

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	X2) MULTIPLE CONSTRUCTION A. BUILDING 00 B. WING _____		X3) DATE SURVEY COMPLETED 12/04/2012
NAME OF PROVIDER OR SUPPLIER CARREN HEALTHCARE SERVICES INC			STREET ADDRESS, CITY, STATE, ZIP CODE 5246 HOHMAN AVENUE SUITE 206 HAMMOND, IN 46320		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE	
N0000	<p>This was an offsite licensure investigation survey.</p> <p>Survey Date: 12/4/12</p> <p>Facility Number: 012729</p> <p>Surveyor: Kelly Hemmelgarn RN</p> <p>During this offsite investigation, the agency was found to be operating without a current Indiana home health license.</p> <p>Quality Review: Joyce Elder, MSN, BSN, RN December 6, 2012</p>	N0000	<p>Carren Healthcare Services, Inc., has devised these steps to correct the deficiency of the operating license that expired on 11/30/2012 –whereby the agency failed to submit a renewal application at least 60 days before the expiration. 1. On 12/04/2012, the agency had an emergency Professional Advisory Committee (PAC) meeting. The ISDH administrative codes on license renewal and application processes were reviewed. 2. During this meeting a two members committee headed by Ms Bisola A Adeniran(Administrator) and the Director of Nursing were appointed to henceforth monitors accreditation process, certifications, and license(s) renewals. 3. The committee is also responsible to monitor closely from day to day all incoming and outgoing mails from ISDH and other government agencies and ensure a proper follow up as stipulated by such mail. 4. 12/04/12. The Committee made use of ISDH online renewal application form. 5. 12/04/14, a renewal application form was completed immediately and attached a money order of \$250.00 processing fees with the application. 6. 12/04/12. The application was mailed to ISDH Cashier's office via a USPS express mail. 7. 12/04/12. A</p>		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (see instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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			<p>copy of this completed form was faxed and emailed to the ISDH for their immediate review. 8. 12/05/12. A tracking record was pooled from USPS website confirming that the package was delivered to ISDH Cashier's office. 9. The PAC also agreed to review the entire agency's licenses expiration date and the renewal preparations of the committee. This review was agreed to be conducted upon every meeting of the PAC. To prevent this unfortunate lapse(s) in the future, the PAC group has rested the power in the committee to:</p> <ol style="list-style-type: none"> 1. Continue monitoring from time to time licenses expiration dates by using a calendar tracking system. 2. A calendar tracking method was devised in the agency's operating system (Visit Track) to alert the committee members at least 90 days prior to expiration date. 3. The committee headed by Ms Bisola Adeniran (Administrator), MUST ensure that a renewal application is submitted to the ISDH Cashier's office at least 90 days prior to the expiration date. 4. The PAC will henceforth, acts as a watchdog on this committee to ensure that expiring license(s) are renewed in a timely manner i.e. at least 90 days prior to the license expiration date. 5. The committee will also monitor all incoming and outgoing mails from ISDH and other government agencies and ensure that proper 				

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			correspondences are well executed. The Administrator (Ms Bisola A. Adeniran), and the Director of Nursing will be henceforth responsible for the renewal of agency's license at least 90 days prior to the expiration date.	

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N0400	<p>410 IAC 17-10-1(a) Licensure Rule 10 Sec. 1(a) No home health agency shall:</p> <p>(1) be opened; (2) be operated; (3) be managed; (4) be maintained; or (5) otherwise conduct business; without a license issued by the department.</p> <p>Based on document review and interview, the agency failed to ensure it was operating with a current Indiana Home Health Agency license.</p> <p>Findings include:</p> <p>1. A letter from Indiana State Department of Health dated 7/27/12 stated, "Dear [administrator's name]: Our records indicate that your agency's license to operate a home health agency in the State of Indiana will expire 11/30/12. Enclosed is a renewal application for you to complete and submit with requested documentation and \$250 license fee to: ... Please ensure your application is complete and arrives in advance of your facility's license expiration 11/30/12 ... please note any information sent incorrectly could cause delay in the processing of your application"</p> <p>2. Carren Healthcare Services Inc. Home Health's license expired 11/30/12.</p>	N0400	<p>Following our agency's license that expired on 11/30/12 and failure of the agency to submit a renewal application at least 60 days before the expiration, we have taken the following steps to correct this deficiency; 1. On 12/04/2012, the agency had an emergency Professional Advisory Committee (PAC) meeting. The ISDH administrative codes on licenses renewals and application process were reviewed. 2. During this meeting a two members committee headed by Ms Bisola A Adeniran(Administrator) and the Director of Nursing were appointed to henceforth monitors accreditation process, certifications, and license(s) renewals. 3. 12/04/12. The Committee made use of ISDH online renewal application form. 4. 12/04/14, a renewal application form was completed immediately and attached a money order of \$250.00 processing fees with the application. 5. 12/04/12. The application was mailed to ISDH Cashier's office via a USPS express mail. 6. 12/04/12. A</p>	12/04/2012			

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	<p>3. As of 12/4/12, Indiana State Department of Health had not received a license renewal application or check in the amount of \$250.00.</p> <p>4. The administrator was interviewed via phone on 12/4/12 at 8:55 a.m. and indicated Carren Healthcare Services Inc. was still operating and currently providing care to approximately 8 patients.</p>		<p>copy of this completed form was faxed and emailed to the ISDH for their immediate review. 7. 12/05/12. A tracking record was pooled from USPS website confirming that the package was delivered to ISDH Cashier's office. 8. The PAC also agreed to review the entire agency's licenses expiration date and the renewal preparations of the committee. This review was agreed to be conducted upon every meeting of the PAC. To prevent this unfortunate lapse(s) in the future, the PAC group has rested the power in the committee to:</p> <ol style="list-style-type: none"> 1. Continue monitoring from time to time(i.e. at least every 60 to 90 days) licenses expiration dates by using a calendar tracking system. 2. A calendar tracking method was devised in the agency's operating system (Visit Track) to alert the committee members at least 90 days prior to expiration date. 3. The committee headed by Ms Bisola Adeniran (Administrator), MUST ensure that a renewal application is submitted to the ISDH Cashier's office at least 90 days prior to the expiration date. 4. The PAC will henceforth, acts as a watchdog on this committee to ensure that expiring license(s) are renewed in a timely manner i.e. at least 90 days prior to the license expiration date. 5. The committee will also monitor all incoming and outgoing mails from 				

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			ISDH and other government agencies and ensure that proper correspondences are well executed. The Administrator (Ms Bisola A. Adeniran), and the Director of Nursing will be henceforth responsible for the renewal of agency's license at least 90 days prior to the expiration date.		

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N0434	<p>410 IAC 17-11-3 Renewal of home health licensure Rule 11 Sec. 3 An application for renewal of license shall be filed with the department at least sixty (60) days prior, but not sooner than ninety (90) days before, the expiration date of the current license.</p> <p>Based on document review and interview, the home health agency failed to ensure the renewal application for licensure was filed at least 60 days prior to the expiration of the Indiana home health license.</p> <p>Findings include:</p> <ol style="list-style-type: none"> 1. The letter from Indiana State Department of Health to the agency dated 7/27/12 stated, "Dear [administrator's name]: Our records indicate that your agency's license to operate a home health agency in the State of Indiana will expire 11/30/12. Enclosed is a renewal application for you to complete and submit with requested documentation and \$250 license fee to" 2. As of 12/4/12, the Indiana State Department of Health (ISDH) had not received a license renewal application from Carren Healthcare Services Inc. 3. The administrator was interviewed via phone on 12/4/12 at 8:55 a.m. and 	N0434	<p>Carren Healthcare Services, Inc., has devised these steps to correct the deficiency (unfortunate situation) of the operating license that expired on 11/30/2012 –whereby the agency failed to submit a renewal application at least 60 days before the expiration. 1. On 12/04/2012, the agency had an emergency Professional Advisory Committee (PAC) meeting. 2. During this meeting a two members committee headed by Ms Bisola A Adeniran(Administrator) and the Director of Nursing were appointed to henceforth monitors accreditation process, certifications, and license(s) renewals. 3. The committee is also responsible to monitor closely from day to day all incoming and outgoing mails from ISDH and other government agencies and ensure a proper follow up as stipulated by such mail. 4. 12/04/12. The Committee made use of ISDH online renewal application form. 5. 12/04/14, a renewal application form was completed immediately and attached a money order of \$250.00 processing fees with the application. 6. 12/04/12. The</p>	12/04/2012			

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