

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 15K015	X2) MULTIPLE CONSTRUCTION A. BUILDING 00 B. WING _____		X3) DATE SURVEY COMPLETED 10/21/2013
NAME OF PROVIDER OR SUPPLIER FAITHFUL FRIENDS HOME HEALTHCARE INC			STREET ADDRESS, CITY, STATE, ZIP CODE 203 S WASHINGTON STREET MARION, IN 46952		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE	
G000000	<p>This was a federal home health recertification survey.</p> <p>Survey dates: October 16-18 and 21, 2013</p> <p>Facility #: 003961</p> <p>Medicaid #: 200466510</p> <p>Surveyor: Tonya Tucker, RN, PHNS</p> <p>Census: 55</p> <p>Quality Review: Joyce Elder, MSN, BSN, RN October 22, 2013</p>	G000000			

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (see instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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G000224	<p>484.36(c)(1) ASSIGNMENT & DUTIES OF HOME HEALTH AIDE Written patient care instructions for the home health aide must be prepared by the registered nurse or other appropriate professional who is responsible for the supervision of the home health aide under paragraph (d) of this section. Based on clinical record review, policy review, and interview, the agency failed to ensure the home health aide care plan was reviewed by the registered nurse at least every 60 days in 1 of 7 records reviewed of patients receiving home health aide services creating the potential to affect all the patients of the agency receiving home health aide services. (#7)</p> <p>Findings include:</p> <p>1. Clinical record #7 evidenced a a start of care date as 4/29/13 and a physicians plan of care for certification period 9/3 to 11/01/13 which states, "HHA [home health aide] wk [week] 1-9: 5-7 d/wk [days per week], 1-2 h/v [hours per visit], 1-3 v/d [visits per day] x 60 days."</p> <p>The record evidenced an aide care plan prepared by the registered nurse dated 4/29/13 stating, "HHA 7d/wk, 2h/visit 10 A-12P." The record failed to evidence the registered nurse reviewed the careplan after 7/3/13.</p>	G000224	G224 The Director of Nursing has inserviced all of the skilled nurse case manager's to review the home health aide care plan at least every sixty days or whenever there is a significant change in client need. 10% of all clinical records will be audited quarterly for evidence that the home health aide care plans are reviewed at least every sixty days or whenever there is a change in client need. The Director of Nursing will be responsible for monitoring this corrective action to ensure that this deficiency will not recur.	10/22/2013			

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N000000	<p>2. On 10/18/13 at 1:15 PM, the director of nursing (employee B) indicated a review of the aide care plan needs to be completed at least every 60 days.</p> <p>3. The undated agency policy titled "Home Health Aide Care Plan" states, "Special Instructions ... 7. The Home health aide care plan shall be reviewed and updated by the Registered Nurse minimally every sixty (60) days or whenever there is a significant change in client needs."</p> <p>This was a state home health re-licensure survey.</p> <p>Survey Dates: October 16-18 and 21, 2013</p> <p>Facility #: 003961</p> <p>Medicaid #: 200466510</p> <p>Surveyor: Tonya Tucker, RN, PHNS</p> <p>Quality Review: Joyce Elder, MSN, BSN, RN</p> <p>October 22, 2013</p>	N000000		
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N000550	<p>410 IAC 17-14-1(a)(1)(K) Scope of Services Rule 14 Sec. 1(a) (1)(K) Except where services are limited to therapy only, for purposes of practice in the home health setting, the registered nurse shall do the following: (K) Delegate duties and tasks to licensed practical nurses and other individuals as appropriate.</p> <p>Based on clinical record review, policy review, and interview, the agency failed to ensure the home health aide care plan was reviewed by the registered nurse at least every 60 days in 1 of 7 records reviewed of patients receiving home health aide services creating the potential to affect all the patients of the agency receiving home health aide services. (#7)</p> <p>Findings include:</p> <p>1. Clinical record #7 evidenced a a start of care date as 4/29/13 and a physicians plan of care for certification period 9/3 to 11/01/13 which states, "HHA [home health aide] wk [week] 1-9: 5-7 d/wk [days per week], 1-2 h/v [hours per visit], 1-3 v/d [visits per day] x 60 days."</p> <p>The record evidenced an aide care plan prepared by the registered nurse dated 4/29/13 stating, "HHA 7d/wk, 2h/visit 10 A-12P." The record failed to evidence the registered nurse reviewed</p>	N000550	N550 The Director of Nursing has inserviced all of the skilled nurse case manager's to review the home health aide care plan at least every sixty days or whenever there is a significant change in client need. 10% of all clinical records will be audited quarterly for evidence that the home health aide care plans are reviewed at least every sixty days or whenever there is a significant change in client need. The Director of Nursing will be responsible for monitoring this corrective action to ensure that this deficiency will not recur.	10/22/2013	

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	<p>the careplan after 7/3/13.</p> <p>2. On 10/18/13 at 1:15 PM, the director of nursing (employee B) indicated a review of the aide care plan needs to be completed at least every 60 days.</p> <p>3. The undated agency policy titled "Home Health Aide Care Plan" states, "Special Instructions ... 7. The Home health aide care plan shall be reviewed and updated by the Registered Nurse minimally every sixty (60) days or whenever there is a significant change in client needs."</p>				