

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 15K074	X2) MULTIPLE CONSTRUCTION A. BUILDING 00 B. WING _____	X3) DATE SURVEY COMPLETED 06/28/2012
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NAME OF PROVIDER OR SUPPLIER SAFE AT HOME	STREET ADDRESS, CITY, STATE, ZIP CODE 1017 14TH STREET BEDFORD, IN 47421
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PERCEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE
G0000	<p>This was a federal home health complaint investigation.</p> <p>Complaint # IN00109290; Substantiated, no federal deficiencies related to the complaint are cited.</p> <p>Facility #: 012617</p> <p>Survey Date: 6-27-12</p> <p>Medicaid Vendor #: 201044840</p> <p>Surveyor: Vicki Harmon, RN, PHNS</p> <p>Safe At Home was found to be in compliance with 42 CFR 484.10(b)(3) as was related to this complaint.</p> <p>QA: Linda Dubak, R.N. July 5, 2012</p>	G0000		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (see instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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N0458	<p>410 IAC 17-12-1(f) Home health agency administration/management Rule 12 Sec. 1(f) Personnel practices for employees shall be supported by written policies. All employees caring for patients in Indiana shall be subject to Indiana licensure, certification, or registration required to perform the respective service. Personnel records of employees who deliver home health services shall be kept current and shall include documentation of orientation to the job, including the following: (1) Receipt of job description. (2) Qualifications. (3) A copy of limited criminal history pursuant to IC 16-27-2. (4) A copy of current license, certification, or registration. (5) Annual performance evaluations.</p> <p>Based on personnel file review and interview, the agency failed to ensure it had applied for limited criminal histories within 3 business days as required by IC 16-27-2 in 2 (files C and I) of 10 personnel files reviewed.</p> <p>The findings include:</p> <p>1. IC 16-27-2-4 (a) states, "A person who operates a home health agency under IC 16-27-1 or a personal services agency under IC 16-27-4 shall apply, not more than three (3) business days after the date that an employee begins to provide services in a patient's temporary or permanent residence, for a copy of the employee's limited criminal history."</p>	N0458	<p>1. All employee personnel files were audited by the agency CEO to ensure there were criminal history's on each employee. If there was a criminal history missing it was completed immediately. This was completed on 7/3/12. 2. Safe at Home Healthcare LLC CEO, Deanna Ford, is now taking care of all employee files and auditing these files prior to any employee contact with the patient to ensure that criminal history's and all other requirements are met. 3. The agency CEO completed the personnel file audit and is also now auditing all new personnel files to ensure this does not happen again. 4. The plan of correction was completed on 7/3/12.</p>	07/03/2012			

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	<p>IC 16-27-2-5 (b) states, "A home health agency or personal services agency may not employ a person to provide services in a patient's or client's temporary or permanent residence for more than twenty-one (21) calendar days without receipt of that person's limited criminal history, national criminal history background check, or expanded criminal history check, required by section 4 of this chapter."</p> <p>2. Personnel file C evidenced the individual had been hired on 1-22-12 to provide home health services on behalf of the agency.</p> <p>A. The file evidenced the first day the individual had provided services in a patient's home was 3-5-12.</p> <p>B. The file evidenced the the agency had not applied for a copy of the individual's limited criminal history until 4-3-12.</p> <p>3. Personnel file I evidenced the individual had been hired on 2-7-12 to provide home health aide services on behalf of the agency.</p> <p>A. The file evidenced the first day the individual had provided services in a</p>			

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	<p>patient's home was 2-13-12.</p> <p>B. The file evidenced the agency had not applied for a copy of the individual's limited criminal history until 4-30-12.</p> <p>4. The administrator, employee K, stated, on 6-27-12 at 2:50 PM, "We do not have any other criminal histories on [employees C and I]."</p>				