

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  157569	X2) MULTIPLE CONSTRUCTION A. BUILDING 00 B. WING _____	X3) DATE SURVEY COMPLETED  09/09/2014
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NAME OF PROVIDER OR SUPPLIER  VNA HEALTHTRENDS	STREET ADDRESS, CITY, STATE, ZIP CODE 732 E US HWY 30 SCHERERVILLE, IN 46375
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G000000	<p>This was a revisit for a home health Federal recertification survey completed 7/23/14 - 7/29/14.</p> <p>Survey Dates: 9/9/14</p> <p>Facility #: 004608</p> <p>Medicaid Vendor #: 200538740</p> <p>Surveyor: Ingrid Miller, MS, BSN, RN Public Health Nurse Surveyor</p> <p>507 skilled unduplicated patients for past year</p> <p>VNA Healthtrends is precluded from providing its own home health aide training and competency evaluation program for a period of 2 years beginning August 5, 2014, - August 5, 2016, due to being found out of compliance with the Conditions of Participation 42 CFR 484.14 Organization, services, and administration; 484.16: Group of Professional Personnel; 484.30 Skilled Nursing Services; and 484.52 Evaluation of the Agency's Program.</p> <p>During this survey, 4 Conditions and 22</p>	G000000		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE \_\_\_\_\_ TITLE \_\_\_\_\_ (X6) DATE \_\_\_\_\_

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (see instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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G000158	<p>standard level deficiencies were found corrected. One standard level deficiency was recited.</p> <p>Quality Review: Joyce Elder, MSN, BSN, RN September 11, 2014</p> <p>484.18 ACCEPTANCE OF PATIENTS, POC, MED SUPER Care follows a written plan of care established and periodically reviewed by a doctor of medicine, osteopathy, or podiatric medicine. Based on policy and clinical record review and interview, the agency failed to ensure visits were conducted as ordered on the plan of care and failed to ensure the physician was notified of the missed visit for 1 of 1 clinical record reviewed with a speech therapy visit creating the potential to affect any agency patient with speech therapy ordered (#15).  Findings</p>	G000158	<p>Paula Lorance, RN, Administrator and Linda Krippel, RN, DON will inservice all nursing and therapy staff on the necessity of completing therapy evaluations within 48 hours. All schedulers will also be inserviced to notify the DON when evaluations are not completed in this timeframe. In addition, the DON will run a visit report daily to monitor late and unaddressed visits. 100% of all new clinical records post inservice will be reviewed with 100% compliance achieved by 10/9/14.</p>	10/09/2014

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N000000	<p>1. Clinical record #15, start of care date 8/21/14, included a plan of care dated 8/21/14 - 10/19/14 with orders for a speech therapy visit effective 8/24/14. No visit occurred.</p> <p>2. A client coordination note report dated 9/6/14 evidenced the speech therapist had written a missed visit report on 9/6/14. This had not been sent to the physician.</p> <p>3. On 9/9/14 at 3:40 PM, the vice president of operations indicated the visit was missed by the speech therapist.</p> <p>4. The agency policy titled "Plan of Care" with a date of February 2013 stated, "Home health care services are provided under the general supervision of a physician, based on a plan of care that is established and periodically reviewed by the physician ... if a physician refers a plan of care that cannot be completed until after an evaluation visit, the physician is consulted to approve any additions or modifications in the original plan of care."</p>	N000000	<p>10% of all clinical records will then be audited monthly.</p> <p>Monitoring will occur by auditing 100% of all new clinical records by 10/9/14, then 10% of all clinical records will be audited monthly for 1 year to ensure compliance.</p> <p>Paula Lorange, RN, Administrator and Linda Krippel, RN, DON will be responsible for monitoring this corrective action to ensure that this deficiency is corrected and does not recur.</p>	

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N000522	<p>This was a revisit for a home health state relicensure survey completed 7/23/14 - 7/29/14.</p> <p>Survey Dates: 9/9/14</p> <p>Facility #: 004608</p> <p>Medicaid Vendor #: 200538740</p> <p>Surveyor: Ingrid Miller, MS, BSN, RN Public Health Nurse Surveyor</p> <p>507 skilled unduplicated patients for past year</p> <p>During this survey, 10 deficiencies were found corrected. 1 deficiency was recited.</p> <p>Quality Review: Joyce Elder, MSN, BSN, RN September 11, 2014</p> <p>410 IAC 17-13-1(a) Patient Care Rule 13 Sec. 1(a) Medical care shall follow a written medical plan of care established and periodically reviewed by the physician, dentist, chiropractor, optometrist or podiatrist, as follows:</p>	N000522	Paula Lorange, RN, Administrator	10/09/2014
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	<p>Based on policy and clinical record review and interview, the agency failed to ensure visits were conducted as ordered on the plan of care and failed to ensure the physician was notified of the missed visit for 1 of 1 clinical record reviewed with a speech therapy visit creating the potential to affect any agency patient with speech therapy ordered (#15).</p> <p>Findings</p> <ol style="list-style-type: none"> <li>1. Clinical record #15, start of care date 8/21/14, included a plan of care dated 8/21/14 - 10/19/14 with orders for a speech therapy visit effective 8/24/14. No visit occurred.</li> <li>2. A client coordination note report dated 9/6/14 evidenced the speech therapist had written a missed visit report on 9/6/14. This had not been sent to the physician.</li> <li>3. On 9/9/14 at 3:40 PM, the vice president of operations indicated the visit was missed by the speech therapist.</li> <li>4. The agency policy titled "Plan of Care" with a date of February 2013 stated, "Home health care services are provided under the general supervision of a physician, based on a plan of care that is established and periodically reviewed by the physician ... if a physician refers a</li> </ol>		<p>and Linda Krippel, RN, DON will inservice all nursing and therapy staff on the necessity of completing therapy evaluations within 48 hours and notifying physicians of all missed visits. All schedulers will also be inserviced to notify the DON when evaluations are not completed in this timeframe. In addition, the DON will run a visit report daily to monitor late and unaddressed visits. 100% of all new clinical records post inservice will be reviewed with 100% compliance achieved by 10/9/14. 10% of all clinical records will then be audited monthly. Monitoring will occur by auditing 100% of all new clinical records by 10/9/14, then 10% of all clinical records will be audited monthly for 1 year to ensure compliance. Paula Lorance, RN, Administrator and Linda Krippel, RN, DON will be responsible for monitoring this corrective action to ensure that this deficiency is corrected and does not recur.</p>	

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