

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	X2) MULTIPLE CONSTRUCTION A. BUILDING <u>00</u> B. WING _____	X3) DATE SURVEY COMPLETED 04/02/2015
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NAME OF PROVIDER OR SUPPLIER WALGREENS INFUSION SERVICES	STREET ADDRESS, CITY, STATE, ZIP CODE 867 W CARMEL DR CARMEL, IN 46032
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE
N 000 Bldg. 00	<p>This was an offsite licensure investigation survey.</p> <p>Survey Date: 4/2/15</p> <p>Facility Number: #011676</p> <p>During this offsite investigation, the agency was found to be operating without a current Indiana Home Health license.</p> <p>QR: JE 4/17/15</p>	N 000		
N 400 Bldg. 00	<p>410 IAC 17-10-1(a) Licensure Rule 10 Sec. 1(a) No home health agency shall:</p> <ol style="list-style-type: none"> (1) be opened; (2) be operated; (3) be managed; (4) be maintained; or (5) otherwise conduct business; without a license issued by the department. <p>Based on document review and interview, the agency failed to ensure it was operating with a current Indiana Home Health Agency license.</p> <p>Findings include:</p>	N 400	N 400 The administrator contacted Michelle Mezzenga, the Team Lead License Administrator with Walgreens' corporate licensing department, and confirmed the application with check had been mailed on 2/11/15. The administrator had the application and check	04/10/2015

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (see instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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	<p>1. The following was Indiana statute for licensure of home health agencies, "IC [Indiana Code] 16-27-1-8 Licensing Sec. [section] 8. (a) To operate a home health agency, a person must first obtain a license from the state health commissioner."</p> <p>2. A letter from Indiana State Department of Health dated 11/21/14, stated, "Dear [administrator's name]: Our records indicate that your agency's license to operate a home health agency in the State of Indiana will expire 3/31/15. Enclosed is a renewal application for you to complete and submit with requested documentation and \$250 license fee to: ... Please ensure your application is complete and arrives in advance of your facility's license expiration 3/31/15."</p> <p>3. The Indiana State Department of Health did not receive the renewal application by 3/31/15 when the agency's license expired.</p> <p>4. The administrator was called on 4/2/15 at 1:15 p.m., and indicated the agency was currently operational with 50-70 patients.</p>		<p>re-submitted on 4/6/15. The administrator and Director of nursing reviewed Rule 410 IAC 17-10-1(a) Licensure evidenced by signed in service log. The Director of Nursing will be responsible for following up with the Licensing department to ensure the application for renewal has been processed 60 days prior to the expiration of the home health license. The Director of Nursing will follow up with the State Department of Health to ensure the application and fee have been received if the Renewed Home Health License does not arrive to office 21-28 days prior to the expiration date. The Director of Nursing will be responsible for monitoring these corrective actions to ensure that this deficiency is corrected and will not recur.</p>				

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N 434 Bldg. 00	<p>410 IAC 17-11-3 Renewal of home health licensure Rule 11 Sec. 3 An application for renewal of license shall be filed with the department at least sixty (60) days prior, but not sooner than ninety (90) days before, the expiration date of the current license.</p> <p>Based on document review and interview, the home health agency failed to ensure the renewal application for licensure was filed at least 60 days prior to the expiration of the Indiana home health license.</p> <p>Findings include:</p> <ol style="list-style-type: none"> 1. A letter from Indiana State Department of Health dated 11/21/14, stated, "Dear [administrator's name]: Our records indicate that your agency's license to operate a home health agency in the State of Indiana will expire 3/31/15. Enclosed is a renewal application for you to complete and submit with requested documentation and \$250 license fee to: ... Please ensure your application is complete and arrives in advance of your facility's license expiration 3/31/15." 2. The Indiana State Department of Health did not receive the renewal application by 3/31/15 when the agency's 	N 434	<p>N 0434 The Administrator contacted Michelle Mezzenga, the Team Lead License Administrator with Walgreens' corporate licensing department, and confirmed the application with check # 30-0011525939 for \$250 had been mailed on 2/11/15.</p> <p>The Application was sent again and a stop payment was placed on the original check and a new check was re-issued.</p> <p>The Administrator and Director of Nursing reviewed Rule 410 IAC 17-11-3 Renewal of Home Health Licensure and signed an in-service log as evidence.</p> <p>The Administrator will notify the Director of Nursing when the application for renewal is received. The Director of Nursing will be responsible for following up with the Licensing department to ensure the application for renewal has been processed 60 days prior to the expiration of the home health license.</p> <p>Director of Nursing will follow up with the SDOH to ensure the application and fee have been</p>	04/10/2015

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	license expired. 3. The alternate administrator was called on 4/2/15 at 1:15 p.m., and indicated the agency was currently operational with 50-70 patients. The administrator indicated corporate was responsible for submitting renewal applications timely.		received if the renewed Home Health License does not arrive to office 21-28 days prior to the expiration of the license. The director of Nursing will be responsible for monitoring these corrective actions to ensure that this deficiency is corrected and will not recur		