/27/2014

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	<p>care for 2 of 6 aide records with the potential to affect all the patients receiving home health aide services. (C and J)</p> <p>The findings include:</p> <ol style="list-style-type: none"> <li>1. On February 18, 2014, at 11:17 AM, the director of nursing indicated the agency had obtained a contracted nurse to complete the competencies and that there had not been any re-competency of employees C, J, and K as of February 18, 2014, and there was no deadline set for this to occur.</li> <li>2. At 1:30 PM, the director of nursing indicated the employment of employee K was terminated on January 26, 2014.</li> <li>3. Personnel record C, date of hire 07/30/13 and first patient contact 08/01/13, evidenced a document titled "Certified Home Health/ Hospice Aide Checklist" signed by the home health aide on 08/02/13 and by the Administrator (Registered Nurse) on 08/01/13, 08/02/13, and 08/05/13.</li> </ol> <p>A. Mobility (ambulation, range of motion, transfer and positioning) and fluid balance evidenced skills were met on 08/01/13 in the agency lab. The form did not evidenced if the skill were met</p>		<p>Health Aide Competency Policy" (# 12.3) has been reviewed and revised. The Home Health Aide Skills Checklist has been reviewed and revised. The revised Skills Checklist addresses all of the required subject areas. The contract RN completed the Home Health Aide Skills Checklist for competency evaluation for aide C on 2/26/14 and aide J on 2/27/14. All completed Home Health Aide Skills Checklists will be forwarded to the DON for review prior to the Home Health Aide Scheduler placing the aide independently on a client schedule for provision of care. Non-compliance will be discussed with the contract RN for immediate correction.</p>				

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	<p>with direct care or with a pseudo-patient.</p> <p>B. Personal care (oral, bed bath, bath by shower / tub / sponge, nail care, hair/shampoo) evidenced skills were met on 08/02/13, hair / shampoo by bed on 08/01/13, by sink on 08/02/13, and bathtub on 08/05/13 did not evidenced location but indicated "no problems". The form did not evidenced if the skills were met with direct care or with a pseudo-patient.</p> <p>C. Vital signs were met on 08/01/13 but indicated "lab only our aides do not take vitals"</p> <p>D. Clinical record 1 included a medical plan of care dated 1/12/14 through 3/12/14 with orders for aide services twice a week throughout the certification period. The aide tasks included on the plan of care included oral care, hygiene and skin care, assistance with bathing, and fall precautions - to assist with ambulation. The record evidenced employee C provided aide services on February 12 and 14, 2014.</p> <p>E. Clinical record 14 included a medical plan of care dated 1/3/14 through 3/3/14 with orders for aide services throughout the certification</p>						

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	<p>period and the tasks to be provided during the aide visits included oral care, hygiene and skin care, fall precautions, and precautions with use of oxygen. The record evidenced employee C provided aide services on February 10, 11, 12, and 14, 2014.</p> <p>F. Clinical record 15 included a medical plan of care dated 1/19/14 through 3/19/14 with orders for aide services twice a week for eight weeks. The aide tasks included on the plan of care were oral care, hygiene and skin care, and fall precautions - to assist with ambulation. The record evidenced employee C provided aide services on February 11 and 14, 2014.</p> <p>G. Clinical record 16 included a medical plan of care dated 12/27/13 through 2/24/14 with orders for aide services throughout the certification period for assistance with bathing, skin care, toileting, oral care, hygiene and fall precautions - to assist with ambulation. The record evidenced employee C provided aide services on February 12, 2014.</p> <p>4. Personnel record J, date of hire 07/23/13 and first patient contact 07/26/13, evidenced a document titled "Certified Home Health / Hospice Aide</p>				

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	<p>Checklist" signed by the home health aide and a registered nurse on 07/30/13.</p> <p>A. Mobility (ambulation, range of motion, transfer and positioning), personal care (oral, bed bath, nail care, hair / shampoo, and prevention of skin breakdown), body functions (vital signs, and fluid balance), environmental services (linen change) evidenced the skills were met on 07/26/13. The shower, tub, and sponge bath of personal care was met on 07/27/13 and re-tested on 07/30/13 [sic]. The toileting (bathroom, bedpan, urinal bedside commode, and catheter) was met on 07/26/13 and re-tested on 07/30/13. The form did not evidenced if the skill were met with direct care or with a pseudo-patient.</p> <p>B. Interview with Employee J (Home Health Aide) on 01/03/14 at 4:00 p.m., indicated the skills evaluation and check off was completed in the agency lab and not in the patient's home.</p> <p>C. Clinical record 4 included a medical plan of care dated 1/13/14 through 3/13/14 with orders for aide services three times a day throughout the certification period. The aide tasks on the plan of care included medication reminders, oral care, bathing, all</p>						

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	<p>personal, hygiene and skin care, and fall precautions - to transfer the patient between surfaces with the aide of a mechanical transfer device. The record evidenced employee J provided aide services on February 10, 11, 12, 13, 14, and 15, 2014.</p> <p>D. Clinical record 17 included a medical plan of care dated 1/26/14 through 3/26/14 with orders for aide services twice a day throughout the certification period. The aide tasks on the plan of care included toileting assistance, oral care, bathing, hair care, hygiene and skin care, and fall precautions - transfer the patient between surfaces. The record evidenced employee J provided aide services twice on February 12 and February 13, 2014.</p> <p>E. Clinical record 18 included a medical plan of care dated 1/29/14 through 3/29/14 with orders for aide services three to six times a week throughout the certification period. The aide tasks on the plan of care included patient assistance with oral care, bathing and shampoo, toileting, skin care, hygiene, and medication reminders. The record evidenced employee J provided aide services on February 12 and 15, 2014.</p>						

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	<p>F. Clinical record 19 included a medical plan of care dated 1/26/14 through 3/26/14 with orders for aide services five times a week throughout the certification period. The aide tasks on the plan of care included patient assistance with oral care, bathing and shampoo, toileting, skin care, hygiene, oxygen and fall precautions. The record evidenced employee J provided aide services on February 11, 2014.</p> <p>5. The policy titled "Home Health Aide Competency Policy" dated 07/13/12, indicated "Individuals working under the job description of home health aide, must be certified and demonstrate competency prior to being independently placed in the field with clients ... The [Name of Network] Aide Checklist for Skills Demonstration with no more than one unsuccessful area, Evaluation will be administered during initial orientation before independent assignment to clients ... Additional skills required for care will be verified as competent by the referring RN, therapist or PCC (Patient Care Coordinator) prior to independent care being given."</p>						

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G000218	<p>484.36(b)(3)(iii) COMPETENCY EVALUATION &amp; IN-SERVICE TRAINING</p> <p>The subject areas listed at paragraphs (a)(1) (iii), (ix), (x), and (xi) of this section must be evaluated after observation of the aides performance of the tasks with a patient. The other subject areas in paragraph (a)(1) of this section may be evaluated through written examination, oral examination, or after observation of a home health aide with a patient.</p> <p>Based on personnel record, policy review and interview, the agency failed to ensure the home health aide successfully completed a competency evaluation on a patient or pseudo patient in the subject areas listed at paragraphs (a)(1) (iii), (ix), (x), and (xi) of this section for 2 of 6 aide files reviewed with the potential to affect all the patients receiving home health aide services. (C and J)</p> <p>The findings include:</p> <ol style="list-style-type: none"> <li>1. On February 18, 2014, at 11:17 AM, the director of nursing indicated the agency had obtained a contracted nurse to complete the competencies and that there had not been any re-competency of employees C, J, and K as of February 18, 2014, and there was no deadline set for this to occur.</li> <li>2. At 1:30 PM, the director of nursing</li> </ol>	G000218	For the period of January 17, 2014 through January 17, 2016, a registered nurse with a minimum of two years of nursing experience and at least one year of home health care experience has been contracted. She will provide the aide competency evaluation program and the aide in-service training program for Physicians Homecare, Inc. The policy and procedure "Home Health Aide Competency Policy" (# 12.3) has been reviewed and revised. The Home Health Aide Skills Checklist has been reviewed and revised. The revised Skills Checklist addresses all of the required subject areas. The revised form includes columns for documenting whether direct care or a pseudo-client was utilized to evaluate aide skills competency. The contract RN completed the Home Health Aide Skills Checklist for competency evaluation for aide C on 2/26/14 and aide J on 2/27/14. All completed Home Health Aide	02/27/2014			

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	<p>indicated the employment of employee K was terminated on January 26, 2014.</p> <p>3. Personnel record C, date of hire 07/30/13 and first patient contact 08/01/13, evidenced a document titled "Certified Home Health/ Hospice Aide Checklist" signed by the home health aide on 08/02/13 and by the Administrator (Registered Nurse) on 08/01/13, 08/02/13, and 08/05/13.</p> <p>A. Mobility (ambulation, range of motion, transfer and positioning) and fluid balance evidenced skills were met on 08/01/13 in the agency lab. The form did not evidenced if the skill were met with direct care or with a pseudo-patient.</p> <p>B. Personal care (oral, bed bath, bath by shower / tub / sponge, nail care, hair/shampoo) evidenced skills were met on 08/02/13, hair / shampoo by bed on 08/01/13, by sink on 08/02/13, and bathtub on 08/05/13 did not evidenced location but indicated "no problems". The form did not evidenced if the skills were met with direct care or with a pseudo-patient.</p> <p>C. Vital signs were met on 08/01/13 but indicated "lab only our aides do not take vitals"</p>		Skills Checklists will be forwarded to the DON for review prior to the Home Health Aide Scheduler placing the aide independently on a client schedule for provision of care. Non-compliance will be discussed with the contract RN for immediate correction.				

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	<p>D. Clinical record 1 included a medical plan of care dated 1/12/14 through 3/12/14 with orders for aide services twice a week throughout the certification period. The aide tasks included on the plan of care included oral care, hygiene and skin care, assistance with bathing, and fall precautions - to assist with ambulation. The record evidenced employee C provided aide services on February 12 and 14, 2014.</p> <p>E. Clinical record 14 included a medical plan of care dated 1/3/14 through 3/3/14 with orders for aide services throughout the certification period and the tasks to be provided during the aide visits included oral care, hygiene and skin care, fall precautions, and precautions with use of oxygen. The record evidenced employee C provided aide services on February 10, 11, 12, and 14, 2014.</p> <p>F. Clinical record 15 included a medical plan of care dated 1/19/14 through 3/19/14 with orders for aide services twice a week for eight weeks. The aide tasks included on the plan of care were oral care, hygiene and skin care, and fall precautions - to assist with ambulation. The record evidenced employee C provided aide services on</p>						

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	<p>February 11 and 14, 2014.</p> <p>G. Clinical record 16 included a medical plan of care dated 12/27/13 through 2/24/14 with orders for aide services throughout the certification period for assistance with bathing, skin care, toileting, oral care, hygiene and fall precautions - to assist with ambulation. The record evidenced employee C provided aide services on February 12, 2014.</p> <p>4. Personnel record J, date of hire 07/23/13 and first patient contact 07/26/13, evidenced a document titled "Certified Home Health / Hospice Aide Checklist" signed by the home health aide and a registered nurse on 07/30/13.</p> <p>A. Mobility (ambulation, range of motion, transfer and positioning), personal care (oral, bed bath, nail care, hair / shampoo, and prevention of skin breakdown), body functions (vital signs, and fluid balance), environmental services (linen change) evidenced the skills were met on 07/26/13. The shower, tub, and sponge bath of personal care was met on 07/27/13 and re-tested on 07/30/13 [sic]. The toileting (bathroom, bedpan, urinal bedside commode, and catheter) was met on 07/26/13 and re-tested on 07/30/13. The</p>						

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	<p>form did not evidenced if the skill were met with direct care or with a pseudo-patient.</p> <p>B. Interview with Employee J (Home Health Aide) on 01/03/14 at 4:00 p.m., indicated the skills evaluation and check off was completed in the agency lab and not in the patient's home.</p> <p>C. Clinical record 4 included a medical plan of care dated 1/13/14 through 3/13/14 with orders for aide services three times a day throughout the certification period. The aide tasks on the plan of care included medication reminders, oral care, bathing, all personal, hygiene and skin care, and fall precautions - to transfer the patient between surfaces with the aide of a mechanical transfer device. The record evidenced employee J provided aide services on February 10, 11, 12, 13, 14, and 15, 2014.</p> <p>D. Clinical record 17 included a medical plan of care dated 1/26/14 through 3/26/14 with orders for aide services twice a day throughout the certification period. The aide tasks on the plan of care included toileting assistance, oral care, bathing, hair care, hygiene and skin care, and fall precautions - transfer the patient</p>						

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	<p>between surfaces. The record evidenced employee J provided aide services twice on February 12 and February 13, 2014.</p> <p>E. Clinical record 18 included a medical plan of care dated 1/29/14 through 3/29/14 with orders for aide services three to six times a week throughout the certification period. The aide tasks on the plan of care included patient assistance with oral care, bathing and shampoo, toileting, skin care, hygiene, and medication reminders. The record evidenced employee J provided aide services on February 12 and 15, 2014.</p> <p>F. Clinical record 19 included a medical plan of care dated 1/26/14 through 3/26/14 with orders for aide services five times a week throughout the certification period. The aide tasks on the plan of care included patient assistance with oral care, bathing and shampoo, toileting, skin care, hygiene, oxygen and fall precautions. The record evidenced employee J provided aide services on February 11, 2014.</p> <p>5. The policy titled "Home Health Aide Competency Policy" dated 07/13/12, indicated "Individuals working under the job description of home health aide, must be certified and demonstrate</p>						

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G000221	<p>competency prior to being independently placed in the field with clients ... The [Name of Network] Aide Checklist for Skills Demonstration with no more than one unsuccessful area, Evaluation will be administered during initial orientation before independent assignment to clients ... Additional skills required for care will be verified as competent by the referring RN, therapist or PCC (Patient Care Coordinator) prior to independent care being given."</p> <p>484.36(b)(5) COMPETENCY EVALUATION &amp; IN-SERVICE TRAI The HHA must maintain documentation which demonstrates that the requirements of this standard are met. Based on personnel record and policy review and interview, the agency failed to ensure documentation evidenced the home health aide successfully completed a competency evaluation program before the aide provided care for 2 of 6 aide files reviewed with the potential to affect all the patients receiving home health aide services. (C and J)</p> <p>The findings include:</p> <p>1. On February 18, 2014, at 11:17 AM,</p>	G000221	<p>For the period of January 17, 2014 through January 17, 2016, a registered nurse with a minimum of two years of nursing experience and at least one year of home health care experience has been contracted. She will provide the aide competency evaluation program and the aide in-service training program for Physicians Homecare, Inc. The policy and procedure "Home Health Aide Competency Policy" (# 12.3) has been reviewed and revised. The Home Health Aide Skills Checklist has been reviewed and revised. The</p>	02/27/2014

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	<p>the director of nursing indicated the agency had obtained a contracted nurse to complete the competencies and that there had not been any re-competency of employees C, J, and K as of February 18, 2014, and there was no deadline set for this to occur.</p> <p>2. At 1:30 PM, the director of nursing indicated the employment of employee K was terminated on January 26, 2014.</p> <p>3. Personnel record C, date of hire 07/30/13 and first patient contact 08/01/13, evidenced a document titled "Certified Home Health/ Hospice Aide Checklist" signed by the home health aide on 08/02/13 and by the Administrator (Registered Nurse) on 08/01/13, 08/02/13, and 08/05/13.</p> <p>A. Mobility (ambulation, range of motion, transfer and positioning) and fluid balance evidenced skills were met on 08/01/13 in the agency lab. The form did not evidenced if the skill were met with direct care or with a pseudo-patient.</p> <p>B. Personal care (oral, bed bath, bath by shower / tub / sponge, nail care, hair/shampoo) evidenced skills were met on 08/02/13, hair / shampoo by bed on 08/01/13, by sink on 08/02/13, and bathtub on 08/05/13 did not evidenced</p>		<p>revised Skills Checklist addresses all of the required subject areas. The revised form includes columns for documenting whether direct care or a pseudo-client was utilized to evaluate aide skills competency. The contract RN completed the Home Health Aide Skills Checklist for competency evaluation for aide C on 2/26/14 and aide J on 2/27/14. All completed Home Health Aide Skills Checklists will be forwarded to the DON for review prior to the Home Health Aide Scheduler placing the aide independently on a client schedule for provision of care. Non-compliance will be discussed with the contract RN for immediate correction.</p>				

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	<p>location but indicated "no problems". The form did not evidenced if the skills were met with direct care or with a pseudo-patient.</p> <p>C. Vital signs were met on 08/01/13 but indicated "lab only our aides do not take vitals"</p> <p>D. Clinical record 1 included a medical plan of care dated 1/12/14 through 3/12/14 with orders for aide services twice a week throughout the certification period. The aide tasks included on the plan of care included oral care, hygiene and skin care, assistance with bathing, and fall precautions - to assist with ambulation. The record evidenced employee C provided aide services on February 12 and 14, 2014.</p> <p>E. Clinical record 14 included a medical plan of care dated 1/3/14 through 3/3/14 with orders for aide services throughout the certification period and the tasks to be provided during the aide visits included oral care, hygiene and skin care, fall precautions, and precautions with use of oxygen. The record evidenced employee C provided aide services on February 10, 11, 12, and 14, 2014.</p>						

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	<p>F. Clinical record 15 included a medical plan of care dated 1/19/14 through 3/19/14 with orders for aide services twice a week for eight weeks. The aide tasks included on the plan of care were oral care, hygiene and skin care, and fall precautions - to assist with ambulation. The record evidenced employee C provided aide services on February 11 and 14, 2014.</p> <p>G. Clinical record 16 included a medical plan of care dated 12/27/13 through 2/24/14 with orders for aide services throughout the certification period for assistance with bathing, skin care, toileting, oral care, hygiene and fall precautions - to assist with ambulation. The record evidenced employee C provided aide services on February 12, 2014.</p> <p>4. Personnel record J, date of hire 07/23/13 and first patient contact 07/26/13, evidenced a document titled "Certified Home Health / Hospice Aide Checklist" signed by the home health aide and a registered nurse on 07/30/13.</p> <p>A. Mobility (ambulation, range of motion, transfer and positioning), personal care (oral, bed bath, nail care, hair / shampoo, and prevention of skin breakdown), body functions (vital signs,</p>				

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	<p>and fluid balance), environmental services (linen change) evidenced the skills were met on 07/26/13. The shower, tub, and sponge bath of personal care was met on 07/27/13 and re-tested on 07/30/13 [sic]. The toileting (bathroom, bedpan, urinal bedside commode, and catheter) was met on 07/26/13 and re-tested on 07/30/13. The form did not evidenced if the skill were met with direct care or with a pseudo-patient.</p> <p>B. Interview with Employee J (Home Health Aide) on 01/03/14 at 4:00 p.m., indicated the skills evaluation and check off was completed in the agency lab and not in the patient's home.</p> <p>C. Clinical record 4 included a medical plan of care dated 1/13/14 through 3/13/14 with orders for aide services three times a day throughout the certification period. The aide tasks on the plan of care included medication reminders, oral care, bathing, all personal, hygiene and skin care, and fall precautions - to transfer the patient between surfaces with the aide of a mechanical transfer device. The record evidenced employee J provided aide services on February 10, 11, 12, 13, 14, and 15, 2014.</p>						

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	<p>D. Clinical record 17 included a medical plan of care dated 1/26/14 through 3/26/14 with orders for aide services twice a day throughout the certification period. The aide tasks on the plan of care included toileting assistance, oral care, bathing, hair care, hygiene and skin care, and fall precautions - transfer the patient between surfaces. The record evidenced employee J provided aide services twice on February 12 and February 13, 2014.</p> <p>E. Clinical record 18 included a medical plan of care dated 1/29/14 through 3/29/14 with orders for aide services three to six times a week throughout the certification period. The aide tasks on the plan of care included patient assistance with oral care, bathing and shampoo, toileting, skin care, hygiene, and medication reminders. The record evidenced employee J provided aide services on February 12 and 15, 2014.</p> <p>F. Clinical record 19 included a medical plan of care dated 1/26/14 through 3/26/14 with orders for aide services five times a week throughout the certification period. The aide tasks on the plan of care included patient assistance with oral care, bathing and shampoo, toileting, skin care, hygiene,</p>						

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N000000	<p>oxygen and fall precautions. The record evidenced employee J provided aide services on February 11, 2014.</p> <p>5. The policy titled "Home Health Aide Competency Policy" dated 07/13/12, indicated "Individuals working under the job description of home health aide, must be certified and demonstrate competency prior to being independently placed in the field with clients ... The [Name of Network] Aide Checklist for Skills Demonstration with no more than one unsuccessful area, Evaluation will be administered during initial orientation before independent assignment to clients ... Additional skills required for care will be verified as competent by the referring RN, therapist or PCC (Patient Care Coordinator) prior to independent care being given."</p> <p>This was a revisit for a home health state relicensure survey completed January 8, 2014.</p> <p>Survey date: February 18, 2014</p> <p>Facility #005352</p>	N000000					

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N000596	<p>Medicaid Vendor: # 100265450A</p> <p>Surveyors: Bridget Boston, RN, PH Nurse Surveyor</p> <p>Census: 68</p> <p>During this survey, 16 deficiencies were found corrected and 2 deficiencies were recited.</p> <p>Quality Review: Joyce Elder, MSN, BSN, RN February 24, 2014</p> <p>410 IAC 17-14-1(l)(A) Scope of Services Rule 14 Sec. 1(l) The home health agency shall be responsible for ensuring that, prior to patient contact, the individuals who furnish home health aide services on its behalf meet the requirements of this section as follows: (1) The home health aide shall: (A) have successfully completed a competency evaluation program that addresses each of the subjects listed in subsection (h) of this rule; and Based on personnel file review, policy review, and interviews, the agency failed to ensure the home health aides successfully completed a competency evaluation program before the aide provided care for 2 of 6 aide records with the potential to affect all the patients receiving home health aide</p>	N000596	For the period of January 17, 2014 through January 17, 2016, a registered nurse with a minimum of two years of nursing experience and at least one year of home health care experience has been contracted. She will provide the aide competency evaluation program and the aide in-service training program for	02/27/2014			

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	<p>services. (C and J)</p> <p>The findings include:</p> <ol style="list-style-type: none"> <li>1. On February 18, 2014, at 11:17 AM, the director of nursing indicated the agency had obtained a contracted nurse to complete the competencies and that there had not been any re-competency of employees C, J, and K as of February 18, 2014, and there was no deadline set for this to occur.</li> <li>2. At 1:30 PM, the director of nursing indicated the employment of employee K was terminated on January 26, 2014.</li> <li>3. Personnel record C, date of hire 07/30/13 and first patient contact 08/01/13, evidenced a document titled "Certified Home Health/ Hospice Aide Checklist" signed by the home health aide on 08/02/13 and by the Administrator (Registered Nurse) on 08/01/13, 08/02/13, and 08/05/13. <ul style="list-style-type: none"> <li>A. Mobility (ambulation, range of motion, transfer and positioning) and fluid balance evidenced skills were met on 08/01/13 in the agency lab. The form did not evidenced if the skill were met with direct care or with a pseudo-patient.</li> <li>B. Personal care (oral, bed bath,</li> </ul> </li> </ol>		Physicians Homecare, Inc. The policy and procedure "Home Health Aide Competency Policy" (# 12.3) has been reviewed and revised. The Home Health Aide Skills Checklist has been reviewed and revised. The contract RN completed the Home Health Aide Skills Checklist for competency evaluation for aide C on 2/26/14 and aide J on 2/27/14. All completed Home Health Aide Skills Checklists will be forwarded to the DON for review prior to the Home Health Aide Scheduler placing the aide independently on a client schedule for provision of care. Non-compliance will be discussed with the contract RN for immediate correction.				

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	<p>bath by shower / tub / sponge, nail care, hair/shampoo) evidenced skills were met on 08/02/13, hair / shampoo by bed on 08/01/13, by sink on 08/02/13, and bathtub on 08/05/13 did not evidenced location but indicated "no problems". The form did not evidenced if the skills were met with direct care or with a pseudo-patient.</p> <p>C. Vital signs were met on 08/01/13 but indicated "lab only our aides do not take vitals"</p> <p>D. Clinical record 1 included a medical plan of care dated 1/12/14 through 3/12/14 with orders for aide services twice a week throughout the certification period. The aide tasks included on the plan of care included oral care, hygiene and skin care, assistance with bathing, and fall precautions - to assist with ambulation. The record evidenced employee C provided aide services on February 12 and 14, 2014.</p> <p>E. Clinical record 14 included a medical plan of care dated 1/3/14 through 3/3/14 with orders for aide services throughout the certification period and the tasks to be provided during the aide visits included oral care, hygiene and skin care, fall precautions,</p>						

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	<p>and precautions with use of oxygen. The record evidenced employee C provided aide services on February 10, 11, 12, and 14, 2014.</p> <p>F. Clinical record 15 included a medical plan of care dated 1/19/14 through 3/19/14 with orders for aide services twice a week for eight weeks. The aide tasks included on the plan of care were oral care, hygiene and skin care, and fall precautions - to assist with ambulation. The record evidenced employee C provided aide services on February 11 and 14, 2014.</p> <p>G. Clinical record 16 included a medical plan of care dated 12/27/13 through 2/24/14 with orders for aide services throughout the certification period for assistance with bathing, skin care, toileting, oral care, hygiene and fall precautions - to assist with ambulation. The record evidenced employee C provided aide services on February 12, 2014.</p> <p>4. Personnel record J, date of hire 07/23/13 and first patient contact 07/26/13, evidenced a document titled "Certified Home Health / Hospice Aide Checklist" signed by the home health aide and a registered nurse on 07/30/13.</p>						

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	<p>A. Mobility (ambulation, range of motion, transfer and positioning), personal care (oral, bed bath, nail care, hair / shampoo, and prevention of skin breakdown), body functions (vital signs, and fluid balance), environmental services (linen change) evidenced the skills were met on 07/26/13. The shower, tub, and sponge bath of personal care was met on 07/27/13 and re-tested on 07/30/13 [sic]. The toileting (bathroom, bedpan, urinal bedside commode, and catheter) was met on 07/26/13 and re-tested on 07/30/13. The form did not evidenced if the skill were met with direct care or with a pseudo-patient.</p> <p>B. Interview with Employee J (Home Health Aide) on 01/03/14 at 4:00 p.m., indicated the skills evaluation and check off was completed in the agency lab and not in the patient's home.</p> <p>C. Clinical record 4 included a medical plan of care dated 1/13/14 through 3/13/14 with orders for aide services three times a day throughout the certification period. The aide tasks on the plan of care included medication reminders, oral care, bathing, all personal, hygiene and skin care, and fall precautions - to transfer the patient between surfaces with the aide of a</p>						

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	<p>mechanical transfer device. The record evidenced employee J provided aide services on February 10, 11, 12, 13, 14, and 15, 2014.</p> <p>D. Clinical record 17 included a medical plan of care dated 1/26/14 through 3/26/14 with orders for aide services twice a day throughout the certification period. The aide tasks on the plan of care included toileting assistance, oral care, bathing, hair care, hygiene and skin care, and fall precautions - transfer the patient between surfaces. The record evidenced employee J provided aide services twice on February 12 and February 13, 2014.</p> <p>E. Clinical record 18 included a medical plan of care dated 1/29/14 through 3/29/14 with orders for aide services three to six times a week throughout the certification period. The aide tasks on the plan of care included patient assistance with oral care, bathing and shampoo, toileting, skin care, hygiene, and medication reminders. The record evidenced employee J provided aide services on February 12 and 15, 2014.</p> <p>F. Clinical record 19 included a medical plan of care dated 1/26/14 through 3/26/14 with orders for aide</p>						

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	<p>services five times a week throughout the certification period. The aide tasks on the plan of care included patient assistance with oral care, bathing and shampoo, toileting, skin care, hygiene, oxygen and fall precautions. The record evidenced employee J provided aide services on February 11, 2014.</p> <p>5. The policy titled "Home Health Aide Competency Policy" dated 07/13/12, indicated "Individuals working under the job description of home health aide, must be certified and demonstrate competency prior to being independently placed in the field with clients ... The [Name of Network] Aide Checklist for Skills Demonstration with no more than one unsuccessful area, Evaluation will be administered during initial orientation before independent assignment to clients ... Additional skills required for care will be verified as competent by the referring RN, therapist or PCC (Patient Care Coordinator) prior to independent care being given."</p>			

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N000598	<p>410 IAC 17-14-1(l)(2) Scope of Services Rule 14 Sec. 1(l)(2) The home health agency shall maintain documentation which demonstrates that the requirements of this subsection and subsection (h) of this rule were met.</p> <p>Based on personnel record, policy review and interview, the agency failed to ensure documentation evidenced the home health aide successfully completed a competency evaluation program before the aide provided care for 2 of 6 aide files reviewed with the potential to affect all the patients receiving home health aide services. (C and J)</p> <p>The findings include:</p> <ol style="list-style-type: none"> <li>1. On February 18, 2014, at 11:17 AM, the director of nursing indicated the agency had obtained a contracted nurse to complete the competencies and that there had not been any re-competency of employees C, J, and K as of February 18, 2014, and there was no deadline set for this to occur.</li> <li>2. At 1:30 PM, the director of nursing indicated the employment of employee K was terminated on January 26, 2014.</li> <li>3. Personnel record C, date of hire 07/30/13 and first patient contact 08/01/13, evidenced a document titled</li> </ol>	N000598	<p>For the period of January 17, 2014 through January 17, 2016, a registered nurse with a minimum of two years of nursing experience and at least one year of home health care experience has been contracted. She will provide the aide competency evaluation program and the aide in-service training program for Physicians Homecare, Inc. The policy and procedure "Home Health Aide Competency Policy" (# 12.3) has been reviewed and revised. The Home Health Aide Skills Checklist has been reviewed and revised. The revised form includes columns for documenting whether direct care or a pseudo-client was utilized to evaluate aide skills competency. The contract RN completed the Home Health Aide Skills Checklist for competency evaluation for aide C on 2/26/14 and aide J on 2/27/14. All completed Home Health Aide Skills Checklists will be forwarded to the DON for review prior to the Home Health Aide Scheduler placing the aide independently on a client schedule for provision of care. Non-compliance will be discussed with the contract RN for immediate correction.</p>	02/28/2014	

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	<p>"Certified Home Health/ Hospice Aide Checklist" signed by the home health aide on 08/02/13 and by the Administrator (Registered Nurse) on 08/01/13, 08/02/13, and 08/05/13.</p> <p>A. Mobility (ambulation, range of motion, transfer and positioning) and fluid balance evidenced skills were met on 08/01/13 in the agency lab. The form did not evidenced if the skill were met with direct care or with a pseudo-patient.</p> <p>B. Personal care (oral, bed bath, bath by shower / tub / sponge, nail care, hair/shampoo) evidenced skills were met on 08/02/13, hair / shampoo by bed on 08/01/13, by sink on 08/02/13, and bathtub on 08/05/13 did not evidenced location but indicated "no problems". The form did not evidenced if the skills were met with direct care or with a pseudo-patient.</p> <p>C. Vital signs were met on 08/01/13 but indicated "lab only our aides do not take vitals"</p> <p>D. Clinical record 1 included a medical plan of care dated 1/12/14 through 3/12/14 with orders for aide services twice a week throughout the certification period. The aide tasks included on the plan of care included</p>						

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	<p>oral care, hygiene and skin care, assistance with bathing, and fall precautions - to assist with ambulation. The record evidenced employee C provided aide services on February 12 and 14, 2014.</p> <p>E. Clinical record 14 included a medical plan of care dated 1/3/14 through 3/3/14 with orders for aide services throughout the certification period and the tasks to be provided during the aide visits included oral care, hygiene and skin care, fall precautions, and precautions with use of oxygen. The record evidenced employee C provided aide services on February 10, 11, 12, and 14, 2014.</p> <p>F. Clinical record 15 included a medical plan of care dated 1/19/14 through 3/19/14 with orders for aide services twice a week for eight weeks. The aide tasks included on the plan of care were oral care, hygiene and skin care, and fall precautions - to assist with ambulation. The record evidenced employee C provided aide services on February 11 and 14, 2014.</p> <p>G. Clinical record 16 included a medical plan of care dated 12/27/13 through 2/24/14 with orders for aide services throughout the certification</p>						

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NAME OF PROVIDER OR SUPPLIER  PHYSICIANS HOMECARE INC	STREET ADDRESS, CITY, STATE, ZIP CODE 210 PROFESSIONAL CT LAFAYETTE, IN 47905
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	<p>period for assistance with bathing, skin care, toileting, oral care, hygiene and fall precautions - to assist with ambulation. The record evidenced employee C provided aide services on February 12, 2014.</p> <p>4. Personnel record J, date of hire 07/23/13 and first patient contact 07/26/13, evidenced a document titled "Certified Home Health / Hospice Aide Checklist" signed by the home health aide and a registered nurse on 07/30/13.</p> <p>A. Mobility (ambulation, range of motion, transfer and positioning), personal care (oral, bed bath, nail care, hair / shampoo, and prevention of skin breakdown), body functions (vital signs, and fluid balance), environmental services (linen change) evidenced the skills were met on 07/26/13. The shower, tub, and sponge bath of personal care was met on 07/27/13 and re-tested on 07/30/13 [sic]. The toileting (bathroom, bedpan, urinal bedside commode, and catheter) was met on 07/26/13 and re-tested on 07/30/13. The form did not evidenced if the skill were met with direct care or with a pseudo-patient.</p> <p>B. Interview with Employee J (Home Health Aide) on 01/03/14 at 4:00</p>			

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	<p>p.m., indicated the skills evaluation and check off was completed in the agency lab and not in the patient's home.</p> <p>C. Clinical record 4 included a medical plan of care dated 1/13/14 through 3/13/14 with orders for aide services three times a day throughout the certification period. The aide tasks on the plan of care included medication reminders, oral care, bathing, all personal, hygiene and skin care, and fall precautions - to transfer the patient between surfaces with the aide of a mechanical transfer device. The record evidenced employee J provided aide services on February 10, 11, 12, 13, 14, and 15, 2014.</p> <p>D. Clinical record 17 included a medical plan of care dated 1/26/14 through 3/26/14 with orders for aide services twice a day throughout the certification period. The aide tasks on the plan of care included toileting assistance, oral care, bathing, hair care, hygiene and skin care, and fall precautions - transfer the patient between surfaces. The record evidenced employee J provided aide services twice on February 12 and February 13, 2014.</p> <p>E. Clinical record 18 included a medical plan of care dated 1/29/14</p>						

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	<p>through 3/29/14 with orders for aide services three to six times a week throughout the certification period. The aide tasks on the plan of care included patient assistance with oral care, bathing and shampoo, toileting, skin care, hygiene, and medication reminders. The record evidenced employee J provided aide services on February 12 and 15, 2014.</p> <p>F. Clinical record 19 included a medical plan of care dated 1/26/14 through 3/26/14 with orders for aide services five times a week throughout the certification period. The aide tasks on the plan of care included patient assistance with oral care, bathing and shampoo, toileting, skin care, hygiene, oxygen and fall precautions. The record evidenced employee J provided aide services on February 11, 2014.</p> <p>5. The policy titled "Home Health Aide Competency Policy" dated 07/13/12, indicated "Individuals working under the job description of home health aide, must be certified and demonstrate competency prior to being independently placed in the field with clients ... The [Name of Network] Aide Checklist for Skills Demonstration with no more than one unsuccessful area, Evaluation will be administered during initial orientation</p>				

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	before independent assignment to clients ... Additional skills required for care will be verified as competent by the referring RN, therapist or PCC (Patient Care Coordinator) prior to independent care being given."				