

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 157540	X2) MULTIPLE CONSTRUCTION A. BUILDING 00 B. WING _____	X3) DATE SURVEY COMPLETED 10/05/2012
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NAME OF PROVIDER OR SUPPLIER DAYBREAK & VISITING NURSE CARE LLC	STREET ADDRESS, CITY, STATE, ZIP CODE 1304 MAIN ST ANDERSON, IN 46016
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G0000	<p>This was a revisit for an extended home health agency recertification survey conducted August 21, 2012.</p> <p>Survey date: October 5, 2012</p> <p>Facility #: 005832</p> <p>Medicaid Vendor : 200379540A</p> <p>Surveyors: Susan E. Sparks, RN, PH Nurse Surveyor</p> <p>Two Conditions of Participation 42 CFR 484.32 Therapy Services and 42 CFR 484.36: Home Health Aides and fifteen deficiencies were found corrected with this survey. Two deficiencies were recited.</p> <p>Quality Review: Joyce Elder, MSN, BSN, RN October 9, 2012</p>	G0000		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (see instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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G0158	<p>484.18 ACCEPTANCE OF PATIENTS, POC, MED SUPER Care follows a written plan of care established and periodically reviewed by a doctor of medicine, osteopathy, or podiatric medicine.</p> <p>Based on clinical record and policy review and interview, the agency failed to ensure visits were made as ordered on the plan care in 1 of 3 records reviewed with the potential to affect all 131 patients of the agency. (5)</p> <p>Findings.</p> <p>1. Clinical record # 5, start of care 3/26/2012, included a plan of care for the certification period 9/22/12 to 11/20/12 with orders for skilled nurse 1 time a week for 9 weeks, home health aide 3 times a week for 9 weeks, and occupational therapist 1-2 times a week for 12 week. The clinical record failed to evidence a skilled nurse visit, home health visits, or occupational therapist visits the first week of the certification period. The record also failed to evidence any missed visit reports.</p> <p>2. A policy titled "Procedure For Entering Patient Visit Captivity", dated 3/1/02, stated, "10. Missed visits are documented on a specific form and</p>	G0158	<p>·Nursing staff have been educated regarding the plan of care, visit frequencies and duration. Specific deficiencies have been reviewed.</p> <p>·The Plan of Care orders for frequency and duration shall be modified to include "beginning week of...." for all disciplines ordered, all patients.</p> <p>·Orders will be written for additional visits and missed visit forms will be submitted to the primary physician.</p> <p>·In order to prevent reoccurrence, schedules will be compared to all documentation submitted, a missed visit report has been developed to report all visits scheduled but not made.</p> <p>·The Administrator is responsible to ensure the deficiency has been corrected & compliance maintained.</p>	11/02/2012	

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	<p>entered in the system under a "dummy" employee name; "Missed visit" to ensure there is documentation for every visit ordered. 11. Missed visit forms are filed in the patient's chart."</p> <p>3. On October 5, 2012, at 1:30 PM, the administrator indicated the orders were written wrong and the visits were not made as written.</p>			

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G0170	<p>484.30 SKILLED NURSING SERVICES The HHA furnishes skilled nursing services in accordance with the plan of care.</p> <p>Based on clinical record review and interview, the agency failed to ensure the skilled nurse made a visit to provide services ordered on the plan care in 1 of 3 records reviewed with the potential to affect all 131 patients. (5)</p> <p>Findings.</p> <p>1. Clinical record # 5, start of care 3/26/2012, included a plan of care for the certification period 9/22/12 to 11/20/12 with orders for skilled nurse 1 time a week for 9 weeks to perform skilled assessment with diagnosis related teaching, supervise the home health aide, and set up meds. The clinical record failed to evidence a skilled nurse visit was made the first week of the certification period.</p> <p>2. On October 5, 2012, at 1:30 PM, the administrator indicated the orders were written wrong and the visit was not made as written.</p>	G0170	<ul style="list-style-type: none"> ·Therapy staff have been educated regarding the plan of care, visit frequencies and duration. Specific deficiencies have been reviewed. ·The Plan of Care orders for frequency and duration shall be modified to include "beginning week of..." for all disciplines ordered, all patients. ·Orders will be written for additional visits and missed visit forms will be submitted to the primary physician. ·In order to prevent reoccurrence, schedules will be compared to all documentation submitted, a missed visit report has been developed to report all visits scheduled but not made. ·The Administrator is responsible to ensure the deficiency has been corrected & compliance maintained. 	11/02/2012			

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N0000	<p>This was a revisit for a home health agency relicensure survey conducted August 21, 2012.</p> <p>Survey date: October 5, 2012</p> <p>Facility #: 005832</p> <p>Medicaid Vendor : 200379540A</p> <p>Surveyors: Susan E. Sparks, RN, PH Nurse Surveyor</p> <p>Nine deficiencies were found corrected with this survey and three deficiencies were recited.</p> <p>Quality Review: Joyce Elder, MSN, BSN, RN October 9, 2012</p>	N0000		

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N0522	<p>410 IAC 17-13-1(a) Patient Care Rule 13 Sec. 1(a) Medical care shall follow a written medical plan of care established and periodically reviewed by the physician, dentist, chiropractor, optometrist or podiatrist, as follows:</p> <p>Based on clinical record and policy review and interview, the agency failed to ensure visits were made as ordered on the plan care in 1 of 3 records reviewed with the potential to affect all 131 patients of the agency. (5)</p> <p>Findings.</p> <p>1. Clinical record # 5, start of care 3/26/2012, included a plan of care for the certification period 9/22/12 to 11/20/12 with orders for skilled nurse 1 time a week for 9 weeks, home health aide 3 times a week for 9 weeks, and occupational therapist 1-2 times a week for 12 week. The clinical record failed to evidence a skilled nurse visit, home health visits, or occupational therapist visits the first week of the certification period. The record also failed to evidence any missed visit reports.</p> <p>2. A policy titled "Procedure For Entering Patient Visit Captivity", dated 3/1/02, stated, "10. Missed visits are documented on a specific form and</p>	N0522	<ul style="list-style-type: none"> ·Nursing staff have been educated regarding the plan of care, visit frequencies and duration. Specific deficiencies have been reviewed. ·The Plan of Care orders for frequency and duration shall be modified to include "beginning week of...." for all disciplines ordered, all patients. ·Orders will be written for additional visits and missed visit forms will be submitted to the primary physician. ·In order to prevent reoccurrence, schedules will be compared to all documentation submitted, a missed visit report has been developed to report all visits scheduled but not made. ·The Administrator is responsible to ensure the deficiency has been corrected & compliance maintained. 	11/02/2012	

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	<p>entered in the system under a "dummy" employee name; "Missed visit" to ensure there is documentation for every visit ordered. 11. Missed visit forms are filed in the patient's chart."</p> <p>3. On October 5, 2012, at 1:30 PM, the administrator indicated the orders were written wrong and the visits were not made as written.</p>			

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N0524	<p>410 IAC 17-13-1(a)(1) Patient Care Rule 13 Sec. 1(a)(1) As follows, the medical plan of care shall:</p> <ul style="list-style-type: none"> (A) Be developed in consultation with the home health agency staff. (B) Include all services to be provided if a skilled service is being provided. (B) Cover all pertinent diagnoses. (C) Include the following: <ul style="list-style-type: none"> (i) Mental status. (ii) Types of services and equipment required. (iii) Frequency and duration of visits. (iv) Prognosis. (v) Rehabilitation potential. (vi) Functional limitations. (vii) Activities permitted. (viii) Nutritional requirements. (ix) Medications and treatments. (x) Any safety measures to protect against injury. (xi) Instructions for timely discharge or referral. (xii) Therapy modalities specifying length of treatment. (xiii) Any other appropriate items. <p>Based on clinical record review and interview, the agency failed to ensure therapist orders had an appropriate duration in 1 of 3 records reviewed of patients with occupational therapy orders with the potential to affect all patients receiving occupational therapy services.</p> <p>(5)</p> <p>Findings.</p>	N0524	<ul style="list-style-type: none"> ·Therapy staff have been re-educated regarding the visit duration requirements for the POC. Specific deficiencies have been reviewed. ·Each clinical record will be reviewed at least every 60 days to ensure reoccurrence does not occur. ·The Administrator is responsible to ensure the deficiency has been corrected & compliance maintained. 	11/02/2012
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	<p>1. Clinical record # 5, start of care 3/26/2012, included a plan of care for the certification period 9/22/12 to 11/20/12 with orders for occupational therapist 1-2 times a week for 12 weeks. The clinical record failed to evidence an appropriate duration of occupational therapist visits.</p> <p>2. On October 5, 2012, at 1:30 PM, indicated the orders were written wrong.</p>			

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N0537	<p>410 IAC 17-14-1(a) Scope of Services Rule 1 Sec. 1(a) The home health agency shall provide nursing services by a registered nurse or a licensed practical nurse in accordance with the medical plan of care as follows:</p> <p>Based on clinical record review and interview, the agency failed to ensure the skilled nurse made a visit to provide services ordered on the plan care in 1 of 3 records reviewed with the potential to affect all 131 patients. (5)</p> <p>Findings.</p> <p>1. Clinical record # 5, start of care 3/26/2012, included a plan of care for the certification period 9/22/12 to 11/20/12 with orders for skilled nurse 1 time a week for 9 weeks to perform skilled assessment with diagnosis related teaching, supervise the home health aide, and set up meds. The clinical record failed to evidence a skilled nurse visit was made the first week of the certification period.</p> <p>2. On October 5, 2012, at 1:30 PM, the administrator indicated the orders were written wrong and the visit was not made as written.</p>	N0537	<ul style="list-style-type: none"> ·Nursing staff have been educated regarding the plan of care, visit frequencies and duration. Specific deficiencies have been reviewed. ·The Plan of Care orders for frequency and duration shall be modified to include "beginning week of...." for all disciplines ordered, all patients. ·Orders will be written for additional visits and missed visit forms will be submitted to the primary physician. ·In order to prevent reoccurrence, schedules will be compared to all documentation submitted, a missed visit report has been developed to report all visits scheduled but not made. ·The Administrator is responsible to ensure the deficiency has been corrected & compliance maintained. 	11/02/2012