

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 157050		X2) MULTIPLE CONSTRUCTION A. BUILDING 00 B. WING _____		X3) DATE SURVEY COMPLETED 01/16/2013	
NAME OF PROVIDER OR SUPPLIER KOSCIUSKO HOME CARE & HOSPICE INC				STREET ADDRESS, CITY, STATE, ZIP CODE 1515 PROVIDENT DR STE 250 WARSAW, IN 46580			
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G0000	<p>This was a federal home health complaint investigation.</p> <p>Complaint # IN 00120705 - Substantiated: Federal deficiencies related to the allegation are cited. An unrelated deficiency is also cited.</p> <p>Facility #: 005268</p> <p>Survey date: 1/16/13</p> <p>Surveyor: Tonya Tucker, RN, PHNS</p> <p>Quality Review: Joyce Elder, MSN, BSN, RN</p> <p style="text-align: center;">January 18, 2013</p>	G0000					

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (see instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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G0108	<p>484.10(c)(1) RIGHT TO BE INFORMED AND PARTICIPATE The patient has the right to be informed, in advance about the care to be furnished, and of any changes in the care to be furnished.</p> <p>The HHA must advise the patient in advance of the disciplines that will furnish care, and the frequency of visits proposed to be furnished.</p> <p>The HHA must advise the patient in advance of any change in the plan of care before the change is made.</p> <p>Based on clinical record, document, and agency policy review and interview, the agency failed to ensure the patient was informed in advance of a discharge for 1 of 3 records reviewed. (#2)</p> <p>Findings include:</p> <p>1. Clinical record #2, start of care 4/9/11, date of discharge 11/30/12, failed to evidence patient was informed of discharge by agency.</p> <p>A document titled "Kosciusko Home Care & Hospice, Inc. Admission Consent" signed by patient and employee C (registered nurse) and dated 4/8/11 states, "Consent for Treatment I hereby give my permission for authorized personnel of your agency to perform all</p>	G0108	<p>G0108 Right to be informed in advance about the care to be furnished and of any changes in the care to be furnished. 1. Clinical Director, Quality Coordinator, and professional staff reviewed and revised policies and procedures for Discharge Notice/Criteria/Process and Patient Bill of Rights; completed 1/23/13. 2. Clinical Director and/or Quality Coordinator will provide inservice training for professional staff on the revised policies and procedures and in COP requirement that advance notice be given to patient for any change in plan of care, including discharge, and patient or patient's legal representative or other individual responsible for the patient's care will be given at least 5 calendar days notice of discharge before services are stopped; 1/23/13 through 2/13/13. 3. 25% of all discharge charts will</p>	02/13/2013			

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	<p>necessary procedures and treatments as prescribed by my physician for the delivery of home health care. ... I understand that this is the initial plan of care. I will be notified by the agency in advance each time there is a change made to my plan of care."</p> <p>2. On 1/16/13 at 1:35 PM, employee A indicated the agency did not inform the patient of discharge but a patient notice of discharge letter dated 11/2/12 was faxed to the patient's case manager at REAL Services and the case manager from REAL Services informed the patient on 11/7/12 of the pending discharge from the agency.</p> <p>3. Agency policy titled "Subject: Patient Bill of Rights" with a reviewed date of 03/08 states, "Policy: Patients have the right to be informed in advance, about the care to be furnished and any changes in the plan of care."</p> <p>4. Agency policy titled "Subject: Discharge Notice / Criteria / Process" with a revised date of 8/02 states, "The patient, the patient's legal representative or other individual responsible for the patient's care will be given at least five (5) calendar days notice of discharge before the services are stopped."</p>		<p>be audited monthly for evidence that patient was given appropriate notice of discharge. 4. Clinical Director of designee will be responsible for monitoring these corrective actions to ensure that this deficiency is corrected and will not recur.</p>				

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G0341	<p>484.55(d)(3) UPDATE OF THE COMPREHENSIVE ASSESSMENT The comprehensive assessment must be updated and revised (including the administration of the OASIS) at discharge.</p> <p>Based on clinical record and agency policy review and interview, the agency failed to ensure the comprehensive assessment was updated at discharge in 1 of 3 discharged records reviewed. (#2)</p> <p>Findings include:</p> <ol style="list-style-type: none"> 1. Clinical record number 2 contained a document titled "Kosciusko Home Care & Hospice, Inc. Agency Discharge Summary" with a "Final date of service" as 11/30/2012. The record failed to evidence a comprehensive assessment was completed at discharge. 2. On 1/16/13 at 1:23 PM, employee A (alternate administrator) indicated there was no discharge assessment completed for patient #2. 3. The agency policy, with a reviewed date of 5/08, titled "Comprehensive Patient Assessment" states, "The comprehensive assessment (including the completion of the OASIS when required) will be completed as frequently as the patient's condition warrants; not less 	G0341	<p>G0341The comprehensive assessment must be updated and revised at discharge. 1. Clinical Director, Quality Coordinator, and professional staff reviewed and revised policy and procedure for Comprehensive Patient Assessment; completed 1/23/13. 2. Clinical Director and/or Quality Coordinator will provide inservice training for professional staff on the revised policies and procedures and in COP requirement that a comprehensive assessment will be completed as frequently as the patient's condition warrants, including upon discharge; 1/23/13 through 2/13/13. 3. 25% of discharged charts will be audited monthly for evidence that a discharge comprehensive assessment was completed. 4. Clinical Director of designee will be responsible for monitoring these corrective actions to ensure that this deficiency is corrected and will not recur.</p>	02/13/2013

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	frequently than: ... 5. At discharge. A. Within 48 hours of (or knowledge of) transfer to any inpatient facility (transfer to an inpatient facility comprehensive assessment with OASIS data items integrated, with or without agency discharge); and B. Within 48 hours of (or knowledge of) discharge to the community or death at home (discharge OASIS assessment with OASIS data items integrated)."			

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N0000	<p>This was a state home health complaint investigation.</p> <p>Complaint # IN00120705 - Substantiated: State deficiencies related to the allegation are cited.</p> <p>Facility #: 005268</p> <p>Survey date: 1/16/13</p> <p>Surveyor: Tonya Tucker, RN, PHNS</p> <p>Quality Review: Joyce Elder, MSN, BSN, RN January 18, 2013</p>	N0000			

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N0506	<p>410 IAC 17-12-3(b)(2)(D)(iii) Patient Rights Rule 12 (b) The patient has the right to exercise his or her rights as a patient of the home health agency as follows: (2) The patient has the right to the following: (D) Be informed about the care to be furnished, and of any changes in the care to be furnished as follows: (iii) The home health agency shall advise the patient of any change in the plan of care, including reasonable discharge notice.</p> <p>Based on clinical record, document, and agency policy review and interview, the agency failed to ensure the patient was informed in advance of a discharge for 1 of 3 records reviewed. (#2)</p> <p>Findings include:</p> <p>1. Clinical record #2, start of care 4/9/11, date of discharge 11/30/12, failed to evidence patient was informed of discharge by agency.</p> <p>A document titled "Kosciusko Home Care & Hospice, Inc. Admission Consent" signed by patient and employee C (registered nurse) and dated 4/8/11 states, "Consent for Treatment I hereby give my permission for authorized personnel of your agency to perform all necessary procedures and treatments as prescribed by my physician for the</p>	N0506	<p>N0506 Right to be informed in advance about the care to be furnished and of any changes in the care to be furnished. 1. Clinical Director, Quality Coordinator, and professional staff reviewed and revised policies and procedures for Discharge Notice/Criteria/Process and Patient Bill of Rights; completed 1/23/13. 2. Clinical Director and/or Quality Coordinator will provide inservice training for professional staff on the revised policies and procedures and in COP requirement that advance notice be given to patient for any change in plan of care, including discharge, and patient or patient's legal representative or other individual responsible for the patient's care will be given at least 5 calendar days notice of discharge before services are stopped; 1/23/13 through 2/13/13. 3. 25% of all discharge charts will be audited monthly for evidence that patient was given appropriate</p>	02/13/2013	

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	<p>delivery of home health care. ... I understand that this is the initial plan of care. I will be notified by the agency in advance each time there is a change made to my plan of care."</p> <p>2. On 1/16/13 at 1:35 PM, employee A indicated the agency did not inform the patient of discharge but a patient notice of discharge letter dated 11/2/12 was faxed to the patient's case manager at REAL Services and the case manager from REAL Services informed the patient on 11/7/12 of the pending discharge from the agency.</p> <p>3. Agency policy titled "Subject: Patient Bill of Rights" with a reviewed date of 03/08 states, "Policy: Patients have the right to be informed in advance, about the care to be furnished and any changes in the plan of care."</p> <p>4. Agency policy titled "Subject: Discharge Notice / Criteria / Process" with a revised date of 8/02 states, "The patient, the patient's legal representative or other individual responsible for the patient's care will be given at least five (5) calendar days notice of discharge before the services are stopped."</p>		notice of discharge. 4. Clinical Director of designee will be responsible for monitoring these corrective actions to ensure that this deficiency is corrected and will not recur.				