PRINTED: 07/02/2020

EPARTMENT OF HEALTH AND HUMAN SERVICES			FORM APPROVED
ENTERS FOR MEDICARE & MEDICAID SERVICES			OMB NO. 0938-039
STATEMENT OF DEFICIENCIES	X1) PROVIDER/SUPPLIER/CLIA	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY
AND PLAN OF CORRECTION	IDENTIFICATION NUMBER	A. BUILDING <u>00</u>	COMPLETED

15K118 06/22/2020 B. WING STREET ADDRESS, CITY, STATE, ZIP COD NAME OF PROVIDER OR SUPPLIER 302 E NORTH B STREET HOMETOWN HOME HEALTHCARE INC GAS CITY, IN 46933 (X4) ID SUMMARY STATEMENT OF DEFICIENCIE ID (X5) PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) PREFIX (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX COMPLETION TAG REGULATORY OR LSC IDENTIFYING INFORMATION TAG DATE G 0000 Bldg. 00 G 0000 This visit was for a Federal and State complaint. IN00310440 - Unsubstantiated - Unrelated findings were cited. Facility #: IN13349 Provider #: 15K118 Survey dates: June 19-22; 2020 These deficiencies reflects State Findings cited in accordance with 410 IAC 17. Quality Review: 7/01/2020 by Area 3 G 0684 484.70(b)(1)(2) Infection control Bldg. 00 Standard: Control.

The HHA must maintain a coordinated agency-wide program for the surveillance, identification, prevention, control, and investigation of infectious and communicable diseases that is an integral part of the HHA's quality assessment and performance improvement (QAPI) program. The infection

control program must include:

(1) A method for identifying infectious and communicable disease problems; and

(2) A plan for the appropriate actions that are expected to result in improvement and disease prevention.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Any defiency statement ending with an asterisk (*) denotes a deficency which the institution may be excused from correcting providing it is determin other safegaurds provide sufficient protection to the patients. (see instructions.) Except for nursing homes, the findings stated above are disclosable following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclo days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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STATEMENT OF DEFICIENCIES X1) PROVIDER/SUPPLIER/CLIA X2) MULTIPLE CONSTRUCTION X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER A. BUILDING COMPLETED 00 B. WING 06/22/2020 15K118 STREET ADDRESS, CITY, STATE, ZIP COD NAME OF PROVIDER OR SUPPLIER 302 E NORTH B STREET HOMETOWN HOME HEALTHCARE INC GAS CITY, IN 46933 (X4) ID SUMMARY STATEMENT OF DEFICIENCIE ID (X5) PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE PREFIX (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX COMPLETION TAG REGULATORY OR LSC IDENTIFYING INFORMATION TAG DEFICIENCY) DATE G 0684 The Director of Operations and 06/22/2020 Based on observation, record review, and Director of Nursing reviewed interview, the agency failed to ensure all their G-0684. Upon review, we noted Infection Control Policies were updated to the that we needed to update our latest CDC recommendations for the Corona Virus policy for office staff and visitors to (COVID-19) pandemic for 1 of 1 agency. the office. The agency purchased 2 thermal scan thermometers to Findings include: monitor the temperature of office staff upon arrival and any visitors 1. Upon arrival to the agency on 06/19/2020 at wishing to enter the building. In 9:20 a.m., office staff was observed not to be addition to taking their temperatures, staff and visitors wearing maks, practicing social distancing, and screening visitors or employees for symptoms of were asked if they had had a cogh the Coronus Virus (COVID-19). or fever in the last 14 days, been out of the country in the last 14 2. The Centers of Disease Control (CDC) article days, or been exposed to a titled "Guidance for Risk Assessment and Work person/s who have had the virus, a Restrictions for Healthcare Personnel with sign was placed on the door to Potential Exposure to COVID-19," stated inform visitors as such. Visitors "...including wearing a facemask for source and staff were instructed to wear a control while at work, monitoring themselves for mask at all times while in the fever or symptoms consistent with COVID-19." office and practice social distancing of 6 feet. 3. Review of the agency's undated policy titled The Director of Operations and "Infection Control Surveilence" failed to include Director of Nursing will ensure that any CDC updates in regards to the Corona Virus these guidelines are maintained (COVID-19) pandemic and updated as needed per the CDC. 4. During an interview on 6/19/20 at 9:20 AM, the The Director of Operations and Director of Nursing (DON) acknowledged that Director of Nursing will monitor the office staff should be wearing a mask and CDC website to ensure that all practicing social distancing. The DON policies are current, and up to acknowledged that they had not been screening date, with staff education as for symptoms of COVID-19 of visitors or needed. employees before entering the business office. This deficiency was corrected 06/22/2020. 410 IAC 17-12-1(m)

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