

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 15K011	X2) MULTIPLE CONSTRUCTION A. BUILDING 00 B. WING _____	X3) DATE SURVEY COMPLETED 10/21/2013
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NAME OF PROVIDER OR SUPPLIER BEST HOME CARE SERVICES	STREET ADDRESS, CITY, STATE, ZIP CODE 325 N EASTERN AVE CONNERSVILLE, IN 47331
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G000000	<p>This visit was a home health relicensure survey.</p> <p>Facility #: 003083</p> <p>Survey Dates: 10/17, 10/18, and 10/21/13</p> <p>Medicaid #: 200367450</p> <p>Surveyor: Susan Sparks, RN, PHNS</p> <p>Census by Survey Type Skilled Patients 19 Home Health Aide Only Patients 39 Personal Service Only Patients 0 Total 58</p> <p>Quality Review: Joyce Elder, MSN, BSN, RN October 24, 2013</p>	G000000		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (see instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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G000121	<p>484.12(c) COMPLIANCE W/ ACCEPTED PROFESSIONAL STD The HHA and its staff must comply with accepted professional standards and principles that apply to professionals furnishing services in an HHA.</p> <p>Based on observation, interview, and review of policy, the agency failed to ensure the agency's the home health aide and the registered nurse followed accepted standards for infection control in 1 of 4 bed baths observed (#2) and 1 of 1 wound dressing changes (#4) observed with the potential to affect all 58 patients of the agency.</p> <p>Findings:</p> <ol style="list-style-type: none"> On 10/18/13 at 9:55 AM, the home health aide (HHA), employee C, was observed to perform a shower bath on patient # 2. The patient was positioned on a shower bench in the walk-in shower. The patient did a large part of the shower themselves. The aide took one washcloth and washed the patient's rectum and then handed the same washcloth to the patient and the patient washed the peri area with the same washcloth. On 10/18/13 at 10:50 AM, the registered nurse (RN), employee D, was observed to perform a dressing change on patient # 4. The patient was in a recliner 	G000121	The Administrator and Director of Nursing will be responsible for educating all employees on proper infection control procedures. An inservice will be held for all HHA's on a complete bed bath and perineal care. All licensed nursing staff will be educated on proper infection control procedures and hand washing during procedures. Nursing Supervisors will continue to observe personal care given during reassessment and supervisory visits to ensure that employees are following proper bathing technique and infection control procedures.	12/01/2013

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	<p>in the front room. The RN set up a aseptic field on the footrest of the recliner and on a chux on the floor next to the chair. The RN washed her hands and doubled gloved. The RN removed the patient's dressing and discarded it. The RN removed her gloves, but did not sanitize her hands after touching the soiled dressing. The RN removed and changed gloves several times finishing the dressing change but did not sanitize her hands at any time, working with soiled hands from the point of removing the old dressing.</p> <p>3. On 10/18/13 at 11:30 AM, the Director of Nursing, Employee B, who was present for both home visits, indicated the HHA did not perform the correct infection control method for giving a bed bath, and the RN should have sanitized her hands after removing her gloves.</p> <p>4. A policy titled "Hand Washing", undated, H-130, states "The need for hand washing depends on the type, intensity, duration, and sequence of activities. The Center for Disease Control (CDC) recommends routinely washing hands in the following situations: ... Before and after handling dressings or touching open wounds."</p>			

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N000470	<p>410 IAC 17-12-1(m) Home health agency administration/management Rule 12 Sec. 1(m) Policies and procedures shall be written and implemented for the control of communicable disease in compliance with applicable federal and state laws.</p> <p>Based on observation, interview, and review of policy, the agency failed to ensure care was provided in a manner to prevent the spread of communicable disease in 1 of 4 bed baths observed (#2) and 1 of 1 wound dressing changes (#4) observed with the potential to affect all 58 patients.</p> <p>Findings:</p> <p>1. On 10/18/13 at 9:55 AM, the home health aide (HHA), employee C, was observed to perform a shower bath on patient # 2. The patient was positioned on a shower bench in the walk-in shower. The patient did a large part of the shower themselves. The aide took one washcloth and washed the patient's rectum and then handed the same washcloth to the patient and the patient washed the peri area with the same washcloth.</p> <p>2. On 10/18/13 at 10:50 AM, the registered nurse (RN), employee D, was observed to perform a dressing change on patient # 4. The patient was in a recliner</p>	N000470	The Administrator will write & implement policy and procedures for the control of communicable disease which includes proper procedure for handwashing and perineal care. All field staff will be inserviced on proper procedure for handwashing and perineal care. Nursing Supervisors will continue to observe personal care given during reassessment and supervisory visits to ensure that employees are following proper bathing technique and infection control procedures.	12/01/2013

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DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

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