

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 157078	X2) MULTIPLE CONSTRUCTION A. BUILDING 00 B. WING _____	X3) DATE SURVEY COMPLETED 06/06/2012
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NAME OF PROVIDER OR SUPPLIER PULASKI MEMORIAL HOME HEALTH & HOSPICE	STREET ADDRESS, CITY, STATE, ZIP CODE 616 E 13TH ST PO BOX 279 WINAMAC, IN 46996
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE
G0000	<p>This visit was for a federal home health complaint investigation.</p> <p>Complaint #IN00109345 - Substantiated: Federal deficiencies related to the allegation are cited.</p> <p>Survey date: June 6, 2012</p> <p>Facility #: 005285</p> <p>Medicaid Vendor #: 100263320A</p> <p>Surveyor: Ingrid Miller, PHNS, RN</p> <p>Quality Review: Joyce Elder, MSN, BSN, RN June 12, 2012</p>	G0000		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (see instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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G0121	<p>484.12(c) COMPLIANCE W/ ACCEPTED PROFESSIONAL STD The HHA and its staff must comply with accepted professional standards and principles that apply to professionals furnishing services in an HHA.</p> <p>Based on clinical record review, document review, policy review, and interview, the agency failed to ensure 2 of 3 Registered Nurses (C and D) interviewed practiced infection control per agency policy and procedure and for 1 of 4 records reviewed (file 4) with the potential to affect all the agency's patients.</p> <p>Findings include</p> <p>1. Clinical record #4, start of care 5/19/12 and discharge 6/1/12 with a certification period of 5/19/12 - 7/16/12, evidenced the registered nurse (RN) did not follow the agency policy for straight catheterization and infection control at a nursing visit on 5/28/12. This was evidenced by the following:</p> <p style="padding-left: 40px;">a. A clinical document titled "Orders" stated, "RN to obtain urine specimen per straight cath due to incontinence tomorrow for s/s [signs and symptoms] UTI [urinary tract infection]." This was signed by Employee C on</p>	G0121	<p>The Director and Nursing Supervisor have revised the Indwelling Urinary Catheter Policy to specify the protocol for the catheter insertion procedure. As part of the annual RN in home competency evaluation, all RN in home competency evaluation, all RN's will be evaluated for urinary catheter insertion. Failure to comply with policy will result in further education. If non-compliance with protocol is noted after education, failure to comply with established protocol will result in written warnings and /or termination. Inservice on updated policy was held on 061112 for all RN's. As of 061412, 2 RN's have already successfully demonstrated urinary catheter placement per update policy. Completion of urinary catheter placement competencies will be completed on all RN's by 063012. Foley Catheter competency will become a part of the annual RN competencies. The Director of Home Health Care Services will be responsible for implementatin of new policy and competencies. The Director will continue to monitor frequency of UTI's as part of the agencies infection control</p>	06/30/2012			

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	<p>5/27/12 and received by the physician on 6/1/12.</p> <p>b. A clinical document titled "Nursing Progress [incontinent] pad and burning c [with] urination. Order received yesterday for RN to obtain urine spec [specimen] today per straight cath [catheter] for u/a [urinalysis] due to possible UTI. Pt [patient] reports having UTIs in the past. RN completed str [straight] cath to obtain urine spec c some difficulty ... Reviewed pain control measures ..."</p> <p>c. On 6/6/12 at 3:45 PM, Employee C, Registered Nurse (RN), indicated at a nursing visit with patient #4 difficulty was encountered performing an in-and-out straight urinary catheterization for obtaining a urine specimen for a urinary analysis per physician's order. Employee C indicated the urinary meatus was wiped from front to back of the middle of the labia three times and without cleansing the labia. Employee C then proceeded to insert the catheter into the urinary meatus and was unable to proceed due to obstruction. He / she withdrew the catheter and inserted again. Again the insertion failed so Employee C inserted the catheter for the third time. After the third insertion the catheter reached the bladder for a return of urine.</p>		<p>program.As of 061112 all Home Health Care staff have been inserviced in infection control and the utilization of barriers. Infection Control will continue to be a focus of In-Home visit competencies.</p>				

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	<p>Employee C used the same catheter for each of the insertions and indicated this lacked proper technique for insertion of a straight catheterization. Employee C indicated the nursing bag was not placed on a barrier.</p> <p>2. On 6/6/12 at 4:20 PM, Employee D, RN, indicated he / she did not always place a barrier between the nursing bag and surface in patient's home. He / she cleans the female peri area by wiping front to back and then side to side with all the swabs available in the catheter kit using the cleansing solution available.</p> <p>3. The agency policy titled "Indwelling Urinary Catheter Care / General Considerations" with an effective date of 12/28/05 stated, "Good catheter care techniques can greatly reduce the incidence of infection ... Patients with indwelling catheters should receive good peri-care BID [twice a day] and prn [as needed] with soap and water rinsing and drying patient well."</p> <p>4. The agency policy titled "Catheters, Urinary, Installation and Care" with an effective date of 9/18/01 stated, "Straight Catheters are indicated for the following: Obtaining sterile specimen for analysis, relieve urinary retention ... Check patient for amount of residual urine. 2. Check</p>				

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	<p>doctor's order on patient's chart to determine if a specific type or size of catheter is specified. 3. Assemble all equipment ... 5. Place patient in supine position. Have female patient flex her knees and place feet approximately 2 feet apart. Wash genital area and perineum with soap and water and dry with towel, then wash your hands. If female patient is unable, due to discomfort, to keep both legs flexed she may keep one flat and have assistant help the patient with the other leg. 6. Wash hands before placing catheter tray on bedside table, then wash your hands. Put on sterile gloves and place sterile drape between female patient legs and under hips or next to male patient hip ... 7. Prepare swabs or cotton balls for cleansing as directions indicate in tray. 8. For female patient: separate labia majora and labia minora as widely as possible with thumb, middle finger and index fingers of nondominant hand, use sterile cotton tipped applicator or plastic forceps and cleanse with downward stroke each side of meatus, then directly over meatus. 9. For male patient: Hold penis with nondominant hand ... Use dominant hand to cleanse glans with sterile cotton tipped applicator or sterile cotton ball with forceps. Prep in circular motion from meatus and work outward. Repeat this procedure using another sterile applicator or cotton ball. 10. Pick</p>			

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	<p>up catheter with dominant hand and insert lubricated tip into urinary meatus. Have patient take slow deep breaths. For female patient: Insert catheter about 2 - 3 inches while continuing to hold labia apart until urine begins to flow. 11. For male patient: Advance catheter 6 - 8 inches until urine begins to flow ... Placement of indwelling catheterization (commonly referred to as a Foley catheter ... 1. Follow the steps as detailed under straight catheterizaion 2 - 11."</p> <p>5. The agency policy titled "Infection Control" with an effective date of 2/28/00 stated, "Prevention: HHC staff received initial, annual and ongoing education in the prevention and transmission of infections. Staff is evaluated annually on infection control techniques."</p> <p>6. The agency document titled "Group Inservice Education" stated, "Face to face regulations, UTI tract, Foley catheters [RNS only]" was dated and signed on 4/6/11 by Employees B, C, D, and E. This inservice covered the policies noted above.</p> <p>7. The agency document titled "2011 Infection Control Annual Inservice" on 5/9/11 was attended via the Internet by Employees C and D and stated, "How infection spreads three elements required:</p>			

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	<p>a source of microorganisms, a susceptible host, and a means of transmission for the microorganism."</p> <p>8. On 6/6/12 at 4:30 PM, Employee A, administrator, indicated Employees C and D did not have knowledge and / or adhere to infection control policy and procedure.</p>			

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G0174	<p>484.30(a) DUTIES OF THE REGISTERED NURSE The registered nurse furnishes those services requiring substantial and specialized nursing skill.</p> <p>Based on clinical record review, document review, policy review and interview, the agency failed to ensure 2 of 3 Registered Nurses (C and D) were knowledgeable in specialized services including urinary catheterization and infection control for 1 of 4 records reviewed (file 4) with the potential to affect all the agency's patients.</p> <p>Findings include</p> <p>1. Clinical record #4, start of care 5/19/12 and discharge 6/1/12 with a certification period of 5/19/12 - 7/16/12, evidenced the registered nurse (RN) did not follow the agency policy for straight catheterization and infection control at a nursing visit on 5/28/12. This was evidenced by the following:</p> <p style="padding-left: 40px;">a. A clinical document titled "Orders" stated, "RN to obtain urine specimen per straight cath due to incontinence tomorrow for s/s [signs and symptoms] UTI [urinary tract infection]." This was signed by Employee C on 5/27/12 and received by the physician on 6/1/12.</p>	G0174	<p>The Director and Nursing Supervisor have revised the Indwelling Urinary Catheter Policy to specify the protocol for the catheter insertion procedure. As part of the annual RN in home competency evaluation, all RN's will be evaluated for urinary catheter insertion. Failure to comply with policy will result in further education. If non-compliance with protocol is noted after education, failure to comply with established protocol will result in written warnings and/or termination. Inservice on updated policy was held on 061112 for all RN's. As of 061412, 2 RN's have already successfully demonstrated urinary catheter placement per update policy. Completion urinary catheter placement competencies will be completed on all RN's by 063012. Foley Catheter Competency will become a part of the annual RN competencies. The Director of Home Health Care Services will be responsible for implementation of new policy and competencies. The Director will continue to monitor frequencies of UTI's as part of the agencies infection control program. As of 061112 all Home Health Care staff have been inserviced in infection control and</p>	06/30/2012			

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	<p>b. A clinical document titled "Nursing Progress [incontinent] pad and burning c [with] urination. Order received yesterday for RN to obtain urine spec [specimen] today per straight cath [catheter] for u/a [urinalysis] due to possible UTI. Pt [patient] reports having UTIs in the past. RN completed str [straight] cath to obtain urine spec c some difficulty ... Reviewed pain control measures ..."</p> <p>c. On 6/6/12 at 3:45 PM, Employee C, Registered Nurse (RN), indicated at a nursing visit with patient #4 difficulty was encountered performing an in-and-out straight urinary catheterization for obtaining a urine specimen for a urinary analysis per physician's order. Employee C indicated the urinary meatus was wiped from front to back of the middle of the labia three times and without cleansing the labia. Employee C then proceeded to insert the catheter into the urinary meatus and was unable to proceed due to obstruction. He / she withdrew the catheter and inserted again. Again the insertion failed so Employee C inserted the catheter for the third time. After the third insertion the catheter reached the bladder for a return of urine. Employee C used the same catheter for each of the insertions and indicated this</p>		the utilization of barriers. Infection Control will continue to be a focus of In-Home visit competencies.	

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	<p>lacked proper technique for insertion of a straight catheterization. Employee C indicated the nursing bag was not placed on a barrier.</p> <p>2. On 6/6/12 at 4:20 PM, Employee D, RN, indicated he / she did not always place a barrier between the nursing bag and surface in patient's home. He / she cleans the female peri area by wiping front to back and then side to side with all the swabs available in the catheter kit using the cleansing solution available.</p> <p>3. The agency policy titled "Indwelling Urinary Catheter Care / General Considerations" with an effective date of 12/28/05 stated, "Good catheter care techniques can greatly reduce the incidence of infection ... Patients with indwelling catheters should receive good peri-care BID [twice a day] and prn [as needed] with soap and water rinsing and drying patient well."</p> <p>4. The agency policy titled "Catheters, Urinary, Installation and Care" with an effective date of 9/18/01 stated, "Straight Catheters are indicated for the following: Obtaining sterile specimen for analysis, relieve urinary retention ... Check patient for amount of residual urine. 2. Check doctor's order on patient's chart to determine if a specific type or size of</p>			

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	catheter is specified. 3. Assemble all equipment ... 5. Place patient in supine position. Have female patient flex her knees and place feet approximately 2 feet apart. Wash genital area and perineum with soap and water and dry with towel, then wash your hands. If female patient is unable, due to discomfort, to keep both legs flexed she may keep one flat and have assistant help the patient with the other leg. 6. Wash hands before placing catheter tray on bedside table, then wash your hands. Put on sterile gloves and place sterile drape between female patient legs and under hips or next to male patient hip ... 7. Prepare swabs or cotton balls for cleansing as directions indicate in tray. 8. For female patient: separate labia majora and labia minora as widely as possible with thumb, middle finger and index fingers of nondominant hand, use sterile cotton tipped applicator or plastic forceps and cleanse with downward stroke each side of meatus, then directly over meatus. 9. For male patient: Hold penis with nondominant hand ... Use dominant hand to cleanse glans with sterile cotton tipped applicator or sterile cotton ball with forceps. Prep in circular motion from meatus and work outward. Repeat this procedure using another sterile applicator or cotton ball. 10. Pick up catheter with dominant hand and insert lubricated tip into urinary meatus. Have			

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	<p>patient take slow deep breaths. For female patient: Insert catheter about 2 - 3 inches while continuing to hold labia apart until urine begins to flow. 11. For male patient: Advance catheter 6 - 8 inches until urine begins to flow ... Placement of indwelling catheterization (commonly referred to as a Foley catheter ... 1. Follow the steps as detailed under straight catheterizaion 2 - 11."</p> <p>5. The agency policy titled "Infection Control" with an effective date of 2/28/00 stated, "Prevention: HHC staff received initial, annual and ongoing education in the prevention and transmission of infections. Staff is evaluated annually on infection control techniques."</p> <p>6. The agency document titled "Group Inservice Education" stated, "Face to face regulations, UTI tract, Foley catheters [RNS only]" was dated and signed on 4/6/11 by Employees B, C, D, and E. This inservice covered the policies noted above.</p> <p>7. The agency document titled "2011 Infection Control Annual Inservice" on 5/9/11 was attended via the Internet by Employees C and D and stated, "How infection spreads three elements required: a source of microorganisms, a susceptible host, and a means of transmission for the</p>				

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	<p>microorganism."</p> <p>8. On 6/6/12 at 4:30 PM, Employee A, administrator, indicated Employees C and D did not have knowledge and / or adhere to infection control policy and procedure.</p>			

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N0470	<p>410 IAC 17-12-1(m) Home health agency administration/management Rule 12 Sec. 1(m) Policies and procedures shall be written and implemented for the control of communicable disease in compliance with applicable federal and state laws.</p> <p>Based on clinical record review, document review, policy review, and interview, the agency failed to ensure 2 of 3 Registered Nurses (C and D) interviewed practiced infection control per agency policy and procedure and for 1 of 4 records reviewed (file 4) with the potential to affect all the agency's patients.</p> <p>Findings include</p> <p>1. Clinical record #4, start of care 5/19/12 and discharge 6/1/12 with a certification period of 5/19/12 - 7/16/12, evidenced the registered nurse (RN) did not follow the agency policy for straight catheterization and infection control at a nursing visit on 5/28/12. This was evidenced by the following:</p> <p style="padding-left: 40px;">a. A clinical document titled "Orders" stated, "RN to obtain urine specimen per straight cath due to incontinence tomorrow for s/s [signs and symptoms] UTI [urinary tract infection]." This was signed by Employee C on</p>	N0470	<p>The Director and Nursing Supervisor have revised the Indwelling Urinary Catheter Policy to specify the protocol for the catheter insertion procedure. As part of the annual RN in home competency evaluation, all RN's will be evaluated for urinary catheter insertion. Failure to comply with policy will result in further education. If non-compliance with protocol is noted after education, failure to comply with established protocol will result in written warning and/or termination. Inservice on updated policy was held on 061112 for all RN's. As of 061412, 2 RN's have already successfully demonstrated urinary catheter placement per updated policy. Completion of urinary catheter placement competencies will be completed on all RN's by 063012. Foley Catheter Competency will become a part of the annual RN competencies. The Director of Home Health Care Services will be responsible for implementation of new policy and competencies. The Director will continue to monitor frequencies of UTI's as part of the agencies infection</p>	06/30/2012			

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	<p>5/27/12 and received by the physician on 6/1/12.</p> <p>b. A clinical document titled "Nursing Progress [incontinent] pad and burning c [with] urination. Order received yesterday for RN to obtain urine spec [specimen] today per straight cath [catheter] for u/a [urinalysis] due to possible UTI. Pt [patient] reports having UTIs in the past. RN completed str [straight] cath to obtain urine spec c some difficulty ... Reviewed pain control measures ..."</p> <p>c. On 6/6/12 at 3:45 PM, Employee C, Registered Nurse (RN), indicated at a nursing visit with patient #4 difficulty was encountered performing an in-and-out straight urinary catheterization for obtaining a urine specimen for a urinary analysis per physician's order. Employee C indicated the urinary meatus was wiped from front to back of the middle of the labia three times and without cleansing the labia. Employee C then proceeded to insert the catheter into the urinary meatus and was unable to proceed due to obstruction. He / she withdrew the catheter and inserted again. Again the insertion failed so Employee C inserted the catheter for the third time. After the third insertion the catheter reached the bladder for a return of urine.</p>		control program. As of 061112 all Home Health Care Staff have been inserviced in infection control and the utilization of barriers. Infection Control will continue to be a focus of in-home visit competencies.				

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	<p>Employee C used the same catheter for each of the insertions and indicated this lacked proper technique for insertion of a straight catheterization. Employee C indicated the nursing bag was not placed on a barrier.</p> <p>2. On 6/6/12 at 4:20 PM, Employee D, RN, indicated he / she did not always place a barrier between the nursing bag and surface in patient's home. He / she cleans the female peri area by wiping front to back and then side to side with all the swabs available in the catheter kit using the cleansing solution available.</p> <p>3. The agency policy titled "Indwelling Urinary Catheter Care / General Considerations" with an effective date of 12/28/05 stated, "Good catheter care techniques can greatly reduce the incidence of infection ... Patients with indwelling catheters should receive good peri-care BID [twice a day] and prn [as needed] with soap and water rinsing and drying patient well."</p> <p>4. The agency policy titled "Catheters, Urinary, Installation and Care" with an effective date of 9/18/01 stated, "Straight Catheters are indicated for the following: Obtaining sterile specimen for analysis, relieve urinary retention ... Check patient for amount of residual urine. 2. Check</p>				

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	<p>doctor's order on patient's chart to determine if a specific type or size of catheter is specified. 3. Assemble all equipment ... 5. Place patient in supine position. Have female patient flex her knees and place feet approximately 2 feet apart. Wash genital area and perineum with soap and water and dry with towel, then wash your hands. If female patient is unable, due to discomfort, to keep both legs flexed she may keep one flat and have assistant help the patient with the other leg. 6. Wash hands before placing catheter tray on bedside table, then wash your hands. Put on sterile gloves and place sterile drape between female patient legs and under hips or next to male patient hip ... 7. Prepare swabs or cotton balls for cleansing as directions indicate in tray. 8. For female patient: separate labia majora and labia minora as widely as possible with thumb, middle finger and index fingers of nondominant hand, use sterile cotton tipped applicator or plastic forceps and cleanse with downward stroke each side of meatus, then directly over meatus. 9. For male patient: Hold penis with nondominant hand ... Use dominant hand to cleanse glans with sterile cotton tipped applicator or sterile cotton ball with forceps. Prep in circular motion from meatus and work outward. Repeat this procedure using another sterile applicator or cotton ball. 10. Pick</p>			

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	<p>up catheter with dominant hand and insert lubricated tip into urinary meatus. Have patient take slow deep breaths. For female patient: Insert catheter about 2 - 3 inches while continuing to hold labia apart until urine begins to flow. 11. For male patient: Advance catheter 6 - 8 inches until urine begins to flow ... Placement of indwelling catheterization (commonly referred to as a Foley catheter ... 1. Follow the steps as detailed under straight catheterizaion 2 - 11."</p> <p>5. The agency policy titled "Infection Control" with an effective date of 2/28/00 stated, "Prevention: HHC staff received initial, annual and ongoing education in the prevention and transmission of infections. Staff is evaluated annually on infection control techniques."</p> <p>6. The agency document titled "Group Inservice Education" stated, "Face to face regulations, UTI tract, Foley catheters [RNS only]" was dated and signed on 4/6/11 by Employees B, C, D, and E. This inservice covered the policies noted above.</p> <p>7. The agency document titled "2011 Infection Control Annual Inservice" on 5/9/11 was attended via the Internet by Employees C and D and stated, "How infection spreads three elements required:</p>			

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	<p>a source of microorganisms, a susceptible host, and a means of transmission for the microorganism."</p> <p>8. On 6/6/12 at 4:30 PM, Employee A, administrator, indicated Employees C and D did not have knowledge and / or adhere to infection control policy and procedure.</p>			