

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 157617	X2) MULTIPLE CONSTRUCTION A. BUILDING 00 B. WING _____	X3) DATE SURVEY COMPLETED 04/03/2013
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NAME OF PROVIDER OR SUPPLIER AXIS HOME HEALTH CARE INC	STREET ADDRESS, CITY, STATE, ZIP CODE 3500 DEPAUW BLVD STE 1074 INDIANAPOLIS, IN 46268
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N000000	<p>This visit was for a home health state relicensure survey.</p> <p>Survey Dates: April 1-3, 2013</p> <p>Facility Number: 012155</p> <p>Surveyor: David Eric Moran, BSN, RN, Public Health Nurse Surveyor</p> <p>Census Service Type: Skilled: 129 Home Health Aide Only: 0 Personal Care Only: 0 Total: 129</p> <p>Sample: RR w/HV: 3 RR w/o HV: 2 Total: 5</p> <p>Quality Review: Joyce Elder, MSN, BSN, RN April 5, 2013</p>	N000000		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (see instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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N000470	<p>410 IAC 17-12-1(m) Home health agency administration/management Rule 12 Sec. 1(m) Policies and procedures shall be written and implemented for the control of communicable disease in compliance with applicable federal and state laws.</p> <p>Based on document review, observation, and interview, the agency failed to ensure the home health agency's infection control policies were followed during 1 of 3 home visits with the potential to affect all the patients seen by employee C. (#3)</p> <p>The findings include:</p> <p>1. Document titled "Certificate of Completion" dated 3/22/12 indicates employee C, Home Health Aide, received a Certificate of Completion for Basic Infection Control for the Paraprofessional.</p> <p>2. Document review from the Centers for Disease Control (CDC) titled "Guideline for Hand Hygiene in Health Care Settings" volume number 51, document number RR-16 dated 10/25/02 states, "Indications for handwashing and hand antisepsis: ... F. Decontaminate hands after contact with a patient's intact skin (e.g., when taking a</p>	N000470	<p>The Director of Nursing will complete an in-service training of all agency home health aides on the provision of patient bathing and employee handwashing. The home health aide training consisted of: 1) Review of the "Bathing Facts Sheet" which directs the home health aides in the sequencing of the bathing process – including bathing from cleaner to dirtier. 2) Each home health aide will complete a post–test following the training of patient bathing. 3) Each home health aide will give return demonstrated handwashing technique as part of their competency review.</p> <p>Administrator and/or Director of Nursing will be responsible to assure that a RN completes an on-site observation of all agency home health aides in the provision of patient bathing and employee handwashing.</p>	04/19/2013	

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	<p>pulse or blood pressure, and lifting a patient) G. Decontaminate hands after contact with body fluids or excretions, mucous membranes, nonintact skin, and wound dressings if hands are not visibly soiled. H. Decontaminate hands if moving from a contaminated-body site to a clean-body site during patient care. I. Decontaminate hands after contact with inanimate objects (including medical equipment) in the immediate vicinity of the patient ... 6. Other Aspects of Hand Hygiene ... C. Wear gloves when contact with blood or other potentially infectious materials, mucous membranes, and nonintact skin could occur. D. Remove gloves after caring for a patient. Do not wear the same pair of gloves for the care of more than one patient, and do not wash gloves between uses with different patients. E. Change gloves during patient care if moving from a contaminated body site to a clean body site. "</p> <p>3. Document titled "Career Description" dated 6/1/11 states, "Following infection control and universal precautions procedures."</p> <p>4. During a home visit on 4/2/13 at 11:42 AM, employee C, Home Health Aide (HHA), washed hands in kitchen sink</p>			

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	<p>with soap and water, dried hands, donned gloves, dropped a single glove on the floor near the patient's dog and cat, and picked up the single glove with gloved hands. With the same pair of gloves on, the HHA helped remove the patient's diaper. The HHA helped the patient to the motorized wheelchair, touched the navigation dial, and proceeded to pick up clean clothes with gloved hands. The HHA removed the patient's wrist watch and shirt, touched the navigation dial to the motorized wheelchair to move the patient to the shower, and guided the patient to the bath bench in the shower. The HHA proceeded to pour shampoo on the patient's head and scrub the patient's head with the same pair of gloves. The HHA rinsed the patient's head with the shower nozzle and handed the wash cloth to the patient to scrub their face. The HHA lathered the wash cloth with gloved hands and soap. The patient scrubbed their arms and under arms. The HHA scrubbed the patient's legs, back, shoulders, feet, and buttocks. Then the HHA gave the wash cloth for the patient to clean their genitals. The HHA rinsed the patient's entire body with water. Then the HHA dried the patient with a clean towel with gloved hands. Then the HHA picked up the</p>			

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	<p>patient's used diaper from the floor with gloved hands and began to dry the patient's backside with a towel. The HHA dried the patient's face, chest, abdomen, legs, and feet with gloved hands. Then the HHA applied deodorant to the patient's underarms. The HHA applied lotion to the patient's body with gloved hands. Then the HHA dressed the patient with gloved hands. The HHA attached the wrist watch to the patient's arm, combed the patient's hair with a comb, and put the patient's glasses on their face with gloved hands. The HHA removed their gloves, dropped their gloves into the trash can, walked into the kitchen, and washed their hands with soap and water.</p> <p>5. During an interview on 4/3/13 at 4:42 PM, employee E, Administrator, indicated the HHA should have changed gloves after touching the dropped glove on the floor near the pets, and the HHA should have changed gloves after picking up the used diaper off the bathroom floor.</p>			

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N000522	<p>410 IAC 17-13-1(a) Patient Care Rule 13 Sec. 1(a) Medical care shall follow a written medical plan of care established and periodically reviewed by the physician, dentist, chiropractor, optometrist or podiatrist, as follows:</p> <p>Based on policy review, record review, and interview, the agency failed to ensure visits were provided as ordered in 1 of 5 records reviewed with the potential to affect all patients of the agency who receive Skilled Nursing (SN) services (#5).</p> <p>Findings include:</p> <p>1. Facility policy titled "Missed Visits" policy number 1-B-012 dated 04/10 states, "2. A missed visit alters the plan of care and the physician must be notified. A physician's order may be obtained to cover the missed visit but is not required. The physician will be notified and the clinical record documentation should indicate physician notification."</p> <p>2. Clinical record #5, start of care 2/20/13, contained a document titled "Physician Verbal Order" dated 3/1/13 that states, "Decrease Skilled Nurse Visits to Weekly." Review of the SN Visit Note</p>	N000522	<p>The Directors of Nursing will provide a comprehensive in-service to the nursing staff reviewing the following regulatory & agency specific expectations: 1) Regulatory Expectation: Care provided must follow the written plan of care established by the physician. 2) Agency Expectation: A missed visit alters the plan of care and the physician must be noticed. A physician's order may be obtained to cover the missed visit but is not required. The physician will be notified and the clinical record documentation should indicate physician notification. The Administrator and/or Director of Nursing will be responsible for monitoring these corrective actions to ensure that these deficiencies are corrected and will not recur.</p> <p>Missed visits for a two week period following the staff in-service will be monitored for compliance with the regulatory and agency specific expectations, specifically that the physician will be notified when a missed visit occurs.</p>	04/19/2013			

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	<p>Report evidenced the SN visited the patient on 3/8/13 and 3/21/13. The record failed to evidence the SN saw the patient for the week of 3/10/13 - 3/16/13.</p> <p>3. On 4/3/13 at 5:00 PM, employee F, Alternate Administrator, indicated a visit was missed and no SN missed visit note was in chart.</p>			

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N000524	<p>410 IAC 17-13-1(a)(1) Patient Care Rule 13 Sec. 1(a)(1) As follows, the medical plan of care shall:</p> <p>(A) Be developed in consultation with the home health agency staff. (B) Include all services to be provided if a skilled service is being provided. (B) Cover all pertinent diagnoses. (C) Include the following:</p> <p>(i) Mental status. (ii) Types of services and equipment required. (iii) Frequency and duration of visits. (iv) Prognosis. (v) Rehabilitation potential. (vi) Functional limitations. (vii) Activities permitted. (viii) Nutritional requirements. (ix) Medications and treatments. (x) Any safety measures to protect against injury. (xi) Instructions for timely discharge or referral. (xii) Therapy modalities specifying length of treatment. (xiii) Any other appropriate items.</p> <p>Based on policy review, clinical record review, observation, and interview, the agency failed to ensure the plan of care included all Durable Medical Equipment (DME) in 2 of 5 records reviewed with the potential to affect all the agency's patients. (#1 and #3)</p> <p>The findings include:</p> <p>1. Facility policy titled "Plan of Care"</p>	N000524	<p>The Directors of Nursing will provide a comprehensive in-service to the nursing and therapy staffs reviewing the following regulatory & agency specific expectations:</p> <p>1) Care provided must follow the written plan of care established by the physician (i.e. wound care). 2) Medical plan of care shall include all services to be provided</p>	04/19/2013			

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	<p>policy number 1-B-019 dated 05/10 states, "2. The Plan of Care will be completed in full to include: ... J. medical supplies and equipment required."</p> <p>2. Clinical record #1, start of care 3/22/13, included a home health certification and plan of treatment dated 3/22/13 to 5/20/13. Durable Medical Equipment (DME) listed on the plan of care stated, "NONE."</p> <p>A. During a home visit on 4/2/13 at 9:45 AM, a cane was observed in the home. The plan of care failed to evidence a cane.</p> <p>B. During an interview on 4/3/13 at 4:42 PM, employee F, Alternate Administrator, indicated that a cane was not on the plan of care.</p> <p>3. Clinical record #3, start of care 1/14/13, included a home health certification and plan of treatment dated 3/15/13 to 5/13/13. DME listed on the plan of care included a catheter, catheter drain bag, catheter insertion kit, irrigation saline, and urological accessory.</p> <p>A. During a home visit on 4/2/13 at 11:42 AM, a bath bench was observed in</p>		<p>including the types of services and equipment required.</p> <p>All written plans of care (485s) will be reviewed by Directors of Nursing, as part of the admission review, for inclusion of types of service and equipment required,</p> <p>The Administrator and/or Directors of Nursing will be responsible for monitoring these corrective actions to ensure that these deficiencies are corrected and will not recur.</p>	

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	<p>the bathroom. The plan of care failed to evidence a bath bench.</p> <p>B. During an interview on 4/3/13 at 4:43 PM, employee F, Alternate Administrator, indicated that the bath bench was not on the plan of care.</p>			