

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 157559	X2) MULTIPLE CONSTRUCTION A. BUILDING 00 B. WING _____	X3) DATE SURVEY COMPLETED 11/01/2012
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NAME OF PROVIDER OR SUPPLIER HEALTHSET	STREET ADDRESS, CITY, STATE, ZIP CODE 955D S HEBRON AVE EVANSVILLE, IN 47714
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G0000	<p>This was a revisit for the extended federal recertification survey completed on 9-20-12.</p> <p>Facility #: 003563</p> <p>Survey Date: 11-1-12</p> <p>Medicaid Vendor #: 200450280A</p> <p>Surveyor: Vicki Harmon, RN, PHNS</p> <p>Eleven Conditions of Participation and 54 standards were found to be corrected as a result of this survey. Two standards remain uncorrected and were re-cited.</p> <p>Healthset continues to be precluded from providing its own home health aide training and/or competency evaluation program for a period of two (2) years beginning 9-20-12 due to being found out of compliance with Conditions of Participation 42 CFR 484.10 Patient Rights; 42 CFR 484.12 Compliance with Federal, State, and Local Laws; Disclosure and Ownership Information; and Accepted Professional Standards and Principles; 42 CFR 484.14 Organization, Services, and Administration; 42 CFR 484.16 Group of Professional Personnel; 42 CFR 418.18 Acceptance of Patients,</p>	G0000		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (see instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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	<p>Plans of Care, and Medical Supervision; 42 CFR 484.20 Reporting OASIS Information; 42 CFR 484.30 Skilled Nursing Services; 42 CFR 484.36 Home Health Aide Services; 42 CFR 484.48 Clinical Records; 42 CFR 484.52 Evaluation of the Agency's Program and 42 CFR 484.55 Comprehensive Assessments of Patients.</p> <p>Quality Review: Joyce Elder, MSN, BSN, RN November 2, 2012</p>			

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G0158	<p>484.18 ACCEPTANCE OF PATIENTS, POC, MED SUPER Care follows a written plan of care established and periodically reviewed by a doctor of medicine, osteopathy, or podiatric medicine. Based on clinical record and agency policy review and interview, the agency failed to ensure treatments had been administered in accordance with physician orders in 1 (# 2) of 4 records reviewed creating the potential to affect all of the agency's 14 current patients.</p> <p>The findings include:</p> <p>1. Clinical record number 1 included an interim physician's order dated 10-2-12 that states, "Cleanse wound left abdomen with normal saline 0.9%. Fill wound with Aquacel stripes [sic]. Cover with 4 x 4 gauze and secure with tape. Change dressing daily or cover dressing if it saturates PRN [when necessary]."</p> <p>A. Skilled nurse visit notes dated 10-20-12, 10-21-12, 10-24-12, and 10-26-12 failed to evidence the dressing change had been completed.</p> <p>B. The administrator, employee I, stated, on 11-1-12 at 12:35 PM, "The dressing change was probably done by family if it is not documented on the</p>	G0158	G0158The Supervising Registered Nurse has in serviced all Registered Nurses and therapists on ensuring that treatments are admiinistered in accordance with physician orders and consistent with the plan of care.70% of clinical records will be audted every quarter for three quarters to ensure that treatments are admiinistered in accordance with physician orders and consistent with the plan of care.The Supervising Registered Nurse is responsible for monitoring these crrective actions to ensure that these deficiencies are corrected and will not recur.	11/05/2012			

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	<p>skilled nurse note."</p> <p>2. The agency's undated "Physician's Plan of Treatment (Care)/Change Orders" policy states, "The Agency will provide care/services consistent with the plan of care."</p>			

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G0170	<p>484.30 SKILLED NURSING SERVICES The HHA furnishes skilled nursing services in accordance with the plan of care. Based on clinical record and agency policy review and interview, the agency failed to ensure the skilled nurse had provided treatments in accordance with physician orders in 1 (# 2) of 4 records reviewed creating the potential to affect all of the agency's 14 current patients.</p> <p>The findings include:</p> <p>1. Clinical record number 1 included an interim physician's order dated 10-2-12 that states, "Cleanse wound left abdomen with normal saline 0.9%. Fill wound with Aquacel stripes [sic]. Cover with 4 x 4 gauze and secure with tape. Change dressing daily or cover dressing if it saturates PRN [when necessary]."</p> <p>A. Skilled nurse visit notes dated 10-20-12, 10-21-12, 10-24-12, and 10-26-12 failed to evidence the dressing change had been completed.</p> <p>B. The administrator, employee I, stated, on 11-1-12 at 12:35 PM, "The dressing change was probably done by family if it is not documented on the skilled nurse note."</p> <p>2. The agency's undated "Physician's Plan</p>	G0170	G0170The Supervising Registered Nurse has in serviced all Registered Nurses and Licensed Practical Nurses on ensuring that care/services provided are consistent with the plan of care."70% of clinical records will be audted every quarter for three quarters to ensure that Registered nurses and Licensed Practical Nurses are providing care/services that are consistent with the plan of care." The Supervising Registered Nurse is responsible for monitoring these corrective actions to ensure that these deficiencies are corrected and will not recur.	11/05/2012			

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N0000	<p>of Treatment (Care)/Change Orders" policy states, "The Agency will provide care/services consistent with the plan of care."</p> <p>This was a revisit for the State re-licensure survey completed on 9-20-12.</p> <p>Facility #: 003563</p> <p>Survey Date: 11-1-12</p> <p>Medicaid Vendor #: 200450280A</p> <p>Surveyor: Vicki Harmon, RN, PHNS</p> <p>During this survey, 25 deficiencies were found corrected and 2 deficiencies were recited.</p> <p>Quality Review: Joyce Elder, MSN, BSN, RN</p> <p>November 2, 2012</p>	N0000					

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N0522	<p>410 IAC 17-13-1(a) Patient Care Rule 13 Sec. 1(a) Medical care shall follow a written medical plan of care established and periodically reviewed by the physician, dentist, chiropractor, optometrist or podiatrist, as follows: Based on clinical record and agency policy review and interview, the agency failed to ensure treatments had been administered in accordance with physician orders in 1 (# 2) of 4 records reviewed creating the potential to affect all of the agency's 14 current patients.</p> <p>The findings include:</p> <p>1. Clinical record number 1 included an interim physician's order dated 10-2-12 that states, "Cleanse wound left abdomen with normal saline 0.9%. Fill wound with Aquacel stripes [sic]. Cover with 4 x 4 gauze and secure with tape. Change dressing daily or cover dressing if it saturates PRN [when necessary]."</p> <p>A. Skilled nurse visit notes dated 10-20-12, 10-21-12, 10-24-12, and 10-26-12 failed to evidence the dressing change had been completed.</p> <p>B. The administrator, employee I, stated, on 11-1-12 at 12:35 PM, "The dressing change was probably done by family if it is not documented on the</p>	N0522	N 0522The Supervising Registered Nurse has in serviced all Registered Nurses and therapists on ensuring that treatments are admiinistered in accordance with physician orders and consistent with the plan of care.70% of clinical records will be audted every quarter for three quarters to ensure that treatments are admiinistered in accordance with physician orders and consistent with the plan of care.The Supervising Registered Nurse is responsible for monitoring these corrective actions to ensure that these deficiencies are corrected and will not recur.	11/05/2012			

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	<p>skilled nurse note."</p> <p>2. The agency's undated "Physician's Plan of Treatment (Care)/Change Orders" policy states, "The Agency will provide care/services consistent with the plan of care."</p>			

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N0537	<p>410 IAC 17-14-1(a) Scope of Services Rule 1 Sec. 1(a) The home health agency shall provide nursing services by a registered nurse or a licensed practical nurse in accordance with the medical plan of care as follows: Based on clinical record and agency policy review and interview, the agency failed to ensure the skilled nurse had provided treatments in accordance with physician orders in 1 (# 2) of 4 records reviewed creating the potential to affect all of the agency's 14 current patients.</p> <p>The findings include:</p> <p>1. Clinical record number 1 included an interim physician's order dated 10-2-12 that states, "Cleanse wound left abdomen with normal saline 0.9%. Fill wound with Aquacel stripes [sic]. Cover with 4 x 4 gauze and secure with tape. Change dressing daily or cover dressing if it saturates PRN [when necessary]."</p> <p>A. Skilled nurse visit notes dated 10-20-12, 10-21-12, 10-24-12, and 10-26-12 failed to evidence the dressing change had been completed.</p> <p>B. The administrator, employee I, stated, on 11-1-12 at 12:35 PM, "The dressing change was probably done by family if it is not documented on the</p>	N0537	N 0537The Supervising Registered Nurse has in serviced all Registered Nurses and Licensed Practical Nurses on ensuring that care/services provided are consistent with the plan of care."70% of clinical records will be audted every quarter for three quarters to ensure that Registered nurses and Licensed Practical Nurses are providing care/services that are consistent with the plan of care." The Supervising Registered Nurse is responsible for monitoring these crrective actions to ensure that these deficiencies are corrected and will not recur.	11/05/2012

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